

# DMR West Divisional Policing Plan 2011

# Dublin Metropolitan Region

'Working with our Communities'

#### **Foreword**

I am pleased to introduce An Garda Síochána Annual Policing Plan 2011 for the D.M.R. (West) Division. This plan outlines our strategic goals for the second year of the Strategy Statement 2010 – 2012 and includes the priorities determined for An Garda Síochána by the Minister for Justice and Law Reform under Section 20 of the Garda Síochána Act 2005.





- **Honesty** Being honest and ethical and adhering to the principles of fairness and justice;
- **Accountability** Accepting individual responsibility and ensuring public accountability;
- **Respect** Having respect for people, their Human Rights and their needs;
- Professionalism Providing a professional policing service to all communities.

These values are the cornerstone of our strategy as an Organisation.

We will continue in our commitment to positive and constructive consultation with our Stakeholders, both Internal and External, and consider this interaction a vital component of our continuing success in the battle against Crime and Criminal Activity.

We recognise that our members, both Sworn and Unsworn, are perhaps our greatest asset and to them we give a commitment to continue to support both their personal and professional development in the year ahead. This will, I believe, continue to equip us with the tools to ensure that our Community is a safer and more pleasant environment.

We will use all the resources available to us, particularly in these challenging times, to work smarter and more efficiently and to continue to strive for excellent service to our Community

I am very proud to lead this team; a group of men and women who, in their unswerving commitment to their oath and in the face of tough economic and personal conditions continue to give of their best and who are as committed as I to the goals set out by the Garda Commissioner in the year ahead.

### VISION

# `Excellent people delivering policing excellence`

## **MISSION**

# Working with Communities to Protect and Serve

## **VALUES**

**Honesty** - Being honest and ethical and adhering to the principles of fairness and justice

**Accountability** - Accepting individual responsibility and ensuring public accountability

**Respect** - Having respect for people, their Human Rights and their needs

**Professionalism** - Providing a professional policing service to all

#### Policing Priorities for An Garda Síochána for 2011

Determined by the Minister for Justice and Law Reform

#### **Background**

The function of the Garda Síochána under section 7 of the Garda Síochána Act 2005 is to provide policing and security for the State with the objective of:

- (a) preserving the peace and public order,
- (b) protecting life and property
- (c) vindicating the human rights of each individual
- (d) protecting the security of the State,
- (e) preventing crime
- (f) bringing criminals to justice, including by detecting and investigating crime,
- (g) regulating and controlling road traffic and improving road safety;

and carrying out such other functions conferred by law, including those relating to immigration.

In producing his policing plan the Garda Commissioner is required to have regard to the priorities of the Minister for Justice and Law Reform and to the Garda Strategy Statement. The Commissioner is also required to have regard to relevant Government policy. This includes the provisions of the Programme for Government and the specific Government strategies in relation to drugs, human trafficking, youth justice, victims of crime, road safety, and on domestic and sexual violence.

#### **Priorities for 2011**

The Minister has determined the following matters as priorities for the Garda Síochána for 2011, in accordance with Section 20 of the Garda Síochána Act 2005.

#### Security

To protect the State and the people against terrorism in all its forms.

#### Crime

To combat serious crime, in particular organised crime.

#### **Policing Communities**

To achieve the maximum levels of safety for local communities and to provide a community policing service which meets the demands of the public.

#### **Roads Policing**

To police the roads, in particular to reduce the number of deaths and serious injuries arising from collisions.

#### **Efficient use of resources**

To promote efficiencies in resource allocation and deployment so as to enhance the policing service to the public.

#### **Victims of Crime**

To support and protect all victims of crime and treat them with dignity. To keep all victims of crime informed about the progress of their cases and bring offenders to justice promptly.

#### **Human Trafficking**

To prevent and detect human trafficking.

# Ensuring our Nation's Security

Ensuring our national security is a core commitment for An Garda Síochána. This goal demonstrates our unwavering focus on guarding national security and in playing an active role in strengthening international security. We are fully committed to maintaining a secure nation for all our communities

Regional Actions	Regional Indicators	Divisional Actions	Divisional Indicators	Process Owners
Identify and analyse any threat to National security within the Dublin Metropolitan Region and respond appropriately	No Terrorist attacks occurring within the Region	Support Garda Units dedicated to combating subversive activity and emerging security and terrorist threats	Number of individuals arrested and/or prosecuted for terrorist/ subversive / Islamic militant offences	Each District Officer  D/Supt O' Sullivan
Enhance Divisional Criminal Intelligence function through enhanced sharing and management of information/intelligence in respect of subversive crime	Number of serious breaches of security at National facilities  Number of facilities risk assessed	Ongoing evaluation of the security requirements of the Aras An Uachtarain and the residence of the US Ambassador, Farmleigh, Italian Ambassadors Residence, Cloverhill and Wheatfield prison  Ongoing liaison with Air Corp in relation to Casement Aerodrome at Baldonnel and monitoring of Weston Airport	Number of serious breaches of security at major facilities	Each District Officer
Regional Serious Crime Management Team will assist in identifying and targeting links between organised crime gangs and subversive terrorist groups	Number of Subversive gangs profiled  Number of Operations to target subversive crime	Individuals involved in organised and serious crime will continue to be targeted through intelligence led operations  Ongoing targeting and profiling of criminal gangs and utilisation of the appropriate legislation.  Monitoring and Evaluation of ongoing operations and the establishment of new operations to target criminal gangs	Number of Criminal gangs profiled  Number of threats identified  Increases in the detection rates of Possession of Firearm Offences	Each District Officer  D/Supt O' Sullivan

Develop Crisis Incident Management Command Room	Number of Major Emergency Exercises conducted to test specific areas within the Major Emergency Management Framework	Ongoing development of major emergency management within the DMR West	One Major Emergency Exercises conducted in each Garda District	Each District Officer
Develop intelligence led operations targeting organised crime gangs and utilise all appropriate legislation in targeting those groups		Ongoing liaison with National Support Services (CAB, GNIB and GNDU, GBFI, NBCI, SDU) and Crime & Security in targeting Criminal Gangs		Each District Officer D/Superintendent
Support and Provide training for On Scene Commanders	Number of persons trained in the various functions associated with Major Emergency Management	Number of Persons Trained in the various functions associated with Major Emergency Management increased within the Division	Increase in the number trained in Major Emergency Management skills	Each District Officer
Review Eastern Region Major Emergency Plan and amend the plan as appropriate n	Strategic Plan Developed	Conduct a review of all Major Emergency Plans for all identified sites within the Division	Number of plans reviewed	Each District Officer
Develop a Regional Strategic Plan for Emergency Exercises to be conducted in 2011		Implement Strategic Plan For Emergency Exercises	Conduct an increased number of major Emergency Exercises in 2011	Each District Officer

Divisional Outcome: A secure Nation. An active role in enhancing National Security

# **Confronting Crime**

In achieving this goal, An Garda Síochána will continue to confront crime in all its forms. Our aim, in reducing crime and the fear of crime, is to ensure that people feel safe in their homes and in their communities

	fear of crime, is to ensure that people feel safe in their homes and in their communities				
Regional Actions	Regional Indicators	Divisional Actions	Divisional Indicators	Process	
				Owners	
Tackle organised crime by:  Develop in intelligence led operations to target crime gangs and Human Trafficking  Develop intelligence led operations to target the sale of counterfeit goods with special emphasis on cigarette smuggling  Further develop our capability to deal with on street drug dealing and put operations in place to deal	Number of operations to target organised crime gangs which resulted in investigation files to the Director of Public Prosecutions under (Criminal Justice (Amendment) Act 2009) (Organised Crime Gang)  Number of Intelligence led operations/ searches/ seizures to target the sale of counterfeit goods  Operations conducted under Operation Quest(	Ongoing targeting and profiling of criminal gangs and utilisation of the appropriate legislation  Individuals involved in organised and serious crime including Tiger Kidnapping and Cash in Transit robberies will continue to be targeted through intelligence led operations  Ongoing liaison with National Garda	Increase in the number of persons arrested and prosecuted for possession and use of prohibited weapons.  Increase in the Detection rates for Possession of Firearms Offences  Reduce the incidence of Crime and	Each District Officer  D/Super O' Sullivan  Each District Officer	
with same   Develop our capability to manage	Prostitution/ Human Trafficking)  Number of detections in relation to sale/ supply of	Units such as Criminal Assets Bureau, Garda National Immigration Bureau, Special Detective Unit and Garda National Drug Unit in targeting Criminal Gangs  D/Inspector / CIO in each District to	Criminal Activity in accordance with Organisational Goals	Each District	
Drug related Threats and the use of Children to engage in illegal activities associated with Drugs Trade by Adults (Action 5 and 7 National Drugs Strategy)	drugs to include operations involving "Grow Houses"	supply targets for uploading to ANPR  Develop operations to target the sale of counterfeit goods and cigarette smuggling	Increase in detections and seizures of counterfeit goods	Officer  D/Super O' Sullivan	
	Appoint an inspector at Divisional Level to take responsibility for the management of Policy regarding Action 5 and Action 7 National Drugs Strategy	Promote use of technological assets and surveillance in all relevant aspects of Garda Operations		D/Inspector	

Working in co- operation with Criminal Assets Bureau to target and profile criminals utilising proceeds of crime legislation through effective deployment of Divisional Criminal Assets Profilers	Crime Management Team established in each Division (chaired by Detective Superintendent) and District (chaired by Detective Inspector)	Ongoing targeting and profiling of persons involved in Human Trafficking  Increased co-operation with other police agencies and implementation of European Arrest Warrants	Training of members in Tackling trafficking in human beings, prevention protection and prosecution	McDonnell  Each District  Officer
Further develop our capability to target crime through the crime management team structure at Regional, Divisional and District levels to ensure a co- coordinated response throughout their area in tackling Serious and Organised Crime	Number of persons profiled by Divisional Asset Profilers and Forwarded to Criminal Assets Bureau	Ongoing targeting and profiling of criminal gangs involved in the sale/supply of drugs  Ongoing liaison with National Garda Units such as Criminal Assets Bureau, Garda National Immigration Bureau, Special Detective Unit and Garda National Drug Unit in targeting Criminal Gangs	Increase in the Detection of importation of drugs, cultivation and manufacture of drugs, possession of drugs for sale or supply through intelligence led operations  Monitor strengths of District Drugs Units  Increased Numbers in sources been registered with CHIS	D/Super O' Sullivan
Target high volume property crime and crimes against the person by:	Decrease in high volume crime	Crime Managements teams to be established at both Divisional and District Level	Crime Management teams established	
<ul> <li>Further developing existing consultative arrangements with retail outlets to tackle property crime</li> <li>Utilising our crime analysis service develop intelligence led operations to target domestic burglaries, shoplifting &amp; bicycle theft</li> </ul>	Decrease in number of crimes committed against the person	Ongoing liaison with GBFI and Cab regarding the targeting of Individuals	Train one extra Garda in each District in Fraud Offences  Appoint one dedicated CAB liaison Garda in each District Increase in number of prosecutions in serious and organised crime	Each District Officer D/Super O' Sullivan
<ul> <li>Establish High Visibility Policing operations in Crime Hot Spots</li> <li>Engage with other agencies and communities to develop our response to all crimes</li> </ul>	Decrease in Retail crime	Target High Volume property crime and crimes against the person	Increase number of CAB profiles developed Inspector appointed to monitor and coordinate activity Increased number of European Arrest	

<ul> <li>Establishment of a Child Protection Unit in each District to ensure that every case reported will be properly investigated and tracked from start to finish with appropriate structures in place for liaising with the Health Service Executive</li> <li>Continue to risk assess and manage sex offenders</li> <li>Fully investigate all crimes of a domestic/ sexual nature and provide appropriate support to victims of these crimes</li> <li>Continue to develop our Case Management capability in each Division and monitor its success against incidents of reoffending by recidivist juveniles</li> </ul>	Increase in detections  All notifications to be inserted and updated on Pulse  Number of sex offenders managed  Number of persons arrested for domestic/ sexual violence crimes  Number and percentage of arrests for persons suspect of being involved in Domestic Violence incident  Number of Gardaí trained in case management	Ongoing Operations targeting the domestic burglaries, shoplifting and bicycle theft based on the reports of the crime analysis service  Garda Crime Analyst Service utilised  CHIS Policy monitored and fully implemented  Training of members in the examination of Vehicles for prints after thefts from MPV  Campaigns at Divisional and local level to heighten Public Awareness in relation to prevention of property crime  All notifications inserted and updated on Pulse. Monitor crimes of a sexual/domestic nature and ensure the Health Service Notified where necessary  Inspectors nominated in each district to ensure domestic violence policies are fully implemented  Pro – actively manage the sex offenders register  Increase the number of Bench, Penal, Distress and Committal warrants	Campaigns mounted in each Garda District.  Members trained in all Garda Districts by Garda Technical Bureau. Increase the number of neighbourhood watch/ community alert/ business watch schemes, Hospital Watch, Campus Watch  Continue to task Crime Prevention Units with targeting Prolific offenders with a proactive approach to objecting to bail for repeat offenders  Increase in detections  Number of persons arrested for domestic violence crimes Inspector in each District to monitor and support persons at risk of domestic violence  Increase in the Detection rate of Sexual Offences. Sufficient members in each District to be trained as specialist child interviewer Inspector Smyth to oversee all sex offenders managed in DMR West. Visit all sexual offenders on a monthly basis	Each District Officer D/Super O'Sullivan
	Number of Gardaí trained in case management		offenders managed in DMR West. Visit	

Continue to ensure the objective of increasing the effectiveness of Warrants Units is achieved by regular strategic meetings with Inspectors with responsibility in each Garda Station maximising the execution of warrants will form an integral part of each District Policing Plan      Maximise the Photograph and Fingerprint of Suspects      Appoint Inspector at Station level to monitor compliance with Photographing and Fingerprinting suspects      Appoint Inspector at Station level to monitor compliance with Photographing and Fingerprinting suspects      Development of the current case management of warrants to named Inspector at Station level to district to oversee the implementation and expansion of the case management system and target prolific offenders. Number of persons subject to case management of suspects and also to increase the number of persons photographed and fingerprinted voluntarily.  Increase the number of arrested persons invited to provide fingerprints voluntarily  Increase the number of arrested persons invited to provide fingerprints voluntarily  Development of the current case management and district to oversee the implementation and expansion of the case management system and target prolific offenders.  Number of persons subject to case management of surface persons arrested persons photographed and fingerprinted voluntarily.  Increase the number of arrested persons invited to provide fingerprints voluntarily.  Increase the number of arrested persons invited to provide fingerprints voluntarily.  Increase the number of arrested persons invited to provide fingerprints voluntarily.  Increase the number of arrested persons invited to provide fingerprinted voluntarily.  Increase the number of arrested persons invited to provide fingerprinted.  Divisional Outcome Reduced crime and the fear of crime.	
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# Effective Roads Policing

An Garda Síochána is committed to making our roads safer and improving the behaviour of all road users. We are dedicated to achieving a reduction in the incidence of fatal and serious collisions on our roads during the lifetime of this Strategy.

We will develop and implement initiatives which deny the use of our roads for criminal activity.

Regional Actions	Regional Indicators	Divisional Actions	Divisional Indicators	Process Owners
Implementation of Regional Roads Policing Operational Plan 2011	Reduction in serious injuries and fatal collisions	Action the relevant elements of the Regional Roads Operational Plan 2011	Identification of collision prone zones and actions	Each District Officer Inspector in charge Divisional Traffic
Implementation of Divisional Casualty Reduction strategy in cooperation with the Garda Siochana Analysis Service  Continued identification of Collision prone locations leading to targeted	Increased detections for intercept and non – intercept speeding particularly in the 50kph zone	Develop a plan aimed at reducing deaths and serious injuries in the Division	Reduction of casualties	
enforcement of road traffic and road transport legislation		Meet with the local authorities to identify collision prone zones	Increased safety of vehicles and their loads	
Increased enforcement on speed limits for goods vehicles and buses in line with Government Road Safety Strategy 2007-2012	Number of speed operations targeting (detections) of HGV's and Buses	Continue to participate in Tispol Operations	Number of Joint operations	
Increased enforcement of inappropriate driver behaviour including organised transport	Number of operations targeting driver behaviour including organised transport	Checkpoints in Identified areas	Regulations and Requirements strictly adhered to Awareness increased	
Develop and implement co-ordinated initiatives in areas where speed and	Increase in Road Transport detections	Target Small Public Service Vehicles		
Drink Driving are contributory in fatal and Serious Traffic Collisions	Number of operations to confront speeding, impaired driving and the non wearing of safety belts	Inter-Agency co-ordination in relation to traffic, road safety and emergency policing		
Increase compliance with speed limits	Number of MAT Checkpoints	Enforcement of MAT Checkpoints in	Number of prosecutions	
Increase compliance with mobile phone	Number of persons breath tested	Identified areas	and checkpoints	

legislation Increase compliance with drink driving legislation	Number of presentations made to schools/colleges	Increase MAT Checkpoints Schools Programme		
Increase compliance with seatbelt wearing	Number of positive hits on ANPR in relation to traffic related offences	ANPR Trainer in Division	Number of classes given	Each District Officer Inspector in charge Divisional Traffic
Further develop road safety education to schools and colleges	Number of Intelligence led operations combating both traffic and crime policing			
Maximise the effective use of technology in both traffic and crime	All Roads Policing Incidents and Intelligence recorded on Pulse under Operation Bothar	Targeted operations involving Traffic and Non Traffic Personnel	Number of operations undertaken	
related operations (CCTV, PUMA Speed +ANPR)	·		Number of targets identified	
Targeted Operations involving traffic and non traffic personnel in both traffic and crime policing		Increase the number of Crime Related Operations involving Traffic personnel and the use of the ANPR system	Increased Operations and ANPR detections	
Ensure that all Roads Policing Incidents and Intelligence entered by members of Traffic Units in the DMR are recorded		Continued operation of Operation Balloon targeting <i>Boy Racers</i>	Increased detections under Operation Balloon	
on Pulse				

Divisional Outcome : Safer roads and improved road user behaviour leading to a reduction in deaths and serious injuries

# Ensuring a Peaceful Community

An Garda Siochána recognises the need to engage directly with communities to understand and respond to their concerns and to ensure a peaceful and safe environment for everyone. Working with our communities will enhance public confidence in our service by improving feelings of safety in the community.

Regional Actions	Regional Indicators	<b>Divisional Actions</b>	Divisional	Process Owners
			Indicators	
Enhance community safety through targeted high visibility patrols	Number of test purchase operations conducted	Increase Garda visibility in urban centres and known trouble spots at night and on	Increased presence to reduce incidence and increased Detections in	Each District Officer
Full utilisation of all available legislation particularly in relation to underage		weekends thereby adopting a low tolerance stance in relation to alcohol and drug related anti	respect of Public Disorder Offences	
drinking	Number of meetings with licensed trade	social behaviour	Number of behaviour warnings, civil orders, good	
Conducting test operations to identify outlets selling and supplying alcohol to		Pro actively enforce the	behaviour orders under the Criminal Justice Act 2006	
underage persons		various liquor licensing and Public order legislation available to the Gardai	Number of Licensed	
Continue to liaise with the licensed trade and those involved in the management of		Target public order disorder	premises inspected	
the night time economy to reduce incidents of public disorder and anti social behaviour	Number of Anti Social Behaviour Orders,	hot spots	Number of prosecutions	
Deploy appropriate resources to public	Behaviour Warnings, Civil Orders, Good Behaviour contracts and Behaviour Orders under	Identify trends and patterns in relation to all forms of criminal damage and assaults	under S4 (1) intoxicating Liquor Act 2003	
order hotspots identified in respect of alcohol and drug related anti social behaviour and youth crime	the Criminal Justice Act 2006	using the services of the GSAS		
Utilise Anti Social Behaviour Orders and other Behaviour Warnings in appropriate	Number of Adult Cautions administered	Prioritise Response of Units to Public Order Calls	Number of Adult Cautions administered	
cases			Number of FCPS issued for Public Order Incidents	
Engage effectively with local communities to reduce the incidents of public disorder and anti social behaviour	Public Disorder/ Assaults/ Criminal Damage incidences reduced			
Examine results of the most recent public attitude survey to identify Divisional and District priorities				

Divisional Outcome Safer and more peaceful local communities

# Working with Communities

This goal acknowledges that a community based approach is a priority for An Garda Síochána, in order to build and maintain trust and confidence in the Garda service.

We will deliver a service that recognises the diverse needs and priorities of all the people and communities in Ireland.

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Regional Actions	Regional Indicators	Divisional Actions	Divisional Indicators	Process Owners
Further develop the existing community engagement process to ensure participation from our new communities	National Model of Community Policing rolled out in every District	Implement the Garda Model of Community Policing Divisionally and maintain effective liaison with other partner organisations	Action the relevant elements of the Regional Model of Community Policing in each Garda District	Each District Officer
Allocate responsibility to Community Gardai for specific areas in each Garda Sub District		Each member of Community Policing to be allocated a specific area in each Garda Sub District	A list of all Community Policing members and allocated area maintained at District and Divisional Offices	
Each Division to examine their community strategy with local communities and to effect improvements as appropriate	Divisional communications strategy developed with a focus on electronic communications to all communities			
In accordance with Section 36 of the Garda Siochana Act and in implementation of action 11 of the National Drugs Strategy, establish local policing Fora in every Local Drugs Task Force Area in co-operation with Joint Policing Committees	Local Policing For a established in every Local Drugs Task Force area	Local Policing Fora to be established in all Drug Task Force areas in conjunction with the Joint Policing Fora	Superintendent in each Garda District to be nominated to engage in the establishment of Local Policing Fora	
Continue to work proactively with the Dublin City Local Business Policing Forum Provide problem solving capability	Named member of Inspector rank appointed as Liaison persons for each Local Business Forum area Number of Gardai trained in		Number of Community	
training for Gardai deployed in Community Policing	problem solving	Implement training for all Community Police in problem solving	Police trained in problem solving	

	Inspector appointed in each nominated District to manage training and rollout problem solving approach		Action the relevant elements	
Implement National strategies in relation to Diversity, Older people, Youth & Children	Action strategies in relation to Diversity, Older people, Youth & Children	Implement National strategies in relation to Diversity, Older people, Youth and Children	of the national strategies in relation to Diversity, Older people, Youth and Children in all Garda Districts	
Put in place specific initiatives to engage positively with young people  Maintain and develop Community Policing initiatives throughout the Region	Number of initiatives in place to engage positively with young people	Increased number of Garda Youth Diversion Projects	Young people diverted from becoming involved in anti- social and/or criminal behaviour through Garda Youth Diversion Programmes Continued support for FAI Late Night Soccer initiative	
Develop a call back mechanism to persons subject of crimes against the person  Engage with and support communities with particular emphasis on the vulnerable in society  Provide appropriate service to victims of crime with particular emphasis on the	Letter issued to every victim in appropriate case  The number of persons of pensionable age, who have been victims of Crime, that have received a visit from their Community Garda and have been	Advise crime victims in writing in a timely fashion in appropriate cases the contact details of the investigating Garda and the availability of victim support services  Each person of pensionable age who is a victim of Crime shall have a community Garda visit with crime prevention	Crime victims contacted in writing advising them of the availability of victim support services  100% of persons of pensionable age who are victims of Crime visited and	
vulnerable categories as set out in the Victim Charter	given crime prevention strategies and reassurance	strategies and reassurance which will be recorded on pulse	offered crime prevention advice	
victim Charter		: Trust and confidence in the Garda		

## An Excellent Organisation

An Garda Síochána, in implementing this goal, will maintain our focus on the development of a highly professional organisation which acknowledges the contribution of its people at all levels.

We will use the resources available to us in effective and innovative ways. In developing our people to be highly motivated, we will ensure improved service to all members of the community, which will assist in achieving the policing and community centred objectives of An Garda Síochána.

Regional Actions	Regional Indicators	Divisional Actions	Divisional	Process
_			Indicators	Owners
Work to ensure that rosters more closely match demands for service with resources deployed	Examination of rostering arrangements carried out in each division to identify best fit between resources and demand	Examination of rosters of all units in the DMR West to identify the best availability of resources	Improved resource availability at peak demand times for the DMR West	
Examination of the Computer Aided Dispatch System in the Region to identify areas for improvement in response to calls from the public and resource	Implementation recommendations in report from examination of Computer Aided Dispatch system	Implement recommendations for Computer Aided Dispatch System	Improvement in response to calls and resource allocation in the DMR West	
allocation		Inspector in each Station allocated to Regional Warrant Execution Team	Each Station to appoint an Inspector to implement and monitor a programme	
Further develop Regional Warrant Execution Management Team	Member of Inspector rank appointed to the Regional Warrant Execution Management Team at each Garda Station	Increase the number of Bench, Penal, Distress and Committal warrants executed	to increase the number of warrants executed	
Ensure the Public Order capability is maintained in each Division at	Training Provided for all members of Public Order Unit as required	Public order capability maintained in the DMR West at current levels further training provided as required	Public Order Unit strength in the DMR West at optimum levels and available for deployment as required	
both Command and Operational Levels	Onit as required	Decrease in the number of recorded Service Complaints	Reduction in the number of Complaints in 2011	
Ensure value for money in the	Policing priorities financed within allocated budgets	To continue to monitor financial expenditure in line with budgets to ensure effective	Correct management and control of budgets resulting in no overspend	
management of resources		application of resources	in 2011	

	Financial Control Officer appointed in all serious investigations major operations to ensure value for money and prudent financial management	Financial Control Officer appointed to each serious investigation to control and report to each District Officer	
Proactively manage absence through sickness across the DMR	District Officer utilise the Sickness Absence Management System (SAMS)	Absence through Sickness managed through the SAM system to ensure optimum deployment of personnel and reduce the	Number of sick days reduced
	Reduction in the number of sick days	numbers of tours of duty lost	
Each Division will identify all training deficiencies	, and the second		
	Report completed on training deficiencies identified	An audit of all training deficiencies in the	Adequate training provided to all members
Develop Problem Solving	and plan developed to address these	DMR West and a training plan drawn up in	Sworn and Unsworn to
capability amongst Community Gardai		conjunction with the CPD School for the year	assist them in their duties
Gardai		2011. To continue to develop the personal and professional skills of all our staff, Sworn	
Develop Juvenile Case	Appoint Inspector in each District and pilot Problem	and Unsworn	Number of Community
Management Capability	Solving approach in nominated Districts	Implement training for all Community Police	Police trained in problem solving
Support the development and		in problem solving by appointed Inspectors	Solving
rollout of Regional Information			
Sites on Garda Portal			Risk Register completed
Risk Registers to be completed and	Risks identified and measures put in place to monitor	Training to be carried out in Risk	and monitored and
updated in accordance with policy	evaluate and control risks	Management	evaluated on an ongoing
Further develop the corporate Risk	Training carried out at Divisional level in risk management	Risks identified in the DMR West and	basis
Matrix	Risk Register completed	evaluated so that Risk Register completed	
Divisional Outcome: Highly motivated people; better service to citizens; more effective use of resources			