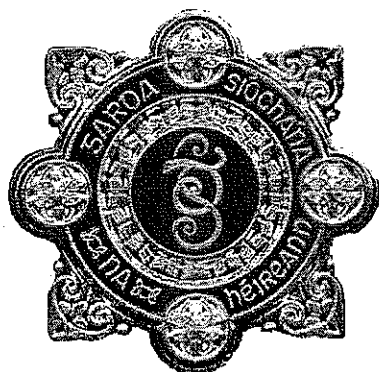


An Garda Síochána



Divisional Policing Plan 2005 for the Cork City Garda Division.

For further information contact:

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Divisional Policing Plan 2005 – Cork City Division

Foreword of the Cork City Divisional Officer.

The Cork City Garda Divisional Policing Plan sets out to achieve the objectives as outlined in the Garda Corporate Strategy document 2005 - 2007 and in particular to achieve the highest attainable level of personal protection, community commitment and state security within the Division.

The background to our strategic goals is based on consultations invited from approx. 150 organisations (private and public) as well as from each County Council and a range of Government Departments. Many of the submissions received were readily integrated into the six strategic Goals of the Policing Plan 2005.



In policing Cork City Division we are conscious of the wide ranging public support that we receive and the public's general adherence to high standards and it is our aim going forward to maintain and strengthen the beneficial partnerships already forged with statutory, community, business groups and many other stakeholders for the betterment of the city. This year in particular we are committed fully in participating with all relevant City agencies and groups in planning for a quality delivery of events for Cork City as the designated European Capital of Culture 2005.

The overall aim of the Divisional Policing Plan is to improve the quality of service to the public. This will be achieved by making best use of available Garda resources, forging strong community links and building partnerships with relevant stakeholders to address issues giving rise to public concern.

M.R. McAndrew
Chief Superintendent

January 2005.

An Garda Síochána Strategic Goals 2005

1. **National/International Security** - To reduce the threat of subversive and terrorist activity through intelligence-led policing and international cooperation.
2. **Crime** - To reduce the incidence of organised, drug related and serious crime, and criminal behaviour.
3. **Traffic** - To reduce the incidence of fatal and serious injury collisions and improve traffic flow.
4. **Public Safety** - To ensure public safety by reducing the incidence of public disorder and anti-social behaviour.
5. **Public Confidence** - To improve confidence in An Garda Síochána.
6. **Ethnic and Cultural Diversity** - To build the capability of An Garda Síochána to fulfil the emerging policing needs of our diverse ethnic and multi-cultural communities.

Divisional Policing Plan 2005 – Cork City Division

An Garda Síochána Policing Plan 2005	
Strategic Goal One	National Performance Indicators
<p>National/International Security:</p> <p>To reduce the threat of subversive and terrorist activity through intelligence-led policing and international cooperation.</p>	<ul style="list-style-type: none"> ➤ The prevention of terrorist outrages in the State. ➤ Daily assessment of likely subversive and terrorist threats. ➤ Provision of current and timely threat assessments to the Minister for Justice, Equality and Law Reform. ➤ Number of persons prosecuted for subversive/terrorist activity. ➤ Containment of Irish dissident/paramilitary terrorist activity. ➤ Support of international efforts to counter terrorism. ➤ Volume of feedback from foreign intelligence agencies. ➤ Introduction of revised procedures for intelligence source handling. ➤ Volume of intelligence reports generated by the Garda organisation. ➤ Number of joint operations/meetings between An Garda Síochána and the Defence Forces in relation to State security. ➤ Number of joint operations/meetings between An Garda Síochána and other police services and law enforcement agencies. ➤ Number of security assessments in respect of persons and state installations. ➤ Number of security operations in relation to visiting VIPs.

Divisional Policing Plan 2005 – Cork City Division

Divisional Policing Plan 2005	
Divisional Actions	Divisional Performance Indicators
<p>National/International Security:</p> <p>To reduce the threat of subversive and terrorist activity through intelligence-led policing and international cooperation.</p>	<ul style="list-style-type: none"> • To continue to build on the number of persons prosecuted for subversive/terrorist activity. • To provide security operations in relation to visiting V.I.P.'s. • To assist in any requirements associated with activities relating to Cork City Capital of Culture 2005. • Members of unlawful organisations and subversive groups will continue to be targeted. • Active intelligence gathering on such persons residing in this Division is to be encouraged and practised by all personnel. • Immediate collating of any intelligence gathered will be a priority. • The prevention of terrorist outrages in the Division by pro-active patrolling by both uniform and plain clothes patrols. • Assessment of likely subversive and terrorist threats in liaison with other Garda Districts in Cork City and nationally. • Provision of current and timely threat assessments to Assistant Commissioner Crime & Security. • Give assistance to foreign services when required through Garda Headquarters. • Continue to liaise closely with Permanent Defence Forces in respect of joint planning operations for commitments during city of culture and in respect of joint emergency planning operations. • Security operations in relation to visiting VIPs to the District during Cork city of culture in 2005. Monitoring of hotels and public arenas during visits of VIPS.

Divisional Policing Plan 2005 – Cork City Division

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| | <ul style="list-style-type: none">• Additional immigration officers trained in 2004 have now been deployed to protect Cork Airport and Ringaskiddy Ferry Port continuing our commitment to securing our border crossing points.• We will continue the 2004 trend of increasing our detections of high quality forged travel documents presented at these locations. Training courses and additional up to date equipment has been requisitioned and will become available during 2005.• Facial recognition equipment is now fully operational at Cork Airport and will be fully utilised in 2005.• We will complete computerised training of Immigration Officers, which will facilitate access to the Interpol Intranet.• We will strengthen and consolidate existing Coastal Watch Schemes. |
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An Garda Síochána Policing Plan 2005

Strategic Goal Two	National Performance Indicators
<p>Crime:</p> <p>To reduce the incidence of organised, drug related and serious crime, and criminal behaviour.</p>	<ul style="list-style-type: none"> ➤ Number of recorded headline crimes per 1,000 population and percentage detected. ➤ Number of headline sexual offences recorded and percentage detected. ➤ Number of crime prevention initiatives commenced. ➤ Number of referrals to National Juvenile Office, informal and formal cautions administered and prosecutions initiated. ➤ Number of persons reported missing, number traced and untraced. ➤ Drug supply offences recorded: number of searches, proceedings commenced and convictions. ➤ Number of recorded domestic burglaries per 1,000 dwellings. ➤ Percentage of recorded domestic burglaries detected. ➤ Number of recorded commercial burglaries. ➤ Number of recorded commercial burglaries detected. ➤ Number of repeat burglaries within 12 months. ➤ Vehicle crime* per 1,000 population. ➤ Percentage of vehicle crime detected and percentage of vehicles located. ➤ Number of reported domestic violence incidents. ➤ Number of breaches of orders made under the Domestic Violence Act, 1996/02. ➤ Number of repeat victims of domestic violence incidents in previous twelve months. ➤ Implementation of the relevant actions of the Government Drugs Strategy 2001–2008. ➤ Seizure of the proceeds of crime by the Criminal Assets Bureau. ➤ Effectiveness of information generated by Coastal Watch schemes. ➤ Number of operations targeting organised crime. ➤ Identification of the most active criminals and criminal gangs operating nationally. ➤ Number of crimes perpetrated against persons from ethnic/religious minority groups. ➤ Number of referrals to the Victim Support organisation. ➤ Number of Juvenile Liaison Officers who have received training in mediation. <p>* Vehicle Crime includes theft of mechanically propelled vehicles (MPVs), theft from MPVs and unauthorized taking of MPVs..</p>

Divisional Policing Plan 2005 – Cork City Division

Divisional Policing Plan 2005	
Divisional Actions	Divisional Performance Indicators
<p>Crime:</p> <p>To reduce the incidence of organised, drug related and serious crime, and criminal behaviour.</p>	<ul style="list-style-type: none"> • To reduce headline crime. In 2004, 5582 Headline crime – 49% detected. • Operation Interval to continue. This is an initiative to tackle at all times the most active 10-12 criminals in the Division with a zero tolerance approach and the fast tracking of all before the courts. • To identify any crime trends at an early stage and use all necessary resources to eliminate causes. • Operation Guardian is an ongoing armed nightly patrol to pay attention to cash holding centres and installations thereby creating a crime prevention presence. • Close liaison and co-operation with the Garda National Drug Unit and Criminal Assets Bureau with regard to national and international operations. • To continue to reduce the supply and demand of illegal drugs and other abused substances. • The inspection and search of night clubs who are suspected to allow dealing/abuse, cautioning and advising these premises and targeting known offenders. • To maintain close co-operation with Customs and Excise in accordance with the “Memorandum of Understanding”. • Rotation of uniform personnel to the Drug Squad in order to gain valuable operational experience. • Educating our youth in schools, with regard to the dangers of drug abuse.

Divisional Policing Plan 2005 – Cork City Division

- Ensure that the victims of all sexual crimes are treated in a sensitive and professional manner and that all incidents of a sexual nature are properly recorded, to include the percentage detected. Ensure that all victims of serious crime are offered the services of Victim Support Group.
- Ensure that local business watch schemes and neighbourhood watch schemes are kept up to date on crime trends in the District. This will be affected by Crime Prevention Officer, Detective Sergeants and Community Gardaí. Monthly analysis to be carried out to determine the level of crimes committed and detected. Patrol systems will be revised accordingly.
- Ensure that repeat juvenile offenders are targeted and prosecuted immediately. Other juvenile offenders to be dealt with by way of prompt referral to The National Juvenile Office.
- Ensure that local offenders and suspects for sale of drugs and trafficking are identified and prioritised by District Drug Unit in conjunction with Divisional Drug Unit. Accurate intelligence of the movement of known suspects and associates to be closely monitored by uniform and plain clothes patrols.
- Close monitoring and identification of suspects in respect of car theft and related criminal damage. Suspects to be circulated by way of intelligence bulletins.
- Close monitoring of domestic violence and related court orders to ensure that offenders are dealt with immediately by way of charge sheet and brought before the next sitting of the District Court.
- Continued monitoring of clubs suspected of money laundering and prostitution. Surveillance and inspections to ensure compliance with The Liquor Licensing Laws and Employment Permits Act.

Divisional Policing Plan 2005 – Cork City Division

	<ul style="list-style-type: none">• Monitoring of racially motivated crime and ensure appropriate follow up ensues.• We will request that all licensed premises applying for Exemption Orders will have good quality C.C.T.V systems installed and we will object at District Courts to the granting of exemptions where this is not evident.
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Divisional Policing Plan 2005 – Cork City Division

An Garda Síochána Policing Plan 2005	
Strategic Goal Three	National Performance Indicators
<p>Traffic</p> <p>To reduce the incidence of fatal and serious injury collisions and improve traffic flow.</p>	<ul style="list-style-type: none"> ➤ Twenty-five per cent reduction in the number of fatal road collisions. ➤ Number of road traffic collisions involving death or serious injury per 1,000 population. ➤ The number of detections of speeding vehicles in each Garda division. ➤ The number of detections for non-wearing of seat belts in each Garda division. ➤ Amount of time spent by members of An Garda Síochána attending Court. ➤ Number of arrests in each Garda division for driving while intoxicated. ➤ Number of breath tests conducted in each Garda division. ➤ Number of prosecutions for driving while under the influence of drugs. ➤ Number of offences of dangerous driving and careless driving prosecuted. ➤ Number of vehicles seized under Section 41 of the Road Traffic Act, 1996. ➤ Number of drivers under twenty-five years of age involved in road collisions. ➤ Satisfaction level of those involved in road collisions with Garda traffic collision investigation. ➤ The number of days spent on high visibility traffic policing/enforcement. ➤ The number of days spent on high visibility traffic-flow management by Gardai. ➤ The number of designated traffic Gardaí in each Garda region/division. ➤ The number of detections of overweight vehicles in each Garda region/division. ➤ The number of detections of offences involving unauthorised use of Bus Lanes/Quality Bus Corridors.

Divisional Policing Plan 2005 – Cork City Division

Divisional Policing Plan 2005	
Divisional Actions	Divisional Performance Indicators
<p>Traffic</p> <ul style="list-style-type: none"> • To reduce the incidence of fatal and serious injury collisions and improve traffic flow. • Reduce road casualties, fatal and injury occurrences • Review current policing routes • Review Traffic Accidents within the Division • Training of personnel • Diversity of Offence detection • Examine local policing issues. • Secure Garda Pound for section 41 Vehicles • Education of all members • Press/Media. Selling the message to the public and assisting them in their queries. • Maintain traffic flow. • Installation of the Flyover at the Kinsale Road Roundabout 	<p>High Visibility Policing with a mixture of cov enforcement.</p> <ol style="list-style-type: none"> 1. Supervised Checkpoints while targetin accident points. 2. Review Traffic accidents in these area months 3. Targeting of licenced premises at closi <hr/> <p>A report will be produced to highlight the are accidents are reoccurring. Reviewed in 4 mon</p> <hr/> <p>All members to be trained in the use of GATS visibility vehicles.</p> <hr/> <p>In additional to the National policy on targetin Drivers, Speeding and Safety Belt offences al of the Road Traffic Act will be targeted in a st planned way, eg. H.G.V, P.S.V, Motorbikes, l etc.</p> <hr/> <p>Sergeant i/c Traffic to research Driving Licen Provisional and Full.</p> <p>Availability of weighbridge keys after hours a of a mobile weigh bridge.</p> <p>Examine Rogue Haulers operating within the</p> <hr/> <p>Progress the tendering process.</p> <hr/> <p>Keep all members informed of updated legisla</p> <p>Sergeant i/c in the specialized sections to para</p> <p>Units at least once a month. (4 parades)</p> <hr/> <p>Enhance press relations. Present our desire to National objectives in a professional manner a local initiatives.</p> <hr/> <p>Co-ordinating works and maintain flow of tra</p> <p>Co-ordinating works and maintain flow of tra</p> <p>Security of Cash Centres and Public Order iss time of paramount consideration.</p> <p>Co-ordinating works with local authority, NR contractor to ensure speedy completion and in efficient traffic plan to ensure best traffic flow</p> <hr/> <p>Ensuring that traffic moves efficiently and tha the traffic lanes correctly. Also to ensure that works are co-ordinated.</p>

Divisional Policing Plan 2005 – Cork City Division

<ul style="list-style-type: none"> • Continue to monitor the effectiveness of regulatory and information signs and arranges Garda operations to combat careless driving habits. • Improve access and efficiency of Public Transport • Administer the renewal process, from March 2005 of the PSV Drivers Licences which fall due for renewal that were issued in 2000, 1,650 licences will have to be renewed this year in addition to approximately 300 new applications. • To encourage as many members of the Gardaí on outdoor duties to enforce the PSV Regulations and to report to the PSV Office any detections of offences against drivers of small PSV's. • False Driving Licences quite a number of Irish False driving Licences are in circulation and members need to know what details to look out for when demanding them on the roadside • PSV Drivers Licence applications from Non-Nationals. • To continue to give a good quality service to members of the public attending at the PSV Office in relation to all matters of business concerning the Office. <p><i>F.O.S/ F.C.P.S Office</i></p> <ul style="list-style-type: none"> • Continue the efficient management/ Administration of the Office 	<p>Install Traffic Calming and regulatory signs to safety and traffic flow in consultation with the Authority.</p> <p>To consult with each Sergeant-in-charge of St and identify locations which require Garda at peak time traffic with a view to optimising the the streets with regard to traffic flow.</p> <hr/> <p>Consult with the local authorities and Bus Eir progress the development of Park and Ride an Corridors.</p> <hr/> <p>Clerical Staff members will be sending out rei from Monday the 17th January 2005.</p> <p>Each renewal application will have to be chec and each applicant must produce a Tax Cleara from the Revenue Commissioners.</p> <hr/> <p>Sgt. i/c P.S.V. intends to continue giving a cla Service School at Barrack Street on the PSV I which proved to be a success last year with m attending.</p> <p>PSV Inspector will also give a talk on H.G.V Tachograph Regs etc.</p> <hr/> <p>At the In-Service Class, a number of the False Detected in the PSV Office are shown to men Security coded markers can only be detected (licence through the use of an ultra-violet light</p> <p>I am encouraging each Sergeant i/c to make a the personal issue of Hand Held Ultra-violet l members.</p>
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Divisional Policing Plan 2005 – Cork City Division

	<p>In addition to PULSE check, Immigration Office applicants will be asked to obtain a Police Clearance from their own countries where Interpol can't supply.</p> <p>Staff to give assistance where property lost in transit or property handed in is concerned and when returned received by phone or person.</p> <p>Ensure that all personnel allocated to the office are employed and kept up to speed with the many changes currently taking place.</p> <p>As the Office will have to cope with F.O.S an increasing running side by side for much of 2005 the expectations are great</p>
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Divisional Policing Plan 2005 – Cork City Division

An Garda Síochána Policing Plan 2005	
Strategic Goal Four	National Performance Indicators
<p>Public Safety:</p> <p>To ensure public safety by reducing the incidence of public disorder and anti-social behaviour.</p>	<ul style="list-style-type: none"> ➤ Perceptions of public safety as indicated in the Public Attitude Survey 2005. ➤ Number of public order incidents per 1,000 population. ➤ Number of proceedings for drunkenness. ➤ Number of proceedings for assault. ➤ Number of proceedings for failing to obey directions of a Garda. ➤ Number of offensive weapons seized. ➤ Number of proceedings under Sections 31, 32, 33 Intoxicating Liquor Act 1988. ➤ Number of violent crimes* per 1,000 population and percentage detected. ➤ Number of attacks on the elderly (over sixty-five years of age) and number of persons prosecuted. ➤ Number of Neighbourhood Watch and Community Alert Schemes operating and number of meetings held. ➤ Number of CCTV programmes completed. ➤ Number of headline and non-headline offences perpetrated against tourists. ➤ Number of Garda interventions at major events e.g. concerts, football matches etc. ➤ Number of prosecutions of license holders under the licensing laws. ➤ Number of applications for closure orders in respect of licensed premises. ➤ Issue the new Garda operational uniform and safety equipment in first half of 2005. <p>* All offences in the headline offence groups used in the Garda Síochána Annual Report: Group 1 Homicides, Group 2 Assaults, Group 3 Sexual Offences, Group 8 Robberies and the following offences, manslaughter (traffic fatality), Dangerous driving causing death, Dangerous driving causing serious bodily harm, Concealment of birth, Aggravated burglary, Abandoning a child and child neglect or cruelty.</p>

Divisional Policing Plan 2005 – Cork City Division

Divisional Policing Plan 2005	
Divisional Actions	Divisional Performance Indicators
<p>Public Safety:</p> <p>To ensure public safety by reducing the incidence of public disorder and anti-social behaviour.</p>	<ul style="list-style-type: none"> • Garda response and ensuring that breaches of public disorder are dealt with firmly and pro-actively. All proceedings for drunkenness and related disorder to be dealt with by way of charge sheet to ensure early prosecution and determination. • Proactive enforcement of legislation relating to sale of alcohol to young people through monitoring of licensed premises. • Monitor areas where there has been repeat incidents of assault and public disorder and allocate public order resources as a preventative measure. Ensure that city streets have high visibility patrolling in particular over weekends. Operation Encounter personnel to be maintained to cover targeted areas within the Division. • Community Gardaí to continue liaising with Neighborhood Watch, Business Watch and Community Alert Schemes and give advice where needed. Elderly victims of crime to be followed up on to ensure they are given appropriate advice and assistance, where required. • Ensure district resources continue to fully utilise CCTV recording facilities located at Anglesea Street, in the investigation of crime and public order offences. Continued use of these facilities may act as a local prevention tool. • Tourist crime to be monitored and all incidents reported are followed through with urgency to ensure early prosecution. Local hotels and hostels to be monitored by detective branch and community Gardaí, to give crime prevention advice and assistance. • Ensuring that appropriate manpower levels and resources are allocated to specific public events in the division during 2005, thus ensuring the safety of members of the public and individual Gardaí on duty.

Divisional Policing Plan 2005 – Cork City Division

	<ul style="list-style-type: none">• Monitoring of licensed premises and surrounding areas where public order issues arise. Ensure court closure orders under the Intoxicating Liquor Act 2003 are monitored.• We will identify and target public order areas of frequent complaint using the PULSE computerised system. We will direct resources to tackle these problems. We will utilise the feasibility mountain bike patrols in the division to assist established mobile and foot patrols.• We will continue to contribute to and support Garda Youth Diversion projects and Local Drugs Task Force Projects in their intervention and prevention of crime and drug misuse programmes.• Through liaison with local agencies we will encourage the improvement of street lighting, recreational facilities, and regulate fast food outlets.
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Divisional Policing Plan 2005 – Cork City Division

An Garda Síochána Policing Plan 2005	
Strategic Goal Five	National Performance Indicators
<p>Public Confidence:</p> <p>To improve confidence in An Garda Síochána.</p>	<ul style="list-style-type: none"> ➤ Achieve the 2005 recruitment quota in line with Government targets. ➤ Percentage of emergency calls responded to within 15 minutes. ➤ Conduct a Public Attitude Survey in 2005. ➤ Assess the quality of Garda response in terms of timeliness, helpfulness, competence, sensitivity, politeness and interest. ➤ Number of complaints made against members of An Garda Síochána. ➤ Increase the number of referrals to Victim Support. ➤ Assess the satisfaction rating among victims of crime with being kept informed of case-progress. ➤ Participation in City and County Development Boards, R.A.P.I.D., and local community-led schemes. ➤ Assess public perception of Garda performance at local level (segmented by housing tenure), via the Public Attitude Survey. ➤ Assess the business community's perception of Garda performance at local level (segmented by retail, manufacturing, financial, and other service enterprises), via the Public Attitude Survey. ➤ Proportion of Garda time spent on outdoor duty. ➤ Number of Gardaí available for operational duty per 1,000 population. ➤ Percentage satisfaction with response to incidents requiring an immediate response in each division. ➤ Ensure certification/validation of all PULSE entries within one month of the end of each quarter ➤ Increase the accuracy rate in PULSE data capture, via the PULSE Quality Board by 5%. ➤ Increase timeliness of data entry on PULSE by 5%. ➤ Ensure integrity of PULSE database by active supervisory review of records. ➤ Raise awareness of the quality of the service An Garda Síochána delivers. ➤ Build on the EFQM Excellence Model pilots at the Garda College and DMR South Central. ➤ Satisfaction with how a telephone query was handled, speed of answering, whether the respondent identified the station and gave his/her name. ➤ Percentage of emergency calls answered within 10 seconds. ➤ Percentage of letters answered within ten working days. ➤ Maintain financial projections within budget for planned policing activities.

Divisional Policing Plan 2005 – Cork City Division

Divisional Policing Plan 2005	
Divisional Actions	Divisional Performance Indicators
<p>Public Confidence:</p> <p>To improve confidence in An Garda Síochána.</p>	<ul style="list-style-type: none"> • Ensure that Divisional mobile units respond effectively to emergency calls received from Divisional control center. • To ensure that the level of professionalism espoused in the Mission Statement and associated declarations is maintained at all levels within the district. Ensure that Gardaí at all levels respond to members of the public with an air of, helpfulness, competence, sensitivity, politeness and interest. Supervisors to ensure that this professional approach is practiced by station staff when dealing with all members of the community. • Ensure that victims of crimes are kept apprised of subsequent developments in investigation cases and court outcomes are communicated to injured parties. Victim support referrals to be completed and acted upon where necessary. • Maintain the already high level of communication with local business watch members and ensure that all station parties are proactive when dealing with members of the public. • Ensure through unit supervisors that a visible proportion of Garda time is spent on outdoor duty. • Ensure certification/validation of all PULSE entries within one month of the end of each quarter. • Ensure integrity of PULSE database by active supervisory review of records. • Ensure that telephone answering techniques are practiced by all personnel in a professional, speedy and caring manner. Emergency calls to be given immediate appropriate response. • Ensure that all correspondence and enquiries from the public are dealt with promptly. Interim reports to be forwarded where delay is encountered.

Divisional Policing Plan 2005 – Cork City Division

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| | <ul style="list-style-type: none">• We will continue support Campus Watch in the Cork Institute of Technology (C.I.T.) and U.C.C.• We will develop and extend our support Hospital Watch at Cork University Hospital (CUH) during 2005. Easter 2006 will see the opening of the new Maternity Section. 200 additional patient places will be created at this location with the relocation of services from St Finbarr's and Erinville Hospitals.• In all missing person reports we will appoint a Garda Liaison Officer to maintain direct contact with families.• Upgraded immigration facilities at Cork Airport will become available 2005 allowing us provide increased quality of service at this location• Community Policing will continue to be fostered, developed and resourced so that our core policing service delivery is uniquely Irish and uniquely closer to the people we serve. Community commitment is a two way process. We depend on our communities to help us to help you.• Divisional Officer will continue to develop awareness and training in relation to the Cork Joint Major Emergency Plan. 2004 saw the successful completion of an inter agency desktop exercise with a pharmaceutical company in the Cork Harbour Area. In 2005 we anticipate partaking in a live inter agency exercise at Cork Airport to test our readiness to respond to an emergency at that location. |
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An Garda Síochána Policing Plan 2005	
Strategic Goal Six	National Performance Indicators
<p>Ethnic and Cultural Diversity:</p> <p>To build the capability of An Garda Síochána to fulfil the emerging policing needs of our diverse ethnic and multi-cultural communities.</p>	<ul style="list-style-type: none"> ➤ Satisfaction levels with Garda service provided to members of ethnic/religious minority groups as indicated by the Public Attitude Survey for this period. ➤ Number of complaints from members of ethnic/religious minority groups relating to Garda service. ➤ Number of reported racially motivated offences. ➤ Steps taken to encourage members of ethnic and multi-cultural communities to join An Garda Síochána. ➤ Steps taken to remove constitutional, equivalence, and linguistic barriers which restrict entry to An Garda Síochána. ➤ Further improve the Garda service in immigration matters to all persons. ➤ Extent of increased interaction at national level between ethnic and multi-cultural communities and the Garda Racial and Intercultural Office and also at local level with Ethnic Liaison Officers. ➤ Enhance the foreign language capability within An Garda Síochána. ➤ Number of Gardaí undertaking foreign language courses. ➤ Establishment of a database of language skills. ➤ Number of joint meetings between ethnic and multi-cultural communities and An Garda Síochána.

Divisional Policing Plan 2005 – Cork City Division

Divisional Policing Plan 2005	
Divisional Actions	Divisional Performance Indicators
<p>Ethnic and Cultural Diversity:</p> <p>To build the capability of An Garda Síochána to fulfil the emerging policing needs of our diverse ethnic and multi-cultural communities.</p>	<ul style="list-style-type: none"> • All Immigration Officers dealing with non-nationals will treat them in a fair and humane manner and will be mindful of their human rights. • Immigration Officers will liaise with the Community Garda appointed to deal with ethnic and minority groups. • Members from the Immigration Unit will endeavour to prevent racially motivated attacks and monitor any such incidents by the use of the PULSE system. • Every effort will be made to combat illegal immigration by enforcing Immigration Law at Cork Airport and the Ferry Port at Ringaskiddy. • The Immigration Unit will liaise with Crime, Drug and Fraud Units in an effort to combat criminal activity by non-nationals and target groups suspected of crime and drug related activity. Immigration Unit will share with all sections intelligence in relation to illegal activity by non-nationals. • Members from the Immigration Unit will visit business premises owned or run by non-nationals in an effort to build up a good relationship with them and to gain an insight into their ethnic and multicultural communities. • Ensuring that divisional staff are fully aware of the difficulties encountered by members of ethnic/religious minority groups as indicated by a recent Public Attitude Survey and that Gardaí be sympathetic when dealing with all members of ethnic minorities. • Gardaí to ensure that any incident which appears to be racially motivated is immediately thoroughly investigated and brought to the notice of his/her supervisor.

Divisional Policing Plan 2005 – Cork City Division

	<ul style="list-style-type: none">• Ethnic liaison Garda and community Gardaí are to continue to encourage close liaison with transition centres and build up a rapport of trust with administrators and occupants of these centres.• Ensure that Gardaí with multi language skills are encouraged to give assistance to colleagues when dealing with foreign nationals. Ensure that regular joint meetings are held between ethnic/multi-cultural communities and An Garda Síochána.• Ensure that all Gardaí make use of PULSE facilities when making enquiries in respect of movement of non-nationals and that the database attached to GNIB is fully utilised .
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Divisional Policing Plan 2005 – Cork City Division

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Gurrabraher District Contact Details:	Mayfield Garda District Contact Details:
<p>District Officer Gurrabraher District</p> <p>Superintendent T.Hayes An Garda Síochána Gurrabraher Cork City</p> <p>Telephone. 021 494 6206 Fax 021 4946205 Garda Website www.garda.ie</p>	<p>District Officer Mayfield District</p> <p>Superintendent M. Shanahan An Garda Síochána Mayfield Cork City</p> <p>Telephone. 021 455 8516 Fax 021 455 8515 Garda Website www.garda.ie</p>