# An Garda Síochána



# Divisional Policing Plan 2006 Cork City Garda Division

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#### **Foreword**

The Cork City Garda Divisional Policing Plan sets out to achieve the objectives as outlined in the Garda Corporate Strategy document 2005 - 2007 and in particular to achieve the highest attainable level of Personal Protection, Community Commitment and State Security. In 2006 we will continue our efforts towards creating a safer Ireland through policing excellence via the six strategic goals outlined in this plan with a strong emphasis on public confidence and public safety.

The background to our strategic goals is based on consultations invited from approximately 150 organisations, private and public, City/County Councils; Government Departments; the policing priorities identified in the Garda Public Attitude Survey 2006; and the Governments Policing Priorities 2006.

The Divisional Policing Plan facilitates the setting of priorities, monitoring and evaluating performance and through sustained effort, including integrated teamwork and partnership, achieve efficient and effective service delivery.

Your feedback and opinion is of vital importance to us and can be provided through the comment cards available in the public office in each Garda Station or by logging your comments on the Garda website at www.garda.ie

In policing Cork City Division we are conscious of the goodwill and continuing wide-ranging support received from the public. It is our aim going forward to maintain and strengthen the beneficial partnerships already forged with statutory, community, business groups and many other stakeholders and consequently contribute to further improving the quality of life in Cork City.

Kevin Ludlow
Chief Superintendent
Divisional Officer
Cork City

### An Garda Síochána Strategic Goals 2006

- 1. National/International Security To reduce the threat of subversive and terrorist activity through intelligence-led policing and international cooperation.
- 2. **Crime** To reduce the incidence of organised, drug related and serious crime, and criminal behaviour.
- 3. **Traffic** To reduce the incidence of fatal and serious injury collisions and improve traffic flow.
- 4. **Public Safety** To ensure public safety by reducing the incidence of public disorder and anti-social behaviour.
- 5. Public Confidence To improve confidence in An Garda Síochána.
- 6. Ethnic and Cultural Diversity To build the capability of An Garda Síochána to fulfil the emerging policing needs of our diverse ethnic and multicultural communities.

An Garda Síochána Policing Plan 2006 Strategic Goal One - National/International Security	
	National Performance Indicators
	- National/International Security

An Garda Síochána Policing Plan 2006 Strategic Goal One - National/International Security		
Divisional Actions	Divisional Performance Indicators	
Initiate intelligence-led operations	Number operations commenced	
against the various factions within	Number of arrests of subversive/terrorist suspects	
dissident republican groups.	◆ Number of prosecutions initiated	
Develop and improve the quality of intelligence by broadening the intelligence source base in An Garda Síochána	<ul> <li>◆ Establishment and Implementation of the national Covert Human Intelligence System (CHIS) in Cork City Division</li> <li>◆ Number of personnel trained in CHIS at each level 1 to</li> <li>5</li> </ul>	
	<ul> <li>◆ Increase volume of intelligence gathered/exchanged by 5%</li> <li>◆ Increase registered sources by 5%</li> </ul>	
Develop initiatives aimed at identifying, preventing and/or	♦ Number and type of initiatives developed to increase the level of interaction and build partnerships with the	
disrupting the activities of radical	Islamic Community	
Islamic extremists.	◆ Number of Garda members operating on external borders	
	• Evaluate the deployment of Garda members providing security at external borders points in line with increasing level of activity	
Initiate operations on an intelligence-	Number of operations mounted	
led basis against selected	<ul> <li>Number of arrests of subversive/terrorist suspects</li> </ul>	
subversive/terrorist targets	♦ Quantity of arms/explosives seized	
Provide security operations in relation	♦ Number of security operations planned and	
to visiting VIPs and events based on risk assessment	implemented	
Provide security assessments / clearances in respect of persons	Number of security assessments / clearances completed	
Review risk assessment / security on vital buildings / installations	Number of risk assessments conducted and advice given	

An Garda Síochána Policing Plan 2006 - Strategic Goal Two - Crime	
Strategic Goal Two	National Performance Indicators
	<ul> <li>Number of individuals/groups profiled.</li> <li>Monthly review of profiles carried out by Divisional</li> </ul>
Crime	Officers.  Number of intelligence reports on the targeted individuals/groups.
To reduce the incidence of organised,	Number of regional threat assessments prepared.
drug related and serious crime, and	Dissemination of Code of Practice to all members of the
drug related and serious crime, and criminal behaviour.	<ul> <li>service.</li> <li>Number of Garda personnel trained at each level.</li> <li>Number of intelligence bulletins issued by Criminal Intelligence Officers (CIOs).</li> <li>Criminal Intelligence Officer (CIO) will disseminate a</li> </ul>
	<ul> <li>monthly Intelligence Bulletin to stations within his/her division.</li> <li>Number of briefings of members of the divisional staff by the CIO.</li> <li>Identify and seek to build partnerships with appropriate external stakeholders.</li> <li>Development of specific courses in crime investigation</li> </ul>
	<ul> <li>management: Management and Operations.</li> <li>Number of personnel who completed these courses.</li> <li>Development of a DNA database in association with the Forensic Science Department of An Garda Siochána and the Department of Justice, Equality and Law Reform.</li> <li>Number of headline crimes recorded and the percentage detected.</li> </ul>
	<ul> <li>Number of non-headline crimes recorded and the percentage detected.</li> <li>Number of targeted operations to reduce specified headline crimes.</li> <li>Number of domestic violence incidents/breaches of</li> </ul>
	Court orders.  Number of risk assessments carried out which are followed up with appropriate crime prevention advice.  Number of persons provided with crime prevention advice after assessment

Divisional Policing Pla	Divisional Policing Plan 2006 - Strategic Goal Two - Crime	
Divisional Actions	Divisional Performance Indicators	
Identify, profile and share intelligence at divisional level on the main individuals/groups engaged in organised/serious crime and drug-related crime	<ul> <li>◆ Target the current top twelve criminal activists/groups in Cork City Division</li> <li>◆ Target the current top six drug dealers/groups in Cork City Division</li> <li>◆ Review the profiles of the top twelve criminal activists/groups and top six drug dealers/groups within the Division monthly</li> <li>◆ Number of intelligence reports submitted on the targeted individuals/groups</li> </ul>	
Implement the Code of Practice for the management of Covert Human Intelligence Sources (CHIS)	<ul> <li>Disseminate the Code of Practice to all members of the Divisional Service</li> <li>Number of personnel trained in CHIS at each level         <ul> <li>(1 to 5)</li> </ul> </li> <li>Increase the number of intelligence bulletins issued by the Criminal Intelligence Officer (CIO) by 5%</li> </ul>	
Further develop criminal intelligence capability at Divisional/District level	<ul> <li>CIO to attend and brief a minimum of one District Crime Conference in each District on a weekly basis</li> <li>CIO will disseminate a monthly Intelligence Bulletin to each station within the Division</li> <li>CIO will brief members in each District on ten occasions annually</li> </ul>	
<ul> <li>Develop pin mapping capability to support intelligence led strategies and operations</li> <li>Further develop crime investigation management capability</li> </ul>	<ul> <li>Train two members to implement pin mapping process</li> <li>Number of high crime areas identified</li> <li>Number of special operations implemented</li> <li>Deliver two courses to twenty (20) members in Crime Incident Room Management</li> <li>Deliver a course in the Investigation of Sexual Offences to eight (8) members</li> <li>Organise a seminar for Divisional Management and selected members on forensic and technical evidence</li> </ul>	
Reduce the incidence of crime by 2% and increase detection rate by 2%	<ul> <li>Number of headline crime recorded</li> <li>Percentage detection rate for headline crime</li> <li>Number of non-headline crime recorded</li> <li>Percentage detection rate for non-headline crime</li> <li>Number of all crimes recorded</li> <li>Percentage detection rate for all crimes recorded</li> </ul>	

Actively support domestic violence	♦ Number of incidents reported
policy	Number of arrests for domestic violence incidents
	Number of breaches of a barring orders
	Number of breaches of protection orders
	Number of breaches of safety orders
	Number of breaches of interim orders
	Number of incidents where no complaint made
Conduct risk assessment of high	♦ Number of high-risk /vulnerable targets identified
risk/vulnerable targets in the Division	• Review the risk assessment of 50% of high-risk targets
	within the Division
	◆ Crime Prevention Officer (CPO) to conduct a full
	security review of four high risk targets each month
	♦ Number of persons provided with crime prevention
	advice after review
Reduce sexual offences by 5% and	Number of sexual offences committed
maintain detection rate	Percentage detection rate
Reduce assaults by 2% and maintain	◆ Number of assaults recorded
detection rate	Percentage detection rate
Reduce theft by 5% with particular	◆ Number of thefts recorded
emphasis on theft from the person,	Percentage detection rate
vehicles and shops and increase	
detection rate by 2%	
• Reduce burglary by 5% and increase	Number of burglaries recorded
detection rate by 2%	Percentage detection rate
Reduce robberies by 3% and	Number of robberies recorded
maintain detection rate	Percentage detection rate
Reduce criminal damage by 2% with	Number of criminal damage crimes recorded
particular emphasis on arson and	Percentage detection rate
maintain detection rate	
Reduce the supply and demand for	Number of detections for Section 3 MDA
illegal drugs by quality enforcement,	♦ Number of detections for Section 15 MDA
increasing detection rates by 5%, and	♦ Seizure of assets/funding relating to illegal drugs
liase with external partners and	activity
stakeholders.	Number of weekly conferences held
Each District Officer will hold a	▼ Number of weekly conferences neigh
weekly conference to review all headline crime and serious incidents	
and robustly examine progress of investigations	
myesuganons	

Ongoing identification of areas     where the strategic deployment of     operational personnel and inter-     District co-operation can increase the     effectiveness of District resources in     combating crime	<ul> <li>Number and location of areas identified</li> <li>Type of crime targeted</li> </ul>
<ul> <li>Hold crime prevention and awareness meetings with local community and business organisations</li> </ul>	Name of Organisation and number of meetings.
Actively support the Children's Act,	◆ Number of formal cautions
2001, and the Restorative Justice	<ul> <li>Number of informal cautions</li> </ul>
Programme	<ul> <li>Number of restorative justice cases</li> </ul>
	♦ Number of prosecutions
Expand Garda Youth Diversion	◆ Number of proposals submitted
Scheme in selected areas	<ul> <li>Number of additional schemes approved</li> </ul>
Monitor the examination of crime scenes including vehicles and fires and ensure that forensic/technical evidence developed is acted on	<ul> <li>Number of scenes examined</li> <li>Number of positive 'hits' from scenes examined</li> <li>Number of vehicles examined</li> <li>Number of positive hits from vehicles examined</li> <li>Number of fires examined</li> <li>Number of positive 'hits' from fires examined</li> </ul>
Develop and deliver further training	Number of members trained
in the taking of fingerprints, palm	Number of donor prints taken
prints and finger-marks from scenes for selected members in each District	♦ Number of Section 28 CJA prints taken

An Garda Síochána Policing Plan 2006 - Strategic Goal Three - Traffic		
Strategic Goal Three	National Performance Indicators	
	<ul> <li>Percentage of Traffic Corps duty time spent patrolling single- lane carriageways at collision-prone locations.</li> </ul>	
Traffic	◆ Number of arrests for driving while intoxicated per division per month.	
To reduce the incidence of fatal and serious injury collisions and improve traffic flow.	<ul> <li>Number of breath-tests per division per month.</li> <li>Percentage of Traffic Corps duty time spent on speed enforcement.</li> <li>Increase speeding detections by 15%.</li> <li>Percentage of Traffic Corps duty time spent on static, high-visibility checkpoints.</li> <li>Percentage of non-Traffic Corps Garda duty time spent on static, high-visibility checkpoints.</li> <li>Arrange for two road shows per division during 2006.</li> <li>One weekly road safety broadcast on each local radio station in each division.</li> <li>Road safety will be featured on six Crimecall programmes in 2006.</li> <li>Percentage of Traffic Corps duty time spent on covert road traffic policing.</li> <li>Increase detections for dangerous driving related offences by 15%.</li> <li>Percentage of Traffic Corps duty time spent on traffic management in each division.</li> <li>Garda time spent on traffic duties at peak periods and at special events (e.g. Operation Freeflow etc.)</li> </ul>	
	<ul> <li>Number of static high-visibility vehicle checkpoints carried out by non-Traffic Corps Gardaí per division per month.</li> <li>Number of additional members allocated to the Garda Traffic</li> </ul>	
	Corps per quarter.  Number of additional patrol vehicles allocated to the Garda Traffic Corps per quarter.	

Divisional Policing Plan	Divisional Policing Plan 2006 - Strategic Goal Three - Traffic	
Divisional Actions	Divisional Performance Indicators	
Traffic Corps will spend 20% of duty time patrolling on single-lane carriageways at Collision Prone Locations (CPLs)	◆ Percentage of Traffic Corps duty time spent patrolling single-lane carriageways at Collision Prone Locations (CPLs)	
<ul> <li>Increase arrest rate of Traffic Corps for driving while intoxicated by 15% in 2006</li> </ul>	<ul> <li>Number of arrests for driving while intoxicated per month</li> <li>Number of breath-tests conducted per month</li> </ul>	
Traffic Corps will spend 30% of duty time on speed enforcement in conjunction with enforcement of non- wearing of seat belts	<ul> <li>Percentage of Traffic Corps duty time spent on speed enforcement</li> <li>Increase speeding detection by Traffic Corps by 15%</li> <li>Increase seat belt detection by Traffic Corps by 5%</li> </ul>	
Traffic Corps units will spend 10% of duty time on covert road traffic policing	<ul> <li>◆ Percentage of Traffic Corps duty time spend on covert road traffic policing</li> <li>◆ Increase detections by Traffic Corps for dangerous driving related offences by 15%</li> <li>◆ Increase detections by Traffic Corps for careless driving by 15%</li> </ul>	
Gardaí will spend 20% of duty time on static, high-visibility vehicle checkpoints	<ul> <li>Percentage of Traffic Corps duty time spent on static, high-visibility checkpoints</li> <li>Percentage of non-Traffic Corps Garda duty time spent on static, high-visibility checkpoints</li> </ul>	
Educate road users through print,     Radio/TV broadcasts, and road shows	<ul> <li>◆ Arrange for two road shows during 2006</li> <li>◆ One weekly road safety broadcast on each local radio station</li> <li>◆ Number of publications used to promote road safety</li> </ul>	
Promote road safety through school visits	♦ Number of school visits to promote road safety	
Establish a benchmark regarding the time spent by Gardaí dealing with traffic management	<ul> <li>Percentage of Traffic Corps duty time spent on traffic management</li> <li>Garda time spent on traffic duties at peak periods and at special events (e.g. Operation Freeflow etc.)</li> <li>Number of static high-visibility vehicle checkpoints carried out by non-Traffic Corps Gardaí each month</li> </ul>	

<ul> <li>Increase the strength of the Divisional Traffic Corps by 14 in 2006 with a proportionate increase in the transport allocation</li> </ul>	<ul> <li>Number of additional members allocated to the Garda         Traffic Corps in accordance with government and             national policy     </li> <li>Number of additional patrol vehicles allocated to the         Traffic Corp     </li> </ul>
<ul> <li>Reduce the number of fatal traffic collisions by 5%</li> <li>Reduce the number of serious injury traffic collisions by 10%</li> <li>Contribute to the effective management of traffic through liasing proactively with Local Authorities and other partners/stakeholders</li> </ul>	<ul> <li>Number of fatal traffic collisions</li> <li>Number of persons killed</li> <li>Number of serious injury collisions</li> <li>Number of persons seriously injured</li> <li>Number of meetings attended with Local Authorities and other partners / stakeholders</li> </ul>
Divisional personnel, other than Traffic Corps personnel, will proactively enforce traffic legislation and increase detection rates in each category as indicated	<ul> <li>Number of detections by Divisional personnel for         ∑ Driving while intoxicated — 15%         ∑ Number of breath tests conducted — 15%         ∑ Speeding — 15%         ∑ Dangerous driving — 15%         ∑ Careless driving — 15%         ∑ Non-wearing of seat belts — 5%</li> </ul>
Enforce legislation relating to driving while intoxicated, speeding, dangerous and careless driving, non-wearing of seat belts to achieve an overall divisional increase in detection rate in each category as indicated	<ul> <li>Number of detections for         ∑ Driving while intoxicated — 15%         ∑ Number of breath tests — 15%         ∑ Speeding — 15%         ∑ Dangerous Driving — 15%         ∑ Careless Driving — 15%         ∑ Non-wearing of seat belts — 5%</li> </ul>
<ul> <li>Enforce Section 41 Road Traffic Act</li> <li>Enforce Road Transport Legislation regarding overweight vehicles</li> <li>Divisional Traffic Inspector to monitor collision trends and identify and update Collision Prone Locations (CPLs)</li> </ul>	<ul> <li>Number of vehicles seized</li> <li>Number of detections for overweight vehicles</li> <li>Number of Collisions Prone Locations (CPLs)</li> </ul>

An Garda Síochána Policing Plan 2006 - Strategic Goal Four - Public Safety		
Strategic Goal Four	National Performance Indicators	
Public Safety	<ul> <li>Number of reviews of deployment conducted at Divisional level.</li> <li>Decrease by 10% the number of assaults.</li> <li>Number of violent crimes* per 1,000 population and percentage detected.</li> </ul>	
To ensure public safety by reducing the incidence of public disorder and anti-social behaviour.	<ul> <li>Number of prosecutions for public order offences.</li> <li>Achieve an 85% satisfaction rating in the Public Attitude Survey 2006.</li> <li>Achieve a 70% rating in the Public Attitude Survey 2006 regarding 'feeling of safety in local neighbourhoods after dark'.</li> <li>Achieve an 85% rating in the Public Attitude Survey 2006 regarding 'feeling of safety in homes alone at night'.</li> <li>Number of public disorder hot-spots per division.</li> <li>Number of joint initiatives undertaken with stakeholders.</li> <li>Number of uniform foot patrols per quarter.</li> <li>Number of uniform cycle patrols per quarter.</li> <li>Number of uniform mobile patrols per quarter.</li> <li>Percentage of Garda divisions with CCTV systems installed.</li> <li>Percentage increase in number of systems operational in 2006 (over 2005).</li> </ul>	

An Garda Síochána Policing Plan 2006 - Strategic Goal Four - Public Safety	
Divisional Actions	Divisional Performance Indicators
Review deployment of Gardaí and methods of patrolling on a quarterly basis to reduce assaults	<ul> <li>Number of reviews conducted on a quarterly basis at District level</li> <li>Decrease by 10% the number of assaults</li> <li>Number of minor assaults reported, Section 2 NFOAPA*, and detection rate</li> <li>Number of assaults causing harm reported, Section 3 NFOAPA, and detection rate</li> <li>Number of assaults causing serious harm reported, Section 4 NFOAPA, and detection rate</li> <li>Number of violent crimes per 1,000 population and percentage detected</li> <li>Number of prosecutions for public order offences</li> <li>Number of detections for breaches of Section 4 of the Public Order Act – Intoxication in Public Place</li> <li>Number of detections for breaches of Section 5 of the Public Order Act – Disorderly conduct</li> <li>Number of detections for breaches of Section 6 of the Public Order Act – Threatening and Abusive Behaviour</li> <li>Number of detections for breaches of Section 8 of the Public Order Act – Failure to comply with Garda</li> </ul>
Create a customer "feeling of safety" index for year-on-year benchmarking	<ul> <li>Direction</li> <li>Number of prosecutions for Section 9 of the Public Order Act – Wilful Obstruction</li> <li>*NFOAPA = Non Fatal Offences Against the Person Act</li> <li>Achieve an 85% satisfaction rating in the Public Attitude Survey 2006</li> <li>Achieve a 70% rating in the Public Attitude Survey 2006 regarding 'feeling of safety in local neighbourhoods after dark'</li> <li>Achieve an 85% rating in the Public Attitude Survey</li> </ul>
Identify public disorder hot-spots in consultation with stakeholders, e.g. City Council, Community Groups, Businesses, RAPID, etc., and deploy resources accordingly	<ul> <li>2006 regarding 'feeling of safety in homes alone at night'</li> <li>Number of reviews and identification and location of public disorder hot-spots each month at District level</li> <li>Number of joint initiatives undertaken with stakeholders, e.g., City Council, RAPID, Community Groups</li> <li>Number of uniform foot patrols per quarter</li> <li>Number of uniform cycle patrols per quarter</li> <li>Number of uniform mobile patrols per quarter</li> </ul>
Utilise CCTV to enhance public safety	<ul> <li>♦ Increase the number of cameras in operation in 2006 over 2005</li> <li>♦ Develop proposal to up-grade the CCTV recording system to Digital</li> <li>♦ Develop proposal to have CCTV installed in high-priority policing communities within RAPID areas</li> </ul>

Ensure a uniform and pro-active approach to enforcement of Liquor Licensing Laws in compliance with national policy in order to ensure public safety and combat anti-social behaviour and achieve a 10% increase in enforcement rates	<ul> <li>Number of visits to licensed premises</li> <li>Number of applications for closure order</li> <li>Number of detections for sales of alcohol to under 18 - Section 31 intoxicating Liquor Act</li> <li>Number of detections for provision of alcohol to under 18 - Section 32 Intoxicating Liquor Act</li> <li>Number of detections for purchase or consumption of</li> </ul>
	<ul> <li>alcohol by under 18 – Section 33 Intoxicating Liquor Act</li> <li>Number of JLO referrals for underage drinking</li> <li>Number of detections for drinking in public places</li> <li>Number of special exemptions objected to</li> <li>Number of meetings held with licensed traders representatives</li> </ul>
Continue to contribute to and support Garda Youth Diversion Projects, Special Justice Projects, Local Drugs Task Force Projects and RAPID	Type and number of each project supported
Develop and maintain contact with	◆ Number of meetings held with
Community, Voluntary, Statutory	Cork City Council
and Business Groups	Cork City Development Board Cork Business Association
	Cork Chamber of Commerce
	Cork Vintners Association
	Cork Students Council
	Cork City Challenge
	Cork City Cares
	Cork City Monitoring Group
	Cork Networking Committee
	Drugs Task Force
	L RAPID
	Neighbourhood Watch
	Business Watch
	Campus Watch
	Hospital Watch
	Pub Watch Coastal Watch
	1 - 7
·	Community Alert Homeless Forum
	Simon Community
	Health Service Executive
	Club Cork 2000
	Cork County Sports Partnership
Continue to implement and review     Cork City Public Order Policing     Partnership Model	◆ Review in line with the outcome of AGIS Conference 2005 on International Best Practice in Public Order Policing
·	♦ Number of Partnership meetings held to address
	emerging issues

An Garda Síochána Policing Plan 2006 Strategic Goal Five - Public Confidence									
Strategic Goal Five	National Performance Indicators								
Public Confidence	<ul> <li>Number of Continuous Professional Development courses which include a focus on the Garda Síochána Act 2005.</li> <li>A minimum of two public meetings per district per year.</li> </ul>								
To improve confidence in An	• Number and type of networks developed to enhance public confidence.								
Garda Síochána.	<ul> <li>Number of uniform foot patrols per quarter.</li> <li>Number of uniform cycle patrols per quarter.</li> <li>Number of uniform mobile patrols per quarter.</li> <li>Percentage of Garda management time on uniform outdoor supervisory duty.</li> <li>Number of Garda reserve members selected/trained.</li> <li>Number of 999/112 calls answered within 20 seconds.</li> <li>65% of emergency/priority 1 calls responded to within 15 minutes and 90% within 30 minutes.</li> <li>Number of complaints regarding emergency response service.</li> <li>Number of letters to crime victims generated by the PULSE system.</li> <li>Number of letters issued to burglary, robbery and assault victims (Sect. 2, 3 &amp; 4 Non-Fatal Offences Act 1997) as a percentage of the total incidents of these crimes.</li> <li>Number of letters from crime victims responded to within 10 days.</li> </ul>								
	<ul> <li>Increase, by 10%, the number of follow-up letters issued to crime victims regarding significant case developments.</li> <li>Reduce admissible complaints against An Garda Síochána by 5%.</li> <li>Number of conflict resolution training programmes provided for personnel, including management.</li> </ul>								
Compared to the Compared to	<ul> <li>Number of specific training programmes for selected Garda personnel who are subject of multiple complaints at Divisional level.</li> <li>Conduct Public Attitude Survey 2006.</li> <li>Publish results of Public Attitude Survey by March 2006 and formulate an implementation plan to action areas for improvement.</li> </ul>								

An Garda Síochána Policing Plan 2006 Strategic Goal Five - Public Confidence											
Divisional Actions	Divisional Performance Indicators										
Enhance our engagement with the community in preparation for full implementation of the Garda Síochána Act 2005	<ul> <li>Percentage of members who attended Continuous Professional Development courses in 2006 which included the provisions of the Garda Síochána Act 2005 in the curriculum</li> <li>Hold a minimum of two public meetings with community groups in urban areas and through the fora of community alert in rural areas in each district during the year</li> <li>Type and number of networks developed to enhance public confidence and number of meetings / interactions, e.g.         <ul> <li>Cork City Council</li> <li>Cork City Development Board</li> <li>Cork Chamber of Commerce</li> <li>Cork Vintners Association</li> <li>Cork City Challenge</li> <li>Cork City Cares</li> <li>Cork City Monitoring Group</li> <li>Cork Networking Committee</li> <li>Drugs Task Force</li> <li>RAPID</li> <li>Neighbourhood Watch</li> <li>Business Watch</li> <li>Community Alert</li> <li>Homeless Forum</li> <li>Simon Community</li> <li>Health Service Executive</li> <li>Club Cork County Sports Partnership</li> </ul> </li> </ul>										
Increase Garda presence/visibility in public places	<ul> <li>Number of uniform foot patrols per quarter</li> <li>Number of uniform cycle patrols per quarter</li> <li>Number of uniform mobile patrols per quarter</li> <li>Percentage of Garda management time on uniform outdoor supervisory duty</li> </ul>										

Provide an immediate response to emergencies	<ul> <li>Number of 999/112 calls answered within 20 seconds</li> <li>Attain the target of 65% of emergency/priority one calls responded to within 15 minutes and 90% within 30 minutes</li> <li>Number of complaints received regarding emergency response service</li> </ul>
Provide feedback to victims of crime	<ul> <li>Number of letters to crime victims generated by the PULSE system dispatched with respect to burglary, robbery and assault victims</li> <li>Number of letters issued to burglary, robbery and assault victims (Sect. 2, 3 &amp; 4 Non-Fatal Offences Act 1997) as a percentage of the total incidents of these crimes</li> <li>Number of letters from crime victims responded to within 10 days</li> <li>Increase, by 10%, the number of follow-up letters issued to crime victims regarding significant case developments</li> </ul>
Target the most common sources/causes of complaints made against members of An Garda Síochána	<ul> <li>Reduce the number of admissible complaints against members by 5%</li> <li>Number of conflict resolution training programmes conducted for personnel, including management</li> <li>Number of specific training programmes for selected Garda personnel who are susceptible to multiple complaints at Divisional level</li> </ul>
Assess the quality of service provided through the Public Attitude Survey 2006	Develop and implement plan to address areas for improvement
Ensure all crimes are recorded and correctly categorised on PULSE through a review process at the commencement of each week	◆ Number of weekly reviews conducted
Ensure integrity of PULSE database by regular active review of records and correction of anomalies	Percentage of anomalies corrected at end of each quarter
Appoint full-time community Gardaí in each District to enhance the level of engagement with the local community	◆ Number of full-time community Gardaí appointed
Conduct seminars for Gardaí involved in Neighbourhood Watch and Community Alert	<ul> <li>Number of seminars conducted</li> <li>Number of Garda participants</li> </ul>

Divisional Policing Plan 2006 - Cork City Division											
An Garda Síochána Policing Plan 2006											
1	Boal Six - Ethnic and Cultural Diversity										
Strategic Goal Six	National Performance Indicators										
	• Number of representatives from ethnic and cultural minorities on										
Ethnic and Cultural Diversity	local Garda/Community committees.										
To build the capability of An	Bi-annual meetings with ethnic and cultural groups in divisions.										
Garda Síochána to fulfil the emerging policing needs of our diverse ethnic and multi-cultural	• Existence of policy document on consultation/communication with ethnic and minority groups.										
communities.	◆ Satisfaction of members of ethnic minorities with Garda service measured through a national survey in 2006.										
	Number and nature of recorded racially motivated incidents.										
	◆ Undertake a study (with NCCRI) regarding reported figures on										
	racially motivated crime.										
	◆ Number of complaints against members of An Garda Síochána for racially motivated incidents.										
	◆ Satisfaction of Travellers, refugees and migrants with Garda service measured through a national survey in 2006.										
	◆ Number of targeted initiatives developed with Travellers, refugees										
	and migrant groups regarding awareness of policing services.										
	◆ Provision of services in languages other than English and Irish.										
	♦ Number of meetings facilitated by Garda Ethnic Liaison Officers.										
	Number of Continuous Professional Development courses (which										
	include anti-racism, intercultural and diversity elements) run for										
A shape of the same of the sam	middle and senior management.										
	• Percentage of senior and middle management trained in 'Diversity										
	Awareness Training programme under EU Garda/PSNI Peace and										
	Reconciliation Project'.										
	• Existence of a structured support system for newly recruited members of An Garda Siochána from cultural and ethnic										

undergo Garda training.

• Number of members of ethnic and cultural communities who

minorities.

An Garda Síochána Policing Plan 2006 Strategic Goal Six - Ethnic and Cultural Diversity													
Divisional Actions	Divisional Performance Indicators												
Consult with cultural and ethnic minorities on policing and service provision on an ongoing basis	<ul> <li>◆ Encourage the involvement of representatives from ethnic and cultural minorities on local Garda/Community committees</li> <li>◆ Bi-annual meetings will be held by the Divisional Officer with leaders of cultural and ethnic minorities residing in and/or carrying on business in the Division</li> <li>◆ Quarterly meetings will be held by District Officers with leaders of cultural and ethnic minority communities residing in and/or carrying on business in the District</li> </ul>												
Develop a multi-faceted strategy to provide for more effective recording and management of racially motivated crime	<ul> <li>Number and nature of recorded racially motivated incidents</li> <li>Number of complaints against members of An Garda Síochána for racially motivated incidents</li> <li>Provision of timely feedback to all victims of racially motivated crime</li> </ul>												
Develop targeted initiatives focusing on access to police services for Travellers, refugees and migrants	<ul> <li>Number of targeted initiatives developed with Travellers, refugees and migrant groups regarding awareness of policing services</li> <li>Conduct an audit of language skills level within Cork City Division</li> <li>Number and type of meetings facilitated by Garda Ethnic Liaison Officers</li> <li>District Officers will hold an Open Day, at each District Headquarter Station, for members of ethnic minority communities on 21st March to mark International Day Against Racism</li> </ul>												
<ul> <li>Appoint Ethnic Liaison Officers in each District and deliver training appropriate to their role</li> </ul>	<ul> <li>Number of Ethnic Liaison Officers appointed</li> <li>Number of Ethnic Liaison Officers trained</li> </ul>												
Promote sport and social activity as a mechanism to break down the barriers between An Garda Síochána and members of ethnic minority and culturally diverse groups	◆ Type and number of events organised												
<ul> <li>Deploy sufficient resources to provide an effective and efficient immigration service and combat illegal immigration and trafficking</li> <li>Profile the ethnic and multicultural community in order to enhance and facilitate liaison and integration</li> </ul>	<ul> <li>Number of personnel deployed and locations</li> <li>Number of registrations processed in Divisions</li> <li>Number of persons refused leave to land</li> <li>Number of asylum applicants dealt with</li> <li>Evaluate the deployment of Garda personnel at external border points in Cork Airport and Ringaskiddy in line with increasing demands</li> <li>Conduct profile in each District</li> </ul>												

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