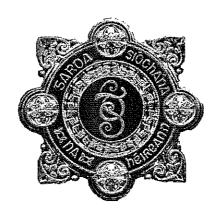
An Garda Síochána



Divisional Policing Plan 2005 for the Donegal Garda Division.

For further information contact:

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An Garda Síochána Strategic Goals 2005

- 1. **National/International Security** To reduce the threat of subversive and terrorist activity through intelligence-led policing and international cooperation.
- 2. **Crime** To reduce the incidence of organised, drug related and serious crime, and criminal behaviour.
- 3. **Traffic** To reduce the incidence of fatal and serious injury collisions and improve traffic flow.
- 4. **Public Safety** To ensure public safety by reducing the incidence of public disorder and anti-social behaviour.
- 5. Public Confidence To improve confidence in An Garda Síochána.
- 6. Ethnic and Cultural Diversity To build the capability of An Garda Síochána to fulfill the emerging policing needs of our diverse ethnic and multicultural communities.



Foreword from the Donegal Divisional Officer.

The Donegal Policing Plan for 2005 was drafted with a view to achieving the strategic goals outlined in An Garda Síochána Corporate Strategy 2005 - 2007 which are reflected in the National Policing Plan 2005. The Divisional Plan has been informed by extensive consumer consultation both nationally through the Public Attitude Surveys and via local consultation mechanisms.

The Divisional Policing Plan mirrors the goals set out in the National Plan 2005 and outlines each definitive action which will be taken to ensure that they are attained at local level. Success will then be measured by an evaluation process featuring specific performance indicators.

This Divisional Policing Plan focuses on achieving a quality and equitable service through consultation with you - the customer. It was drafted based on an understanding of the specific needs of the local community and in consideration of our close proximity to the border with Northern Ireland, rugged coastline and rural widely dispersed and higher than average dependant population .

The Donegal Divisional Policing Plan 2005 strives to ensure that a high quality policing service is delivered with a view to achieving maximum customer satisfaction. With this in mind I invite you, the customer to comment or provide feedback on the service you receive via the contact details listed.

Noel White, Chief Superintendent

Date 21st February 2005

| An Garda Síochána Policing Plan 2005 | | |
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| Strategic Goal One | and the state of t | National Performance Indicators |
| | ************************************** | The prevention of terrorist outrages in the State. |
| National/International Security: | > | Daily assessment of likely subversive and terrorist threats. |
| To reduce the threat of subversive and terrorist activity through intelligence- | See and the second of the seco | Provision of current and timely threat assessments to the Minister for Justice, Equality and Law Reform. |
| led policing and international cooperation. | A Company of the Comp | Number of persons prosecuted for subversive/terrorist activity. |
| | And the second s | Containment of Irish dissident/paramilitary terrorist activity. |
| | The state of the s | Support of international efforts to counter terrorism. |
| | And the second s | Volume of feedback from foreign intelligence agencies. |
| | Annual of the state of the stat | Introduction of revised procedures for intelligence source handling. |
| | A CONTROL OF THE CONT | Volume of intelligence reports generated by the Garda organisation. |
| | | Number of joint operations/meetings between An Garda Siochána and the Defence Forces in relation to State security. |
| | The second secon | Number of joint operations/meetings between An Garda Síochána and other police services and law enforcement agencies. |
| | The second secon | Number of security assessments in respect of persons and state installations, |
| | A control of the cont | Number of security operations in relation to visiting VIPs. |
| | The state of the s | |

| Divisional Policing Plan 2005 | | |
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| Divisional Actions | Divisional Performance Indicators | |
| • To effectively deal with the threat of subversive and terrorist activity of both domestic and international origins through monitoring activists, mounting intelligent led operations and international cooperation. | The prevention of terrorist outrages within Donegal Division and the use of Donegal as a base from which terrorist may launch attacks elsewhere Regular risk assessment of likely subversive and terrorist threats both of domestic and international origins Provision of current and timely threat assessments to Crime and Security Section of Garda Headquarters Number of persons arrested/prosecuted for subversive/terrorist activity. Containment of Irish dissident/paramilitary terrorist activity within the Division. Support of national and international efforts to counter terrorism. Introduction and effective implementation of revised procedures for intelligence source handling. Volume of intelligence reports generated by the Garda personnel in Donegal Division Number of joint operations/meetings between An Garda Síochána, Donegal Division and the Defence Forces personnel based in Donegal in relation to State security. Number of joint operations/meetings between An Garda Síochána, Donegal Division and other police services and law enforcement agencies. Number of security assessments in respect of persons and state installations located in Donegal Number of security operations in relation to visiting VIPs. Ensuring the security of cash/goods in transit | |
| | Ensuring the security of cash/goods in transit throughout Donegal which may be the target of terrorist organisations | |

| An Garda Síochána Policing Plan 2005 | | |
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| Strategic Goal Two | National Performance Indicators | |
| Crime: | Number of recorded headline crimes per 1,000 population and percentage detected. Number of headline sexual offences recorded and percentage detected. | |
| To reduce the incidence of organised, drug related and | Number of crime prevention initiatives commenced. Number of referrals to National Juvenile Office, informal and formal cautions administered and prosecutions initiated. Number of persons reported missing, number traced and | |
| serious crime, and criminal behaviour. | untraced. Drug supply offences recorded: number of searches, proceedings commenced and convictions. Number of recorded domestic burglaries per 1,000 dwellings. Percentage of recorded domestic burglaries detected. Number of recorded commercial burglaries. Number of recorded commercial burglaries detected. Number of repeat burglaries within 12 months. Vehicle crime* per 1,000 population. Percentage of vehicle crime detected and percentage of vehicles located. Number of reported domestic violence incidents. Number of breaches of orders made under the Domestic Violence Act, 1996/02. Number of repeat victims of domestic violence incidents in previous twelve months. Implementation of the relevant actions of the Government Drugs Strategy 2001–2008. Seizure of the proceeds of crime by the Criminal Assets | |
| | Bureau. Effectiveness of information generated by Coastal Watch schemes. Number of operations targeting organised crime. Identification of the most active criminals and criminal gangs operating nationally. Number of crimes perpetrated against persons from ethnic/religious minority groups. Number of referrals to the Victim Support organisation. Number of Juvenile Liaison Officers who have received training in mediation. | |
| | * Vehicle Crime includes theft of mechanically propelled vehicles (MPVs), theft from MPVs and unauthorized taking of MPVs | |

| Strategic Goal Three | National Performance Indicators |
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| | > Twenty-five per cent reduction in the number of fatal roa |
| Traffic | collisions. Number of road traffic collisions involving death or seriou injury per 1,000 population. |
| To reduce the incidence of | > The number of detections of speeding vehicles in each Gard |
| fatal and serious injury | division. The number of detections for non-wearing of seat belts |
| collisions and improve traffic | each Garda division. > Amount of time spent by members of An Garda Síochái |
| flow. | attending Court. > Number of arrests in each Garda division for driving whi |
| | intoxicated. Number of breath tests conducted in each Garda division. Number of prosecutions for driving while under the influence of drugs. |
| | Number of offences of dangerous driving and carele driving prosecuted. |
| | Number of vehicles seized under Section 41 of the Ros Traffic Act, 1996. |
| | Number of drivers under twenty-five years of age involved road collisions. |
| | Satisfaction level of those involved in road collisions wi Garda traffic collision investigation. |
| | The number of days spent on high visibility traff policing/enforcement. |
| | > The number of days spent on high visibility traffic-flo |
| See the second of the second o | management by Gardaí. ➤ The number of designated traffic Gardaí in each Gardaí. |
| A STATE OF THE CONTROL OF THE CONTRO | region/division. > The number of detections of overweight vehicles in each |
| The second secon | Garda region/division. |
| | ➤ The number of detections of offences involving unauthorised use of Bus Lanes/Quality Bus Corridors. |
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| Divisional Policing Plan 2005 | | |
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| Divisional Actions | Divisional Performance Indicators | |
| To reduce the incidence of fatal and serious injury collisions and improve traffic flow. | Achieve a twenty-five per cent reduction in the number of fatal road collisions. Reduce number of road traffic collisions involving death or serious injury per 1,000 population. Increase in the number of detections of speeding vehicles in Donegal Division Increase in the number of detections for non-wearing of seat belts in each Garda Division. Reduce the time spent by members of An Garda Siochána attending Court through effective court management Increase in the number of arrests for driving while intoxicated in the Division Increase the number of breath tests conducted in the Donegal Division Increase the number of prosecutions for driving while under the influence of drugs. Increase the number of offences of dangerous driving and careless driving prosecuted. Targeting vehicles for seizure under Section 41 of the Road Traffic Act, 1996. Reduce the number of drivers under twenty-five years of age involved in road collisions through education and enforcement Enhance the quality of road collision investigation through training and supervision Increase the number of days spent on high visibility traffic policing/enforcement Increase the number of designated traffic Gardaí in Donegal Division and ensure sole dedication to traffic duties Increase the number of detections of overweight vehicles in Donegal through specifically dedicated checkpoints. | |
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| | An Garda Síochána Policing Plan 2005 |
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| Strategic | National Performance Indicators |
| Goal Four | |
| Public Safety: | Perceptions of public safety as indicated in the Public Attitude Surve 2005. |
| | > Number of public order incidents per 1,000 population. |
| To ensure public | ➤ Number of proceedings for drunkenness. |
| safety by reducing the incidence of | > Number of proceedings for assault. |
| public disorder and | > Number of proceedings for failing to obey directions of a Garda. |
| anti-social | > Number of offensive weapons seized. |
| behaviour. | Number of proceedings under Sections 31, 32, 33 Intoxicating Liquor A 1988. |
| | > Number of violent crimes* per 1,000 population and percentage detected |
| | > Number of attacks on the elderly (over sixty-five years of age) are number of persons prosecuted. |
| | Number of Neighbourhood Watch and Community Alert Schem operating and number of meetings held. |
| | > Number of CCTV programmes completed. |
| | > Number of headline and non-headline offences perpetrated again tourists. |
| | > Number of Garda interventions at major events e.g. concerts, footbamatches etc. |
| | > Number of prosecutions of license holders under the licensing laws. |
| | > Number of applications for closure orders in respect of licensed premise |
| | Issue the new Garda operational uniform and safety equipment in first half of 2005. |
| | * All offences in the headline offence groups used in the Garda Siochana Anni Report: Group 1 Homicides, Group 2 Assaults, Group 3 Sexual Offences, Group Robberies and the following offences, manslaughter (traffic fatality), Dangero driving causing death, Dangerous driving causing serious bodily har Concealment of birth, Aggravated burglary, Abandoning a child and child negli or cruelty. |

| Divisional Policing Plan 2005 | | |
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| Divisional Actions | Divisional Performance Indicators | |
| Enhance and ensure public safety through effectively reducing the incidence of public disorder and anti social behaviour | Reduce the number of public order incidents through a pro-arrest policy and high visibility policing at flash points Increase the number of proceedings for drunkenness both in the public domain and on licensed premises Identify and deal with repeat offenders of public order through arrest, prosecution and securing exclusion orders under Section 3 of Criminal Justice (Public Order) Act 2004. Implement a pro arrest policy in relation to assaults Increase the use of Section 8 of the Public Order Act 1994 therefore moving on persons likely to engage in public disorder, assault or criminal damage Increase the number of proceedings under Sections 31, 32, 33 Intoxicating Liquor Act 1988 through inspections and intelligence led operations Reduce the number of attacks on the elderly through targeted patrolling and ongoing liaison with personnel from organisations who care for the elderly. In addition the swift prosecution of persons apprehended will deter would be offenders Increase the number of Neighbourhood Watch and Community Alert Schemes operating effectively. Identify and implement measures to reduce the number of headline and non-headline offences perpetrated against tourists. Increase the number of prosecutions of licence holders under the licensing laws Ensure that applications for closure orders are lodged in respect of licensed premises who contravene the law in relation to the management of their premises. Ensure that all inspections on licensed premises are recorded on PULSE so as to facilitate monitoring Ensure that all major events are properly planned for with emphasis on public/personnel safety and effective traffic/crowd management | |

| An Garda Síochána Policing Plan 2005 | | |
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| Strategic Goal Five | National Performance Indicators | |
| | Achieve the 2005 recruitment quota in line with Government | |
| Public Confidence: | targets. > Percentage of emergency calls responded to within 15 | |
| | minutes. | |
| | Conduct a Public Attitude Survey in 2005. | |
| To improve confidence in | Assess the quality of Garda response in terms of timeliness, | |
| An Garda Síochána. | helpfulness, competence, sensitivity, politeness and interest. | |
| | > Number of complaints made against members of An Garda | |
| | Siochána. Increase the number of referrals to Victim Support. | |
| | > Assess the satisfaction rating among victims of crime with | |
| | being kept informed of case-progress. | |
| | > Participation in City and County Development Boards, | |
| | R.A.P.I.D., and local community-led schemes. | |
| | > Assess public perception of Garda performance at local level | |
| | (segmented by housing tenure), via the Public Attitude | |
| | Survey. > Assess the business community's perception of Garda | |
| | Assess the business community's perception of Garda performance at local level (segmented by retail, | |
| | manufacturing, financial, and other service enterprises), via | |
| | the Public Attitude Survey. | |
| | Proportion of Garda time spent on outdoor duty. | |
| | > Number of Gardaí available for operational duty per 1,000 | |
| | population. | |
| | > Percentage satisfaction with response to incidents requiring an | |
| | immediate response in each division. Ensure certification/validation of all PULSE entries within | |
| | one month of the end of each quarter | |
| | > Increase the accuracy rate in PULSE data capture, via the | |
| | PULSE Quality Board by 5%. | |
| The second secon | ➤ Increase timeliness of data entry on PULSE by 5%. | |
| | ➤ Ensure integrity of PULSE database by active supervisory | |
| | review of records. | |
| | Raise awareness of the quality of the service An Garda Síochána delivers. | |
| | Build on the EFQM Excellence Model pilots at the Garda | |
| | College and DMR South Central. | |
| | > Satisfaction with how a telephone query was handled, speed | |
| | of answering, whether the respondent identified the station | |
| | and gave his/her name. | |
| | > Percentage of emergency calls answered within 10 seconds. | |
| | > Percentage of letters answered within ten working days. | |
| | > Maintain financial projections within budget for planned | |
| The second secon | policing activities. | |

| Divisional Policing Plan 2005 | | |
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| Divisional Actions | Divisional Performance Indicators | |
| To enhance public confidence in An Garda Síochána | Increase the percentage of emergency calls responded to within 15 minutes. Evaluate the quality of Garda response in terms of timeliness, helpfulness, competence, sensitivity, politeness and interest. Reduce the number of complaints made against members of An Garda Síochána. Increase the number of referrals to Victim Support. Evaluate the satisfaction rating among victims of crime with being kept informed of case-progress and address any deficiencies Actively participate in the Donegal County Development Board Address any public/business perception deficits revealed in the Public Attitude Survey Increase the proportion of Garda time spent on outdoor duty by implementing initiatives to reduce non operational tasks. Increase the satisfaction with response to incidents requiring an immediate response in Donegal Ensure certification/validation of all PULSE entries within one month of the end of each quarter Increase the accuracy rate in PULSE data capture and timeliness of data entry by 5% Ensure integrity of PULSE database by active supervisory review of records. Raise awareness through local radio and print media of the quality of the service An Garda Síochána delivers. Increase satisfaction with how a telephone query was handled, speed of answering, whether the respondent identified the station and gave his/her name through effective supervision Increase the percentage of emergency calls answered within 10 seconds. Increase the percentage of letters answered within ten working days through efficient administration Remain with set budgets and maintain financial projections within budget for planned policing activities. | |

| An Garda Síochána Policing Plan 2005 | | |
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| Strategic Goal Six | National Performance Indicators | |
| Ethnic and Cultural Diversity: | Satisfaction levels with Garda service provided to members of ethnic/religious minority groups as indicated by the Public Attitude Survey for this period. | |
| To build the capability of An Garda Síochána to fulfil the emerging policing needs of our | > Number of complaints from members of ethnic/religious minority groups relating to Garda service. | |
| diverse ethnic and multi-cultural communities. | > Number of reported racially motivated offences. | |
| | > Steps taken to encourage members of ethnic and multi-cultural communities to join An Garda Síochána. | |
| | > Steps taken to remove constitutional, equivalence, and linguistic barriers which restrict entry to An Garda Siochána. | |
| | > Further improve the Garda service in immigration matters to all persons. | |
| | Extent of increased interaction at national level between ethnic and multi-cultural communities and the Garda Racial and Intercultural Office and also at local level with Ethnic Liaison Officers. | |
| | > Enhance the foreign language capability within An Garda Siochána. | |
| | > Number of Gardaí undertaking foreign language courses. | |
| | Establishment of a database of language skills. | |
| | Number of joint meetings between ethnic and multi-cultural communities and An Garda Síochána. | |
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| Divisional Policing Plan 2005 | | |
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| Divisional Actions | Divisional Performance Indicators | |
| To enhance the capability of An Garda Síochána to satisfy the emerging policing needs of our diverse and multi cultural Donegal community | Increase satisfaction levels with Garda service provided to members of ethnic/religious minority through greater understanding Reduce the number of complaints from members of ethnic/religious minority groups relating to Garda service Reduce the number of reported racially motivated offences Encourage members of ethnic and multi-cultural communities to join An Garda Síochána Further improve the Garda service in immigration matters to all persons through training and personnel deployment Increased interaction at Divisional level between ethnic and multi-cultural communities with Ethnic Liaison Officers. Enhance the foreign language capability within An Garda Siochána through encouraging Gardaí in the Division to undertake foreign language courses. Establish a language skills database for the Division Increase the number of joint meetings between ethnic and multi-cultural communities and An Garda Síochána. | |

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