

# **An Garda Síochána**



## **Annual Policing Plan 2013**

### **Waterford Division**

## FOREWORD

I am pleased to introduce Waterford's Policing Plan for 2013. This is Waterford's first Policing Plan in the current Garda Strategy period 2013 – 2015. While taking account of the Garda Commissioner's National Policing Plan and the policing priorities set out by the Minister, our plan strives to take account of the security and safety priorities of the people of Waterford City and County.



This plan is guided by our Balanced Perspectives Framework which highlights common sense Community Policing and Law Enforcement Initiatives that we have prioritised for resourcing, implementation and execution in 2013. Our Community Policing and Law Enforcement initiatives incorporate and emphasise quality service delivery to citizens and intelligence led Garda operations against criminals as preferred prioritised approaches to satisfying community and citizen safety and security needs, within our finite resources.

Crafted on a theme of mutuality '*Working Together: Better Together*' we understand that strong relationships and close collaboration remain essential enablers for security and safety in our communities, in our businesses, in our public spaces and in our homes.

As you would expect, our primary emphasis is placed on people, and the imperative of responding smartly and empathically to the diverse needs, wants and expectations of all persons in our City and County.

While crime prevention, diversion and rehabilitation of offenders is our preference, a strong intelligence led policing approach is being adopted to identify, engage, disrupt and prosecute persons engaged in crime, disorderly conduct and dangerous behaviours. Organised and determined criminals who disrespect the safety and security rights of citizens and communities can expect to be met by well organised intelligence-led enforcement and prosecution initiatives.

Victims of crime can expect a timely, motivated, empathetic and committed Garda response and service which will be delivered in collaboration and partnership with victim support agencies and partners.

Working with community leaders and our partners in community and public safety, we are committed to deploying strong community policing and enforcement services to reduce the impact of criminality and build the confidence and resilience of our communities.

We recognise the very significant constraints which diminishing financial and human resources places on our ability to fully satisfy all community expectations. Notwithstanding, we are committed through prioritisation of resources and improved collaboration and partnering to deliver an efficient, effective and impressive Garda service in 2013.

In each Community Policing Area across the City and County we will be encouraging you to collaborate with us, to get involved and to contribute actively to safety, tranquillity and resilience in your local Community.

I thank you for your ongoing support, contributions, understanding and co-operation. I appreciate your constructive feedback and your honest dialogue as we strive together to make Waterford a great place for all people who have the good fortune to live in or experience our City and County.

***P. V. Murphy***  
***Chief Superintendent***

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# Our Mission Framework

## Vision

‘Excellent people delivering  
Policing excellence’

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## Mission

Working With Communities to Protect and Serve

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## Values

- ❖ **Honesty** – Being honest and ethical and adhering to the principles of fairness and justice
- ❖ **Accountability** – Accepting individual responsibility and ensuring public accountability
- ❖ **Respect** – Having respect for people, their Human Rights and their needs
- ❖ **Professionalism** – Providing a professional policing service to all

*Ag obair le Pobail chun iad a chosaint agus chun freastal orthu/Working with Communities to Protect and Serve*

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## OUR SERVICE EXCELLENCE COMMITMENTS 2013

IN DELIVERING OUR GARDA SERVICES TO THE PEOPLE OF WATERFORD DIVISION, YOU CAN EXPECT YOUR GARDAÍ TO BE:

### ❖ RESPONSIVE

- Appreciating people, their values and service needs
- Engaging with interest and enthusiasm
- Being courteous and helpful
- Working to understand and resolve service issues
- Valuing people's feedback to improve our service quality

### ❖ REASSURING

- Delivering well informed, confident and impactful service experiences
- Presenting a professional image and voice every time
- Going the extra mile to satisfy and earn people's trust
- Providing reassuring advice, feedback and follow-up support

### ❖ RESPECTFUL

- Respecting people's dignity, diversity and circumstances
- Committing time and effort to understanding people's perspective
- Delivering on agreed understanding of people's service needs
- Maintaining confidentiality and respecting privacy

### ❖ RELIABLE

- Consistently delivering dependable impactful Garda services
- Applying Garda authority and legal powers fairly and responsibly
- Consistently engaging with local community safety concerns
- Being timely in dealing with core service challenges

## WATERFORD'S STRATEGY EXECUTION FRAMEWORK 2013

Waterford's 2 x 2 Balanced Perspectives Framework highlights common sense Community Policing and Law Enforcement Initiatives we have prioritised for resourcing, implementation and execution in 2013. Our Community Policing and Law Enforcement initiatives incorporate and emphasise quality service delivery to citizens and intelligence led Garda operations against criminals as preferred prioritised approaches to satisfying community and citizen safety and security needs, within our finite resources.

BALANCED PERSPECTIVE FRAMEWORK		
Community Policing		Law Enforcement
<b>Service Delivery</b>	<ol style="list-style-type: none"> <li>1. Quality Service Delivery at Points of Contact</li> <li>2. Visible Reassuring Engaging Presence in Communities</li> <li>3. Crime Prevention Partnering</li> <li>4. Quality Victim Support for victims of crime and trauma</li> </ol>	<ol style="list-style-type: none"> <li>1. Investigative Patrols and Checkpoints</li> <li>2. Response to Emergency and Critical Incidents</li> <li>3. Engage, Disrupt and Investigate Fear Creating Illicit Drug and other Criminal Organisations</li> <li>4. Enforce Court Orders and Prison Conditions to control and disrupt criminals</li> <li>5. Public Disorder Management</li> </ol>
<b>Intelligence - Led</b>	<ol style="list-style-type: none"> <li>1. Major Emergency Management</li> <li>2. Policing Profile for each Community Policing Area</li> <li>3. Child Support, Diversion and Restoration</li> <li>4. Partnering with Community Leaders</li> </ol>	<ol style="list-style-type: none"> <li>1. Target, Engage, Disrupt and Challenge Subversive/Terrorist, Violent and Prolific Criminals</li> <li>2. Maximise the Intelligence and Investigative value of Technical, Scientific and Specialist Techniques and Resources to combat criminals</li> <li>3. Target, Intercept and Prosecute dangerous road users</li> <li>4. Road Safety and Enforcement Partnering</li> </ol>

Goal One: Securing Our Nation											
Ensuring our National Security is a key priority for An Garda Síochána. We are committed to maintaining national security and will continue our role in safeguarding international security											
Initiative	Action	Performance Indicator	Base Line	Time Frame					Result	Process Owner	Outcome
				R1	R2	R3	R4	R5			
1. Target, Engage, Disrupt and Challenge Subversive and Terrorist groups	<b>1. Identify and profile Subversive targets</b> <b>2. Implement Intelligence Action Plan for each profiled target</b> <b>3. Adopt an Intelligence Led Approach to Subversive Investigations</b>	1. Number of active subversives profiled		√	√	√	√	√	i. Terrorist threat controlled and reduced ii. Terrorist suspects investigated and prosecuted	Each District Officer & D/Inspector	Secure State
		2. Flow of criminal information to CIO		√	√	√	√	√			
		3. Number of 'Intelligence Action Plans' being performance managed		√	√	√	√	√			
		4. Number of intelligence led operations		√	√	√	√	√			
		5. Number of Profiled subversives investigated for prosecution purposes		√	√	√	√	√			
2. Major Emergency Planning	<b>4. Major Emergency Capability Review</b> <b>5. Hold an Interagency Training Exercise</b> <b>6. Conduct Seveso site live exercise with partner agencies</b> <b>7. Conduct a Critical Incident Tiger Kidnapping Response Desktop Exercise</b> <b>8. Prepare security plan for EU Presidency related events</b>	6. Conduct quarterly major emergency capability reviews		√	√	√	√	√	iii. Major Emergency Plans up to date iv. Seveso exercise conducted and lessons learned implemented	Each District Officer & Inspector Loneragan	Secure State
		7. Interagency Training Exercise held		√	√						
		8. Seveso site live exercise conducted		√	√						
		9. Tiger Kidnapping Response Desktop Exercise held		√	√						
		10. Security plans prepared for EU Presidency related events in the Division		√	√						

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Initiative	Action	Performance Indicator	Base Line	Time Frame					Result	Process Owner	Outcome
				R1	R2	R3	R4	R5			
3. Mount Investigative Patrols and Checkpoints	9. Deploy 'stop and search' patrols and checkpoints to disrupt subversive movement 10. Track Subversive Movement across Communities 11. Maximise Traffic Corps contribution to disruption of subversive movement on our roads	11. Number of Patrols/Checkpoints mounted in each area identified by the Criminal Intelligence Hub		√	√	√	√	√	v. Improved Information flow to Divisional Intelligence Hub	Each District Officer & D/Inspector	Secure State
		12. Number of Subversives intercepted in each identified area		√	√	√	√	√			
		13. Number of Interception reports forwarded to CIO		√	√	√	√	√			



**Goal Two: Proactive Policing Operations**

**We are committed to protecting the public from serious harm. Working with our partners we are deploying targeted policing operations to challenge criminal and dangerous behaviours, reduce crime and ensure safety on our roads**

Initiative	Action	Performance Indicator	Base Line	Time Frame					Result	Process Owner	Outcome
				R1	R2	R3	R4	R5			
<b>(1.) Respond to Emergency and Critical Incidents</b>	<b>12. Deliver immediate emergency response</b> <b>13. Collaborate with emergency services to protect life and mitigate danger at scene</b> <b>14. Investigate emergency incident and report to District Officer</b>	14. Number of Emergency/Critical Incidents responded to		✓	✓	✓	✓	✓	vi. Quality Assured Emergency Response delivered	Each District Officer	Reduced Crime in each District in the Waterford Division
		15. Emergency Service Response Time		✓	✓	✓	✓	✓			
		16. Number of Incidents managed collaboratively		✓	✓	✓	✓	✓			
		17. Number of Critical Incident Files forwarded to District Officer		✓	✓	✓	✓	✓			
<b>(2.) Target, Engage, Disrupt and Challenge Violent and Prolific Criminals</b>	<b>15. Identify and Profile Criminal Targets</b> <b>16. Implement Intelligence Action Plan for each profiled criminal</b> <b>17. Adopt an Intelligence Led Approach to Criminal Investigations</b>	18. Number of active violent and prolific criminals profiled	283	✓	✓	✓	✓	✓	vii. Reduced Violent Crime incidents on 2012 rates (Table 1)	Each District Officer & D/Inspector	Reduced fear of crime in our Communities
		19. Flow of criminal information to CIO		✓	✓	✓	✓	✓			
		20. Number of 'Intelligence Action Plans' being performance managed		✓	✓	✓	✓	✓			
		21. Number of intelligence led investigations		✓	✓	✓	✓	✓			
		22. Number of Profiled Criminals investigated for prosecution purposes		✓	✓	✓	✓	✓			
				2684							
							x. Increase in Volume Crime Detection Rates to 48%				

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Initiative	Action	Performance Indicator	Base Line	Time Frame					Result	Process Owner	Outcome
				R1	R2	R3	R4	R5			
(3.) Mount Investigative Patrols and Checkpoints	<b>18. Deploy 'stop and search' patrols and checkpoints to disrupt criminals movement</b>	23. Number of Patrols/Checkpoints mounted in each area identified by the Criminal Intelligence Hub	[Green Bar]	√	√	√	√	√	xi. Improved Information flow to Divisional Intelligence Hub	Each District Officer & Inspector Mulligan	Reduced Crime in each District in the Waterford Division
	<b>19. Track Criminal Movement across Communities</b>	24. Number of Criminals intercepted in each identified area		√	√	√	√	√			Reduced fear of crime in our Communities
	<b>20. Maximise Traffic Corps contribution to disruption of criminal movement on our roads</b>	25. Number of Interception reports forwarded to CIO		√	√	√	√	√			Safer Communities

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Initiative	Action	Performance Indicator	Base Line	Time Frame					Result	Process Owner	Outcome
				R1	R2	R3	R4	R5			
<b>(4.) Engage, Disrupt and Investigate Fear Creating and Illicit Drug Criminal Organisations</b>	<b>21. Implement Intelligence Action Plan for each profiled criminal Organisation</b>	26. Number of Organised Crime Operations undertaken		✓	✓	✓	✓	✓	xii. Structured impactful management of violent and prolific criminals xiii. Delivery of Quality Assured Investigation Files every time xiv. Increase in Intelligence led disruption and enforcement operations	Each District Officer & D/Inspector	
	<b>22. Adopt an Intelligence Led Approach to Criminal Organisation</b>	27. Value of Criminal Assets seized		✓	✓	✓	✓	✓			
	<b>23. Deploy Organised Crime Legislation to investigate Criminal Organisations</b>	28. Value of Illicit drugs seized		✓	✓	✓	✓	✓			
	<b>24. Identify and seize Criminal Products and Assets</b>	29. Number of 'Growhouse' Premises identified		✓	✓	✓	✓	✓			
	<b>25. Deliver Quality Assured Investigation Files to DPP</b>	30. Number of Drug Traffickers investigated		✓	✓	✓	✓	✓			
		31. Number of Fear-Creating Criminals investigated for prosecution		✓	✓	✓	✓	✓			
	32. Number of Quality Assured Files sent to DPP										

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Initiative	Action	Performance Indicator	Base Line	Time Frame					Result	Process Owner	Outcome
				R1	R2	R3	R4	R5			
(5.) Enforce Court Orders and Prison Conditions to control and disrupt criminals	<b>26. Maximise use of Bail Provisions to control criminals activities</b> <b>27. Monitor and enforce Bail Conditions</b> <b>28. Execute Warrants and Court Orders promptly</b> <b>29. Monitor and Implement Prison Release Conditions</b>	33. Number of Violent Criminals subjected to Restrictive Bail Conditions		√	√	√	√	√	xv. Reduction in the incidents of crime committed by criminals subject to Court Orders	Each District Officer	Reduced Crime in each District in the Waterford Division  Reduced fear of crime in our
		34. Number of Monitoring Actions undertaken per criminal subject to Bail Conditions		√	√	√	√	√			
		35. Number of Warrants and Court Orders against violent / prolific criminals executed in a timely manner		√	√	√	√	√			
		36. Number of Monitoring Actions undertaken per criminal subject to Prison Release Conditions		√	√	√	√	√			
		37. Number of Enforcements of driver disqualification orders		√	√	√	√	√			

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Initiative	Action	Performance Indicator	Base Line	Time Frame					Result	Process Owner	Outcome
				R1	R2	R3	R4	R5			
(6.) Maximise the Intelligence and Investigative value of Technical, Scientific and Specialist Techniques and Resources to combat criminals	<b>30. Maximise Scientific and Technical Resources in Criminal Investigations – DNA, fingerprints, electronic media, CCTV etc</b>	38. Number of criminal identifications achieved by Crime Scene Examiners		√	√	√	√	√	xvi. Improved Information flow to Divisional Intelligence Hub	Each District Officer	
		39. Number of criminal identifications achieved through technical data analysis		√	√	√	√	√			
	<b>31. Utilise Regional Resources – CHIS/RSU to support Divisional Intelligence and Enforcement Teams</b>	40. Flow of criminal data to the CIO from crime scene examination, search & arrest operations and criminal investigations		√	√	√	√	√			
	<b>32. Flow of information to Divisional Intelligence Hub from Search and Arrest Operations / Investigations</b>										

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Initiative	Action	Performance Indicator	Base Line	Time Frame					Result	Process Owner	Outcome
				R1	R2	R3	R4	R5			
<b>(7.) Target, Intercept and Prosecute dangerous road users</b>	<b>33. Identify and target dangerous road users in each CPA</b>	41. Number of dangerous road users identified and targeted in each CPA		✓	✓	✓	✓	✓	xvii. Improved compliance with Road Traffic Legislation	Each District Officer & Inspector Mulligan	Reduced deaths and serious injuries on our roads in the Waterford Division Safer Roads
	<b>34. Deploy enforcement Operations targeting Dangerous Driving, Speed, Seatbelt and Mobile Phone Legislation</b>	42. Number of enforcement operations held targeting dangerous driving, speed, seatbelt and mobile phone offences		✓	✓	✓	✓	✓			
	<b>35. Deploy MAT checkpoints to engage drivers under the influence of drink and drugs</b>	43. Number of MAT checkpoints held in each CPA		✓	✓	✓	✓	✓			
	<b>36. Target dangerous road users associated with 'boy racer' culture</b>	44. Number of prosecutable arrests made for drink/drug driving offences		✓	✓	✓	✓	✓			
	<b>37. Flow of information to Divisional Intelligence Hub from roads enforcement operations</b>	45. Number of "boy racers" detected for dangerous road user behaviour		✓	✓	✓	✓	✓			
		46. Flow of dangerous road user data to the CIO									

**Goal Two: Proactive Policing Operations**

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Initiative	Action	Performance Indicator	Base Line	Time Frame					Result	Process Owner	Outcome
				R1	R2	R3	R4	R5			
<b>(8.) Road Safety and Enforcement Partnering</b>	<b>38. Review and Update Collision Prone Zones</b> <b>39. Deliver Partnership Enforcement Operations</b>	47. Number of Collision Prone Zones updated		√	√	√	√	√	xviii. Improved compliance with Road Traffic Legislation	Each District Officer & Partnership Managers	
		48. Number of Operation Commercial Vehicles held		√	√	√	√	√			
		49. Number of TISPOL Operations held		√	√	√	√	√			
		50. Number of Bilateral Taxi/PSV Operations held		√	√	√	√	√			

<p align="center"><b>Goal Three: Ensuring Safe Communities</b></p> <p align="center"><b>Waterford Gardaí are committed to prioritising collaborative community policing. Working in partnership with our communities we will continue to stand with and support our citizens and communities, and tackle the negative behaviours that diminish quality of life locally</b></p>											
Initiative	Action	Performance Indicator	Base Line	Time Frame					Result	Process Owner	Outcome
				R1	R2	R3	R4	R5			
(1.) Quality Service Delivery at Points of Contact	<b>40. Responsive telephone service to callers</b> <b>41. Planned attendance at routine incidents</b> <b>42. Quality care for arrested persons</b>	51. Immediate response to telephone calls 52. Respond within 15 minutes or within time agreed 53. Number of prisoners processed to professional standards	—	✓	✓	✓	✓	✓	xix. Visible engaging Patrols delivered xx. 4R Garda Service delivered	Each District Officer	Customer Satisfaction with Service Delivery
				✓	✓	✓	✓	✓			
				✓	✓	✓	✓	✓			
(2.) Policing Profile for each CPA	<b>43. Update demographic profile for each CPA to include vulnerable and diverse communities</b> <b>44. Identify current and emerging CPA Policing Priorities</b> <b>45. Develop model of service delivery for each CPA</b> <b>46. Deploy and performance manage CPA service action plan</b>	54. Number of CPA profiles updated and in active use 55. CPA policing priorities agreed and being actioned (to include vulnerable and diverse groups) 56. Up to date service delivery plan being actioned in response to the needs of CPA stakeholders 57. CPA service delivery plan being implemented by local teams	—	✓	✓	✓	✓	✓	xxi. CPA profiles updated xxii. Tailored Community Police Service delivered in each CPA	Each District Officer	Intelligence Led Garda Service deployed and operational in each CPA
				✓	✓	✓	✓	✓			
				✓	✓	✓	✓	✓			
				✓	✓	✓	✓	✓			



**Goal Three: Ensuring Safe Communities**

**Waterford Gardaí are committed to prioritising collaborative community policing. Working in partnership with our communities we will continue to stand with and support our citizens and communities, and tackle the negative behaviours that diminish quality of life locally**

Initiative	Action	Performance Indicator	Base Line	Time Frame					Result	Process Owner	Outcome
				R1	R2	R3	R4	R5			
<b>(3.) Visible Reassuring Engaging Presence</b>	<b>47. Planned visible presence in each CPA</b>	58. Number of planned engagements in each CPA		✓	✓	✓	✓	✓	xxiii. Reassuring Garda Presence xxiv. Community safety concerns addressed	Each District Officer	
	<b>48. Engage with and reassure citizens</b>	59. Number of engaging patrols in each CPA		✓	✓	✓	✓	✓			
	<b>49. Identify Community safety concerns in each CPA</b>	60. Number of crime victims visited and reassured		✓	✓	✓	✓	✓			
	<b>50. Collaborate with Communities on Safety and reassurance actions</b>	61. Number of local reassurance initiatives activated		✓	✓	✓	✓	✓			
<b>(4.) Quality Victim Support for victims of crime and trauma</b>	<b>51. Deploy 4R service model to support victims</b>	62. Quality of customer service delivered		✓	✓	✓	✓	✓	xxv. 4R Service Model deployed xxvi. Criminal impact on victims mitigated xxvii. Collaborative victim support service delivered	Each District Officer	Victims supported and served
	<b>52. Action victim support and information engagements</b>	63. Number of Letters to Victims		✓	✓	✓	✓	✓			
	<b>53. Collaborate with support agencies in the delivery of victim support services</b>	64. Number of Victims responded to		✓	✓	✓	✓	✓			
	<b>54. Provide a Quality Assured Victim Support Service</b>	65. Number of Victims referred for follow up support		✓	✓	✓	✓	✓			
		66. Improvement in result of customer satisfaction survey		✓	✓	✓	✓	✓			

### Goal Three: Ensuring Safe Communities

**Waterford Gardaí are committed to prioritising collaborative community policing. Working in partnership with our communities we will continue to stand with and support our citizens and communities, and tackle the negative behaviours that diminish quality of life locally**

Initiative	Action	Performance Indicator	Base Line	Time Frame					Result	Process Owner	Outcome
				R1	R2	R3	R4	R5			
<b>(5.) Child Support, Diversion and Restoration</b>	<b>55. Prioritise Garda Youth and Children Strategy</b>	67. Number of JLO referrals							xxviii. Child Strategy Policy Implemented xxix. Diversion and restorative processes implemented xxx. School visitation service delivered xxxi. Collaborative support services delivered in vulnerable communities	Each District Officer & Inspector Dineen	Children supported and served
	<b>56. Implement Juvenile Diversion Policy</b>	68. Number of referrals to diversion projects	✓	✓	✓	✓	✓				
	<b>57. Deploy Restorative Practices in each CPA</b>	69. Number of juveniles being case managed	✓	✓	✓	✓	✓				
	<b>58. Engagement with Schools</b>	70. Number of restorative cautions	✓	✓	✓	✓	✓				
	<b>59. Engagement with diversion projects and Partner Agencies</b>	71. Number of school visits in each CPA	✓	✓	✓	✓	✓				
		72. Number of partner engagements		✓	✓	✓	✓				
<b>(6.) Partnering with Community Leaders</b>	<b>60. JPC and Community Policing Leader Forum</b>								xxxii. JPC Policy implemented xxxiii. Community Safety Action Plans implemented xxxiv. Older Person Strategy implemented	Each District Officer & Inspector Dineen	Safer and resilient Communities
	<b>61. Lead out JPC implementation</b>	73. Number of JPC meetings held	✓	✓	✓	✓	✓				
	<b>62. Engage Community Leaders in each CPA</b>	74. Number of Community Policing Fora held	✓	✓	✓	✓	✓				
	<b>63. Action agreed Community Safety Initiatives</b>	75. Number of Community Leaders engaged	✓	✓	✓	✓	✓				
	<b>64. Build Community Safety and Resilience Action Plan</b>	76. Number of joint community safety actions initiated	✓	✓	✓	✓	✓				
		77. Number of safety and resilience action plans initiated in each CPA	✓	✓	✓	✓	✓				
	<b>65. Collaborate with partner agencies in the roll out of the Strategy for Older Persons</b>	78. Number of joint 'older person' engagement initiatives rolled out in each CPA	✓	✓	✓	✓	✓				

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Initiative	Action	Performance Indicator	Base Line	Time Frame					Result	Process Owner	Outcome
				R1	R2	R3	R4	R5			
<b>(7.) Crime Prevention Partnering</b>	<b>66. Deliver Crime Prevention Advice to Communities</b> <b>67. Build Crime Prevention Partnerships</b> <b>68. Engage Communities in Crime Prevention Initiatives</b>	79. Number of Crime Prevention Surveys by CPO		√	√	√	√	√	xxxv. Raised Crime Prevention Awareness in Community xxxvi. Active Crime Prevention Networks in each CPA xxxvii. Reduced crime in each CPA	Each District Officer	Safer Communities
		80. Number of Crime Prevention engagements delivered to Community Groups		√	√	√	√	√			
		81. Number of Crime Prevention Partner Networks active in each CPA		√	√	√	√	√			
		82. Number of Crime Prevention initiatives active in each CPA		√	√	√	√	√			
		83. Number of Crime Prevention Checkpoints in CPA		√	√	√	√	√			

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Initiative	Action	Performance Indicator	Base Line	Time Frame					Result	Process Owner	Outcome
				R1	R2	R3	R4	R5			
<b>(8.) Public Disorder Management</b>	<b>69. Identify and challenge persons and groups engaging in fear creating and disorderly behaviours in each CPA</b> <b>70. Target root cause sources of intimidatory and disorderly behaviours</b> <b>71. Collaborate with Community Partner Agencies to reduce negative impacts in each CPA</b> <b>72. Enforce against persistent offenders</b>	84. Number of persons/groups identified and profiled per CPA		√	√	√			xxxviii. Collaborative initiatives implemented in each CPA xxxix. Root cause challenges identified and mitigated xl. Negative impact of disorderly groups and persons reduced	Each District Officer	Safer Communities
		85. Number of persons/groups challenged and engaged for impact reduction and correction		√	√	√					
		86. Number of collaborative initiatives undertaken with Community Partners to mitigate root cause challenges		√	√	√					
		87. Number of corrective actions/orders/prosecutions undertaken		√	√	√					

**Goal Four: Delivering a Professional Service**  
**An Garda Síochána will continue to use all available resources efficiently to ensure the delivery of a professional policing service**

Initiative	Action	Performance Indicator	Base Line	Time Frame					Result	Process Owner	Outcome
				R1	R2	R3	R4	R5			
<b>(1.) New Approaches to improve service delivery</b>	<b>73. Develop and deliver Divisional Service Hub and network</b> <b>74. Develop and implement Divisional Policing Intelligence Hub and network</b> <b>75. Streamline the flow of incident investigative process to citizen</b> <b>76. Align staff reward and recognition with excellence in priority actions</b>	88. Service Hub Process and Standards agreed and implemented		√	√				xli. Improved Service Delivery	Each District Officer, Inspectors Mulligan & Pettit	Service Delivery Enhanced
		89. Service Hub purpose and process communicated to all staff		√	√						
		90. Divisional CAD and ICCS implemented		√	√	√					
		91. Policing Intelligence Model developed and implemented		√	√						
		92. Divisional Intelligence Hub established and operational		√	√						
		93. Policing Knowledge and Intelligence flow established as a Divisional Policing Priority		√	√	√					
		94. JIT intelligence available to team leaders for decision making		√	√	√					
		95. CIM(T) process and practice fully implemented		√	√	√					
		96. Investigation flow progressing to agreed performance standards									
		97. Active collaboration among teams in investigations service delivery		√	√	√					
98. Staff recognition and reward process and practice aligned to policing priority execution		√									

**Goal Four: Delivering a Professional Service**  
**An Garda Síochána will continue to use all available resources efficiently to ensure the delivery of a professional policing service**

Initiative	Action	Performance Indicator	Base Line	Time Frame					Result	Process Owner	Outcome
				R1	R2	R3	R4	R5			
(2.) Restructure our Policing capability to reduce criminal impact and improve service delivery to public	77. Adopt a team based approach to service development and delivery	99. Divisional HR capability restructured in to performing teams		√	√	√	√	√	xlii. Collaborative Operational Teams Enabled xliii. Improved Service Flow delivered	Each District Officer	Service Delivery Enhanced
	78. Restructure Divisional distribution of resources to maximise team synergies	100. District teams executing planned policing priority actions in each Community Policing Area		√	√	√	√	√			
(3.) Enhance our performance and accountability systems	79. Deploy Ten Week Policing Plan Execution Strategy in each District	101. A strong planning and organising capability operating in each District and CPA		√	√	√			xliv. Productive Planning and organising capability fully operational	Each District Officer	Service Delivery Enhanced
	80. Adopt a 10 day planned resource tasking model for all staff	102. Intelligence generated operations being implemented to curb criminals and support victims and communities		√	√	√					
81. Enhance District level planning and performance measurement capability											

# MINISTER'S PRIORITIES FOR THE GARDA SÍOCHÁNA FOR 2013

## Determined by the Minister for Justice and Equality under Section 20 of the Garda Síochána Acts 2005 to 2007

### Background

The function of the Garda Síochána under section 7 of the Garda Síochána Act 2005 is to provide policing and security for the State with the objective of:

- (a) preserving the peace and public order,
  - (b) protecting life and property
  - (c) vindicating the human rights of each individual
  - (d) protecting the security of the State,
  - (e) preventing crime
  - (f) bringing criminals to justice, including by detecting and investigating crime,
  - (g) regulating and controlling road traffic and improving road safety;
- and carrying out such other functions conferred by law, including those relating to immigration.

In producing his policing plan the Garda Commissioner is required to have regard to the priorities of the Minister for Justice and Equality and to the Garda Strategy Statement. The Commissioner is also required to have regard to relevant Government policy. This includes the provisions of the Programme for Government and the specific Government strategies in relation to drugs, human trafficking, youth justice, victims of crime, road safety, and on domestic and sexual violence.

### Priorities for 2013

The Minister has determined the following matters as priorities for the Garda Síochána for 2013, in accordance with Section 20 of the Garda Síochána Act 2005.

#### Security

To protect the State and the people against terrorism in all its forms.

#### Crime

To combat serious crime in all its forms, in particular violent crime, organised crime including human trafficking, and white collar crime.

#### Policing Communities

To provide a policing service which meets the needs of local communities, tackles antisocial behaviour and burglary and supports the needs of victims of crime, treats them with dignity and keeps them informed about the progress of cases relevant to them.

#### Roads Policing

To continue to reduce the number of deaths and serious injuries on our roads arising from collisions.

#### Domestic and Sexual Violence

To prevent domestic, sexual and gender-based violence and to effectively tackle such violence when it occurs.

#### Efficient use of resources

To maximise efficiencies in resource allocation and deployment of personnel, while maintaining professional policing standards across the Force.

# HOW OUR STRATEGIES HAVE BEEN DEVELOPED





# Technical Notes

## Table 1

Decrease the occurrence of Violent crime.

### Indicator:

Data Set Used:	Pulse Recorded crime –
Baseline	2012 calendar Year
Target Period:	2013 Calendar Year
Minimum Movement:	Levels for 2013 will have to be lower than 2012
Frequency of Reporting:	Monthly
Data Quality:	District Officers and GISC

### Definition of Key Terms

For the purpose of this target, violent cover:

<u>ICCS Code</u>	<u>Offence/PULSE Incident Type</u>
0611	Robbery of An Establishment
0612	Robbery of Cash in Transit
0613	Robbery of a Person
0711	Aggravated Burglary
0111	Homicide
0112	Manslaughter
0313	Assault Causing Harm
0211	Rape (Inc Rape Sec 4)
0214	Aggravated Sexual Assault
0215	Sexual Assault

This target has the element of reducing the level of incidents for these offences.

## Table 2

Achieve a Detection Rate of 80% of Violent Crime

### Indicator:

Data Set Used:	Pulse Recorded crime
Baseline	2012 calendar Year
Target Period:	2013 Calendar Year
Minimum Movement:	Detection rate for 2013 will have to reach a minimum Target of 80%
Frequency of Reporting:	Monthly
Data Quality:	District Officers and GISC

### Definition of Key Terms

For the purpose of this target, violent offences cover:

<u>ICCS Code</u>	<u>Offence/PULSE Incident Type</u>
0614	Robbery of An Establishment
0615	Robbery of Cash in Transit
0616	Robbery of a Person
0712	Aggravated Burglary
0113	Homicide
0114	Manslaughter
0313	Assault Causing Harm
0211	Rape (Inc Rape Sec 4)
0214	Aggravated Sexual Assault
0215	Sexual Assault

This target has the element of reducing the level of incidents for these offences and ensuring that the offenders engaging in these offences are vigorously pursued and held to account in accordance with the rule of law.

### Table 3

Decrease the occurrence of Volume crime.

#### Indicator:

Data Set Used:	Pulse Recorded crime –
Baseline	2012 calendar Year
Target Period:	2013 Calendar Year
Minimum Movement:	Levels for 2013 will have to be higher than 2012
Frequency of Reporting:	Monthly
Data Quality:	District Officers and GISC

#### Definition of Key Terms

For the purpose of this target, volume crime covers:

<u>ICCS Code</u>	<u>Offence/PULSE Incident Type</u>
0712	Burglary
0713	Possession of an Article with intent to steal
0811	Theft/UT of a Vehicle
0821	Theft from the Person
0822	Theft from Shops
0823	Theft from a Vehicle
0826	Theft of Other Property
0831	Handling or Possession of Stolen Property.
0824	Theft/UT of Pedal Cycle

This target has the element of reducing the level of incidents for these offences and ensuring that the offenders engaging in these offences are vigorously pursued and held to account in accordance with the rule of law.

## Table 4

Increase the Detection Rates for Volume Crime

### Indicator:

Data Set Used:	Pulse Recorded crime
Baseline	2012 calendar Year
Target Period:	2013 Calendar Year
Minimum Movement:	Levels for 2013 will have to be higher than 2012
Frequency of Reporting:	Monthly
Data Quality:	District Officers and GIS

### Definition of Key Terms

For the purpose of this target, volume crime covers:

<u>ICCS Code</u>	<u>Offence/PULSE Incident Type</u>
0712	Burglary
0713	Possession of an Article with intent to steal
0811	Theft/UT of a Vehicle
0821	Theft from the Person
0822	Theft from Shops
0823	Theft from a Vehicle
0826	Theft of Other Property
0831	Handling or Possession of Stolen Property.
0824	Theft/UT of Pedal Cycle

This target has the element of reducing the level of incidents for these offences and ensuring that the offenders engaging in these offences are vigorously pursued and held to account in accordance with the rule of law.

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