An Garda Síochána



Divisional Policing Plan 2005 for the Clare Garda Division

For further information contact:

Office of the Chief Superintendent An Garda Síochána, Ennis, Co Clare.

Tel. 065 6848111

An Garda Síochána Strategic Goals 2005

- 1. **Divisional/Interdivisional Security** To reduce the threat of subversive and terrorist activity through intelligence-led policing and inter Divisional cooperation.
- 2. **Crime** To reduce the incidence of organised, drug related and serious crime, and criminal behaviour.
- 3. **Traffic** To reduce the incidence of fatal and serious injury collisions and improve traffic flow.
- 4. **Public Safety** To ensure public safety by reducing the incidence of public disorder and anti-social behaviour.
- 5. Public Confidence To improve confidence in An Garda Síochána.
- 6. Ethnic and Cultural Diversity To build the capability of An Garda Síochána to fulfil the emerging policing needs of our diverse ethnic and multicultural communities.

Foreword from the Divisional Officer

The Clare Divisional Policing Plan 2005, has been drafted to plan for the effective policing of the Division in the forthcoming year. The Mission Statement of An Garda Síochána is to 'achieve the highest attainable level of Personal Protection, Community Commitment and State Security'. This Policing Plan has been drawn up to ensure that the citizens of the Clare Division live up to this ideology.

The Divisional Policing Plan contains six Strategic Goals, all of which are based upon An Garda Síochána's Corporate Strategy 2005 – 2007 and which identifies public safety and public confidence as the twin imperatives for our organisation. The Policing Plan also prioritises customer needs as identified in the latest Public Attitude Survey.

Gardaí in the Clare Division have a responsibility to provide a safe environment where people can go about their lawful business and enjoy a good quality of life without fear of crime or criminal behavior. In pursuit of the attainment of these responsibilities, our strategy is to confront and challenge crime and criminal behavior, public violence and disorder, dangerous and careless road user behavior and the activities of subversive and terrorist groups who pose a direct and significant threat to the democratic institution and the public we are sworn to protect.

As a divisional service, everything we do must be of the highest quality. We must constantly strive to provide excellent value in the development of our policing services. We must respond to the service needs of the public in a courteous, respectful, helpful and professional manner, seeking always to build trust and trustworthy relationships with the community we serve.

The Clare Division has responsibility for policing Shannon International Airport. The Airport is the first point of contact for transatlantic flights in difficulty and has been the subject of attacks, anti-war protests and massive media attention over the past number of years. Our Immigration service at the Airport has contact with in excess of 1.5 million visitors annually to our Country. The Airport is of major importance internationally and to the entire Mid-Western Region. It places a great demand on our resources.

To conclude, everything we do as a Divisional service, will be bounded and enabled by our respect for the dignity of the people. Our duty to uphold and obey the rule of law, together with our faithfulness to Garda professional values, ethical standards and strict adherence to Human Right principles, which underpin our public mandate.

Anyone with a point of view or suggestion which they feel may contribute to better policing in the Clare Division should forward their views to the Chief Superintendent's Office, Garda Síochána, Ennis, Co Clare, Tel: 065 6848111.

W.M. Quinn Chief Superintendent Dated: 28th January 2005

An Garda Síochána Policing Plan 2005		
Strategic Goal One	and the second of the second o	National Performance Indicators
	A STATE OF THE STA	The prevention of terrorist outrages in the State.
National/International Security	A CONTROL OF THE CONT	Daily assessment of likely subversive and terroris threats.
To reduce the threat of subversive and terrorist activity through	>	Provision of current and timely threat assessments to the Minister for Justice, Equality and Law Reform.
intelligence-led policing and inter Divisional cooperation.	The state of the s	Number of persons prosecuted fo subversive/terrorist activity.
		Containment of Irish dissident/paramilitary terroris activity.
	The second secon	Support of inter Divisional efforts to counterterrorism.
		Volume of feedback from foreign intelligence agencies.
	The second secon	Introduction of revised procedures for intelligence source handling.
	The second secon	Volume of intelligence reports generated by the Garda organisation.
	A control of the cont	Number of joint operations/meetings between A Garda Stochána and the Defence Forces in relation State security.
	Control of the contro	Number of joint operations/meetings between A Garda Síochána and other police services and la enforcement agencies.
	And the second s	Number of security assessments in respect of person and state installations.
	And the second s	Number of security operations in relation to visiting VIPs.
	American State Communication of the Communication o	

Divisional Policing Plan 2005 - Strategic Goal One Divisional Performance Divisional Actions Indicators • Prevention of terrorist outrages Collect, analyse and disseminate intelligence on in the Division subversive and terrorist suspects and their activities. Continuous assessments of Target and prosecute perpetrators of subversive and likely subversive and terrorist terrorist activity. threats. Detective Sergeants will carry out a review of each Numbers of persons prosecuted individual known subversive, forward a for subversive / terrorist activity. comprehensive up to date background report on each Increase in volumes of and forward an assessment of their present subversive activities, political alignment and ideologies. intelligence reports generated by all Divisional staff. Enhance awareness of all Divisional Staff of the need for widespread participation and role of all members in • Number of security assessments in respect of persons, State and the intelligence gathering process. In this regard, other vital installations. Detective Sergeant within the Clare Division will: Number of security operations Carry out bi-monthy briefings to all units in (i) in relation to visiting VIPs'. which the particulars and activities of each known subversive are disseminated. Number of joint operations / Explain the reviewed intelligence reporting (ii) meetings between An Garda system. Ensure staff under their direct control carry out (iii) Síochána and the Defence constant monitoring and reporting of known Forces in relation to security individuals activities and associations. matters / operations within the Conduct threat assessments of persons, State / Vital Clare Division Installations and other high profile properties Number of joint operations / vulnerable to subversive / terrorist attack. In this meetings between An Garda regard, Detective Sergeants under the direction of their Síochána, other police and law respective District Officers will: enforcement services. Number of security meetings Carry out threat assessments to Shannon (i) with Airport Police and Shannon Airport and all it's ancillary vital installations. Protection Orders will be completed where Airport Authority Management necessary.

- (ii) Ensure the current Protection Order relevant to Shannon Airport is continuously reviewed and updated.
- (iii) Ensure that Protection Orders are completed in respect of all VIP's visiting/staying in the Division
- (iv) Carry out threat assessments to properties in which high profile VIP's visit within the District and that appropriate Protection Orders are completed where required.
- in relation to security matters / operations at Shannon Airport.
- Support of inter divisional efforts to counter terrorism.
- Provision of current and timely threat assessments to Assistant Commissioner, Security Branch.
- Level of knowledge of revised procedures for intelligence source handling by Division staff.

An Garda Síochána Policing Plan 2005		
Strategic Goal Two	National Performance Indicators	
Crime;	 Number of recorded headline crimes per 1,000 population and percentage detected. Number of headline sexual offences recorded and percentage detected. 	
To reduce the incidence of	 Number of crime prevention initiatives commenced. Number of referrals to Divisional Juvenile Office, informal 	
organised, drug related and	and formal cautions administered and prosecutions initiated.	
serious crime, and criminal	> Number of persons reported missing, number traced and	
behaviour.	 Drug supply offences recorded: number of searches proceedings commenced and convictions. Number of recorded domestic burglaries per 1,000 dwellings. Percentage of recorded domestic burglaries detected. Number of recorded commercial burglaries. Number of recorded commercial burglaries detected. Number of repeat burglaries within 12 months. Vehicle crime* per 1,000 population. Percentage of vehicle crime detected and percentage of vehicles located. Number of reported domestic violence incidents. Number of breaches of orders made under the Domestic Violence Act, 1996/02. Number of repeat victims of domestic violence incidents in previous twelve months. Implementation of the relevant actions of the Governmen Drugs Strategy 2001–2008. 	
	 Seizure of the proceeds of crime by the Criminal Asset Bureau. Effectiveness of information generated by Coastal Watch. 	
	 schemes. Number of operations targeting organised crime. Identification of the most active criminals and criminal gang operating within the Division 	
	 Number of crimes perpetrated against persons from ethnic/religious minority groups. Number of referrals to the Victim Support organisation. Number of Juvenile Liaison Officers who have received training in mediation. 	
	* Vehicle Crime includes theft of mechanically propelled vehicles (MPVs), theft from MPVs and unauthorized taking of MPVs	

Divisional Policing Plan 2005-Strate	gic Goal Two
Divisional Actions	Divisional Performance
	Indicators
All Crimes reported within the Division will be thoroughly	
investigated.	Number of recorded
Sergeant Gerard Barry, (Crime Prevention Design Advisor)	headline crimes per
will carry out security reviews and risk assessments of all	District and percentage
Banks and Post Offices, within the Clare Division.	detected.
Detective Sergeants will carry out security reviews and risk	Number of headline sexual
assessments of all cash-in-transit movements within the	offences recorded and
Division	percentage detected.
Detective Sergeants and Sergeant in charge of Drugs Squad	Drug supply offences
will brief all Units on a bi-monthly basis on individuals /	recorded, number of
gangs involved in crime and drug related activities in the	searches, proceedings
Clare Division.	commenced and
• The District Officer at Ennis will ensure joint crime	convictions.
prevention patrols and checkpoints are carried out at	Number of recorded
strategic locations along the Divisional borders with the	domestic burglaries
Limerick Garda Division, utilising staff from Sixmilebridge,	committed and detected.
Newmarket on Fergus, Quin and Crusheen in doing so.	Number of recorded
A list of the most active criminals in Clare Division and of	commercial burglaries
the most active drug dealers in the Division has been	committed and detected.
compiled in early 2005 and has been circulated throughout	Vehicle crime per District
the Division. Detective Sergeants and Sergeants, in	committed and detected.
conjunction with Sergeant in Charge, Drugs Squad will	Number of referrals to
target these individuals and their gangs to ensure they are	Juvenile Office, informal
prosecuted for the crimes they commit or prevented from	and formal cautions
committing further crime in 2005.	administered and
The Criminal Intelligence Officer will ensure the activities	prosecutions initiated per
of all individuals / gangs suspected of being involved in	District.
drug related crime, sexual crime and other criminal activity	Number of reported
is circulated speedily to all District Staff. He will also	domestic violence
(i) Involve himself in the bi-monthly briefings to all Units	incidents and breaches of

- relative to crime, drug and subversive / terrorist activities / individuals / gangs which impinge upon the Division
- (ii) Liaise regularly with his counterparts in adjoining Divisions and ensure information on crime, drug and subversive / terrorist related activities is shared between key stakeholders. Information obtained and which is considered relevant to the Clare Division will be disseminated throughout the Division.

Detective Sergeants, Sergeants, Sergeant in Charge, Drugs Squad and The Criminal Intelligence Officer should meet on a monthly basis with their counterparts at Henry Street, Roxboro, Mayorstone and Millstreet to share information on criminal, drug and subversive activities in their respective areas in an effort to solve recently committed crimes etc and to prevent further such acts.

- All members in charge of criminal investigations will ensure all victims of crime receive the pre-prepared 'Pulse letter' informing them of:-
- (i) The name of the Garda investigating their crime.
- (ii) The phone number of Victim Support.
- They will also ensure that Victims of Crime are kept up-todate on the investigation of the criminal act perpetrated on them and that they are updated on a regular basis of:
- (i) The up-dated position with investigations.
- (ii) Dates of impending or adjourned criminal proceedings against perpetrators of crime.
- (iii) Results of Court proceedings.
- D/Sgt. Shannon, D/Sgt. Ennis, D/Sgt. Kilrush and Sgt. in charge, Drugs Squad, will identify and carry out comprehensive background and asset checks on individuals within the Division during 2005 who are suspected of living off the profits of crime. Reports on each will be forwarded to either the Money-laundering Investigation Unit or Criminal Assets Bureau to further investigate the criminal activities /assets of those concerned.

- orders made under the Domestic Violence Act, 1996/02.
- Number of Neighbourhood Watch, Community Alert and Business Watch initiatives commenced in 2005.
- Numbers of individuals targeted as significant
 Criminal's and drug dealers' apprehended and convicted for criminal and drug related activities during 2005.
- Number of crimes
 perpetrated against persons
 from ethnic/minority
 groups.
- Number of referrals to the Victim Support Organisation.
- Number of Drug detection's on licensed premises.

- District Officers will ensure that frequent crime preventative checkpoints are carried out on each tour of duty at strategic locations throughout the Division in accordance with Operation Iarthair.
- Each District Office will ensure that specific business premises' and other locations which are particularly vulnerable to crime commission and ensure foot and mobile patrols check these, particularly during the hours of darkness.
- A list of all elderly persons residing alone or at vulnerable locations in each District will be compiled and regularly updated. Neighbours / relations should be located in respect of each and requested to keep a discreet eye on them and to report any suspicions / concerns as to their safety. Crime Prevention advice should be given to each such elderly person and if necessary, the assistance of other statutory agencies to be obtained in assisting in the provision of crime prevention devices e.g. door locks, personal alarm attacks etc where the financial means of the individual deems this necessary. The Sgt i/c each Sub-district will be responsible for compiling the list.
- The Crime Prevention Design Advisor will involve himself in working with Town and Housing Estate Planners in ensuring appropriate lighting, street layouts etc are included in initial design plans to aid crime prevention.
- Local Garda Management and the Crime Prevention
 Designer will assist / support the proposed introduction of
 CCTV in Ennis during 2005.
- Each District Officer will ensure that at least one (1) new Neighbourhood Watch and one (1) new Community Alert Scheme is established in their respective Districts in 2005.
- Local Garda Management will ensure that regular liaison with local Chamber of Commerce, Local Authorities and

Business Watch committees take place in an effort to ensure the co-operation / assistance of all in reducing/ preventing crime occurrences.

- Gardaí will be succounded for limited periods of time to the
 Divisional Drugs Unit to enhance the unit's drug combating
 abilities and to ensure the cross-fertilisation of skills
 between 'uniform Gardaí' and the Drugs Unit on an
 individual and team basis.
- All reported incidents of domestic violence will be thoroughly investigated and an analysis of all domestic violence incidents will take place to establish if victims reporting such incidents have been victims in the past.
- All incidents of sexual crime will be thoroughly investigated. The victim will be treated humanely in a sensitive, courteous and caring manner. The victim will be advised of all available support services and will be regularly updated on how investigations / proceedings concerning their complaint in progressing.

Strategic Goal Three	da Síochána Policing Plan 2005 National Performance Indicators
	> Twenty-five per cent reduction in the number of fatal road
	collisions.
Traffic	> Number of road traffic collisions involving death or serious
	injury per 1,000 population.
To reduce the incidence of	The number of detections of speeding vehicles in each Garda
We will be a series of the ser	division.
fatal and serious injury	> The number of detections for non-wearing of seat belts in each Garda division.
collisions and improve traffic	> Amount of time spent by members of An Garda Síochána
low.	attending Court.
A	> Number of arrests in each Garda division for driving while
	intoxicated.
The state of the s	> Number of breath tests conducted in each Garda division.
	Number of prosecutions for driving while under the influence
The second secon	of drugs.
	> Number of offences of dangerous driving and careless
	driving prosecuted.Number of vehicles seized under Section 41 of the Road
	Traffic Act, 1996.
	 Number of drivers under twenty-five years of age involved in
	road collisions.
	> Satisfaction level of those involved in road collisions with
	Garda traffic collision investigation.
	> The number of days spent on high visibility traffic
	policing/enforcement.
	➤ The number of days spent on high visibility traffic-flow management by Gardaí.
The second section of the second section secti	> The number of designated traffic Gardaí in each Gard
	region/division.
	The number of detections of overweight vehicles in each
	Garda region/division.
The state of the s	> The number of detections of offences involving
	unauthorised use of Bus Lanes/Quality Bus Corridors.

Divisional Policing Plan 2005 – Strategic Go	
Divisional Actions	Divisional
	Performance
	Indicators
 Increase the number of Gardaí employed on traffic enforcement duties. Assist in training Divisional personnel in Road Transport and other Road Traffic legislation:- 	10% reduction in the number of fatal road collisions in the
(i) In this regard, Gardaí assigned to mainstream duties will spend a minimum of ten tours of duty during 2005 with the Divisional Traffic Unit in road traffic enforcement —each tour of duty will be spent by the Gardaí and Traffic Corps personnel working together in the District of the seconded Garda.	Clare Division. • 10% reduction in the number of all traffic accidents in Clare Division.
(ii) Gardaí from Ennis and Shannon will spend two full tours of duty, similarly deployed with the Divisional Traffic Unit on the primary route N18 linking Limerick and Galway.	15% increase in Drunk Driving Detections.
 Divisional Traffic Inspector in conjunction with each District Officer will identify the five most collision prone locations in the Clare Division and will mount pro-active high visibility collision – 	number of speed detections.
 Prevention operations at these locations. Reduce time spent by Gardaí in attending courts – the introduction of Court Certificates from 1st February 2005 will ensure the necessity 	
for Gardaí to attend courts to give evidence of arrest, charge and caution no longer exists and will assist in ensuring such a reduction. • Each District Officer, Sgt i/c / Member i/c will ensure that all	Reduction in time spent by Gardaí in court
Divisional Staff working operationally on outdoor duties will focus on young male drivers and motor cyclists in a traffic legislation enforcement campaign.	attendances.
• Each District Officer, Sgt i/c /Member i/c will similarly ensure such a focus on vehicles being driven by young male drivers to ensure they are not altered in breach of Construction, Equipment and Use of	Clare Division

Vehicle Legislation.

- Inspector i/c Traffic and Management will ensure that traffic and road safety issues are included on the agendas of the County Development Board, Joint Policing Committee and other public forum meetings.
- Each District Officer Sgt i/c / Member i/c will ensure Garda participation in promoting safer road user behaviour by young people through the Garda Schools Programme.
- Each District Officer and Divisional Traffic Inspector will ensure Garda participation at in regular media broadcasts and publications focussing on the promotion of Road Safety. The weekly Garda Focus Programme on Clare FM Radio, the Clare Champion newspaper and other publications within the Division will be utilised on a regular basis. These broadcasting and publication facilities will similarly be used to launch road safety campaigns / initiatives over Bank Holiday, Christmas and other key weekends, as well as being utilised to warn road users of traffic delays, traffic dangers etc as they occur.
- District Officers in conjunction with Divisional Traffic Inspector will initiate a traffic management operation, similar to Operation Free-Flow during Bank Holidays, Christmas and other peak periods in Urban Areas and National Routes within the Clare Division
- Each District Officer will also identify traffic congestion locations and liaise with partner agencies to initiate appropriate action.
- Each District Officer will identify areas (e.g. stretches of roadway etc) where alterations to speed limits, traffic calming and other measures will contribute to Road Safety and liaise with partner agencies to initiate appropriate action.
- Operation 'Surround' which will be operated jointly between
 Divisional Traffic Unit Gardaí and Divisional Resources and will be
 implemented out once monthly in Towns/Villages throughout the
 Division. Roads into/out of Towns/Villages will be sealed off at
 specific times/dates to monitor drunken driving, other Road Traffic
 Offences and as an anti-crime deterrent. Inspector i/c Traffic in
 conjunction with each District Officer will be responsible for

- prosecutions for driving while under the influence of drugs.
- Number of offences for dangerous and careless driving prosecuted.
- Number of vehicles seized under Section 41 R.T.A. 1994.
- Number of drivers under twenty-five (25) years of age involved in road collisions.
- Number of days spend on high visibility traffic policing / enforcement.
- Number of days spent on high visibility traffic – flow management by Gardaí.
- Number of overweight vehicle detections

organising / co-ordinating and implementing such operations.

- The Divisional Traffic Inspector will receive a copy of all Fatal and
- Serious-injury traffic accident files and where appropriate will initiate measures to prevent future such occurrences.
- The Divisional Traffic Inspector will meet the Roads Engineer of Clare County Council at least three times a year to discuss traffic and road safety issues.
- The Divisional Traffic Inspector will hold monthly meetings with Traffic Unit Sergeants to review and discuss Traffic issues within the Division He/She will also meet Sergeants/Members in charge of each station on a bi-monthly basis for similar reviews and discussions.
- Each District Officer will ensure that Operation Lifesaver is strictly enforced within each his/her District and that all checkpoints are carried out in accordance with Operational Orders.
- Gardaí will lead by example by driving within speed limits and wearing seat belts at all times while on duty.

made.

An Garda Síochána Policing Plan 2005			
Strategic	National Performance Indicators		
Goal Four			
Public Safety:	> Perceptions of public safety as indicated in the Public Attitude Survey 2005.		
	> Number of public order incidents per 1,000 population.		
To ensure public safety by reducing	➤ Number of proceedings for drunkenness.		
the incidence of	> Number of proceedings for assault.		
public disorder	> Number of proceedings for failing to obey directions of a Garda.		
and anti-social behaviour.	> Number of offensive weapons seized.		
Denaviour.	> Number of proceedings under Sections 31, 32, 33 Intoxicating Liquor Act 1988.		
	> Number of violent crimes* per 1,000 population and percentage detected.		
	Number of attacks on the elderly (over sixty-five years of age) and number of persons prosecuted.		
	> Number of Neighbourhood Watch and Community Alert Schemes operating and number of meetings held.		
	> Number of CCTV programmes completed.		
	> Number of headline and non-headline offences perpetrated against tourists.		
	> Number of Garda interventions at major events e.g. concerts, football matches etc.		
	> Number of prosecutions of license holders under the licensing laws.		
	> Number of applications for closure orders in respect of licensed premises.		
	> Issue the new Garda operational uniform and safety equipment in first half of 2005.		
	* All offences in the headline offence groups used in the Garda Siochána Annual Report: Group I Homicides, Group 2 Assaults, Group 3 Sexual Offences, Group 8 Robberies and the following offences, manslaughter (traffic fatality), Dangerous driving causing death, Dangerous driving causing serious bodily harm, Concealment of birth, Aggravated burglary, Abandoning a child and child neglect or cruelty.		

Divisional Policing Plan 2005 - Strategic Goal Four

Divisional Actions

Divisional Performance Indicators

- District Officer, Ennis will deploy high visibility policing in locations of identified public order 'Hot Spots' i.e Abbey Street, O'Connell Street, Parnell Street and the Market area of Ennis. These personnel will be deployed with maximum resources during weekends, Bank Holiday Weekends, over the Christmas period and they will also be deployed on the evenings/nights of Leaving/Junior Cert results and at locations holding school debutante type balls.
- Divisional staff will work with community and voluntary groups to protect the elderly and other vulnerable groups in the community, through Neighbourhood Watch and Community Alert Schemes. Each District Officer will ensure that each such scheme is running to maximum potential and that at least one additional Neighbourhood Watch and Community Alert Scheme is established in each District during 2005.
- The Community Garda for the greater Cloughleigh area will work closely with all statutory, community and voluntary groups in this area to ensure a visible and pro-active Garda presence in the locality. In particular, the Community Garda will focus on:
- (i) Foot patrols in uniform of the greater Cloughleigh area.
- (ii) Co-ordinate Garda involvement with RAPID Scheme in the locality.
- (iii) Co-ordinate Schools Programme in the locality.
- (iv) Pro-actively oversee running and expenditure of Justice funded project for teenagers at risk.
- Each District Officer will identify and target persistent

- Perceptions of public safety as indicated in the Public Attitude Survey 2005.
- Number of public order incidents.
- Number of proceedings for drunkenness.
- Number of proceedings for assault.
- Number of proceedings for failing to obey directions of a Garda.
- Number of offensive weapons seized.
- Number of proceedings under Sections 31, 32, 33 Intoxicating Liquor Act 1988.
- Number of violent crimes and percentage detected.
- Number of attacks on the elderly (over sixty-vive years of age) and number of persons prosecuted.
- Number of Neighbourhhood Watch and Community Alert Schemes operating and number of meetings held.
- Number of CCTV programmes completed.
- Number of headline and non-line offences perpetrated against tourists.
- Number of Garda interventions at

- Public Order offenders and ensure where possible that such offenders are prosecuted in an expeditious manner in an attempt to reduce public order offences committed by them.
- Each District Officer will identify, target and prosecute offenders under the Liquor Licensing Laws.
 In regard to this, the following initiatives will apply:-
- (i) In Ennis District a minimum of three (3) licensed premises will be inspected each Sunday, Monday, Tuesday, Wednesday and Thursday nights for after hours, underage drinking and for evidence of permitting drunkness on licensed premises.
- (ii) A minimum of five (5) licensed premises will be similarly inspected each Friday and Saturday night in each District
- (iii) All Nite-clubs and premises in the Division to which exemptions are granted for discos and latenight drinking will be inspected nightly for underage drinking, after hours drinking and for evidence of permitting drunkenness. Inspections will take place during ordinary hours of opening i.e. while discos/dances are taking place and also during hours when such premises should be closed for trading.
- (iv) In Sixmilebridge, Shannon, Crusheen, Quin, Newmarket on Fergus and Lissycasey, a minimum of three (3) Licensed Premises inspections will take place weekly.
- (v) Prosecutions will be initiated for offences detected.
- (vi) Young people found under the influence of alcohol will be questioned as to where they obtained the alcohol and the circumstances of how it came into their possession will be fully investigated.
- Each District Officer will engage with owners / managers of licensed members to reduce public order offences resulting from excess alcohol consumption, permitting underage drinking and after hours trading in this regard. A presentation to all owners / managers of licensed premises in each District will be given during 2005 outlining their responsibilities under the various Liquor Licensing Laws and seeking their cooperation with Gardaí in reducing public order and

- major events e.g. concerts, football matches etc.
- Number of prosecutions of license holders under the licensing laws.
- Number of applications for closure orders in respect of licensed premises.

drink related offences.

- Each District Officer will be responsible for organising such presentations in their Districts in conjunction with management. Sergeant in Charge, Continuous Professional Development will assist in preparing and giving the presentations.
- Each Sergeant in charge and Member in charge will engage with the owners / managers of fast-food outlets to reduce incidents of public order offences.
- District Officers will consult with the public and Local Authorities to eliminate alcohol consumption in public places. In this regard:
- (i) Mobile and foot patrols will regularly take place of likely areas for public consumption of alcohol (e.g. river walks, public greens, school fields, outhouses and other areas frequented by youths).
- (ii) The sales of alcohol by off-licenses to underage persons will be closely monitored.
- (iii) Particular focus to (i) and (ii) will occur between 1800 and 2300 hours.
- The Crime Prevention Design Advisor and local management will support efforts to have CCTV introduced in the Ennis District during 2005 and will assist in highlighting areas in which its installation would benefit the community.
- The Crime Prevention Design Advisor will also carry out lighting surveys, surveys of laneways / street design, estate design / layout and engage with partners in ensuring appropriate actions in an attempt to ensuring public safety.

An Garda Síochána Policing Plan 2005		
Strategic Goal Five	National Performance Indicators	
Public Confidence:	> Achieve the 2005 recruitment quota in line with Government targets.	
Fupne confidence.	 Percentage of emergency calls responded to within 15 minutes. 	
To improve confidence in	 Conduct a Public Attitude Survey in 2005. Assess the quality of Garda response in terms of timeliness, 	
An Garda Síochána.	helpfulness, competence, sensitivity, politeness and interest. Number of complaints made against members of An Garda Síochána.	
	 Increase the number of referrals to Victim Support. Assess the satisfaction rating among victims of crime with being kept informed of case-progress. 	
	> Participation in City and County Development Boards, R.A.P.I.D., and local community-led schemes.	
	Assess public perception of Garda performance at local level (segmented by housing tenure), via the Public Attitude Survey.	
	Assess the business community's perception of Garda performance at local level (segmented by retail, manufacturing, financial, and other service enterprises), via the Public Attitude Survey.	
	 Proportion of Garda time spent on outdoor duty. Number of Gardaí available for operational duty per 1,000 population. 	
	Percentage satisfaction with response to incidents requiring an immediate response in each division.	
	> Ensure certification/validation of all PULSE entries within one month of the end of each quarter	
	> Increase the accuracy rate in PULSE data capture, via the PULSE Quality Board by 5%.	
	 Increase timeliness of data entry on PULSE by 5%. Ensure integrity of PULSE database by active supervisory review of records. 	
	> Raise awareness of the quality of the service An Garda Síochána delivers.	
	Build on the EFQM Excellence Model pilots at the Garda College and DMR South Central.	
	> Satisfaction with how a telephone query was handled, speed of answering, whether the respondent identified the station and gave his/her name.	
	 Percentage of emergency calls answered within 10 seconds. Percentage of letters answered within ten working days. 	
	Maintain financial projections within budget for planned policing activities.	

Divisional Policing Plan 2005- Strategic Goal Five Divisional Performance Indicators Divisional Actions Percentage of emergency telephone calls answered The Divisional service will ensure within ten (10) seconds. an immediate response to • Percentage of emergency calls attended to within emergency calls for assistance. In regard to this every effort must be fifteen (15) minutes. • Assessment of the quality of Garda response in made to (i) Ensure an answer to all terms of timeliness, helpfulness, competence, emergency phone calls within sensitivity, politeness and interest. ten (10 seconds. (ii) Ensure a response to all Number of complaints made against members of emergency calls within fifteen the Divisional Force. (15) minutes – where this is not possible, the caller should be Increase in the number of referrals to Victim informed clearly that a delay Support. (and it's approximate time span) will occur. • Assess complaints from Victims of Crime with Being kept informed of case-progress. Each District Officer and Inspector • Participation in County Development Board, and Sergeant will ensure service RAPID and local community led schemes. complaints are resolved • Proportion of Garda time spent on outdoor duty. satisfactorily at Divisional level. • Number of Gardaí available for operational duty. All Inspectors and Sergeants will • Certification / validation of all PULSE entries make every effort to ensure the within one month of the end of each quarter. number of service complaints are Increase in the accuracy rate in PULSE data reduced. capture by 5%. Training in conflict resolution will Increase in timeliness of data entry on Pulse by be given to each member of the 5%. Divisional Force by way of In-Service Training Seminars during Integrity of PULSE database ensured by active 2005. supervisory review of records. Management will conduct an Number of complaints on how a telephone query analysis of complaints against was handled, speed of answering, whether the Gardaí to identify the principle respondent identified the station and gave his/her

name.

causes and geographic dispersion -

- appropriate measures will be put in place to address the causes where same is applicable.
- Management will manage the Clare
 Divisional Budget to enable
 attainment of stated strategic goals.
- Percentage of letters/correspondence answered within ten working days.
- Financial projections maintained within budget for planned policing activities.

An G	arda	Síochána Policing Plan 2005
Strategic Goal Six	V 171 1 PA LEBON AND AND AND AND AND AND AND AND AND AN	National Performance Indicators
Ethnic and Cultural Diversity:		Satisfaction levels with Garda service provided to members of ethnic/religious minority groups as indicated by the Public Attitude Survey for this period.
To build the capability of An Garda Síochána to fulfil the emerging policing needs of our	A CONTROL OF THE PROPERTY OF T	Number of complaints from members of ethnic/religious minority groups relating to Garda service.
diverse ethnic and multi- cultural communities.		Number of reported racially motivated offences.
	>	Steps taken to encourage members of ethnic and multi-cultural communities to join An Garda Síochána.
	A CONTRACTOR OF THE CONTRACTOR	Steps taken to remove constitutional, equivalence, and linguistic barriers which restrict entry to An Garda Síochána.
	A CONTROL OF THE PROPERTY OF T	Further improve the Garda service in immigration matters to all persons.
		Extent of increased interaction at District level between ethnic and multi-cultural communities and the Garda Racial and Intercultural Office and also at local level with Ethnic Liaison Officers.
		Enhance the foreign language capability within An Garda Siochána.
	A second	Number of Gardaí undertaking foreign language courses.
		Establishment of a database of language skills.
	>	Number of joint meetings between ethnic and multi-cultural communities and An Garda Síochána.
	A COMMAND A COMM	
	1	
The second secon	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	
	The second of th	
	A second	

District Policing Plan 2005 - Strategic Goal Six Divisional Actions Divisional Performance Indicators Ethnic Liaison Officers to be Number of complaints from members of ethnic and multi-cultural communities relating to Garda appointed to ethnic and multicultural communities within Ennis service. District. Number of reported racially motivated offences. Steps taken to encourage members of ethnic and Human Rights Awareness, multi-cultural communities to join An Garda focusing on the exercise of Police powers will form part of In-Síochána. Service training classes given to Number of joint meetings between ethnic and multiall members of the Divisional cultural communities and An Garda Síochána within Force during 2005. the Ennis District. Ethnic Liaison Gardaí and other Gardaí who come into contact with people of ethnic and multicultural communities will encourage applications for entry by them to An Garda Síochána. Continuous consultation with marginalised sections of society will be carried out throughout the

Division.

Divisional Contact Details:

Chief Superintendent W.M. Quinn Abbey Street Ennis Co Clare

Telephone.

065 - 6848111