



An Garda Síochána

Policing Plan 2010

Galway Division

For further information contact:

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'Working with our Communities'

1. Ensuring our Nation's Security

Ensuring our national security is a core commitment for An Garda Síochána. This goal demonstrates our unwavering focus on guarding national security and in playing an active role in strengthening international security. We are fully committed to maintaining a secure nation for all our communities.

2. Confronting Crime

In achieving this goal, An Garda Síochána will continue to confront crime in all its forms. Our aim, in reducing crime and the fear of crime, is to ensure that people feel safe in their homes and in their communities

3. Effective Roads Policing

An Garda Síochána is committed to making our roads safer and improving the behaviour of all road users. We are dedicated to achieving a reduction in the incidence of fatal and serious collisions on our roads during the lifetime of this Strategy. We will develop and implement initiatives which deny the use of our roads for criminal activity.

4. Ensuring a Peaceful Community

An Garda Síochána recognises the need to engage directly with communities to understand and respond to their concerns and to ensure a peaceful and safe environment for everyone. Working with our communities will enhance public confidence in our service by improving feelings of safety in the community.

5. Working with Communities

This goal acknowledges that a community based approach is a priority for An Garda Síochána, in order to build and maintain trust and confidence in the Garda service. We will deliver a service that recognises the diverse needs and priorities of all the people and communities in Ireland.

6. An Excellent Organisation

An Garda Síochána, in implementing this goal, will maintain our focus on the development of a highly professional organisation which acknowledges the contribution of its people at all levels. We will use the resources available to us in effective and innovative ways. In developing our people to be highly motivated, we will ensure improved service to all members of the community, which will assist in achieving the policing

and community centred objectives of An Garda Síochána.

An Garda Síochána Policing Objectives 2010



Foreword from the Divisional Officer, Galway Division

The six strategic policing objectives for An Garda Síochána in 2010 are listed in the first page of this document. These objectives set our strategic priorities for the year ahead and have been drawn from An Garda Síochána Strategy Statement 2010 - 2012.

This document sets out how the management and staff of the Galway Division will advance these strategic objectives and contribute to national performance indicators through local action. We are, as always, looking forward to the co-operation of the public in our efforts at achieving our stated objectives. In this regard we also look forward to the continued assistance and co-operation of local authorities, the Health Service Executive, state agencies, voluntaries agencies and the business community.

This interaction will be availed of to continuously identify the requirements of our community and their concerns and to find solutions which enhance the service we provide.

A strong focus will continue to be maintained on anti-social behaviour and public disorder. We are dedicated to achieving a significant reduction in fatal and serious collisions on our roads. This will be achieved through the use of enforcement measures, education and the promotion of a partnership based approach.

The Garda and civilian staff of the Galway Division are committed to providing a quality, competent, helpful and efficient service to all our customers. I would welcome your views on how we can improve on the service level provided. I would like to thank all of those who made submissions and suggestions for this plan. There is a list of contacts on the last page of this document.

“Ní neart go cur le chéile”

Signed: Dónall Ó Cualáin
Árd-Cheannfort

Dated: 9th January 2010

VISION

*‘Excellent people delivering
policing excellence’*

MISSION

Working with Communities to Protect and Serve

VALUES

Honesty - Being honest and ethical and adhering to the principles of fairness and justice

Accountability - Accepting individual responsibility and ensuring public accountability

Respect - Having respect for people, their Human Rights and their needs

Professionalism - Providing a professional policing service to all

Draft Priorities for An Garda Síochána for 2010 Determined by the Minister for Justice, Equality and Law Reform

Background

The function of the Garda Síochána under section 7 of the Garda Síochána Act 2005 is to provide policing and security services for the State with the objective of:

- (a) preserving peace and public order,
- (b) protecting life and property
- (c) vindicating the human rights of each individual
- (d) protecting the security of the State,
- (e) preventing crime
- (f) bringing criminals to justice, including by detecting and investigating crime,
- (g) regulating and controlling road traffic and improving road safety;

and carrying out such other functions conferred by law, including those relating to immigration.

In producing his policing plan the Garda Commissioner is required to have regard to the priorities of the Minister for Justice, Equality and Law Reform and to the Garda Strategy Statement. The Commissioner is also required to have regard to relevant Government policy. This includes the provisions of the Programme for Government and the specific Government strategies in relation to drugs, youth justice, victims of crime, road safety, and on domestic and sexual violence.

Priorities for 2010

The Minister has determined the following matters as priorities for the Garda Síochána for 2010, in accordance with Section 20 of the Garda Síochána Act 2005.

Security

To protect the State and the people against terrorism in all its forms.

Crime

To combat serious crime, in particular organised crime.

Policing Communities

To achieve the maximum levels of safety for local communities.

Customer Service

To complete and implement a Garda Charter which will improve the Garda response to calls for service and which will contain commitments on the level of community policing service which the public can expect from Gardaí.

Roads Policing

To police the roads, in particular to reduce the number of deaths and serious injuries arising from collisions.

Human Trafficking

To prevent and detect human trafficking and to protect victims.

Ensuring our Nation's Security

Ensuring our national security is a core commitment for An Garda Síochána. This goal demonstrates our unwavering focus on guarding national security and in playing an active role in strengthening international security. We are fully committed to maintaining a secure nation for all our communities

Key actions	This will be achieved by	Performance Indicators	Process Owner	Outcome
<p>Monitor the divisional environment to identify and analyse potential and emerging security trends</p> <p>Take positive action to prevent or contain identified threats</p> <p>Break any association between subversive, terrorist and organised crime gangs</p> <p>Maintain and develop Galway Divisional Major Emergency Plan</p>	<p>Utilising our analysis and intelligence gathering capability to identify any security threats at Divisional, Regional, National and International level</p> <p>Reviewing measures in place to secure and protect all vital installations and airports</p> <p>Continued interaction, and information exchanges, with Crime and Security, Covert Human Intelligence System (CHIS) and other Divisional Officers</p> <p>Garda Headquarters to provide two Divisional briefings in relation to terrorist threats</p> <p>Utilising all available legislation, including recently enacted law, and in liaison with Divisional Officers, Regional Assistant Commissioner, Crime and Security section and National Support Services, to target groups and individuals involved in subversive, terrorist and serious criminal activity.</p> <p>Continued review and updating of Major Emergency Plan in conjunction with other Principal Response Agencies as set out in the National Framework Document</p>	<p>No terrorist attacks occurring within the Division</p> <p>Intelligence led operations targeted at groups and individuals involved in subversive and terrorist activity</p> <p>Review undertaken</p> <p>Enhanced intelligence gathering</p> <p>Intelligence led operations targeted at associations between subversive, terrorist and organised crime gangs</p> <p>Test the various elements of the Major Emergency Plan by regular risk assessments and exercises. Continuous review and updating of Major Emergency Plan</p>	<p>Each District Officer & Detective Inspector</p> <p>Each District Officer & Detective Inspector</p> <p>Each District Officer & Detective Inspector</p> <p>Each District Officer & Detective Inspector</p> <p>Designated Inspector</p>	<p>A secure nation</p> <p>An active role in enhancing international security</p>

Confronting Crime

In achieving this goal, An Garda Síochána will continue to confront crime in all its forms. Our aim, in reducing crime and the fear of crime, is to ensure that people feel safe in their homes and in their communities

Key actions	This will be achieved by	Performance Indicators	Process Owner	Outcome
<p>Tackle organised crime by:</p> <ul style="list-style-type: none"> • Identifying, profiling and targeting organised crime gangs • Targeting drug trafficking and low level street dealing • Identifying and targeting assets which are the proceeds of crime • Targeting human trafficking networks 	<ul style="list-style-type: none"> • Intelligence led operations against groups and individuals • Full utilisation of the Garda Síochána Analysis Service to identify emerging trends, crime hotspots and enabling the effective, and focused, deployment of resources • The Divisional Drugs Unit working in partnership with the Garda National Drugs Unit (GNDU) to target drug trafficking and low level street dealing • The identification and targeting of assets which are proceeds of crime. • Working in partnership with Crime & Security section, National Support Services and Divisional Officers to identify and target human trafficking networks • The effective use of all available resources including CCTV Systems • The utilisation of Divisional Crime Scene Investigators at all Headline Crime Incidents 	<p>Focused intelligence led operations against organised crime networks that pose the greatest threat</p> <p>Increased detections in relation to sale and supply</p>	<p>Each District Officer & Detective Inspector</p> <p>Each District Officer, Detective Inspector, & Sergeant i/c Divisional Drugs Unit</p>	<p>Reduced crime and the fear of crime</p>
<p>Target high volume property crime and crimes against the person, including:</p> <ul style="list-style-type: none"> • Crimes involving prohibited weapons • Domestic violence incidents • Crimes of a sexual nature 	<ul style="list-style-type: none"> • Implementation of Divisional Crime Reduction Strategy with the main focus on high volume crime • Increased crime prevention and reduction activities and increased detections • Increased use of the Automated Fingerprint Identification System (AFIS) by fingerprinting all arrested persons in line with current legislation • Developing a strategic approach to the prevention and detection of crime 	<p>Property crime reduced and sources & quality of intelligence enhanced in the Galway Division</p> <p>Increased detections for property related crime</p> <p>Crimes against the person reduced</p> <p>Increased detections for crimes against the person</p>	<p>Each District Officer & Detective Inspector</p>	<p>Reduced crime and the fear of crime</p>

<p>Enhance organisational capability in managing the risks associated with sex offenders</p>	<p>throughout the Division</p> <ul style="list-style-type: none"> • The continued use of the Automated Number Plate Recognition System • Effective use of available resources • Active engagement with the community to deal with the threat posed by crime • Working in partnership with relevant stakeholders and providing investigative support where appropriate • Consultation with key stakeholders, and relevant agencies, to enhance the services provided to the victims of domestic violence and sexual crimes <p>Risk assessing of all persons subject to the provisions of the Sex Offenders Act 2001 and ensuring all offenders are profiled in accordance with ViCLAS Profiling system</p>	<p>Risk assessment completed in relation to all persons subject to the provisions of the Sexual Offenders Act 2001</p>	<p>Each District Officer & Detective Inspector</p>	<p>Reduce risk of targets re-offending</p>
<p>Support the Forensic Science Laboratory in the development of the DNA database</p>	<p>Ensuring effective structures and processes are in place to progress the development of the database. Ensuring that Divisional Crime Scene Investigators have received up to date training in all aspects of Crime Scene Management and collection of forensic evidence</p>	<p>Increased identification of suspects at Crime Scenes</p>	<p>Each District Officer & Sergeant i/c Divisional Crime Scene Unit</p>	<p>Reduced crime and the fear of crime</p>
<p>Deliver appropriate training in the management and investigation of crime</p>	<p>Progressing the development and delivery of appropriate training programmes by the Crime Training Faculty</p>	<p>Crime management and investigative capability enhanced</p>	<p>Each District Officer & Sergeant i/c Continuous Professional Development Unit</p>	

Effective Roads Policing

An Garda Síochána is committed to making our roads safer and improving the behaviour of all road users. We are dedicated to achieving a reduction in the incidence of fatal and serious collisions on our roads during the lifetime of this Strategy. We will develop and implement initiatives which deny the use of our roads for criminal activity.

Key actions	This will be achieved by	Performance Indicators	Process Owner	Outcome
Intelligence led enforcement of Road Traffic and Road Transport Legislation	<p>Continuing to deliver high visibility enforcement by targeting dangerous road user behaviour:</p> <ul style="list-style-type: none"> • Determining the incidence of breaches of Road Transport legislation using available data • Full utilisation of detection equipment and enabling technology • Deployment of safety cameras at collision prone zones • Intercept Checkpoints • Continued use of MAT (Mandatory Alcohol Testing) checkpoints • Up-skilling of key personnel in road safety and Road Traffic legislation. • Continued utilisation of Operation CURB aimed at young drivers. Continued utilisation of European initiatives in Road Traffic Enforcement i.e. Operation TISPOL • Multi-Agency approach to enforcement by the use of Multi-Agency Checkpoints (MACs) 	<p>Deaths and serious injuries reduced</p> <p>Deployment of safety cameras at collision prone zones completed</p>	<p>Each District Officer & Divisional Traffic Inspector</p>	<p>Safer roads and improved road user behaviour leading to a reduction in deaths and serious injuries</p>
Develop a cohesive approach to road safety campaigns	<p>Availing of all opportunities to highlight the importance of safe road use through:</p> <ul style="list-style-type: none"> • Implementation of Divisional road safety initiative focusing on vulnerable road users • Targeted media campaigns during high risk periods by local radio and press • The delivery of Road Safety education, in association with the Road Safety Authority, to schools and colleges • Cooperation with relevant stakeholders, including consulting with Local Authorities during collision investigations 	<p>Targets, appropriate to An Garda Síochána, as set out in the Road Safety Strategy 2007-2012 achieved in the following areas:</p> <ul style="list-style-type: none"> • Increased compliance with speed limits • Increased compliance with drink driving legislation • Increased seatbelt wearing • Increased delivery of Road Safety Awareness presentations to schools, clubs, organisations 	<p>Each District Officer & Divisional Traffic Inspector</p>	

<p>Increase roads policing capability in An Garda Síochána to deny the use of our roads for criminal activity</p>	<p>Denying the use of our roads for criminal activity by:</p> <ul style="list-style-type: none"> • Implementing Divisional Crime Reduction Strategy • Conducting intelligence led checkpoints and patrols • The continued development of the Automated Number Plate Recognition (ANPR) System • Increasing levels and quality of intelligence on the ANPR system in conjunction with the Criminal Intelligence Officer • Provision of appropriate resources and training to ensure effective roads policing 	<p>Reduction in Crime through joint policing strategy to incorporate District units, Traffic Corps and Crime Unit utilising ANPR system</p>	<p>Each District Officer & Divisional Traffic Inspector</p>	
<p>Further develop organisational capability in road safety</p>	<p>Maintain ISO 9001:2000</p>	<p>Comply with Audit June 2010</p>	<p>Divisional Traffic Inspector</p>	

Ensuring a Peaceful Community

An Garda Síochána recognises the need to engage directly with communities to understand and respond to their concerns and to ensure a peaceful and safe environment for everyone. Working with our communities will enhance public confidence in our service by improving feelings of safety in the community.

Key actions:	This will be achieved by:	Performance Indicators	Process Owner	Outcome
Reduce public disorder, assaults and criminal damage	<ul style="list-style-type: none"> • Identifying and proactively targeting local 'hot spots' • A faster response to reports of public disorder and anti-social behaviour • Adopting a low tolerance stance to alcohol and drug-related anti-social behaviour and youth crime • Challenging anti social behaviour, public disorder and underage drinking through targeted operations • Continued maximum use of available CCTV systems • The introduction of a youth crime case management system • An increase in the use of Behaviour Warnings and Civil Orders (Anti Social Behaviour Orders) • Continued enforcement of Licensing Laws to ensure compliance with relevant legislation • Implementation of the National Model of Community Policing • Fast-tracking of juvenile cases before the courts and strict monitoring of bail conditions with the view of revocation on breach 	<p>Public disorder reduced</p> <p>Assaults reduced</p> <p>Criminal damage reduced</p> <p>Youth crime case management system introduced in each District</p>	Each District Officer	Safer and more peaceful local communities
Improved understanding and responsiveness to community needs	<ul style="list-style-type: none"> • Consultation with relevant stakeholders on key issues and problems at City and County Joint Policing Committees • Adopting a community policing approach in partnership with relevant external stakeholders, including local communities, to reduce incidents of public disorder and anti social behaviour 	<p>The 'Feelings of Safety' in communities increased</p> <p>The number of initiatives implemented emanating from Joint Policing Committees Working Groups</p>	Each District Officer	

Working with Communities

This goal acknowledges that a community based approach is a priority for An Garda Síochána, in order to build and maintain trust and confidence in the Garda service.

We will deliver a service that recognises the diverse needs and priorities of all the people and communities in Ireland.

Key actions:	This will be achieved by:	Performance Indicators	Process Owner	Outcome
Work with and support all sections of our community	<ul style="list-style-type: none"> • Delivery of the National Model of Community Policing in each District • Implementation of Garda Diversity Strategy • Implementation of the Strategy for Older People • Implementation of the Garda Youth and Children Strategy • Maintaining continued liaison with Community Alert/ Neighbourhood Watch schemes and other approved crime prevention community based initiatives 	<p>National Model of Community Policing delivered in each District</p> <p>Garda Diversity Strategy implemented</p> <p>Strategy for Older People implemented</p> <p>The Garda Youth and Children Strategy implemented</p> <p>Re-activation of dormant Community Alert/Neighbourhood Watch schemes</p>	Each District Officer	Trust and confidence in the Garda service
A partnership approach to solving community problems	Playing an active role in the operation of both City and County Joint Policing Committees and working in partnership with community groups and implementation of organisational matters agreed	Participation in all established Joint Policing Committees in the Division and agreed strategies implemented	Each District Officer	
Engaging with and supporting victims of crime	<ul style="list-style-type: none"> • Reviewing the 'letters to crime victims' process • Reviewing victim support mechanisms 	<p>Recommendations of the review of 'letters to crime victims' implemented</p> <p>Policy developed and implementation commenced to enhance victim support mechanisms</p>	Each District Officer	

An Excellent Organisation

An Garda Síochána, in implementing this goal, will maintain our focus on the development of a highly professional organisation which acknowledges the contribution of its people at all levels.

We will use the resources available to us in effective and innovative ways. In developing our people to be highly motivated, we will ensure improved service to all members of the community, which will assist in achieving the policing and community centred objectives of An Garda Síochána.

Key actions:	This will be achieved by:	Performance Indicators	Process Owner	Outcome
The continued development of an excellent organisation	<p>Implementation of the Lessons Learned Framework</p> <p>Co-operating with a review of the Garda Employee Assistance Programme</p> <p>Targeted training initiatives introduced to improve organisational competence:</p> <ul style="list-style-type: none"> • Case Management, continued training of Uniform and Detective personnel to support the implementation of case management initiative • Peer Supporters training • Detective training • Family Liaison training • Interview Techniques • Official Driver Training 	<p>The number of Lessons Learned approved for adoption</p> <p>The numbers trained in the Division</p>	Each District Officer	Highly motivated people
Enable smart processes and technologies to support frontline policing delivery	<p>Supporting the planned rollout of National Digital Radio Project</p> <p>Continued implementation of the National Community Policing Model by installation of PULSE to non-networked stations</p>	<p>National Digital Radio Project progressed as scheduled</p> <p>Number of additional stations networked</p>	Each District Officer	Better service to citizens
Ensure value for money in the management of resources	<p>Alignment of the 2010 Garda budget with the Divisional Policing Plan</p> <p>All major Operations costed and adhering to allocated budgets</p> <p>Enhancing the reporting structures within the Division</p>	<p>Policing priorities financed within the Divisional budget</p> <p>A streamlined organisational reporting structure implemented across the Division</p>	Each District Officer	More effective use of resources

Divisional Contact Details

Chief Superintendent **Dónall Ó Cualáin**
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Email..... donall.o.cualain@garda.ie
Garda Website..... www.garda.ie

District Officers:

Superintendent **Tom Curley, Galway Garda Station**.....(091) 538016
Superintendent **Noel Kelly, Salthill Garda Station**.....(091) 514727
Superintendent **Enda Walshe, Loughrea Garda Station**(091) 842877
Superintendent **John Healy, Gort Garda Station**(091) 636407
Superintendent **Tony Ó Domhnaill, Clifden Garda Station**.....(095) 22507
Superintendent **Marie Skehill, Tuam Garda Station**.....(093) 70846
Superintendent **Margaret Nugent, Ballinasloe Garda Station**.....(090) 9631896

Contact Numbers at Galway Garda Station:

Communications Room.....(091) 538000; 538001; 538002; 538003; 538009
Community Police: **Sergeant Bríd Ní Thuatháil**(091) 778245
Crime Prevention Officer: **Sergeant Pat Flanagan**(091) 538651
Detective Inspector: **D/Inspector Gerard Roche**.....(091) 538021
Detective Unit: **D/Sergeants John McElroy; William Beirne; Brendan Carroll**.....(091) 538027
District Office: **Sergeant Peadar Ryan**(091) 538016
Divisional Office: **Sergeant Shane Cummins**.....(091) 538011
Drugs Unit: **Sergeant Kevin Gately**.....(091) 538062
Fines Office: **Garda PJ Peyton**(091) 538079
Immigration Office (Liosban)(091) 778244
Inspector's Office:.....(091) 538030; 538031; 538032
Juvenile Liaison Office: **Gardaí Michael Heaney; Gerard Fahy, Ciara Moran**(091) 778246
PSV Office(091) 768005
Public Office(091) 538040; 538041
Regional Office: **Inspector Patrick Diskin**(091) 538006
Sergeant i/c: **Sergeant Padraic Dolan**(091) 538042
Traffic Unit: **Sergeants: J. J. Burke; Patrick Barrins** (Liosban) (091) 768007
(Oranmore) (091) 388035

Contact Numbers at Other District H.Q. Stations:

Salthill Garda Station(091) 514720
Loughrea Garda Station(091) 842870
Gort Garda Station(091) 636400
Clifden Garda Station.....(095) 22500
Ballinasloe Garda Station.....(090) 9631890
Tuam Garda Station(093) 70840