An Garda Síochána



Divisional Policing Plan 2006 Carlow/Kildare Garda Division.

For further information contact:

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An Garda Síochána Strategic Goals 2006

- 1. **National/International Security** To reduce the threat of subversive and terrorist activity through intelligence-led policing and international cooperation.
- 2. **Crime** To reduce the incidence of organised, drug related and serious crime, and criminal behaviour.
- 3. **Traffic** To reduce the incidence of fatal and serious injury collisions and improve traffic flow.
- 4. **Public Safety** To ensure public safety by reducing the incidence of public disorder and anti-social behaviour.
- 5. Public Confidence To improve confidence in An Garda Síochána.
- 6. Ethnic and Cultural Diversity To build the capability of An Garda Síochána to fulfil the emerging policing needs of our diverse ethnic and multicultural communities.

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Foreword from the Carlow/Kildare Divisional Officer. <u>Chief Superintendent Michael Byrnes.</u>

In 2006 An Garda Síochána in the Carlow/Kildare Division will endeavour to provide a safer Ireland through Policing Excellence, whereby the people who reside in , work , or visit the area can go about their lawful business without fear of being a victim of criminal behaviour.

The 2006 Policing Plan is constructed with the policing needs of the public in mind. The Policing Plan sets out in a realistic and measurable manner how the Organisational Strategic Goals can be achieved in 2006 using the core universal principles of legality, necessity, proportionality, accountability and non discrimination.

This Plan identifies six Organisational Strategic Goals which must be advanced in the pursuit of the provision of a quality service to the public. Proposed Divisional actions are outlined in the pursuit of each Goal. Specific Divisional Performance Indicators are highlighted to quantify how successful the Divisional Actions are in achieving the stated Goals.

The principal aim of the plan is to ensure public safety by providing a high quality policing service which takes cognisance of the policing requirements of every person in the Carlow/Kildare Garda Division.

I together with all Gardaí in Carlow/Kildare Divison, are committed to providing a quality service to the community whom we serve and I will strive to ensure a quality service is provided at all times and if shortcomings are identified, they will be addressed immediately to the satisfaction of the provision of a quality service.

May I extend an invitation to any member of the public who may feel they have a view or suggestion to make, which may contribute to enhancing the policing service in the Carlow/Kildare Division to contact me at Naas Garda Station at 045: 884310

		Chief S	uperi	intenc	lent
(MAE	Byrnes).		_		
Dated	January, 2006				

GOVERNMENT POLICING PRIORITIES FOR 2006

Organised Crime/Drugs

1. To target organized crime, including drug trafficking, the gun culture associated with it, reducing the volume of illicit drugs and access to those drugs in the context of the National Drugs Strategy 2001- 2008, and targeted operations such as Operation Anvil.

Terrorism

2. To place continued emphasis on combating paramilitary activities with specific regard to dissident republicans and the seizure of assets of all unlawful organizations.

Public Safety/Confidence

3. Increase public confidence in law enforcement through significantly increased high visibility policing at key public interfaces.

4. To review local policing arrangements in communities in the RAPID Programme Areas where local residents are seeking to have issues such as persistent vandalism, low and high level intimidation and other anti-social behaviour more effectively addressed.

5. To monitor and improve response times to emergency calls where a

direct threat to life or personal property is at issue.

Organisational and deployment issues.

6. To establish and develop a voluntary Garda Síochána Reserve, with the objective of having 900 members in place by September, 2006.

7. To relieve members of An Garda Siochana of administrative duties to the greatest extent possible, through civilianisation, outsourcing and the use of technology.

8. To co-operate in the full implementation of the Garda Síochána Act 2005 and the new oversight arrangements which will be established.

Road Traffic Law Enforcement

9. To increase the strength of the Garda Traffic Corps in the course of 2006 from 563 to 805.

10. Continue to work towards the targets, relating to deaths, in the Government's Road Safety Strategy, paying particular attention to drink driving, the visibility of Garda traffic policing, the outsourcing and operation of speed cameras, and the extension of the range of penalty point and fixed charge offences.

11. Contribute to the effective management of traffic particularly through

liaising proactively with local authorities.

Crime Prevention and Reduction

- 12. To focus on crime prevention and reduction, in co-operation with the local authorities through the Joint Policing Committees (to be established in 2006).
- 13. To focus on high value white collar crime, trading in contraband goods.
- 14. To expand significantly Garda Youth Diversion Schemes.

Under Age Drinking etc

15. To increase countrywide the level of enforcement in relation to underage drinking and drinking in public places.

Rural Crime Prevention

16. To take effective steps to protect vulnerable people living in isolated areas.

Illegal immigration and trafficking in people

17. To deploy the necessary resources to tackle effectively illegal immigration and trafficking.

Crime Statistics

18. To submit quarterly crime statistics on a Divisional basis.

STRATEGIC GOAL ONE – NATIONAL/INTERNATIONAL SECURITY

To Reduce the threat of Subversive and terrorist activity through Intelligence- led Policing and

International co-operation

	errorist activity through Intelligence- led Policing and ational co-operation
Actions	National Performance Indicators
The second secon	> Number of Garda operations commenced.
> Initiate intelligence-led	➤ Number of prosecutions initiated.
operations against the various	> The implementation of the national Covert
factions within dissident	Human Intelligence System (CHIS)
republican groups.	➤ Number of Gardaí trained in CHIS
	> Number of Crime analysts employed
> Develop and improve the	➤ Volume of intelligence gathered/exchanged.
quality of intelligence by	➤ Number of initiatives developed
broadening the intelligence	> Number of operations commenced
source base in all sections of	> Number of Garda members operating on external
An Garda Siochana.	borders
	> Number of international seminars/conferences
> Develop initiatives aimed at	and training programmes attended.
identifying, preventing and/or	> Volume of intelligence exchanged
disrupting the activities of	> Number of European Arrest Warrants sought and
radical Islamic extremists.	received.
	> Number of partnership arrangements in
> Develop and maintain the	place/developed.
exchange of intelligence	> Number of briefings to the Department of Justice,
between An Garda Siochana	Equality and Law Reform.
and Law Enforcement and	> Number of threat assessments prepared.
security agencies worldwide.	> Number of meetings with international partners.
	> Number of operations mounted in each Garda
	Region
> Provide specialist assistance to	> Number of arrests of subversive/terrorist suspects
Regional Commissioners	➤ Quantity of arms/explosives seized,
against selected targets on an	Number of briefings provided to Regional
intelligence-led basis.	Commissioners by Crime and Security Section.

Divisional	Policing Plan 2006
Divisional Actions	Divisional Performance Indicators
To collect and disseminate all intelligence on known and suspected members of subversive organisations residing in the Division.	Number of reports generated and submitted in the Division. The Criminal Intelligence Officers (C.I.O) to generate specific Intelligence reports on subversion, dissident republican groups and radical Islamic extremists.
Provide adequate security for VIP's visiting the Division.	The number of Security Operations carried out.
Carry out threat assessment at National Installations situated in the Division.	Submission of threat assessments and Security Reports
 Identify and search areas of isolation and areas of forestation in the Division, which afford opportunities to subversives to assemble in secret. 	 Number of searches carried out in isolated areas and the result of my findings.
• Enhance awareness within the Division of the need for participation in the intelligence gathering process, with particular reference to HQ 89/04.	 C.P.D. Section to provide training in this area, as required., No. of Bulletins produced by C.I.O.
Gardaí in the Division will continue to liaise with National Units to ensure maximum knowledge is imparted in respect of International Terrorism.	Supervisors to ensure liaison is made.

- Ensure written communication forwarded from Division on subversives is accurate, up to date and timely.
- Ensuring the Divisional Search team is kept at full strength and continually upskilled by receiving more and more relevant training in light of the Divisional requirements.
- Ensuring that stringent and consistent controls are utilised in the granting of firearm certificates.
- The number of members appointed to Detective Units in the Division is to be continually reviewed to ensure there is a core Divisional Detective Unit which is geographically based on the Divisional policing requirements.
- Review Database in each District on Dissident/Subversive Groups.
- The Divisional Profiler will work in conjunction with National Units to ensure the identification, tracing and seizure of criminal assets of persons engaged in criminal activity is dealt with expediently.

- Supervisors to monitor and report short comings.
- Number of members on the Divisional Search Team.
- Training provided in 2006 as required.
- Monitor equipment and training[Supervisory Sergeants to perform this function]
- Each District Officer to examine every application and grant/refuse certificates on the merit of the application.
- Each District Officer to examine the number of Detectives in his District and the location of same.

- District Officer to nominate a Detective Garda to carry out this function. Report by 1/3/06 to Divisional office.
- No. of criminals profiled in the Division and the outcome of investigations.

• All District Officers are to carry out Quarterly reviews in respect of all Performance Indicators identified and submit a report to the Divisional Office at the end of each quarter.

Divisional Policing Plan 2006 - Carlow/Kildare Division An Garda Síochána Policing Plan 2006

STRATEGIC GOAL TWO - CRIME

To reduce the incidence of organised, drug related and serious erime and criminal behaviour

ACTIONS

- > Identify and profile, at
 Divisional level, the main
 individual/groups engaged
 in; organised/serious crime
 and drug related crime.
- ➤ Implement the Code of
 Practice for the management
 of Covert Human
 Intelligence Sources
- ➤ Further develop criminal intelligence capability at Divisional/District Level.
- ➤ Further develop crime investigation management capability.
- Reduce the incidence of crime by 2% and increase detection rates by 2%

Conduct risk assessments of high risk/vulnerable targets in each Division.

National Performance Indicators

- > Number of individuals/groups profiled
- > Monthly review of profiles carried out by Divisional Officers
- > Number of intelligence reports on the targeted individuals/groups.
- Number of regional threat assessments prepared.
- > Dissemination of Code of Practice to all members of the service.
- > Number of Garda personnel trained at each level.
- ➤ Number of intelligence bulletins issued by Criminal Intelligence Officers (CIOs).
- > Criminal Intelligence Officer (CIO) will disseminate a monthly Intelligence Bulletin to Stations within his/her Division.
- ➤ Number of briefings of members of the Divisional Staff by the CIO.
- ➤ Identify and seek to build partnerships with appropriate external stakeholders.
- > Development of specific courses in crime investigation management.
- Number of personnel who completed these courses.
- ➤ Development of a DNA database in association with the Forensic Science Department of An Garda Siochana and the Department of Justice, Equality and Law Reform.
- Number of headline crimes recorded and the percentage detected.
- > Number of non-headline crimes recorded and the percentage detected.
- > Number of targeted operations to reduce specified headline crimes.
- Number of domestic violence incidents/breaches of Court Orders
- ➤ Number of risk assessments carried out which are followed up with appropriate crime prevention advice. Number of persons provided with crime prevention advice after assessment.

Divisional Po	licing Plan 2006
Divisional Actions	Divisional Performance Indicators
Identify and target drug suppliers in the Division, regularly searching suspects and collating information	 Keep Register of all suspected suppliers and record all searches carried out Criminal Intelligence Officer in Carlow and Naas Districts to collate and disseminate all information on drug dealers and active criminals in the Division. Circulate Intelligence Bulletins.
Continue to develop partnerships with statutory and Voluntary Organisations with a view to prevent crime	 Number of crime prevention initiatives activated and programmes maintained, to include Neighbourhood Watch, Community Alert, Business watch and Campus watch initiatives Develop the Initiative under the auspices of the County Development Board and Athy "Rapid" programme under the heading "Community voice in Policing".
Technically examine the scenes of all Headline Crimes with a static location as a scene. The services of the Divisional Scenes of Crime examiners to be fully utilised	 Number of crime scenes and number of examinations. Outcome of examinations.
 Monitor crime and Anti Social behavior within the Division Develop initiatives in conjunction with N.J.O to address dysfunctional youth and juvenile offenders. 	 Number of incidents reported and percentage detected Number of referrals to N.J.O formal/informal cautions administered and number of prosecutions Submit proposals for Youth Diversion Programme, Carlow, Kildare and Naas

- Ensure Victims Charter is adhered to and privacy for victim is maintained in conjunction with regular updating on the progress of investigations
- Ensure all offenders of Domestic
 Violence are dealt with in accordance
 with Domestic Violence Policy
- Ensure all intelligence is recorded and updated as required
- Continue close liaison with National
 Units in targeting Criminal activity on
 both a local and National basis
- Members trained in the Schools
 Programme are to visit schools in their sub district and ensure issues in respect of crime are addressed to secondary school students
- All members involved in criminal investigations are to be cogniscant of help that can be obtained from National Units. The Criminal Assets Bureau is to be notified where merited
- Open Areas are to be identified in each
 District where drugs may be stored
- District Officers are to use the M.I.S
 Pulse System to monitor crime and drug related incidents in their District.
 Each Officer is to develop a Strategic response to each trend noted

- Monitor referrals to Victim Support groups and ensure liaison person is established in all headline crimes Forward letter to victim.
- Number of arrests in relation to breaches of Domestic Violence monitored
- PULSE system to be used by all members to update information. Validation to be minimised
- Regular meetings to be held with National
 Units and Criminal Intelligence Officer to be
 used to communicate and compile information
- Evaluate number of schools visited and content delivered
- Number of times National Units utilised.
- Number of times Criminal Assets Bureau notified of specific investigations
- Number of open areas searched for drugs
- Number of times Divisional Search Team utilised
- Report trends to Divisional Office.

 All District Officers are to carry out Quarterly reviews in respect of all Performance
 Indicators identified and submit a report to the Divisional Office at the end of each quarter.

STRATEGIC GOAL THREE To reduce the incidence of fatal and serious injury collisions and improve traffic flow National Performance Indicators **ACTIONS** Percentage of Traffic Corps duty time spent patrolling Traffic Corps will spend 20% single-lane carriageways at collision-prone locations. of duty time patrolling on single-lane carriageways at collision-prone locations. > Number of arrests for driving while intoxicated per Increase arrest rate for driving Division per month. while intoxicated by 15% in > Number of breath tests per Division per month. 2006. > Percentage of Traffic Corps duty time spent on speed Traffic Corps will spend 30% enforcement. of duty time on speed ➤ Increase speeding detections by 15% enforcement Percentage of Traffic Corps Duty time spent on static, Gardai will spend 20% of duty high visibility checkpoints. time on static, high visibility ➤ Percentage of non-Traffic Corps Garda duty time spent vehicle checkpoints. on static, high visibility checkpoints. > Arrange for two road shows per Division during 2006. Educate road users through > One weekly road safety broadcast on each local radio radio/TV broadcasts, and road station in each Division. shows. Road safety will be featured on six Crimecall Programmes in 2006.

Traffic Corps units will spend 10% of duty time on covert road traffic policing.

Establish a benchmark for each Division regarding the time spent by Gardai dealing with traffic management.

Increase the strength of the Traffic Corps by 244 in 2006 with a proportionate increase in the transport allocation.

- > Percentage of Traffic Corps duty time spent on covert roadtraffic policing.
- > Increase detections for dangerous driving related offences by 15%
- > Percentage of Traffic Corps duty time spent on traffic management in each Division.
- > Garda time spent on traffic duties at peak periods and at special events (e.g. Operation Freeflow etc).
- > Number of static high visibility checkpoints carried out by non-Traffic Corps Gardai per Division per month.
- Number of additional members allocated to the Garda Traffic Corps per quarter.
- Number of additional patrol vehicles allocated to the Garda Traffic Corps per quarter.

Divisional Policing Plan 2006

Divisional Actions

- Increase the number of detections in respect of speeding offences on Regional Roads within the Division by ensuring checkpoints are held in strategic locations on a regular basis.
- A special emphasis to be put on the flow of traffic through primary and secondary routes on the weekend and holiday periods when peak traffic flow can be expected.
- Reduce road deaths by targeting Collision Prone Locations using overt and covert means of patrol and detection.
- Implementing Blitz type operations in each District on a bi-monthly basis with a view to detecting and preventing lifesaver offences.
- Each Superintendent to draw up and implement a Traffic Management Plan to counteract collisions, ensuring C.P.L's are the focus of the plan and all known possible accident issues are outlined.

Divisional Performance Indicators

- Number of checkpoints held
 Number of speed detections
 Increase speeding detections by 15% on 2005
 figures.
- Increase dangerous driving related offences detections by 15% on 2005.
- Number of checkpoints held at weekend and holiday periods.
- 20% of Traffic Corps time to be spent on primary and secondary routes.
- Number of routes patrolled both overtly and covertly. Traffic Corps to spend 20% of time patrolling collision prone locations.
- Number of Operations held in each District and number of offences detected.
- Examination of locations identified and patrols/checkpoints outlined for same.
 Examinations of number of accidents at locations.

- Personnel trained in Road Safety through Education Programme to visit all schools in their area.
- identify Vigilant patrols to inadequate/worn/missing signs or markings and ensure same are replaced/upgraded required by as contacting Local Authority.
- Ensure close co-operation with Kildare,
 Carlow and Wicklow Co. Co. regarding
 traffic management within the Division
 through meetings/forums arranged.
- Promoting the messages of road safety through the mediums of press and local radio.
- Multi-agency checkpoints are to be set up and held in conjunction with Gardaí from neighbouring Divisions and the Dublin Metropolitan Region.
- Establish a bench mark for each District regarding the time spent by Gardaí on traffic management.
- Review of Traffic Corps personnel.
- Traffic accident investigation.

- Number of personnel in each District .
 Number of schools visited
- Number of issues identified for communication and number of times Local Authorities notified.
- Number of meetings held in respect of County Development Plan, Collision Prevention Programme and Local Authority local meetings.
- Number of times radio and press are utilised for Garda dissemination and Garda appeal purposes.
- Number of multi-agency checkpoints held and locations of same.
- Percentage of Traffic Corps duty time spent on traffic routes. 10% of traffic management by Traffic Corps to be spent on covert road traffic policing.
- Traffic Corps strength to be increased in line with National allocations.
- Train and equip one Sergeant on Forensic Examination i.e. investigation of Road
 Traffic Accidents scenes.

STRATEGIC GOAL FOUR PUBLIC SAFETY

To ensure public safety by reducing the incidence of public disorder and anti-social behaviour

ACTIONS

National Performance Indicators

Review deployment of Gardai and methods of patrolling on a quarterly basis to reduce assaults.

Create a customer "feeling of safety" index for year on year benchmarking.

Indentify public disorder hotsports in consultation with stakeholders and deploy resources accordingly.

Utilise CCTV to enhance public safety

- > Number of reviews conducted at Divisional level.
- > Decrease by 10% the number of assaults.
- > Number of violent crimes per 1,000 population and percentage detected.
- > Number of prosecutions for public order offences.
- > Achieve an 85% satisfaction rating in the Public Attitude Survey 2006.
- > Achieve a 70% rating in the Public Attitude Survey
 2006 regarding "feeling of safety in local
 neighbourhoods after dark"
- > Achieve 85% rating in the Public Attitude Survey 2006 regarding "feeling of safety on homes alone at night"
- > Number of public disorder hot-spots per Division.
- > Number of joint initiatives undertaken with stakeholders.
- > Number of uniform foot patrols per quarter
- > Number of uniform cycle patrols per quarter
- Number of uniform mobile patrols per quarter.
- ➤ Percentage of Garda Divisions with CCTV systems installed.
- ➤ Percentage increase in number of systems operational in 2006 (over 2005)

Divisional	Policing Plan 2006
Divisional Actions	Divisional Performance Indicators
 Divisional Actions Identify locations where Public Order is prevalent and detail foot and car patrols to patrol the areas at time of prevalence of incidents. Analyse Public Order trends and deploy staff accordingly Regularly inspect all licensed premises and reinforce our advise to publicans on the law relating to the supply of alcohol 	
 Identify Licensed premises which supply alcohol to underage persons and enforce legislation Identify areas where elderly persons reside and ensure high visibility policing is enforced to counteract any public order misbehaviour 	 Number of prosecutions for supply of alcohol to underage persons. Number of meetings held with licence holders. Number of patrols to be monitored. Any suspected cases of intimidation/misbehavious to result in elderly person involved visited and reassured.
 J.L.O. Officers to target a number of schools each year and give talk on public order/alcohol abuse to specific classes Owners/Managers of fast food outlets to be approached and advised of offences under 2003 	 Register of schools visited, dates visited Number of venues visited, persons spoken to Number of prosecutions
Public Order Act, if offences occur in the vicinity. Prosecutions to ensue where deemed necessary	

- Refresher training is to be held for all members of the Public Order Unit on a Regional, Divisional and District emphasis.
- Each Superintendent to review and clarify the areas in their District which would benefit from a Youth Diversion Programme ensuring the criteria for applications are in existence. Applications to be made in respect of the most suitable locations.
- Continue Liaison with Local
 Authorities at Committee level
- Utilise C.C.T.V to enhance Public Safety
- Each Superintendent is to review
 the necessity for a Juvenile Liason
 Officer in his District and establish
 that the current allocation of
 Juvenile Liaison Officers in the
 Division meets the Divisional
 policing requirements on a
 policing efficiency and
 effectiveness basis

Number of members trained in 2006
 Number of training sessions.

[Bronze Commanders to liaise with Silver Commanders in this regard]

- Submit proposals in respect of
 - (1) Kildare District (The Curragh)
 - (2) Naas District (Celbridge)
 - (3) Carlow District (Athy)

- Meetings held with Naas Town Council, Athy Town
 Council and Carlow County Council in respect of
 the "Rapid" programme to be extended to
 authorities and areas where not in existence at
 present
- Encourage the installation of C.C.T.V in Naas (Naas Town Council) and Athy (Rapid Initiative)
- Each Superintendent to report on referrals and
 Juvenile Liaison Officers workload in respect of his
 District

 All District Officers are to carry out Quarterly reviews in respect of all Performance Indicators identified and submit a report to the Divisional Office at the end of each quarter

An Ga	rda Síochána Policing Plan 2006		
To imp	STRATEGIC GOAL FIVE rove confidence in An Garda Siochana National Performance Indicators		
Enhance our engagement with the community in preparation for full implementation of the Garda Síochána Act 2005	 Number of Continuous Professional Development courses which include a focus on the Garda Siochana Act 2005. A minimum of two public meetings per District per year. Number and type of networks developed to enhance public confidence. 		
Increase Garda presence /visibility in public places.	 Number of uniform foot patrols per quarter Number of uniform cycle patrols per quarter Number of uniform mobile patrols per quarter Percentage of Garda management time on uniform outdoor supervisory duty Number of Garda reserve members selected/trained. 		
Provide an immediate response to emergencies	 Number of 999/112 calls answered within 20 seconds. 65% of emergency/priority one calls responded to within 15 minutes and 90% within 30 minutes. Number of complaints regarding emergency response service. 		
Provide feedback to victims of crime.	 Number of letters to crime victims generated by the PULSE system. Number of letters issued to burglary, robbery and assault victim (Sect 2, 3, & 4 Non-Fatal Offences Act 1997) as a percentage of the total incidents of these crimes. Number of letters from crime victims responded to within 10 days. Increase, by 10%, the number of follow-up letters issued to crime victims regarding significant case developments. 		
Target the most common sources/causes of complaints made against members of An Garda Siochana. Assess the quality of service provided to the public.	 Reduce admissible complaints against An Garda Síochána by 5% Number of conflict resolution training programmes provided for personnel, including management Number of specific training programmes for selected Garda personnel who are subject of multiple complaints at Divisiona level. 		
	 Conduct Public Attitude Survey 2006 Publish results of Public Attitude Survey by March 2006. Formulate an implementation plan to action areas fo improvement. 		

Divisional	Divisional Policing Plan 2006	
Divisional Actions	Divisional Performance Indicators	
Ensure immediate response to emergency calls for assistance from the public.	 To achieve this, calls will be prioritised on the basis of seriousness Number of 999/112 calls answered within 20 Seconds. 65% of emergency/priority one calls responded to within 15 minutes and 90% within 30 minutes. 	
All complaints from customers concerning the provision of service are to be resolved locally if that is appropriate and the District Officer will personally consult with and provide feedback to the complainant within 10 days. Ensure the appointment of a liaison Garda following crimes causing trauma, incidents which occur in death and missing persons Ensure that the victims of crime which are recorded on Pulse are supplied with a "Letter to crime victim" from the Pulse system All members dealing with victims of crime to supply calling cards to victims	 Number of complaints and record of contact between District Officer and complainant. Reduce number of admissible complaints by 5% on 2005. Register of all contact names to be kept at District level. Contact between member and family/persor to be recorded Number of letters sent to victims of crime and written communication received back. The numbe of follow up letters to be increased by 10% Record instances of victims inquiring as to the identity of Garda dealing with cases and establish why victim did not know name. 	
Ensure feedback to complainants and victims of crime within 10	 Record of complaints of non communication with 10 days 	

days using the "Call back" system

- Emphasise the quality service initiative to each member
- Continue to build on partnerships with statutory and Non Governmental Organisations.
- Ensure maximum participation at local level in respect of R.A.P.I.D. programmes which refer to the Division.
- Ensure that Mission Statement,
 Garda Customer Charter and
 Privacy documents are displayed
 in all stations in the Division.
- Increase Garda Presence/Visibility in Public areas.
- Enhance our engagement with Community stakeholders in preparation for full implementation of An Garda Siochana Act, 2005
- Monitor complaints from the Public made against members of An Garda Siochana

- Each District Officer to brief their District force on the initiative and ensure standards are adhered to
- Meetings to be held regularly at local level with NGO's and statutory Organisations
- Record of new initiatives, meetings and outcomes to be kept at District level.
- Liaison Garda with R.A.P.I.D. areas of Carlow and Athy
- Each Superintendent to ensure documents outlined are displayed at station level and check same each quarter and confirm their continued display
- Increase Uniform, foot, cycle, mobile and management patrols.
- Increase number of mountain bikes to Kildare
 District
- Satisfaction rating with An Garda Siochana in the Carlow/Kildare Division in 2005 was 84%. Maintain and improve on this figure in 2006. C.P.D course to focus on An Garda Siochana Act 2005. Develop networks to ensure and enhance public confidence in An Garda Siochána.
- Identify trends and take corrective action. Reduce admissible complaints made against members by 5%.

 All District Officers are to carry out Quarterly reviews in respect of all Performance Indicators identified and submit a report to the Divisional Office at the end of each quarter

STRATEGIC GOAL SIX - ETHNIC AND CULTURAL DIVERSITY

To build the capability of An Garda Siochana to fulfil the emerging policing needs of our diverse ethnic and mult-cultural communities

ACTIONS

Develop a clear policy for consultation with cultural and ethnic minorities on policing and service provision on an ongoing basis.

Develop a multi-faceted strategy to provide for more effective recording of racially motivated crime.

Develop targeted initiatives focusing on access to police services for Travellers, refugees and migrants.

National Performance Indicators

- Number of representatives of ethnic and cultural minorities on local Garda/Community committees.
- ➤ Bi annual meetings with ethnic and cultural groups in Division.
- > Existence of policy document on consultation/communication with ethnic and minority groups.
- ➤ Satisfaction of members of ethnic minorities with Garda service measured through a national survey in 2006.
- Number and nature of recorded racially motivated incidents.
- ➤ Undertake a study (with NCCRI) regarding reported figures on racially motivated crime.
- > Number of complaints against members of An Garda Siochana for racially motivated incidents.
- > Satisfaction of Travellers, refugees and migrants with Garda service measured through a national survey in 2006.
- > Number of targeted initiatives developed with Travellers, refugees and migrant groups regarding awareness of policing services.
- > Provision of services in languages other than English and Irish
- ➤ Number of meetings facilitated by Garda Ethnic Liaison Officers.

Develop anti-racism, intercultural and diversity training for senior and middle management.

Develop and implement a clear support system for the induction, training and retention of newly recruited members of An Garda Siochana from cultural and ethnic minorities.

- > Number of Continuous Professional Development courses (which include anti-racism, intercultural and diversity elements) run for middle and senior management.
- > Percentage of senior and middle management trained in "Diversity Awareness Training Programme under EU Garda/PSNI Peace and Reconciliation Project".
- > Existence of a structured support system for newly recruited members of An Garda Síochána from cultural and ethnic minorities.
- > Number of members of ethnic and cultural communities who undergo Garda training.

Divisiona	Policing Plan 2006
Divisional Actions	Divisional Performance Indicators
 Analyse and quantify racially motivated incidents and crime in the Division, ensuring all are investigated fully Ensure all appointed Immigration Officers are made aware of all legislation in respect of Ethnic and Cultural Groups Ensure that there is a sufficient translator system in each District available to members dealing with different nationalities Develop a knowledge and understanding into the policing 	 Number of racially motivated incidents and crimes Each District Officer to establish appointed Immigration Officers in his District and to be satisfied with their training in the area. Each District Officer to ensure there is a record kept at station level, which is updated as required. Number of briefings by Supervisors of staff with regard to sympathetic and understanding approach in
requirements and concerns of multicultural communities by local staff • Build trust between Ethnic minorities and multi cultural groups residing in the Division • Encourage members to undergo language courses as part of career development	 Increase in contact between the Garda Immigration Officers and members of the Ethnic and multi- cultural groups by structured meetings. Inspector S Lavin, Kildare District to maintain, develop and co- ordinate links between An Garda Siochana and Multi Cultural Communities in the Carlow/Kildare Division Members to be encouraged at District level at briefings to consider learning foreign languages and to be facilitated within reason if undertaking courses.

reviews in respect of all Performance Indicators identified and submit a report to the Divisional					
Office at	the end o	f each	quarter		
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