



An Garda Síochána
Ag Coinneáil Daoine Sábháilte - Keeping People Safe

Staffline

Open Competition for Appointment to the position of

Service Attendant

Dublin Metropolitan Region
An Garda Síochána

REFERENCE AGSSA/0926

Closing Date: 3:00 PM, Thursday 22nd October 2026.

An Garda Síochána is an equal opportunities employer.

Service Attendant is a State Industrial Grade and is classified as a permanent non-established whole-time position

**IT'S A JOB
WORTH DOING.**

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GARDA





Section 1

An Overview of An Garda Síochána

An Garda Síochána is the national police and security service of Ireland, comprised of approximately 14,300 Garda Members, 3,600 Garda Staff and 300 Garda Reserves. An Garda Síochána is a community focused organisation with a mission of 'Keeping People Safe'. With a dual role and responsibility for the provision of policing services, and protecting the security of the State, An Garda Síochána is committed to delivering a responsive, effective and efficient service, that meet the needs of our communities.

The organisation was established over 100 years ago at the inception of the state, and has a proud history of delivering community policing. In order to build upon this strong foundation, An Garda Síochána must continue to evolve, responding as a modern police and security service to the changing face of crime, vulnerability, population and citizen expectation.

An Garda Síochána is charged with delivering on the key commitments made within the Programme for Government. In support of such, the organisation is growing at scale, with the effective use of Garda resources and capabilities as a key focus area.

An Garda Síochána has delivered on a significant organisational transformation programme including the introduction of cutting-edge technology, new methods of working and the biggest change to its structure in its history.

The introduction of a Garda Board is supporting the organisation in becoming more agile and adaptive, while a new Policing and Community Safety Authority is supporting the effective provision and continuous improvement of policing services. These developments and more mean it is a particularly exciting time to join An Garda Síochána and the organisation is determined to recruit the best talent to help deliver its ambitious programme of work.



Section 1

An Overview of The Dublin Metropolitan Region (DMR)

The Dublin Metropolitan Region (DMR) is the primary policing and operational command area for An Garda Síochána covering Dublin city and county. It is operated under six divisions from its headquarters at Dublin Castle and serves a population of over 1.4 million people. Each of the six divisions encompasses a number of Garda Stations.

Divisions and Stations

The DMR consists of six distinct Garda divisions, each commanded by a Chief Superintendent. A number of Garda Stations operate within each division.

- DMR North (headquartered at Ballymun)
- DMR South (headquartered at Kevin Street)
- DMR East (headquartered at Dun Laoghaire)
- DMR West (headquartered at Blanchardstown)
- DMR North Central (headquartered at Store Street)
- DMR South Central (headquartered at Kevin Street)

Each division in the DMR has a Community Engagement, Crime, Performance Assurance and Business Services Functional Areas. Similarly, each division provides policing services to the public across regular and specialist units including community policing, detectives, protective services, drugs, economic crime and roads policing. There are also administrative offices which provide support services for the Division, including HR, finance, duty planning and Logistics.

Section 2

Job Specification

Principal Duties and Responsibilities

The role of the Service Attendant is to support the upkeep, cleanliness, and safe operation of the station.

Responsibilities include, but are not limited to:

- Maintaining the cleanliness and accessibility of the external public office entrance and wheelchair access areas.
- Collecting and removing all general and confidential waste from floor areas to the appropriate disposal area.
- Monitoring and managing the cleaning inventory, ensuring adequate stock levels.
- Identify minor maintenance tasks and small-scale repairs throughout the building, escalating any issues to the Community Engagement Office and/or Logistics Manager.
- Checking and clearing gullies, drains, and traps around the station, escalating any issues to the Community Engagement Office and/or Logistics Manager.
- Reporting any damage or faults in equipment, facilities, or products to the Community Engagement Office and/or the Logistics Manager.
- Carrying out grounds maintenance tasks such as de-icing footpaths during adverse weather conditions.
- Cleaning external areas, including car parks and surrounding grounds, to maintain a professional and welcoming image of An Garda Síochána.
- Cleaning internal areas as assigned, including staff locker rooms.
- Performing routine cleaning and hygiene maintenance in prisoner cell areas.
- Travel between different sites may be required.
- Undertake any other duties/tasks that align with the role.

This description of the role is not intended to be an exhaustive list of duties and responsibilities and may be reviewed from time to time to reflect the needs of the role and organisation.

The Service Attendant will report directly to the Office of the Superintendent and / or Sergeant in Charge.



Section 3

Person Specific

The successful candidate appointed as a Service Attendant in An Garda Síochána will be an individual of the utmost integrity and ethical values, demonstrating personal drive, commitment and energy. They will foster a culture of ethical behaviour and personal responsibility throughout their areas of responsibility.

Essential: Professional Qualifications, Experience, Requirements, Skills

Candidates, by the closing date, must:

- Be capable of communicating clearly and fluently in the English language in both written and verbal communication.
- Given the nature of the work, you must be capable of physical work in line with the duties outlined in the job description.
- Have experience collaborating with others and working on their own initiative.
- A current full driving licence without endorsement – minimum category B.

Desirable Requirements

- Experience in a similar role, such as service attendant, janitor, caretaker, or facilities assistant.
- Certified in manual handling.

Key Skills/Competencies for effective performance as Service Attendant:

Team work
• Shows respect for and builds good working relationships with colleagues and co-workers • Plays a full and constructive part in the team • Is supportive and helpful to colleagues
Initiative and Problem Solving
• Comes up with practical solutions to work problems • Is willing to be flexible within the context of the job profile and finds ways to work around a problem
Delivery of Results
• Approaches and carries out all work in a thorough and organised manner • Completes work on time consistently and to a high standard



Section 3

Person Specification

Customer Service & Communication Skills

- Listens to customers and is respectful, courteous and professional
- Tries to calm down difficult situations when dealing with people who are unhappy/angry
- Communicates clearly and fluently

Drive and Commitment

- Takes pride in a job well done, even if work is routine or less pleasant
- Is interested in work and doing the job well

Specialist Knowledge, Expertise and Self Development

- Develops and maintains the skills and expertise required to perform in the role effectively
- Understands the importance of Health & Safety in the workplace and follows safety guidelines



Section 3

Person Specific

Health & Character

Candidates who seek to fill this position must be in good health, capable and competent to carry out the work assigned to them. This position will require a degree of physical fitness to execute the duties as set out in the candidate booklet. Those under consideration for an offer of employment will be required to complete a health and character declaration. An Garda Síochána reserves the option to request a secondary assessment furnished by a medical practitioner to establish the capability to fulfil the role should the candidate be successful in competition for appointment. Based on information provided in the application form, and with the candidate's consent following a job offer, references will be sought before appointment to a post is confirmed. All candidates will be required to provide details for security clearance, and employment will be conditional on receipt of confirmed satisfactory clearances carried out by An Garda Síochána and satisfactory previous employment reference checks. Candidates are required to disclose any information which may be considered a conflict of interest for certain posts. Candidates must list their previous civil or public service employment, including any voluntary redundancy or retirement scheme which has been availed of and/or details if in receipt of an ill-health retirement pension. Failure to disclose any of the above will be considered grounds for review of employment status.

An Garda Síochána will not be responsible for refunding any expenses incurred by candidates. The admission of a person to a campaign, or invitation to attend an interview, is not to be taken as implying that People and Development are satisfied that such a person fulfils the requirements of the competition or is not disqualified by law from holding the position and does not carry a guarantee that your application will receive further consideration. It is important to note that the onus is on the candidate to ensure they meet the eligibility requirements for the competition before attending the interview. If a candidate does not meet the essential entry requirements but attends the interview, they may incur unnecessary expense.

Candidates should note that admission to the competition does not imply that they meet the eligibility criteria. Therefore, candidates should satisfy themselves that they meet the eligibility criteria for this competition



Section 4

Eligibility to Ap

Health

This role by its nature involves physically demanding work, including the operation of cleaning equipment and duties requiring the ability to reach, bend, kneel, push, pull and lift heavy objects. A candidate for, and any person holding the position, must be fully competent and capable of undertaking the duties attached to the position and be in a state of health such as would indicate a reasonable prospect of ability to render regular and efficient service.

Eligibility to apply and certain restrictions on eligibility

Citizenship Requirements

Eligible candidates must be:

- (a) A citizen of the European Economic Area (EEA). The EEA consists of the Member States of the European Union, Iceland, Liechtenstein and Norway; or
- (b) A citizen of the United Kingdom (UK); or
- (c) A citizen of Switzerland pursuant to the agreement between the EU and Switzerland on the free movement of persons; or
- (d) A non-EEA citizen who has a stamp 4* or a Stamp 5 permission.

**Please note that a 50 TEU visa, which is a replacement for Stamp 4EUFAM after Brexit, is acceptable as a Stamp 4 equivalent.*

To qualify candidates must be eligible by the date of any job offer. It is the candidates responsibility to maintain eligibility.

Collective Agreement: Redundancy Payments to Public Servants

The Department of Public Expenditure, Infrastructure, Public Service Reform and Digitalisation letter dated 28th June 2012 to Personnel Officers introduced, with effect from 1st June 2012, a Collective Agreement which had been reached between the Department of Public Expenditure, Infrastructure, Public Service Reform and Digitalisation and the Public Services Committee of the ICTU in relation to ex-gratia Redundancy Payments to Public Servants. It is a condition of the Collective Agreement that persons availing of the agreement will not be eligible for re-employment in the Public Service by any Public Service body (as defined by the Financial Emergency Measures in the Public Interest Acts 2009 – 2011) for a period of 2 years from termination of the employment. People who availed of this scheme and who may be successful in this competition will have to prove their eligibility (expiry of period of non-eligibility).



Section 4

Eligibility to Ap

Incentivised Scheme for Early Retirement (ISER)

It is a condition of the Incentivised Scheme for Early Retirement (ISER) as set out in Department of Finance Circular 12/09 that retirees, under that Scheme, are not eligible to apply for another position in the same employment or the same sector. Therefore, such retirees may not apply for this position.

Department of Health and Children Circular (7/2010)

The Department of Health Circular 7/2010 dated 1 November 2010 introduced a Targeted Voluntary Early Retirement (VER) Scheme and Voluntary Redundancy Schemes (VRS). It is a condition of the VER scheme that persons availing of the scheme will not be eligible for re-employment in the public health sector or in the wider Public Service or in a body wholly or mainly funded from public moneys. The same prohibition on re-employment applies under the VRS, except that the prohibition is for a period of 7 years. People who availed of the VER scheme are not eligible to apply in this competition. People who availed of the VRS scheme and who may be successful in this competition will have to prove their eligibility (expiry of period of non-eligibility).

Department of Environment, Community & Local Government (Circular Letter LG(P) 06/2013)

The Department of Environment, Community & Local Government Circular Letter LG(P) 06/2013 introduced a Voluntary Redundancy Scheme for Local Authorities. In accordance with the terms of the Collective Agreement: Redundancy Payments to Public Servants dated 28 June 2012 as detailed above, it is a specific condition of that VER Scheme that persons will not be eligible for re-employment in any Public Service body [as defined by the Financial Emergency Measures in the Public Interest Acts 2009 – 2011 and the Public Service Pensions (Single Scheme and Other Provisions) Act 2012] for a period of 2 years from their date of departure under this Scheme. These conditions also apply in the case of engagement/employment on a contract for service basis (either as a contractor or as an employee of a contractor).

Declaration

Applicants will be required to declare whether they have previously availed of a Public Service scheme of incentivised early retirement. Applicants will also be required to declare any entitlements to a Public Service pension benefit (in payment or preserved) from any other Public Service employment and/or where they have received a payment-in-lieu in respect of service in any Public Service employment.

Employer of Choice

As an Employer of Choice, An Garda Síochána has many flexible and family friendly policies e.g. Work-sharing, Shorter Working Year and a Blended Working Policy. All elective policies can be applied for in accordance with the relevant statutory provisions and are subject to the business needs of the organisation.



Section 5

Principal Conditions

General

The appointment is to a permanent post in An Garda Síochána and is subject to the Policing, Security and Community Safety Act 2024, the Public Service Management (Recruitment and Appointments) Act 2004 and any other Act for the time being in force relating to An Garda Síochána.

Please note appointments from within An Garda Síochána for staff employed pre-commencement of the Policing Security & Community Safety Act will be to a Civil Service grade with Civil Service terms and conditions, insofar as applicable.

Salary Scale

The **Service Attendant** salary scale will apply to this position.

The PPC (Personal Pension Contribution) salary scale (weekly) for this position, with effect from 1st June 2026, is as follows:

Service Attendant Salary Scale

€574.36 - €593.92 - €620.70 - €629.15 - €646.68 - €667.28 - €685.24 - €705.43 - €730.25 - €750.57¹ - €778.89²

¹Long Service increment (LSI 1) may be payable following 3 years' satisfactory service at the maximum of scale.

²Long Service increment (LSI 2) may be payable following 6 years' satisfactory service at the maximum of scale.

Personal Pension Contribution

The PPC pay rate applies when the individual is required to pay a Personal Pension Contribution (otherwise known as a main scheme contribution) in accordance with the rules of their main/personal superannuation scheme. This is different to a contribution in respect of membership of a Spouses' and Children's scheme, or the Additional Superannuation Contributions (ASC).

A different rate will apply where the appointee is not required to make a Personal Pension Contribution.

Candidates should note that entry will be at the minimum of the scale and will not be subject to negotiation and the rate of remuneration may be adjusted from time to time in line with Government pay policy. Increments may be awarded annually, subject to satisfactory performance.



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Principal Conditions

Important Note

Different terms and conditions may apply, if, immediately prior to appointment the appointee is already a serving Civil Servant or Public Servant.

Payment will be made fortnightly in arrears by Electronic Fund Transfer (EFT) into a bank account of an employee's choice. Payment cannot be made until a bank account number and bank sort code has been supplied to the HR Directorate, Athlumney House, Johnstown, Navan, Co Meath C15 ND62. Statutory deductions from salary will be made as appropriate.

Upon appointment, you will agree that any overpayment of salary, allowances, or expenses will be repaid by you subject to An Garda Síochána's Management of Overpayments Policy.

Location

The posts to be filled from this competition are located in the Dublin Metropolitan Region (DMR) at the following locations:

- DMR South Central
- DMR North Central
- DMR West
- DMR South
- DMR East
- DMR North

DMR East and DMR North are priority locations that will be progressed initially. Other locations will be progressed as and when vacancies arise.

Candidates should only make a location choice based on where they would be prepared to work if offered an appointment.

A panel of successful candidates will be established from which an appointment will be made and future vacancies may be filled. Qualification and placement on a panel are not a guarantee of appointment to a position.

Tenure and Probation

The appointment is to a State Industrial Grade permanent non-established whole-time position. The probationary contract will be for a period of nine months from the date specified on the contract. During the period of your probation, your performance will be subject to review by your line manager(s) to determine whether you:



Section 5

Principal Conditions

- (i) Have performed in a satisfactory manner;
- (ii) Have been satisfactory in general conduct, and;
- (iii) Are suitable from the point of view of health with particular regard to sick leave.

Prior to the completion of your probation, a decision will be made as to whether or not you will be retained, subject to An Garda Síochána's Probation Policy. This decision will be based on your performance assessed against the criteria set out in (i) to (iii) above. The detail of the probationary process will be explained to you and you will be given a copy of An Garda Síochána Policy on probation.

Notwithstanding the preceding paragraphs in this section, your probation contract may be terminated at any time prior to the expiry of the term of the contract by either side in accordance with the Minimum Notice and Terms of Employment Acts, 1973 to 2005.

In the following circumstances, your probation period may be extended:

- The probationary period stands suspended when an employee is absent due to Maternity or Adoptive Leave.
- In relation to an employee absent on Parental Leave or Carers Leave, the employer may require probation to be suspended if the absence is not considered to be consistent with the continuation of the probation.
- Any other statutory provision providing that probation shall
 - (i) stand suspended during an employee's absence from work, and
 - (ii) be completed by the employee on the employee's return from work after such absence.
- Where probation is suspended, An Garda Síochána will notify you of the circumstances relating to the suspension.

All appointees will serve a nine month probationary period. If an appointee who fails to satisfy the conditions of probation, a serving member of Garda staff in An Garda Síochána immediately prior to their appointment from this competition, the issue of reversion will normally arise. In the event of reversion, an employee will return to a vacancy in their former grade.

Hours of attendance

Hours of attendance will be fixed from time to time but will amount to on average not less than 41 hours 15 minutes gross including lunch breaks, or 35 hours net per week.

The successful candidate will be required to work such additional hours from time to time as may be reasonable and necessary for the proper performance of their duties subject to the limits set down in the working time regulations.



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Principal Conditions

The Organisation of Working Time Act

The terms of the Organisation of Working Time Act 1997 will apply, where appropriate, to this employment.

Headquarters

Headquarters will be such as may be designated from time to time by the Head of the Department/organisation. When required to travel on official duty the appointee will be paid appropriate travelling expenses and subsistence allowances, subject to rates to be advised per the Garda Staff Handbook.

Duties

The employee will be required to perform any duties appropriate to the position which may be assigned from time to time. The employee may not engage in private practice or be connected with any outside business which would interfere with the performance of official duties or conflict with their role.

Annual Leave

Your annual leave allowance will be 22 working days a year rising to 23 after 5 years' service, to 24 after 10 years' service, to 25 after 12 years' service and to 26 after 14 years' service. This allowance, which is subject to the usual conditions regarding the granting of annual leave, is on the basis of a five-day week and is exclusive of the usual public holidays.

Sick Leave

Pay during properly certified sick leave will apply in accordance with the provisions of An Garda Síochána Sick Leave Policy. Where an employee is eligible for Illness Benefit (IB), they must comply with the procedures for claiming IB from the Department of Social Protection and must confirm that they have mandated the IB payment directly to An Garda Síochána. Failure to do so may result in an overpayment.

Superannuation and Retirement

The successful candidate will be offered the appropriate superannuation terms and conditions as prevailing in An Garda Síochána at the time of being offered an appointment. In general, an appointee who has never worked in the Public Service will be offered an appointment based on membership of the Single Public Service Pension Scheme ("Single Scheme"). Full details of the Scheme are at www.singlepensionscheme.gov.ie.



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Where the appointee has worked in a pensionable (non-Single Scheme terms) public service job in the 26 weeks prior to appointment or is currently on a career break or special leave with/without pay different terms may apply. The pension entitlement of such appointees will be established in the context of their public service employment history.

Key provisions attaching to membership of the Single Scheme are as follows:

- Pensionable Age: The minimum age at which pension is payable is the same as the age of eligibility for the State Pension, currently 66.
- Retirement Age: Scheme members must retire on reaching the age of 70.
- Career average earnings are used to calculate benefits (a pension and lump sum amount accrue each year and are up-rated each year by reference to CPI).
- Post retirement pension increases are linked to CPI.

Pension Abatement

If the appointee has previously been employed in the Civil or Public Service and is in receipt of a pension from the Civil or Public Service or where a Civil/Public Service pension comes into payment during their re-employment that pension **will be subject** to abatement in accordance with Section 52 of the Public Service Pensions (Single Scheme and Other Provisions) Act 2012.

However, if the appointee was previously employed in the Civil or Public Service and awarded a pension under voluntary early retirement arrangements (other than the Incentivised Scheme of Early Retirement (ISER), the Department of Health Circular 7/2010 VER/VRS or the Department of Environment, Community & Local Government Circular letter LG(P) 06/2013, any of which renders a person ineligible for the competition) the entitlement to that pension will cease with effect from the date of reappointment. Special arrangements may, however be made for the reckoning of previous service given by the appointee for the purpose of any future superannuation award for which the appointee may be eligible.

Department of Education and Skills Early Retirement Scheme for Teachers Circular 102/2007

The Department of Education and Skills introduced an Early Retirement Scheme for Teachers. It is a condition of the Early Retirement Scheme that with the exception of the situations set out in paragraphs 10.2 and 10.3 of the relevant circular documentation, and with those exceptions only, if a teacher accepts early retirement under Strands 1, 2 or 3 of this scheme and is subsequently employed in any capacity in any area of the public sector, payment of pension to that person under the scheme will immediately cease.

Pension payments will, however, be resumed on the ceasing of such employment or on the person's 60th birthday, whichever is the later, but on resumption, the pension will be based on the person's actual reckonable service as a teacher (i.e. the added years previously granted will not be taken into account in the calculation of the pension payment).



Section 5

Principal Conditions

Ill-Health Retirement

Please note any person who previously retired on ill-health grounds under the terms of a superannuation scheme are required to declare, at the initial application phase, that they are in receipt of such a pension to the organisation administering the recruitment competition.

Applicants will be required to attend the Chief Medical Officer's office to assess their ability to provide regular and effective service taking account of the condition, which qualified them for IHR.

Appointment post Ill-health retirement from Civil Service:

If successful in their application through the competition, the applicant should to be aware of the following:

- If deemed fit to provide regular and effective service and assigned to a post, their civil service ill-health pension ceases.
- If the applicant subsequently fails to complete probation or decides to leave their assigned post, there can be no reversion to the civil service IHR status, nor reinstatement of the civil service IHR pension, that existed prior to the application nor is there an entitlement to it.
- The applicant will become a member of the Single Public Service Pension Scheme (SPSPS) upon appointment if they have had a break in pensionable public/civil service of more than 26 weeks.

Appointment post Ill-health retirement from Public Service:

Where an individual has retired from a Public Service body their ill-health pension from that employment may be subject to review in accordance with the rules of ill-health retirement under that scheme.

If an applicant is successful, on appointment the applicant will be required to declare whether they are in receipt of a Public Service Pension (ill-health or otherwise) and their Public Service Pension may be subject to abatement.

The applicant will become a member of the Single Public Service Pension Scheme (SPSPS) upon appointment if they have had a break in pensionable public/civil service of more than 26 weeks.

Please note more detailed information in relation to pension implications for those in receipt of a Civil or Public Service ill-health pension is available via [this link](#).



Section 5

Principal Conditions

Pension Accrual

A 40-year limit on total service that can be counted towards pension where a person has been a member of more than one pre-existing public service pension scheme (i.e. non-Single Scheme) as per the 2012 Act shall apply. This 40-year limit is provided for in the Public Service Pensions (Single Scheme and Other Provisions) Act 2012. This may have implications for any appointee who has acquired pension rights in a previous public service employment.

Additional Superannuation Contribution

This appointment is subject to the additional superannuation contribution in accordance with the Public Service Pay and Pensions Act, 2017. Note; ASC deductions are in addition to any pension contributions (main scheme and spouses' and children's contributions) required under the rules of your pension scheme.

For further information in relation to the Single Public Service Pension Scheme please see the following website: www.singlepensionscheme.gov.ie

Secrecy, Confidentiality and Standards of Behaviour: Official Secrecy and Integrity

During the term of the probationary contract, an employee will be subject to the Provisions of the Official Secrets Act, 1963, as amended by the Freedom of Information Act 2014. The employee will agree not to disclose to unauthorised third parties any confidential information either during or subsequent to the period of employment.

Candidates' Rights - Review Procedures in relation to the Selection Process

The selection process for this competition is being carried out in the spirit of the principles set out in the Code of Practice for Appointment to Positions in the Civil Service and Public Service

An Garda Síochána Code of Standards and Behaviour

The appointee will be subject to An Garda Síochána Code of Standards and Behaviour.

Please note appointments from within An Garda Síochána for staff employed pre-commencement of the Policing, Security & Community Safety Act will be to a Civil Service grade with Civil Service terms and conditions.



Section 5

Principal Conditions

The Code of Ethics for An Garda Síochána sets out nine standards of conduct and practice for everyone in An Garda Síochána, each with a number of commitments.

Candidates should note that, should they be deemed successful in the competition, they will be required to sign a declaration to affirm their commitment to the Code of Ethics and will declare that they have read and understand the Code of Ethics of An Garda Síochána, and will adhere to the standards set out therein.

Prior approval of publications

An appointed member of Garda staff will agree not to publish material related to their official duties without prior approval by the appropriate authorised member of Garda staff.

Political Activity

During the term of employment, the member of Garda staff will be subject to the rules governing public servants and politics.

IMPORTANT NOTICE

The above represents the principal conditions of service and is not intended to be the comprehensive list of all terms and conditions of employment which will be set out in the employment contract to be agreed with the successful candidate(s).



Section 6

Application and Selection

How to Apply

Application forms are available to complete at <https://staffline.getgotjobs.ie/home>

All sections of the application form must be fully completed and submitted no later than the closing time and date.

Closing Date

The closing date for receipt of applications is: **3:00 PM, Thursday 22nd October 2026.**

Applications will not be accepted after the closing time and date.

It is suggested that you apply well in advance of the closing date in case you experience any difficulties.

The admission of a person to the competition, or invitation to undertake any element of the selection process, or a successful result letter, is not to be taken as applying that An Garda Síochána/Staffline Recruitment Ireland is satisfied that such a person fulfils the essential requirements.

Accessibility, Disability and Reasonable Accommodation for the Selection Process

We are committed to promoting equality of opportunity and to ensuring that our recruitment processes are accessible and inclusive for all candidates.

If you have a disability or if you think you may require a reasonable accommodation at any stage of the selection process, we strongly encourage you to make this known at the earliest opportunity so we can ensure you get the support you need. Such accommodations may include adjustments to the format or delivery of assessments, additional time, or other tailored supports.

All requests for reasonable accommodations will be considered on a case-by-case basis, having regard to the individual circumstances, in line with best practice and current legislation. Having a disability or requiring adjustments will not impact your progress in the selection process, and you will not be disadvantaged by disclosing your disability or requirements. All information provided in this context will be treated as strictly confidential.

Candidates who wish to discuss or request a reasonable accommodation should:

- Contact the recruitment team at ags@stafflinerecruit.com as early as possible.



Section 6

Application and Selection

Candidates should provide sufficient detail regarding the nature of the accommodation required to assist in making appropriate arrangements. Where necessary, we may seek supporting medical or professional documentation to facilitate the assessment of the request.

We are committed to engaging with candidates to ensure, insofar as practicable, that appropriate supports are put in place to enable equitable participation in the recruitment process for all candidates.

Selection Process

The selection process will be conducted in accordance with The Code of Practice for Appointments to positions in the Civil Service and Public Service issued by the Commission for Public Service Appointments and may include some, or all of the following:

- Online and/or paper-based assessments.
- Short listing on submitted Application Forms.
- Video Interview.
- Preliminary Interview.
- Presentation.
- Final competency based, competitive interview.
- Work sample test or any other tests or exercises that may be deemed appropriate.

Applicants must successfully apply and be placed highest, in order to be considered for advancement to the next stage of the selection process.

Failure by a candidate to access or read a message sent to their e-mail address does not constitute a basis to seek to postpone or reschedule a component of the selection process, to seek a review of a decision or action in relation to your application, or otherwise be considered in the context of this competition.

Non-Refund of expenses

Candidates should note that the provisions of Circular 6/89, Removal Expenses, will not apply to any offers of appointments arising from this competition. Additionally, any expenses incurred by candidates whilst undertaking or attending any elements of the selection process will not be refunded.



Section 6

Application and Selection

Communication

Candidates should note that all communications relating to this competition, including the provision of results, will issue by way of email only. Candidates should ensure that a valid email address and contact details are provided on the application form and should check that email address on a regular basis.

Shortlisting

The number of applications received for a position generally exceeds that required to fill existing and future vacancies for the position. While a candidate may meet the eligibility requirements of the competition, if the numbers applying for the position are such that it would not be practical to interview everyone, An Garda Síochána/Staffline Recruitment Ireland may decide that a smaller number will be called to the next stage of the selection process.

In this respect, An Garda Síochána/Staffline Recruitment Ireland provide for the employment of a shortlisting process to select a group who appear to be the most suitable for the position. This is not to suggest that other candidates are necessarily unsuitable or incapable of undertaking the job, rather that there are some candidates who, appear to be better qualified and/or have more relevant experience.

The shortlisting criteria may include both the essential and desirable criteria specified for the position. It is, therefore, in your own interest to provide a detailed and accurate account of your qualifications/experience in your application.

Reschedule Requests

Reschedule requests will only be considered under exceptional circumstances as deemed acceptable by An Garda Síochána/Staffline Recruitment Ireland (e.g. Bereavement/Illness). Please note that An Garda Síochána/Staffline Recruitment Ireland may request supporting documentation as evidence.

Vetting & Security Clearance

You will be required to complete a stringent An Garda Síochána vetting process should you come under consideration for appointment. It is a very in-depth process and can take on average 8-12 weeks to complete. You cannot be appointed without clearing this vetting process.



Section 7

Important Candidate Information

General Information

An Garda Síochána/Staffline Recruitment Ireland will not be responsible for refunding any expenses incurred by candidates. Posts will be offered in sequence to those candidates who finish highest in the overall order of merit drawn up following the interviews, i.e. the highest ranking candidates will, in turn, be offered a post. The admission of a person to a competition, or invitation to attend interview, or a successful result letter, is not to be taken as implying that An Garda Síochána is satisfied that such a person fulfils the requirements.

Prior to recommending any candidate for appointment to this position An Garda Síochána/Staffline Recruitment Ireland will make all such enquiries that are deemed necessary e.g. health, character, employer references, security checks including vetting, or any other enquiries as are deemed necessary to determine the suitability of that candidate. Until all stages of the recruitment process have been fully completed, a final determination cannot be made nor can it be deemed or inferred that such a determination has been made.

Specific candidate criteria

In addition to fulfilling the eligibility criteria set out, candidates must:

- Have the knowledge and ability to discharge the duties of the post concerned;
- Be suitable on the grounds of health and character;
- Be suitable in all other relevant respects for appointment to the post concerned.

If successful, they will not be appointed to the post unless they:

- Agree to undertake the duties attached to the post and accept the conditions under which the duties are, or may be required to be, performed;
- Are fully competent and available to undertake, and fully capable of undertaking, the duties attached to the position.

Appointments from panels

A panel will be established from which an appointment will be made and from which future vacancies may be filled. Qualification and placement on a panel is not a guarantee of appointment to a position.

Please note that once an offer of appointment has been accepted, a candidate will be removed from the panel and no further offers of appointment will be made.

The panel will expire two years from its establishment, unless otherwise extended, or when it has been exhausted, whichever is sooner. Candidates not appointed at the expiry of the panel will have no claim to appointment thereafter because of having been on the panel.



Section 7

Important Candidate Information

References

Should you come under consideration for a position, 2 references will be sought. We will require a reference from your current employer and ideally another previous employer. A statement of employment is not sufficient and will not be accepted as an employer reference. Your current employer will only be contacted with your consent. The references should provide relatively recent information on your performance and behaviour in a work context.

Deeming of candidature to be withdrawn

Candidates who do not attend for interview when and where required or who do not, when requested, furnish such evidence as required in regard to any matter relevant to their candidature, will have no further claim to consideration.

Declining an offer of appointment

Should the person recommended for appointment decline, or having accepted it, relinquish it, An Garda Síochána HR/Staffline Recruitment Ireland may at its discretion, offer the position to the next candidate on the panel.

Confidentiality

Candidates can expect that all enquiries, applications and all aspects of the proceedings are treated as strictly confidential subject to the provisions of the Freedom of Information Act 2014.

Certain items of information, not specific to any individual, are extracted from computer records for general statistical purposes.

Use of Recording Equipment

An Garda Síochána does not allow the unsanctioned use of any type of recording equipment. This applies to any form of sound recording and any type of still picture or video recording, whether including sound recording or not, and covers any type of device used for these purposes. Any person wishing to use such equipment for any of these purposes must seek written permission in advance. This policy is in place to protect the privacy of staff and customers and the integrity of our assessment material and assessment processes. Unsanctioned use of recording equipment by any person is a breach of this policy. Any candidate involved in such a breach could be disqualified from the competition and could be subject to prosecution under section 55 of the Public Service Management (Recruitment & Appointments) Act, 2004.



Section 7

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Requests for Feedback

Feedback in relation to the selection process is available on written request. There are no specific timeframes set for the provision of feedback. Please note that the Review Process as set out in the Code of Practice is a separate process with specified timeframes that must be observed. It is not necessary for a candidate to compile a detailed case prior to invoking the appeals mechanism. The timeframe set out in the CPSA Code cannot be extended for any reason including the provision of feedback.

General Data Protection Regulation (GDPR) and Data Protection Act 2018

Personal data provided by candidates shall only be processed for the purposes specified in this document, and within a clearly defined lawful basis under the (EU) General Data Protection Regulation (GDPR) ((EU)2016/679) and the Data Protection Acts 1988/2018.

All necessary measures will be put in place to ensure personal data is kept safe and secure, and only relevant personal data will be processed. Personal data will be retained for no longer than is necessary to achieve the purpose for which it has been obtained.

Canvassing

Candidates should note that it is prohibited to do the following, directly or indirectly:

- Canvass in relation to the process.
- Impersonate a candidate at any stage of the process.
- Influence a decision of any person in relation to the process; or
- Interfere with or compromise the process in any way.





Thanks for investing your time to read.



**IT'S A JOB
WORTH DOING.**