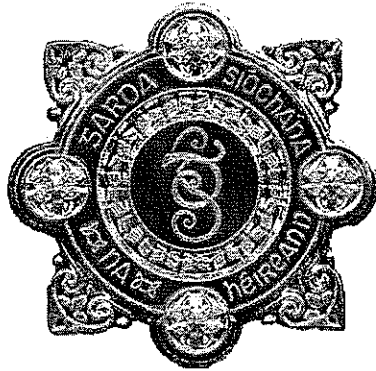


An Garda Síochána



Galway West

Divisional Policing Plan 2005

Galway West Divisional Policing Plan 2005



Foreword of the Galway West Divisional Officer.

It gives me great pleasure to present the Policing Plan for Galway West Division for 2005. It has four main purposes:

- To set out policing objectives for 2005
- To inform the public what policing services and standards they can expect to receive in this Division
- To monitor and evaluate the service provided to the public
- To help monitor the performance of the Divisional force.

This plan will deliver Garda Services in a timely, professional and accountable fashion addressing and fulfilling the many obligations and duties associated with policing in a modern society.

I remain committed to supplying a quality, competent, helpful, efficient service to all of our customers in the best traditions of An Garda Síochána. If you wish to contact me, or any of the Superintendents or Gardaí generally, you will find a list of contact telephone numbers and my e-mail address at the end of this plan.

Thomas J. Monaghan
Chief Superintendent

20th December 2004

An Garda Síochána Strategic Goals 2005

1. **National/International Security** - To reduce the threat of subversive and terrorist activity through intelligence-led policing and international cooperation.
2. **Crime** - To reduce the incidence of organised, drug related and serious crime, and criminal behaviour.
3. **Traffic** - To reduce the incidence of fatal and serious injury collisions and improve traffic flow.
4. **Public Safety** - To ensure public safety by reducing the incidence of public disorder and anti-social behaviour.
5. **Public Confidence** - To improve confidence in An Garda Síochána.
6. **Ethnic and Cultural Diversity** - To build the capability of An Garda Síochána to fulfil the emerging policing needs of our diverse ethnic and multi-cultural communities.

Galway West Divisional Policing Plan 2005

An Garda Síochána Policing Plan 2005	
Strategic Goal One	National Performance Indicators
<p>National/International Security:</p> <p>To reduce the threat of subversive and terrorist activity through intelligence-led policing and international cooperation.</p>	<ul style="list-style-type: none"> ➤ The prevention of terrorist outrages in the State. ➤ Daily assessment of likely subversive and terrorist threats. ➤ Provision of current and timely threat assessments to the Minister for Justice, Equality and Law Reform. ➤ Number of persons prosecuted for subversive/terrorist activity. ➤ Containment of Irish dissident/paramilitary terrorist activity. ➤ Support of international efforts to counter terrorism. ➤ Volume of feedback from foreign intelligence agencies. ➤ Introduction of revised procedures for intelligence source handling. ➤ Volume of intelligence reports generated by the Garda organisation. ➤ Number of joint operations/meetings between An Garda Síochána and the Defence Forces in relation to State security. ➤ Number of joint operations/meetings between An Garda Síochána and other police services and law enforcement agencies. ➤ Number of security assessments in respect of persons and state installations. ➤ Number of security operations in relation to visiting VIPs.

Galway West Divisional Policing Plan 2005

Divisional Policing Plan 2005	
Divisional Actions	Divisional Performance Indicators
<ul style="list-style-type: none"> ▪ Members from Detective Branch will continue to collect, analyse and disseminate information and intelligence on all known subversive organisations and subversives in the Galway Division. In addition, they will maintain same standards in relation to international terrorists especially related to middle-eastern countries. 	<p><u>Number of reports submitted:</u></p>
<ul style="list-style-type: none"> ▪ The collection of this information will be surveillance based through the cultivation of good sources of such intelligence and informants. 	<p><u>Number of new intelligence sources cultivated:</u></p>
<ul style="list-style-type: none"> ▪ Where intelligence and investigations indicate planned subversive activity, searches under the relevant legislation will be undertaken to counter the threat. 	<p><u>Number of searches carried out:</u></p>
<ul style="list-style-type: none"> ▪ Where information / intelligence gathered is deemed to be of national or international significance it will be reported by Form C.77 through Chief Superintendent Galway. 	<p><u>Number of Forms C.77 submitted:</u></p>
<ul style="list-style-type: none"> ▪ The members who are currently handling informants should receive training in accordance with the revised procedures for intelligence source handling. 	<p><u>Number of Members trained in intelligence source handling:</u></p>
<ul style="list-style-type: none"> ▪ All uniform members and Detective Gardaí involved in crime investigation will be briefed by Detective Inspector, Galway on the identity and location of active subversive and terrorist suspects. The aim of this briefing will be to encourage increased monitoring and intelligence gathering. 	<p><u>Number of briefings held:</u></p>
<ul style="list-style-type: none"> ▪ Where suspects come to notice, background checks will be carried out through the offices of Crime Policy and Administration Section, Garda HQ. As part of the background check enquiries will be carried out with the Garda National Immigration Bureau with a view to establishing the status of the relevant suspects. Where breaches are detected relative to registration, prosecutions will be brought under current legislation in conjunction with Immigration Officers at Galway. 	<p><u>Number of investigation files and prosecutions:</u></p>
<ul style="list-style-type: none"> ▪ Information Handlers to register all sources of information in accordance with the Intelligence Source Managements System. 	<p><u>Number of new sources registered:</u></p>

Galway West Divisional Policing Plan 2005

An Garda Síochána Policing Plan 2005	
Strategic Goal Two	National Performance Indicators
<p>Crime:</p> <p>To reduce the incidence of organised, drug related and serious crime, and criminal behaviour.</p>	<ul style="list-style-type: none"> ➤ Number of recorded headline crimes per 1,000 population and percentage detected. ➤ Number of headline sexual offences recorded and percentage detected. ➤ Number of crime prevention initiatives commenced. ➤ Number of referrals to National Juvenile Office, informal and formal cautions administered and prosecutions initiated. ➤ Number of persons reported missing, number traced and untraced. ➤ Drug supply offences recorded: number of searches, proceedings commenced and convictions. ➤ Number of recorded domestic burglaries per 1,000 dwellings. ➤ Percentage of recorded domestic burglaries detected. ➤ Number of recorded commercial burglaries. ➤ Number of recorded commercial burglaries detected. ➤ Number of repeat burglaries within 12 months. ➤ Vehicle crime* per 1,000 population. ➤ Percentage of vehicle crime detected and percentage of vehicles located. ➤ Number of reported domestic violence incidents. ➤ Number of breaches of orders made under the Domestic Violence Act, 1996/02. ➤ Number of repeat victims of domestic violence incidents in previous twelve months. ➤ Implementation of the relevant actions of the Government Drugs Strategy 2001–2008. ➤ Seizure of the proceeds of crime by the Criminal Assets Bureau. ➤ Effectiveness of information generated by Coastal Watch schemes. ➤ Number of operations targeting organised crime. ➤ Identification of the most active criminals and criminal gangs operating nationally. ➤ Number of crimes perpetrated against persons from ethnic/religious minority groups. ➤ Number of referrals to the Victim Support organisation. ➤ Number of Juvenile Liaison Officers who have received training in mediation. <p>* Vehicle Crime includes theft of mechanically propelled vehicles (MPVs), theft from MPVs and unauthorized taking of MPVs..</p>

Galway West Divisional Policing Plan 2005

Divisional Policing Plan 2005	
Divisional Actions	Divisional Performance Indicators
<ul style="list-style-type: none"> ▪ A survey will be undertaken of all high risk and vulnerable targets such as Cash Holding Centres, Banks, Building Societies and Post Offices in the Division. An up-to-date list of all key holders will be drawn up and maintained at the Communications Room Galway. 	<p><u>Results of survey.</u></p> <p><u>Date of completion of register of keyholders:</u></p>
<ul style="list-style-type: none"> ▪ The level of security in place at such premises will be reviewed by the Garda Crime Prevention Officer. 	<p><u>Quarterly report from Crime Prevention Officer:</u></p>
<ul style="list-style-type: none"> ▪ Where vulnerabilities are identified they will be reported to the manager of the relevant institution with a recommendation to have the matter remedied. 	<p><u>Quarterly report from Crime Prevention Officer:</u></p>
<ul style="list-style-type: none"> ▪ The weekly Crime Conference at Galway, chaired by the Detective Inspector will continue to identify current active criminals. In this regard it is desirable to encourage a greater attendance by members in outlying Stations to attend each conference. This will facilitate intelligence gathering and the drafting of the appropriate response to the incidents in their respective sub-districts. 	<p><u>Divisional conference agenda and issue of regular reminders:</u></p>
<ul style="list-style-type: none"> ▪ Where particular areas are being targeted by criminals e.g. in relation to burglary, strategies such as covert policing and overt patrolling in conjunction with the Community Police will be developed. 	<p><u>Number of operations undertaken:</u></p>
<ul style="list-style-type: none"> ▪ Reduce the number of recorded headline crime by 5% ▪ Increase detection rate of such crime by 5%. 	<p><u>Crime statistics:</u></p>
<ul style="list-style-type: none"> ▪ Enforcing Laws relating to Drugs. ▪ Dealing with underage drinking. 	<p><u>Number of persons dealt with for supply of drugs:</u></p> <p><u>Increased enforcement of Sections 31, 32 and 33 of Intoxicating Liquor Act:</u></p>
<ul style="list-style-type: none"> ▪ New Members will be afforded the opportunity to avail of training and experience in Incident Room Management during major investigations. 	<p><u>Number of members trained:</u></p>

Galway West Divisional Policing Plan 2005

<ul style="list-style-type: none"> ▪ When Missing Persons are reported, photographs of such persons will be forwarded to Garda Headquarters for inclusion on the Missing Persons Website within 24 hours, where appropriate. 	<p><u>Number of missing persons:</u></p>
<ul style="list-style-type: none"> ▪ All Gardaí will continue to implement the 'Victims' Charter and ensure the privacy of Victims is maintained. 	<p><u>Reminders at CPD classes:</u></p>
<ul style="list-style-type: none"> ▪ Carry out regular analysis of recorded crime and intelligence incidents captured on PULSE in order to identify emerging trends in crime. 	<p><u>Review at weekly crime conference:</u></p>
<ul style="list-style-type: none"> ▪ Detective Branch will maintain contact with Liaison Officers dealing with Gay, Lesbian, Bisexual and Transgender issues and with Inter-Racial matters in order to be aware of and take action on crime committed against ethnic and multi-cultural communities. 	<p><u>Training of new Liaison Officers:</u></p>
<ul style="list-style-type: none"> ▪ The Crime Unit will engage in operations involving other sections of An Garda Síochána within the Division of Galway i.e. Traffic, Drugs Unit, Immigration Units at nominated checkpoints to prevent and detect breaches of crime. 	<p><u>Number of checkpoints held:</u></p>
<ul style="list-style-type: none"> ▪ The Detective Unit will endeavour to supply a Member of Detective Branch from the relevant section i.e. Crime, Immigration, Fraud to CPD Classes to increase knowledge base of Gardaí and Student Gardaí as resources permit. 	<p><u>Number of lectures given:</u></p>
<ul style="list-style-type: none"> ▪ In order to maintain the integrity of the Intelligence System, supervisors will ensure all relevant information coming into the possession of members is either captured on PULSE, or on Form C.77 regardless of whether it is pertinent to a particular investigation or otherwise. 	<p><u>Number of PULSE incidents recorded:</u></p> <p><u>Number of Forms C.77 submitted:</u></p>
<ul style="list-style-type: none"> ▪ The Crime Unit will continue to liaise with the Prison Service, the Courts Service, the Social Welfare Services, the Department of Education and the Revenue Commissioners in order to progress investigations and obtain relevant data. 	

An Garda Síochána Policing Plan 2005	
Strategic Goal Three	National Performance Indicators
<p>Traffic</p> <p>To reduce the incidence of fatal and serious injury collisions and improve traffic flow.</p>	<ul style="list-style-type: none"> ➤ Twenty-five per cent reduction in the number of fatal road collisions. ➤ Number of road traffic collisions involving death or serious injury per 1,000 population. ➤ The number of detections of speeding vehicles in each Garda division. ➤ The number of detections for non-wearing of seat belts in each Garda division. ➤ Amount of time spent by members of An Garda Síochána attending Court. ➤ Number of arrests in each Garda division for driving while intoxicated. ➤ Number of breath tests conducted in each Garda division. ➤ Number of prosecutions for driving while under the influence of drugs. ➤ Number of offences of dangerous driving and careless driving prosecuted. ➤ Number of vehicles seized under Section 41 of the Road Traffic Act, 1996. ➤ Number of drivers under twenty-five years of age involved in road collisions. ➤ Satisfaction level of those involved in road collisions with Garda traffic collision investigation. ➤ The number of days spent on high visibility traffic policing/enforcement. ➤ The number of days spent on high visibility traffic-flow management by Gardaí. ➤ The number of designated traffic Gardaí in each Garda region/division. ➤ The number of detections of overweight vehicles in each Garda region/division. ➤ The number of detections of offences involving unauthorised use of Bus Lanes/Quality Bus Corridors.

Galway West Divisional Policing Plan 2005

Divisional Policing Plan 2005	
Divisional Actions	Divisional Performance Indicators
<ul style="list-style-type: none"> ▪ Increase frequency of traffic patrols on national primary routes and thereby improve driver awareness of the Garda presence. 	<u>Number of patrols carried out:</u>
<ul style="list-style-type: none"> ▪ Increase number of traffic checkpoints and in particular to perform high profile traffic checkpoints within the Division. 	<u>Number of checkpoints carried out:</u>
<ul style="list-style-type: none"> ▪ Ensure a smooth transition of speed limits from imperial to metric as and from January 20th. Continue concentration of resources in the detection of speeding offences and in particular to increase the frequency of checks on 'R' routes. 	<u>Number of detections:</u>
<ul style="list-style-type: none"> ▪ Continue with the current policing strategy, regarding intoxicated driving and driving while under the influence of drugs, with even more emphasis on surveillance in areas such as pub car parks, etc. and policing of festivals during the summer months. 	<u>Number of detections:</u>
<ul style="list-style-type: none"> ▪ Devise and implement new methods of detection for non-wearing of seat belts and so increase the number of fixed charge notices issued for these offences. Particular emphasis will be given to the detection of drivers permitting children to be carried while not wearing seat belts/appropriate child restraints. 	<u>New methods introduced:</u>
<ul style="list-style-type: none"> ▪ Continue with the present strategy of submitting an investigation file on every detected case of careless and dangerous driving and seek approval to prosecute. 	<u>Number of investigation files submitted:</u>
<ul style="list-style-type: none"> ▪ Increase the number of tours of duty dedicated to Road Transport offences and thereby increase the number of vehicles being brought to the authorized weighbridge for weighing. 	<u>Number of prosecutions:</u>
<ul style="list-style-type: none"> ▪ Dedicate a motorcyclist on early tour to police the new Bus Lane at the Dublin Road, Renmore, Galway. 	<u>Number of patrols carried out:</u>
<ul style="list-style-type: none"> ▪ Enforce Legislation under Section 41 Road Traffic Act. 	<u>Number of vehicles seized and disposed of:</u>
<ul style="list-style-type: none"> ▪ Enforce Legislation for speed detection and non wearing of Safety Belts. 	<u>Number of detections:</u>
<ul style="list-style-type: none"> ▪ Monitor drivers under the age of 25. Offenders, to be prosecuted or dealt with under the Juvenile Diversion Programme as appropriate. 	<u>Number of prosecutions and/or number of referrals:</u>
<ul style="list-style-type: none"> ▪ Enforce Drink Driving legislation and increase detections. 	<u>Number of detections:</u>

Galway West Divisional Policing Plan 2005

▪ Train additional Motor Cyclists to utilise motor cycle on traffic duty.	<u>Number of persons trained:</u>
▪ Monitor and identify traffic congestion Locations and liaise with relevant agencies.	
▪ Monitor and control checkpoints during Bank Holiday weekends in conjunction with Operation Freeflow.	

An Garda Síochána Policing Plan 2005	
Strategic Goal Four	National Performance Indicators
<p>Public Safety:</p> <p>To ensure public safety by reducing the incidence of public disorder and anti-social behaviour.</p>	<ul style="list-style-type: none"> ➤ Perceptions of public safety as indicated in the Public Attitude Survey 2005. ➤ Number of public order incidents per 1,000 population. ➤ Number of proceedings for drunkenness. ➤ Number of proceedings for assault. ➤ Number of proceedings for failing to obey directions of a Garda. ➤ Number of offensive weapons seized. ➤ Number of proceedings under Sections 31, 32, 33 Intoxicating Liquor Act 1988. ➤ Number of violent crimes* per 1,000 population and percentage detected. ➤ Number of attacks on the elderly (over sixty-five years of age) and number of persons prosecuted. ➤ Number of Neighbourhood Watch and Community Alert Schemes operating and number of meetings held. ➤ Number of CCTV programmes completed. ➤ Number of headline and non-headline offences perpetrated against tourists. ➤ Number of Garda interventions at major events e.g. concerts, football matches etc. ➤ Number of prosecutions of license holders under the licensing laws. ➤ Number of applications for closure orders in respect of licensed premises. ➤ Issue the new Garda operational uniform and safety equipment in first half of 2005. <p>* All offences in the headline offence groups used in the Garda Síochána Annual Report: Group 1 Homicides, Group 2 Assaults, Group 3 Sexual Offences, Group 8 Robberies and the following offences, manslaughter (traffic fatality), Dangerous driving causing death, Dangerous driving causing serious bodily harm, Concealment of birth, Aggravated burglary, Abandoning a child and child neglect or cruelty.</p>

Galway West Divisional Policing Plan 2005

Divisional Policing Plan 2005	
Divisional Actions	Divisional Performance Indicators
<ul style="list-style-type: none"> ▪ Increase and display high visibility policing in such locations as Town centres and Galway city centre areas where public order behaviour is prevalent, by extra foot, cycle and mobile patrols at peak times. 	<u>Number of patrols carried out:</u>
<ul style="list-style-type: none"> ▪ Monitor and analyse public order hot spots as they arise in housing estates, parks, and towns. Deploy extra personnel and patrols during known problem times. 	<u>Number of operations carried out:</u>
<ul style="list-style-type: none"> ▪ Monitor known flash points, i.e. night clubs, late night fast-food outlets and cab offices and liaise with owners/managers of these premises to reduce public order offences. 	<u>Examine trends:</u>
<ul style="list-style-type: none"> ▪ Monitor and identify particular persistent public order offenders and prosecute where necessary. 	<u>Number of persons prosecuted:</u>
<ul style="list-style-type: none"> ▪ Enforce Public Order Act and Local Authority Act in relation to the consumption of alcohol on public streets, parks and estates. 	<u>Number of persons prosecuted:</u>
<ul style="list-style-type: none"> ▪ Identify persistent offenders under the Liquor Licensing Laws and actively prosecute where necessary. 	<u>Number of persons prosecuted:</u>
<ul style="list-style-type: none"> ▪ Identify and monitor the sale of drink to under 18's and under the Liquor Licensing Laws. 	<u>Number of persons prosecuted:</u>
<ul style="list-style-type: none"> ▪ Monitor and fully investigate all assaults. 	<u>Number of persons prosecuted:</u>
<ul style="list-style-type: none"> ▪ CCTV to be monitored at Communications Room, Galway Garda Station in relation to public order and street activity. 	<u>Patrols to be assigned to hot spot areas as they develop:</u>

Galway West Divisional Policing Plan 2005

An Garda Síochána Policing Plan 2005	
Strategic Goal Five	National Performance Indicators
<p>Public Confidence:</p> <p>To improve confidence in An Garda Síochána.</p>	<ul style="list-style-type: none"> ➤ Achieve the 2005 recruitment quota in line with Government targets. ➤ Percentage of emergency calls responded to within 15 minutes. ➤ Conduct a Public Attitude Survey in 2005. ➤ Assess the quality of Garda response in terms of timeliness, helpfulness, competence, sensitivity, politeness and interest. ➤ Number of complaints made against members of An Garda Síochána. ➤ Increase the number of referrals to Victim Support. ➤ Assess the satisfaction rating among victims of crime with being kept informed of case-progress. ➤ Participation in City and County Development Boards, RAPID, and local community-led schemes. ➤ Assess public perception of Garda performance at local level (segmented by housing tenure), via the Public Attitude Survey. ➤ Assess the business community's perception of Garda performance at local level (segmented by retail, manufacturing, financial, and other service enterprises), via the Public Attitude Survey. ➤ Proportion of Garda time spent on outdoor duty. ➤ Number of Gardaí available for operational duty per 1,000 population. ➤ Percentage satisfaction with response to incidents requiring an immediate response in each division. ➤ Ensure certification/validation of all PULSE entries within one month of the end of each quarter ➤ Increase the accuracy rate in PULSE data capture, via the PULSE Quality Board by 5%. ➤ Increase timeliness of data entry on PULSE by 5%. ➤ Ensure integrity of PULSE database by active supervisory review of records. ➤ Raise awareness of the quality of the service An Garda Síochána delivers. ➤ Build on the EFQM Excellence Model pilots at the Garda College and DMR South Central. ➤ Satisfaction with how a telephone query was handled, speed of answering, whether the respondent identified the station and gave his/her name. ➤ Percentage of emergency calls answered within 10 seconds. ➤ Percentage of letters answered within ten working days. ➤ Maintain financial projections within budget for planned policing activities.

Galway West Divisional Policing Plan 2005

Divisional Policing Plan 2005	
Divisional Actions	Divisional Performance Indicators
<ul style="list-style-type: none"> ▪ Percentage of emergency calls responded to within 15 minutes. 	<u>Sergeant i/c to analyse records available:</u>
<ul style="list-style-type: none"> ▪ Percentage of emergency calls answered within 10 seconds. 	<u>Sergeant i/c to analyse records available:</u>
<ul style="list-style-type: none"> ▪ Number of complaints made against members of An Garda Síochána. 	<u>Divisional Office to record number of complaints:</u>
<ul style="list-style-type: none"> ▪ Increase the number of referrals to Victim Support. 	<u>Include in CPD syllabus and put on agenda for Divisional Conference:</u> <u>Number of referrals:</u>
<ul style="list-style-type: none"> ▪ Participation in City and County Development Boards, RAPID, and local community-led schemes. 	<u>List number of committees and meetings attended:</u>
<ul style="list-style-type: none"> ▪ Assess the business community's perception of Garda performance at local level. 	<u>Number of Business Watch meetings attended:</u>
<ul style="list-style-type: none"> ▪ Ensure certification/validation of all PULSE entries within one month of the end of each quarter. 	<u>Analysis of records available:</u>
<ul style="list-style-type: none"> ▪ Increase the accuracy rate in PULSE data capture, via the PULSE Quality Board by 5%. 	<u>Analysis of records available:</u>
<ul style="list-style-type: none"> ▪ Increase timeliness of data entry on PULSE by 5%. 	<u>Analysis of records available:</u>
<ul style="list-style-type: none"> ▪ Ensure integrity of PULSE database by active supervisory review of records. 	<u>Analysis of records available:</u>
<ul style="list-style-type: none"> ▪ Raise awareness of the quality of the service An Garda Síochána delivers. 	<u>Use of local media services:</u>
<ul style="list-style-type: none"> ▪ Percentage of letters answered within ten working days. 	<u>Percentage of correspondence replied to:</u>

Galway West Divisional Policing Plan 2005

<ul style="list-style-type: none"> ▪ Maintain financial projections within budget for planned policing activities. 	<p><u>Divisional Finance Officer monthly audit:</u></p>
<ul style="list-style-type: none"> ▪ Carry out a review of: <ul style="list-style-type: none"> - Community Alert - Neighbourhood Watch - Coastal Watch. 	<p><u>Quarterly reports from Crime Prevention Officer:</u></p>
<ul style="list-style-type: none"> • Relaunch three Neighbourhood Watch Schemes. 	<p><u>Dates of relaunch:</u></p>
<ul style="list-style-type: none"> • Relaunch two Community Alert Schemes. 	<p><u>Date of relaunch:</u></p>
<ul style="list-style-type: none"> • Relaunch of Coastal Watch. 	<p><u>Dates of relaunch:</u></p>
<ul style="list-style-type: none"> • Launch three new Neighbourhood Watch Scheme. 	<p><u>Date of launch:</u></p>
<ul style="list-style-type: none"> • Arrange two Divisional meetings for all Neighbourhood Watch Schemes and all Community Alert Schemes. 	<p><u>Date of meeting, 1st Quarter:</u></p> <p><u>Date of meeting, 3rd Quarter:</u></p>
<ul style="list-style-type: none"> • Increase awareness of Tourist Victim Support through CPD classes and local media services. 	<p><u>Number of lectures to CPD classes:</u></p> <p><u>Use of local media:</u></p>

Galway West Divisional Policing Plan 2005

An Garda Síochána Policing Plan 2005	
Strategic Goal Six	National Performance Indicators
<p>Ethnic and Cultural Diversity:</p> <p>To build the capability of An Garda Síochána to fulfill the emerging policing needs of our diverse ethnic and multi-cultural communities.</p>	<ul style="list-style-type: none"> ➤ Satisfaction levels with Garda service provided to members of ethnic/religious minority groups as indicated by the Public Attitude Survey for this period. ➤ Number of complaints from members of ethnic/religious minority groups relating to Garda service. ➤ Number of reported racially motivated offences. ➤ Steps taken to encourage members of ethnic and multi-cultural communities to join An Garda Síochána. ➤ Steps taken to remove constitutional, equivalence, and linguistic barriers which restrict entry to An Garda Síochána. ➤ Further improve the Garda service in immigration matters to all persons. ➤ Extent of increased interaction at national level between ethnic and multi-cultural communities and the Garda Racial and Intercultural Office and also at local level with Ethnic Liaison Officers. ➤ Enhance the foreign language capability within An Garda Síochána. ➤ Number of Gardaí undertaking foreign language courses. ➤ Establishment of a database of language skills. ➤ Number of joint meetings between ethnic and multi-cultural communities and An Garda Síochána.

Galway West Divisional Policing Plan 2005

Divisional Policing Plan 2005	
Divisional Actions	Divisional Performance Indicators
<ul style="list-style-type: none"> ▪ Analyse the cause of complaints from members of ethnic/religious minority groups relating to Garda service. 	<u>Number of complaints received:</u>
<ul style="list-style-type: none"> ▪ Number of reported racially motivated offences. 	<u>Evaluation of PULSE records:</u>
<ul style="list-style-type: none"> ▪ Extent of increased interaction at local level between ethnic and multi-cultural communities and the Garda Ethnic Liaison Officers. 	<u>Quarterly report from Ethnic Liaison Officers:</u>
<ul style="list-style-type: none"> ▪ Number of Gardaí undertaking foreign language courses. 	<u>Survey of divisional force:</u>
<ul style="list-style-type: none"> ▪ Further improve the Garda service in immigration matters to all persons. 	
<ul style="list-style-type: none"> • Monitor all ethnic and cultural issues. 	<u>Deploy Ethnic Liaison Officers to ethnic and multicultural communities in the division:</u>

Galway West Divisional Policing Plan 2005

'Galway West Division' Division Contact Details

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District Officers:

Superintendent Dónall Ó'Cualáin, Galway Garda Station (091) 538016
Superintendent Michael Curley, Salthill Garda Station (091) 514727
Superintendent Michael Mulryan, Loughrea Garda Station (091) 842877
Superintendent Paul Mockler, Gort Garda Station (091) 636407
Superintendent Tony Dowd, Clifden Garda Station (095) 22507

Contact Numbers at Galway Garda Station:

Communications Room: (091) 538000; 538001; 538002; 538003; 538009
Community Police: Sergeant Kevin Duffy (091) 778245
Crime Prevention Officer: Sergeant Gerry Mangan (091)
Detective Unit: D/Sergeant Dónal O'Grady; D/Sergeant John Moran (091) 538027
District Office: Sergeant Peadar Ryan (091) 538016
Divisional Office: Sergeant Ernie White (091) 538011
Drugs Unit: D/Sergeant Gerry Roche (091) 538062
Fines Office: Garda Maureen Ryan (091) 538079
Immigration Office: Gardaí Liam Creaven and Pat Ward (091) 778244
Inspector's Office: (091) 538030; 538031; 538032
Juvenile Liaison Office: Gardaí Ann Griffin and Michael Heaney (091) 778246
PSV Office: (091) 778285
Public Office: (091) 538040; 538041
Regional Office: Inspector Patrick Diskin (091) 538006
Sergeant i/c: Sergeant Padraic Dolan (091) 538042
Traffic Unit: Sergeant Tom Clarke; Sergeant J. J. Burke (091) 778787

Contact Numbers at other District H.Q. Stations:

Salthill Garda Station: (091) 514720
Loughrea Garda Station: (091) 842870
Gort Garda Station: (091) 636400
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