# An Garda Síochána



# Divisional Policing Plan 2005 for the DMR East Garda Division

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# An Garda Síochána Strategic Goals 2005

- 1. **National/International Security** To reduce the threat of subversive and terrorist activity through intelligence-led policing and international cooperation.
- 2. **Crime** To reduce the incidence of organised, drug related and serious crime, and criminal behaviour.
- 3. **Traffic** To reduce the incidence of fatal and serious injury collisions and improve traffic flow.
- 4. **Public Safety** To ensure public safety by reducing the incidence of public disorder and anti-social behaviour.
- 5. Public Confidence To improve confidence in An Garda Síochána.
- 6. Ethnic and Cultural Diversity To build the capability of An Garda Síochána to fulfil the emerging policing needs of our diverse ethnic and multicultural communities.

Photograph of the Divisional Officer

## Foreword from the DMR East Divisional Officer.

An Garda Siochana Corporate Strategy 2005-2007 set out the Vision, Mission and Values which is the foundation on which we will pursue the Strategic Goals and Initiatives identified in the Corporate Strategy document.

In pursuit of these initiatives I have with your assistance identified Divisional Actions and Divisional Performance Indicators that will action the Six Strategic Goals identified in the Corporate Strategy Plan. In your District Policing Plans it will be necessary to put <u>measurements</u> in place to ensure that the actions are achieved within the stipulated period and <u>quarterly evaluation</u> reports submitted.

We will actively pursue these Goals in our Policing Plans over the lifetime of this Strategy. Our success will ultimately be measured by the Community we serve. It is therefore incumbent on us to respond appropriately to the day to day policing needs in an efficient and effective manner.

In fulfillment of the Goals I will endeavor to ensure that my staff receive the necessary training and development to enable them to fulfill their role. I will build knowledge based teams to support operational initiatives and I will ensure that there is recognition for contribution and achievement.

The Organization's commitment to high standards, respect and dignity for the person, ethical standards and human rights principals will be foremost in the performance of our duties.

I welcome and encourage feedback from my Divisional Personnel on any aspect of the Policing Plan now being embarked on for 2005.

Signed			Chief Superintendent.
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Datad	21af	January 2005	

An Garda Síochána Policing Plan 2005		
Strategic Goal One		National Performance Indicators
		The prevention of terrorist outrages in the State.
National/International Security:		Daily assessment of likely subversive and terrorist threats.
To reduce the threat of subversive and terrorist activity through intelligence-	The second of th	Provision of current and timely threat assessments to the Minister for Justice, Equality and Law Reform.
led policing and international cooperation.		Number of persons prosecuted for subversive/terrorist activity.
	Section 1. The section of the sectio	Containment of Irish dissident/paramilitary terrorist activity.
		Support of international efforts to counter terrorism.
	The second secon	Volume of feedback from foreign intelligence agencies.
		Introduction of revised procedures for intelligence source handling.
		Volume of intelligence reports generated by the Garda organisation.
	The second secon	Number of joint operations/meetings between An Garda Síochána and the Defence Forces in relation to State security.
		Number of joint operations/meetings between An Garda Síochána and other police services and law enforcement agencies.
		Number of security assessments in respect of persons and state installations.
		Number of security operations in relation to visiting VIPs.
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Divisional Policing Plan 2005		
Divisional Actions	Divisional Performance Indicators	
<ul> <li>Identify the number of security assessments in respect of persons and state installations</li> <li>Identify the number of security operations in relation to visiting VIPs</li> <li>Identify and list the number of persons prosecuted for subversive/terrorist activities</li> <li>Increase by 5% the number of intelligence reports to the Collator</li> <li>Continue to monitor Irish dissident/paramilitary activity by intelligence led policing</li> <li>Target and prosecute perpetrators of subversive and terrorist activity.</li> <li>Ensure all members are conversant with protocols relating to subversive / terrorist activities.</li> <li>District Officers at scheduled conferences with their District Personnel will encourage widespread participation in the intelligence gathering process</li> <li>Continue to enhance policy on intelligence source handling to ensure greater transparency and accountability</li> </ul>	<ul> <li>Number of Security assessments conducted of persons and installations.</li> <li>Number of security operations conducted in respect of visiting VIPs</li> <li>Number of persons prosecuted for subversive/terrorist activity.</li> <li>Structured meetings will be conducted with Special Detective Unit personnel regarding resident dissidents.</li> <li>Number of meetings held with S.D.U. Personnel concerning resident dissidents.</li> <li>Volume of intelligence reports generated by the Garda Organisation.</li> <li>Containment of Irish dissident/paramilitary terrorist activity.</li> </ul>	

An Garda Síochána Policing Plan 2005		
Strategic Goal Two National Performance Indicators		
Strategic Goal Two  Crime:  To reduce the incidence of organised, drug related and serious crime, and criminal behaviour.	<ul> <li>Number of recorded headline crimes per 1,000 population and percentage detected.</li> <li>Number of headline sexual offences recorded and percentage detected.</li> <li>Number of crime prevention initiatives commenced.</li> <li>Number of referrals to National Juvenile Office, informal and formal cautions administered and prosecutions initiated.</li> <li>Number of persons reported missing, number traced and untraced.</li> <li>Drug supply offences recorded: number of searches, proceedings commenced and convictions.</li> <li>Number of recorded domestic burglaries per 1,000 dwellings.</li> <li>Percentage of recorded domestic burglaries detected.</li> <li>Number of recorded commercial burglaries.</li> <li>Number of recorded commercial burglaries detected.</li> </ul>	
	<ul> <li>Number of repeat burglaries within 12 months.</li> <li>Vehicle crime* per 1,000 population.</li> <li>Percentage of vehicle crime detected and percentage of vehicles located.</li> <li>Number of reported domestic violence incidents.</li> <li>Number of breaches of orders made under the Domestic Violence Act, 1996/02.</li> <li>Number of repeat victims of domestic violence incidents in previous twelve months.</li> <li>Implementation of the relevant actions of the Government Drugs Strategy 2001–2008.</li> <li>Seizure of the proceeds of crime by the Criminal Assets Bureau.</li> <li>Effectiveness of information generated by Coastal Watch schemes.</li> <li>Number of operations targeting organised crime.</li> <li>Identification of the most active criminals and criminal gangs operating nationally.</li> <li>Number of crimes perpetrated against persons from ethnic/religious minority groups.</li> <li>Number of Juvenile Liaison Officers who have received training in mediation.</li> </ul>	
	* Vehicle Crime includes theft of mechanically propelled vehicles (MPVs), theft from MPVs and unauthorized taking of MPVs	

#### Divisional Policing Plan 2005 **Divisional Performance Indicators** Divisional Actions Number of recorded headline crimes and Increase the level of High Visibility patrols involving foot, mobile, bicycles percentage detected per 1,000 population patrols within the Division. All reported crime will be investigated Number of headline sexual offences recorded to the highest professional standards and percentage detected and investigation files submitted in a timely manner ( Hard copy & Disc) Number of Crime initiatives commenced. Liaison with the Banks and other Number of Referrals to National Juvenile office Financial Institutions will continue in informal and formal caution administered and order to reduce the opportunities for crime. prosecutions initiated. Community policing initiatives to be rigorously implemented in the identified Number of persons reported missing. Number flashpoint areas in major towns traced and untraced throughout Division. Nominated Divisional Inspector will Drug Supply offences recorded. Number of closely monitor and correlate incidents searches proceedings commenced and of Domestic Violence and examine the number of cases that receive court convictions. outcomes vis-à-vis the number Number of recorded domestic burglaries per prosecuted for breaches of order. Identify the number of cases that refer 1,000 dwellings and number detected. to repeat Victims. • Number of recorded commercial burglaries Implementation of Drug Policing Plans in each District. detected. Active participation in Local Drugs • Number of repeated burglaries within 12 months Task Force will continue. Evaluate the effectiveness of • Vehicle Crime and percentage per 1,000 information generated in coastal watch populations. schemes. Criminal Intelligence officers will • Percentage of vehicle crime detected and provide crime trend data to assist percentage of vehicle located investigations. Armed/Uniform checkpoints to be • Number of reported Domestic Violence conducted to target organized crime Incidents within Division. Liaison Officers to continue to build rap • Number of breaches of orders under the Act pore with ethnic minorities. • Number of Repeat Victims of Domestic Victims of Crime will be dealt with in a caring and professional manner and Violence. kept updated of on the progress of • Implementation of relevant actions of investigation. Victims privacy will at all times be respected.

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All Juvenile Liaison Officers to have

received training by the end of 2005

Government Drug Strategy

Effectiveness of information generated by

- Structured meetings will be held each month with Local Management of LUAS and DART
- Further examine and develop a Divisional Crime investigation management capability.
- The Divisional Search Team will be upgraded regarding personnel and training.

coastal watch schemes.

- Number of operations targeting organised crime
- Identification of the most active criminal gangs operating within Division.
- Number of crimes perpetrated against persons from ethnic/religious minority groups.
- Number of Referrals to Victim Support organisation
- Number of J.L.O.'s that have received training in mediation.

An Garda Síochána Policing Plan 2005  Strategic Goal Three National Performance Indicators		
Strategic Goal Three		
	> Twenty-five per cent reduction in the number of fatal road	
<b>Fraffic</b>	<ul><li>collisions.</li><li>Number of road traffic collisions involving death or serious</li></ul>	
	injury per 1,000 population.	
	> The number of detections of speeding vehicles in each Garda	
o reduce the incidence of	division.	
atal and serious injury	> The number of detections for non-wearing of seat belts in	
ollisions and improve traffic	each Garda division.	
OW.	Amount of time spent by members of An Garda Síochána attending Court.	
	<ul> <li>Number of arrests in each Garda division for driving while</li> </ul>	
	intoxicated.	
	Number of breath tests conducted in each Garda division.	
	> Number of prosecutions for driving while under the influence	
	<ul><li>of drugs.</li><li>Number of offences of dangerous driving and careless</li></ul>	
	driving prosecuted.	
	> Number of vehicles seized under Section 41 of the Road	
	Traffic Act, 1996.	
	Number of drivers under twenty-five years of age involved in	
	road collisions.  ➤ Satisfaction level of those involved in road collisions with	
	Garda traffic collision investigation.	
	> The number of days spent on high visibility traffic	
	policing/enforcement.	
	> The number of days spent on high visibility traffic-flow	
	management by Gardaí.	
	> The number of designated traffic Gardai in each Garda region/division.	
	> The number of detections of overweight vehicles in each	
	Garda region/division.	
The second secon	> The number of detections of offences involving	
	unauthorised use of Bus Lanes/Quality Bus Corridors.	

#### Divisional Policing Plan 2005 Divisional Performance Indicators **Divisional Actions** Compilation of statistical data as Twenty-five per cent reduction in the number of identified in the Divisional Performance Indicators will be fatal road collisions. conducted by Divisional Traffic Inspector and nominated Inspector Number of Road Traffic Collisions involving death in each District. Fatal Traffic Collisions will be or serious injury per 1,000 population. investigated to the highest standard and will be overseen by an Number of detections for non-wearing of seat belts Inspector. Traffic Legislation will be Amount of time spent by members in court vigorously enforced with the aim of reducing road traffic collisions attendance. A schedule of checkpoints identifying the ten post collision-Number of arrests for driving while intoxicated. prone locations in the Division will be prepared each week and Number of breath tests. inspected by Patrol Officers on each tour of duty. Number of prosecutions in respect of driving while Traffic Management and enforcement issues will be under the influence of drugs. examined in each District and liaise with UDC/NRA etc., to Number of offences for Dangerous and Careless being about solutions Divisional Traffic Units will be Driving. maintained at full strength.- 1 Inspector, 2 Sergeant and 15 Number of Vehicles seized under Section 41 Road Gardaí. • Achieve a 15% increase in the Traffic Act. detection rate for drink driving. • Contribute to a 90% compliance Number of Drivers under 21 involved in road with the wearing of seat belts. Increase the number of speed collisions. detections by 15% Timely In-Service Training on Satisfaction levels of those involved in road traffic Road Transport Act and other relevant legislation for Traffic collisions with follow up investigations. Corps. • Ensure all Traffic Corps have The number of days spent on high visibility traffic adequate training in FCPS. Ensure Road Traffic and Road policing/enforcement.

Safety issues are on agenda at meetings with the County Development Board.

- Appointed Media Liaison Officers will promote Road Safety on local Radio at every available opportunity.
- Members qualified in Garda Schools Programme throughout the Division will promote Road Safety as part of that programme.
- District Officer's will initiate traffic Management Operation similar to 'Operation Free-Flow' on all Bank Holiday Weekends and at other peak periods where traffic congestion is an issue.
- Continue operation Artery, Lifesaver and other initiatives in conjunction with Regional traffic section.

- The number of days spent on high visibility trafficflow management by the Gardaí.
- The number of designated traffic Gardaí in Division.
- The number of detections for overweight vehicles in Division.
- The number of detections of offences for unauthorised use of Bus Lane/Quality Bus corridors

	An Garda Síochána Policing Plan 2005	
Strategic Goal	I National Performance Indicators	
Four		
Public Safety;	Perceptions of public safety as indicated in the Public Attitude Survey 2005.	
	Number of public order incidents per 1,000 population.	
To ensure public safety by reducing	> Number of proceedings for drunkenness.	
the incidence of	➤ Number of proceedings for assault.	
public disorder and	> Number of proceedings for failing to obey directions of a Garda.	
anti-social	> Number of offensive weapons seized.	
behaviour.	Number of proceedings under Sections 31, 32, 33 Intoxicating Liquor Act 1988.	
	> Number of violent crimes* per 1,000 population and percentage detected.	
	Number of attacks on the elderly (over sixty-five years of age) and number of persons prosecuted.	
	> Number of Neighbourhood Watch and Community Alert Schemes operating and number of meetings held.	
	> Number of CCTV programmes completed.	
	> Number of headline and non-headline offences perpetrated against tourists.	
	> Number of Garda interventions at major events e.g. concerts, football matches etc.	
	> Number of prosecutions of license holders under the licensing laws.	
	> Number of applications for closure orders in respect of licensed premises.	
	Issue the new Garda operational uniform and safety equipment in first half of 2005.	
	* All offences in the headline offence groups used in the Garda Síochána Annua Report: Group I Homicides, Group 2 Assaults, Group 3 Sexual Offences, Group 8 Robberies and the following offences, manslaughter (traffic fatality), Dangerous driving causing death, Dangerous driving causing serious bodily harm. Concealment of birth, Aggravated burglary, Abandoning a child and child neglect or cruelty.	

Divisional Policing Plan 2005			
Divisional Actions	Divisional Performance Indicators		
<ul> <li>Each District Officer will ensure that there is a dedicated policing initiative in Flash Point areas where public order is prevalent.</li> <li>Public Order trends to be analyzed and appropriate measures put in place to combat public disorder at periods identified.</li> <li>Identify and target persistent public order offenders</li> <li>Public Order Units will be deployed each Friday and Saturday night and Sunday night of Bank Holiday weekends</li> <li>Covert Operations will be conducted in each District focusing on the prevention and detection of the selling of alcohol to intoxicated persons and permitting drunkenness on licensed premises</li> <li>Identify and prosecute persistent offenders under the Liquor Licensing Laws.</li> <li>Utilisation of CCTV footage in the detection of incidents e.g. public order.</li> <li>Nominated personnel in each District to engage with Fast food outlets to reduce incidents of public disorder.</li> <li>Ensure that the Local Bye-Laws in relation to drinking in public places is strictly enforced.</li> <li>Access the need for additional public order transport.</li> <li>Access the training needs and availability of public order units.</li> <li>Rejuvenate Dormant/Semi Dormant N.W. /Community Alert Schemes and expand scheme to further areas that would benefit from such initiative.</li> </ul>	<ul> <li>Number of Public order Incidents per 1,000 of population</li> <li>Number of Proceedings for Drunkenness</li> <li>Number of Proceedings for Assault</li> <li>Number of proceedings for failing to obey directions of Garda</li> <li>Number of offensive weapons seized</li> <li>Number of proceedings under Section 31, 32, 33</li></ul>		

- Operations Order together with Safety orders will be prepared for all major events within Division.
   Engage with event organisers to ensure their responsibilities regarding public order
- Engage with Local Authorities, Local Residence Association Meetings, Community Fora etc., to address issues of public safety and anti-social behavior
- Increased policing and enforcement of licensed premises /off license by additional planned inspections
- Liquor Licensing Legislation will be strictly enforced and closure Orders sought where applicable.

An Garda Síochána Policing Plan 2005		
Strategic Goal Five	National Performance Indicators	
	Achieve the 2005 recruitment quota in line with Government	
Public Confidence:	targets.  Percentage of emergency calls responded to within 15 minutes.	
To improve confidence in	<ul> <li>Conduct a Public Attitude Survey in 2005.</li> <li>Assess the quality of Garda response in terms of timeliness.</li> </ul>	
An Garda Síochána.	<ul> <li>Assess the quality of Garda response in terms of timeliness, helpfulness, competence, sensitivity, politeness and interest.</li> <li>Number of complaints made against members of An Garda Síochána.</li> </ul>	
	<ul> <li>Increase the number of referrals to Victim Support.</li> <li>Assess the satisfaction rating among victims of crime with being kept informed of case-progress.</li> </ul>	
	<ul> <li>Participation in City and County Development Boards,</li> <li>R.A.P.I.D., and local community-led schemes.</li> </ul>	
	Assess public perception of Garda performance at local level (segmented by housing tenure), via the Public Attitude Survey.	
	Assess the business community's perception of Garda performance at local level (segmented by retail, manufacturing, financial, and other service enterprises), via the Public Attitude Survey.	
	<ul> <li>Proportion of Garda time spent on outdoor duty.</li> <li>Number of Gardai available for operational duty per 1,000</li> </ul>	
	population.  Percentage satisfaction with response to incidents requiring an immediate response in each division.	
	<ul> <li>Ensure certification/validation of all PULSE entries within one month of the end of each quarter</li> </ul>	
	➤ Increase the accuracy rate in PULSE data capture, via the PULSE Quality Board by 5%.	
1	<ul> <li>Increase timeliness of data entry on PULSE by 5%.</li> <li>Ensure integrity of PULSE database by active supervisory review of records.</li> </ul>	
	Raise awareness of the quality of the service An Garda Síochána delivers.	
	➤ Build on the EFQM Excellence Model pilots at the Garda College and DMR South Central.	
	Satisfaction with how a telephone query was handled, speed of answering, whether the respondent identified the station and gave his/her name.	
	<ul> <li>Percentage of emergency calls answered within 10 seconds.</li> <li>Percentage of letters answered within ten working days.</li> <li>Maintain financial projections within budget for planned</li> </ul>	
	policing activities.	

#### Divisional Policing Plan 2005 Divisional Performance Indicators Divisional Actions Percentage of emergency calls responded to within Nominated Inspector in each District will examine response 15 minutes times from monthly reports supplied by Communications • Number of complaints made against members of An Centre and address any Garda Síochána deficiencies. Monitor and evaluate the number Increase the number of Referrals to Victim Support of complaints made against • Participation in County Development Boards, members of an Garda Siochana, with a view to having service R.A.P.I.D., and local community led schemes complaints resolved at local level Number of Gardaí available for operational duties where possible. Examine initiative to improve per 1,000 of population Garda satisfaction ratings. Ensure certification/evaluation of all PULSE entries District Officers to provide feedback to complainants within 30 within one month of the end of each quarter. days in all cases where local Increase the accuracy rate in PULSE data capture via resolution is appropriate Nominated Inspector will attend the PULSE Quality Board by 5% and contribute to all R.A.P.I.D. Increase timeliness of Data entry on PULSE by 5% meetings within the Division. Chief Superintendent and • Ensure integrity of PULSE database by active nominated Superintendent will Supervisory review of records attend and contribute to County Development Board meetings. Raise awareness of the Quality of Service the Garda Timeliness, accuracy and Quality Siochana delivers of PULSE data will be the responsibility of each member and Percentage of emergency calls answered within 10 each Supervisor at Review and seconds. Validation stage.- An increase of 5% is sought on the timeliness of Percentage of letters answered within ten working Data entry. Examine the percentage of correspondence that is answered Satisfaction with the answering of calls, processing within 10 working days of queries, identification of members and station etc. Members attending Meetings, Local Radio etc., will raise Maintain financial projections within budget for awareness of the Quality of Service planned policing activities. that the Gardai deliver. District Officers will ensure that Policing Initiatives are kept within

Budget

An Garda Síochána Policing Plan 2005		
Strategic Goal Six	National Performance Indicators	
Ethnic and Cultural Diversity:	Satisfaction levels with Garda service provided to members of ethnic/religious minority groups as indicated by the Public Attitude Survey for this period.	
To build the capability of An Garda Síochána to fulfil the emerging policing needs of our	> Number of complaints from members of ethnic/religious minority groups relating to Garda service.	
diverse ethnic and multi-cultural communities.	> Number of reported racially motivated offences.	
	Steps taken to encourage members of ethnic and multi-cultural communities to join An Garda Síochána.	
	> Steps taken to remove constitutional, equivalence, and linguistic barriers which restrict entry to An Garda Stochána.	
	> Further improve the Garda service in immigration matters to all persons.	
	Extent of increased interaction at national level between ethnic and multi-cultural communities and the Garda Racial and Intercultural Office and also at local level with Ethnic Liaison Officers.	
	> Enhance the foreign language capability within An Garda Síochána.	
	> Number of Gardaí undertaking foreign language courses.	
	> Establishment of a database of language skills.	
	Number of joint meetings between ethnic and multi-cultural communities and An Garda Síochána.	

Divisional Policing Plan 2005			
Divisional Actions	Divisional Performance Indicators		
<ul> <li>Quantify racially motivated crime through the Pulse System.</li> <li>Identify the number of Gardaí who have undertaken or are currently undertaking Foreign Language courses in the Division</li> <li>A humane understanding of all aspects of Human Rights will be taken into consideration when dealing with Immigration matters.</li> <li>All Garda Activities with respect to enforcement of national immigration policy will be in strict compliance with Garda Organizational guidelines</li> <li>Ethnic Liaison Officers within the Division will continue to forge links and gain knowledge and understanding of these diverse cultures.</li> <li>Identify the number of joint meetings between ethnic and multi-cultural communities.</li> </ul>	<ul> <li>Number of complaints from members of ethnic and multi-cultural communities relating to Garda Services.</li> <li>Number of reported racially motivated offences</li> <li>Number of Gardaí undertaking Foreign Language courses.</li> <li>Further improvement in the Garda Service in Immigration matters to all persons</li> <li>Number of joint meetings between ethnic and multicultural communities and An Garda Síochána.</li> </ul>		

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