An Garda Síochána



Divisional Policing Plan 2006 Galway West Garda Division.

For further information contact:

Office of the Chief Superintendent, An Garda Síochána, Mill Street, Galway.

Tel. (091) 538011

TÁ LEAGAN GAEILGE DEN PHLEAN SEO AR FÁIL

An Garda Síochána Strategic Goals 2006

- 1. **National/International Security** To reduce the threat of subversive and terrorist activity through intelligence-led policing and international cooperation.
- 2. **Crime** To reduce the incidence of organised, drug related and serious crime, and criminal behaviour.
- 3. **Traffic** To reduce the incidence of fatal and serious injury collisions and improve traffic flow.
- 4. **Public Safety** To ensure public safety by reducing the incidence of public disorder and anti-social behaviour.
- 5. Public Confidence To improve confidence in An Garda Síochána.
- 6. Ethnic and Cultural Diversity To build the capability of An Garda Síochána to fulfil the emerging policing needs of our diverse ethnic and multicultural communities.



Foreword from the Galway West Divisional Officer.

It gives my great pleasure to present the Policing Plan for the Galway West Division. The purpose of this plan is as follows:

- To set out policing objectives for 2006
- To inform the public of the standard of service they can expect.
- To address priorities identified by the public, by local and national government and by City and County Development Boards.
- To set measurable targets in respect of the six key strategic goals.

The members of An Garda Síochána in the Galway West Division are committed to providing a quality, competent, helpful and efficient service to all our customers. We are very proud of the close relationship and the co-operation which exists between An Garda Síochána and the public in the Division. It is my personal objective to maintain and improve this relationship whenever and wherever possible. Should you wish to contact me or any of the Superintendents or Gardaí you will find a list of contact telephone numbers and my e-mail address on the last page of this plan.

'Ní neart go cur le chéile'

Signed:

DÓNALL Ó CUALÁIN

12th January, 2006

An Garda Síochána Policing Plan 2006	
Strategic Goal One	National Performance Indicators
	Number of Garda operations commenced.
	Number of prosecutions initiated.
National/International Security:	◆ The implementation of the national Covert Human
	Intelligence System (CHIS).
To reduce the threat of subversive and	Number of Gardaí trained in CHIS.
terrorist activity through intelligence-	Number of crime analysts employed.
led policing and international	Volume of intelligence gathered/exchanged.
cooperation.	Number of initiatives developed.
	Number of operations commenced.
	◆ Number of Garda members operating on external
	borders.
	◆ Number of international seminars/conferences and
	training programmes attended.
	◆ Volume of intelligence exchanged.
	◆ Number of European Arrest Warrants sought and
	received.
	◆ Number of partnership arrangements in
	place/developed.
	 Number of briefings to the Department of Justice,
	Equality and Law Reform.
	Number of threat assessments prepared.
	Number of meetings with international partners.
	◆ Number of operations mounted in each Garda
	Region.
	Number of arrests of subversive/terrorist suspects.
	◆ Quantity of arms/explosives seized.
	◆ Number of briefings provided to Regional
	Commissioners by Crime and Security Section.

Strategic Goal One – National/International Security	
Divisional Actions	Divisional Performance Indicators
 All members will continue to collect, analyse and disseminate information and intelligence on all known subversive organisations and subversives in the Galway West Division. 	 Number of reports submitted.
Where intelligence and investigations indicate planned subversive activity, operations will be put in place and searches under the relevant legislation will be undertaken to counter the threat.	 Number of operations commenced. Number of searches carried out.
Where information / intelligence gathered is deemed to be of national or international significance it will be forwarded on Form C.77 through Chief Superintendent Galway.	 Number of Forms C.77 submitted.
 All Uniform Members and Detective Gardaí involved in crime investigation will be briefed by D/Inspector Galway on the identity and location of active subversive and terrorist suspects. The aim of this briefing will be to encourage increased monitoring and intelligence gathering. 	 Number of briefings held. Number of members briefed.
 An additional member will be trained to act as an aid to the Criminal Intelligence Officer. 	■ When training completed.

Strategic Goal Two	National Performance Indicators
Crime: To reduce the incidence of organised, drug related and serious crime, and criminal behaviour.	 Number of individuals/groups profiled. Monthly review of profiles carried out by Divisional Officers. Number of intelligence reports on the targeted individuals/groups. Number of regional threat assessments prepared. Dissemination of Code of Practice to all members of t service. Number of Garda personnel trained at each level. Number of intelligence bulletins issued by Crimir Intelligence Officers (CIOs). Criminal Intelligence Bulletin to stations within his/r Division. Number of briefings of members of the Divisional staff the CIO. Identify and seek to build partnerships with appropria external stakeholders. Development of specific courses in crime investigation management: Management and Operations. Number of personnel who completed these courses. Development of a DNA database in association with the Forensic Science Department of An Garda Síochána and the Department of Justice, Equality and Law Reform. Number of headline crimes recorded and the percental detected. Number of non-headline crimes recorded and the percental detected. Number of domestic violence incidents/breaches of Coorders. Number of risk assessments carried out which are follow up with appropriate crime prevention advice. Number of persons provided with crime prevention advafter assessment.

Strategic Goal Two – Crime	
Divisional Actions	Divisional Performance Indicators
 Identify and profile the main individuals/groups engaged in serious crime, drug related crime and high value white collar crime in the Galway West Division. 	 Number of individuals/group profiled. Number of reviews of profiles carried out by Divisional Officer. Number of intelligence reports on these individuals and groups.
 Implement the Code of Practice for the Management of Covert Human Intelligence Sources (CHIS). 	 Dissemination of Code of Practice to all members. Number of personnel trained in CHIS.
Develop criminal intelligence capability within the Division.	 Criminal Intelligence Officer (CIO) will distribute a monthly bulletin to each Station in the Division. Number of briefings given to members by the CIO.
 Crime Investigation Management. Additional members will be trained in incident room management during major investigations. 	 Number of members trained.
 In Loughrea, Gort and Clifden districts a Sergeant will be given overall responsibility for the investigation of crime. 	 Names of Sergeants appointed.
Reduce crime levels by 2% and increase detection rates by 2%.	 Number of headline crimes recorded and the percentage detected. Number of non-headline crimes recorded and the percentage detected. Number of targeted operations to reduce specified headline crimes. Number of domestic violence incidents/breaches of Court orders. Number of scenes examined by S.O.C. Unit. Number of suspects nominated by S.O.C. Unit. Number of crime prevention seminars given by Crime Prevention Officer. Number of referrals to Juvenile Diversion Programme. Number of referrals to Garda Youth Projects.

Submit quarterly crime statistics for the Division.	 Quarterly evaluation of Divisional Policing Plan.
 Enforce laws in relation to drugs. 	 Number of searches carried out. Number of S.15 detections. Number of S.3 detection.
The Detective Inspector at Galway will represent the Western Region on the Regional Drugs Task Force.	 Number of meetings attended. Initiatives undertaken.
Weekly Divisional crime conferences will continue to be held at Galway. This will facilitate intelligence gathering and the drafting of appropriate response to incidents in the Division.	 Number of crime conferences held. Number of initiatives taken.
 Daily Review Briefings will continue to be held in each District. 	Record of meetings held.
 Assess the need for additional special Garda Projects in the Division. 	 Number of referrals to current Garda Youth Projects.
A survey will be undertaken in each District of high risk vulnerable targets, e.g., Post Offices, Bookmakers, Credit Unions, Firearms Dealers, etc.	 Number of assessments carried out. Number of persons provided with crime prevention advice.
 Ensure that number of Gardaí assigned to Immigration duties in the Division is sufficient to tackle illegal immigration and trafficking. 	 Number of trained Immigration Officers. Number of immigration offences detected.

Strategic Goal Three	National Performance Indicators
Traffic To reduce the incidence of fatal and serious injury collisions and improve traffic flow.	 Percentage of Traffic Corps duty time spent patrolling single-land carriageways at collision-prone locations. Number of arrests for driving while intoxicated per Division per month. Number of breath-tests per Division per month. Percentage of Traffic Corps duty time spent on speed enforcement. Increase speeding detections by 15%. Percentage of Traffic Corps duty time spent on static, high-visibility checkpoints. Percentage of non-Traffic Corps Garda duty time spent on static high-visibility checkpoints. Arrange for two road shows per division during 2006. One weekly road safety broadcast on each local radio station in each division. Road safety will be featured on six Crimecall programmes in 2006. Percentage of Traffic Corps duty time spent on covert road traffic policing. Increase detections for dangerous driving related offences by 15%. Percentage of Traffic Corps duty time spent on traffic managemen in each Division. Garda time spent on traffic duties at peak periods and at special events (e.g. Operation Freeflow etc.) Number of static high-visibility vehicle checkpoints carried out by non-Traffic Corps Gardai per Division per month. Number of additional members allocated to the Garda Traffic
	 Number of additional members affocated to the Garda Traffic Number of additional patrol vehicles allocated to the Garda Traffic Corps per quarter.

Strategic Goal Three – Traffic	
Divisional Actions	Divisional Performance Indicators
 Traffic Corps will spend 20% of duty patrolling single lane carriageways at Collision Prone Locations (CPLs). Collision prone zones will be identified and categorised for this purpose. 	 Traffic Corps duty detail. Identification and categorisation of zones.
 Traffic Corps will spend 30% of duty on speed enforcement and increase speed detections by 15%. 	 Traffic Corps duty detail. Percentage increase in speed detections.
 Traffic Corps will spend 20% of duty on static high visibility checkpoints. 	■ Traffic Corps duty detail.
 Traffic Corps will spend 10% of duty on covert traffic policing and increase detections of dangerous driving related offences by 15%. 	 Traffic Corps duty detail. Percentage increase in detections.
 Increase strength of Divisional Traffic Corps by 7 members. 	Number of members appointed to Traffic Corps.
 Progress initiative to achieve the I.S.O. 9001:2000 Quality Management System for the Galway Divisional Traffic Corps. 	■ Number of meetings and assessments carried out.
 Establish a benchmark for Galway West Division regarding the time spent by Gardaí dealing with traffic management. 	 Percentage of Traffic Corps time spent on traffic management. Garda time spent on traffic duties at peak periods and at special events. Number of static high-visibility vehicle checkpoints carried out by non-Traffic Corps Gardaí per District per month.

 Increase arrests for drunken driving by 15%. Increase patrols near licensed premises at night. 	Number of arrests.Number of breath tests.Number of patrols.
 Increase number of members trained in the use of the Intoxilyser 	Number of members trained
■ Introduce Alcometer and train Divisional Force in its use.	Number of members trained.Number of times Alcometer used.
 Increase speed detections in all sub-districts by 15%. 	Percentage increase in speed detections.
In key sub-districts with national primary roads, increase speed detections by 20%.	 Percentage increase in speed detections.
Divisional Traffic Inspector in consultation with District Officers will prepare checkpoint schedules for local uniform units.	 Number of checkpoints performed by non-Traffic Corps members.
 Unmarked patrol cars will be utilised in all Districts to achieve a 15% increase in detection of dangerous driving related offences. 	■ Percentage increase in detections.
 Collision Prevention Programme policy to be fully implemented in each District. 	 Number of meetings per District.
■ Train additional motorcyclists	 Number of members trained.
 Nominate members to attend serious traffic collision investigation course. 	 Number of members trained.

 Monitor operation of Traffic Watch initiative 	Number of calls received.Action taken.
■ Road Safety Advice to Public.	 Number of articles in local print media. Number of broadcasts on local radio. Number of Road Safety lectures given. Number of road shows arranged by the Divisional Public Road Safety Enforcement Forum.

National Performance Indicators Number of reviews of deployment conducted at Divisional level. Decrease by 10% the number of assaults. Number of violent crimes* per 1,000 population and percentage detected. Number of prosecutions for public order offences. Achieve an 85% satisfaction rating in the Public Attitude Survey 2006.
Decrease by 10% the number of assaults. Number of violent crimes* per 1,000 population and percentage detected. Number of prosecutions for public order offences. Achieve an 85% satisfaction rating in the Public Attitude Survey 2006.
Number of prosecutions for public order offences. Achieve an 85% satisfaction rating in the Public Attitude Survey 2006.
2006
Achieve a 70% rating in the Public Attitude Survey 2006 regarding 'feeling of safety in local neighbourhoods after dark'. Achieve an 85% rating in the Public Attitude Survey 2006 regarding 'feeling of safety in homes alone at night'. Number of public disorder hot-spots per division. Number of joint initiatives undertaken with stakeholders. Number of uniform foot patrols per quarter. Number of uniform mobile patrols per quarter. Percentage of Garda divisions with CCTV systems installed. Percentage increase in number of systems operational in 2006 (over 2005).

Strategic Goal Four – Public Safety	
Divisional Actions	Divisional Performance Indicators
 Review deployment of Gardaí and methods of patrolling on a quarterly basis to reduce the incidence of assaults by 10%. 	 Number of reviews conducted at Divisional level. Percentage decrease in incidence of assaults Number of violent crimes per 1,000 population and percentage detected Number of prosecutions for public order offences
 All Districts to implement policy on uniform enforcement of Liquor Licensing Laws. 	 Number of prosecutions under Liquor Licensing Laws.
 Identify premises engaged in the sale of alcohol to under-age persons. 	 Number of persons/premises prosecuted.
 Monitor licensed premises to ensure they do not sell alcohol to drunken persons. 	 Number of operations carried out.
Liaise with local fire officers.	Number of meetings.Initiatives undertaken.
 Co-operate with the Local Authorities through the Joint Policing Committees (when established). 	Number of meetings.Initiatives undertaken.
 Have CCTV cameras installed in Eyre Square once refurbishment works have been completed. 	 Number of cameras installed.
 Identify areas in the Division which would benefit from the provision of a CCTV system. 	 Number of areas identified. Number of applications submitted.

 Carry out review of Neighbourhood Watch and Community Alert Schemes and reactivate dormant schemes 	 Review report submitted. Number of dormant schemes reactivated. Number of new schemes started.
 Identify public disorder hot-spots in consultation with stakeholders and deploy resources accordingly. 	 Number of public disorder hot-spots per District. Number of joint initiatives undertaken with stakeholders. Number of uniform foot patrols per quarter Number of uniform cycle patrols per quarter Number of uniform mobile patrols per quarter

	a handle date on the control of the
Strategic Goal Five	National Performance Indicators
Public Confidence:	 Number of Continuous Professional Development courses which include a focus on the Garda Síochána Act 2005. A minimum of two public meetings per district per year. Number and type of networks developed to enhance public
To improve confidence in	confidence.
An Garda Síochána.	 Number of uniform foot patrols per quarter. Number of uniform cycle patrols per quarter. Number of uniform mobile patrols per quarter.
	 Percentage of Garda management time on uniform outdoor supervisory duty.
	Number of Garda reserve members selected/trained.
	Number of 999/112 calls answered within 20 seconds.
	♦ 65% of emergency/priority 1 calls responded to within 1 minutes and 90% within 30 minutes.
	 Number of complaints regarding emergency response service. Number of letters to crime victims generated by the PULS
	 Number of letters issued to burglary, robbery and assau victims (Sect. 2, 3 & 4 Non-Fatal Offences Act 1997) as percentage of the total incidents of these crimes. Number of letters from crime victims responded to within 1 days.
	 Increase, by 10%, the number of follow-up letters issued crime victims regarding significant case developments. Reduce admissible complaints against An Garda Síochána by
	 Number of conflict resolution training programmes provide for personnel, including management.
	 Number of specific training programmes for selected Gard personnel who are subject of multiple complaints at Division
	level. A Conduct Public Attitude Surgay 2006
	 Conduct Public Attitude Survey 2006. Publish results of Public Attitude Survey by March 2006 ar formulate an implementation plan to action areas formulate.
	improvement.

Strategic Goal Five – Public Confidence		
Divisional Actions	Divisional Performance Indicators	
■ The Continuous Professional Development (CPD) Section will arrange a course focusing on the Garda Síochána Act 2005.	■ Percentage of members who attended such course	
 Each District Officer will hold at least two public meetings in 2006. 	Number of meetings held.	
 Participate in City and Country Development Boards, RAPID and local Community led schemes. 	 Number of meetings attended. 	
 Ensure continuous liaison with the Business Community. 	 Number of business watch meetings attended. 	
 Raise awareness of the services that An Garda Síochána delivers. 	 Galway Bay FM, Raidió na Gaeltachta and local print media. 	
 Carry out a review of the Community Policing Service in Galway. 	Results of reviewAction taken.	
■ Increase Garda visibility	 Number of uniform foot, cycle and mobile patrols Percentage of Garda management time on uniform outdoor supervisory duty. 	
■ Provide an immediate response to emergencies	 Number of 999/112 calls answered within 20 seconds. Percentage of emergency/priority one calls responded to within 15 minutes. Percentage of emergency/priority one calls responded to within 30 minutes. Number of complaints regarding emergency response service 	

Ensure victims of crime are kept updated as to the progress of the investigation.	 Number of letters issued via PULSE system to victims of crime. Number of letters issued to burglary, robbery and assault victims as a percentage of the total incidents of these crimes. Number of letters from crime victims responded to within 10 days. Percentage increase in the number of follow-up letters issued to crime victims regarding significant case developments.
 Reduce admissible complaints against members of the Divisional Force by 5%. 	 Percentage reduction. Number of complaints against members of the Divisional Force for racially motivated incidents. Number of members who attended conflict resolution training programmes.
 Divisional survey to be carried out to assess crime victims' views of the service provided by An Garda Síochána. 	Results of survey.
 Comments cards to be available at all stations within the Division. 	 Number of comment cards received by Quality Service Bureau.
 Participate fully in initiative to deliver Sports Partnership in Galway. 	 Number of meetings attended.

An Garda Síochána Policing Plan 2006		
Strategic Goal Six	National Performance Indicators	
Ethnic and Cultural Diversity: To build the capability of An Garda Siochána to fulfil the emerging policing needs of our diverse ethnic and multi-cultural communities.	 Number of representatives from ethnic and cultural minorities on local Garda/Community committees. Bi-annual meetings with ethnic and cultural groups in divisions. Existence of policy document on consultation/communication with ethnic and minority groups. Satisfaction of members of ethnic minorities with Garda service measured through a national survey in 2006. Number and nature of recorded racially motivated incidents. Undertake a study (with NCCRI) regarding reported figures on racially motivated crime. Number of complaints against members of An Garda Síochána for racially motivated incidents. Satisfaction of Travellers, refugees and migrants with Garda service measured through a national survey in 2006. Number of targeted initiatives developed with Travellers, refugees and migrant groups regarding awareness of policing services. Provision of services in languages other than English and Irish. Number of meetings facilitated by Garda Ethnic Liaison Officers. Number of Continuous Professional Development courses (which include anti-racism, intercultural and diversity elements) run for middle and senior management. Percentage of senior and middle management trained in 'Diversity Awareness Training programme under EU Garda/PSNI Peace and Reconciliation Project'. Existence of a structured support system for newly recruited members of An Garda Síochána from cultural and ethnic minorities. Number of members of ethnic and cultural communities who undergo Garda training. 	

Strategic Goal Six – Ethnic and Cultural Diversity		
Divisional Actions	Divisional Performance Indicators	
 Identify the different ethnic and cultural groups within the Division. 	 Number of ethnic/cultural groups identified. Number of representatives of ethnic and cultural minorities on Garda/Community committees. 	
 Establish whether the current number of trained ethnic liaison officers is adequate to meet the needs of the Division. 	 Number of additional members trained as ethnic liaison officers. Number of meetings facilitated by Garda ethnic liaison officers. Number of targeted initiatives developed with Travellers, refugees and migrant groups regarding awareness of policing services. 	
 Participate in social inclusion committees in both Galway City and County. 	 Numbers of meetings attended. 	
 Ensure racially motivated crime is properly recorded on PULSE. 	 Evaluation of PULSE records. Number and nature of recorded racially motivated incidents. 	
District Officers will meet with representatives of ethnic minorities residing in their District at least twice per year	■ Number of meetings.	
■ Ensure signage in immigration office is multilingual	 Signage in immigration office. 	
 Invite guest speakers to address CPD classes on cultural/ethnic issues 	Numbers of lectures delivered.	
CPD Unit Galway will organise intercultural and diversity training for senior/middle management	 Number of courses given. Percentage of senior and middle management trained. 	

- Each District Officer will organise an open day where ethnic/cultural minority groups are invited and provided with general information

 suggested date: Anti-Racism
 Day - November, 2006
- Numbers of Districts where open day is provided

Divisional Contact Details:

Chief Superintendent Dónall Ó Cualáin,

An Garda Síochána,

Mill Street,

Galway.

Telephone.

(091) 538011

E-mail Address.

gsgalwaydiv@iol.ie

Fax

(091) 538081

Garda Website

www.garda.ie

District Officers:

Superintendent Martin Lee, Galway Garda Station (091) 538016

Superintendent Michael Curley, Salthill Garda Station (091) 514727

Superintendent Enda Walshe, Loughrea Garda Station (091) 842877

Superintendent Paul Mockler, Gort Garda Station (091) 636407

Superintendent Noel Kelly, Clifden Garda Station (095) 22507

Contact Numbers at Galway Garda Station:

Communications Room: (091) 538000; 538001; 538002; 538003; 538009

Community Police: Sergeant Kevin Duffy (091) 778245 Crime Prevention Officer: Sergeant Gerry Mangan (091)

Detective Unit: D/Sergeant Mick Coppinger; D/Sergeant John Moran (091) 538027

District Office: Sergeant Peadar Ryan (091) 538016 Divisional Office: Sergeant Ernie White (091) 538011 Drugs Unit: Sergeant Brendan Carroll (091) 538062

Fines Office: Garda Maureen Ryan (091) 538079

Immigration Office: Gardaí Liam Creaven and Pat Ward (091) 778244

Inspector's Office: (091) 538030; 538031; 538032

Juvenile Liaison Office: Gardaí Ann Griffin and Michael Heaney (091) 778246

PSV Office: (091) 768005

Public Office: (091) 538040; 538041

Regional Office: Inspector Patrick Diskin (091) 538006 Sergeant i/c: Sergeant Padraic Dolan (091) 538042

Traffic Unit: Sergeant Tom Clarke; Sergeant J. J. Burke (091) 768007

Contact Numbers at other District H.Q. Stations:

Salthill Garda Station: (091) 514720 Loughrea Garda Station: (091) 842870 Gort Garda Station: (091) 636400 Clifden Garda Station: (095) 22500