An Garda Síochána



Annual Policing Plan 2009 Wexford Garda Division

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An Garda Síochána Strategic Goals 2009

1 - National and International Security

To maintain National and International Security.

2 – Crime

To significantly reduce the incidence of crime and criminal behaviour.

3 - Traffic

To significantly reduce the incidence of fatal and serious injuries and improve road safety.

4 - Public Order

To significantly reduce the incidence of public disorder and anti-social behaviour in our communities.

5 - Ethnic and Cultural Diversity

To provide equal protection and appropriate service, while nurturing mutual respect and trust.

6 - Community Engagement

To build a Garda service that reflects the needs and priorities of the people of Ireland.

Foreword by Chief Superintendent John Roche

It gives me great pleasure to present you with the Annual Policing Plan 2009 for the new Wexford Division. The Wexford Division was implemented on the 2nd June 2008 as part of the Garda Boundary Alignment Project.

The Garda Siochana Corporate Strategy 2007 – 2009 sets out the six strategic goals, which the people in the organisation will strive to achieve over that three year period. That strategy also recognises the need for change in the way we go about our business through a clear and consistent focus on the key public imperatives of *public safety*, *public confidence* and transparent *public accountability*. Those corporate goals are reflected in this Annual Policing Plan for the Wexford Division. The Annual Policing Plan sets out the actions and performance indicators by which our performance will be measured throughout 2009.

The year ahead will provide challenges to all of us tasked with providing the policing service in the Wexford Division. The people we serve are entitled to expect the highest possible level of service and professionalism. Ensuring that we provide a service which meets, or exceeds, those expectations must be the responsibility of every one of us who work in the Division, both Garda and civilian alike. It is vital that we go about our business in a manner which reflects the core universal principles of legality, necessity, proportionality, accountability and non-discrimination.

We will work in partnership with both internal and external stakeholders to provide a visible Garda presence, an effective response to crime and antisocial behaviour, and an improved sense of security for the people who live within the Division. Our ultimate goal is to ensure that we provide an excellent policing service to all the communities in the Wexford Division.

As part of the preparation of this Policing Plan I undertook a consultative process, where submissions were invited from elected representatives, state agencies and non-government organisations that serve the communities within County Wexford. I thank you for your ongoing contributions, cooperation and support. Your feedback, suggestions, criticisms and constructive argumentation are much appreciated. This rich vein of communication, diversity of voice and ongoing dialogue is contributing significantly to our ongoing effectiveness and continuous improvement programmes.

I invite all of the people in the Wexford Garda Division to cooperate with us in our mission and in that regard I welcome approaches either formal or informal from any group / organisation or individual who feel that they have a contribution to make in this area and to send their views or suggestions in writing to me at Wexford Garda Station.

	Chief Superintendent
John Roche	•

Goal One – National & International Security To maintain National & International Security

National Actions	National Performance Indicators	Divisional Actions	Divisional Performance Indicators
Monitor the National and International environments to identify and analyse potential and emerging security threats Take positive action to prevent or contain identified threats Maintain and develop our capability to proactively and reactively respond to national and international security threats	 Number of terrorist attacks occurring within the state Operations targeted at terrorist groups Intelligence and information shared with international counterparts as appropriate Sources and quality of intelligence enhanced in each Garda Division Collaboration with international security agencies in the area of training increased 	 Identify, record and assess each threat to National and International Security received within the Division Initiate responses to the identified threats 	 List the number of potential targets within the Division every Q. The number of <u>risk/threat assessments completed</u> in respect of potential targets every Q. The number of <u>operational plans devised</u> to deal with each threat received every Q. Conduct a <u>review of all operational plans</u> prepared in relation to each threat received by Q2. List the <u>major emergency plans</u> reviewed and updated within each District every Q. Review the security arrangements of Rosslare Port by Q4. The Criminal Intelligence Officer will maintain a list of Radical Extremists living or working within the Division every Q. The Criminal Intelligence Officer will maintain a list of Subversives within the Division every Q. Number of persons arrested for subversive activity every Q. Number of persons prosecuted for subversive activity every Q.
			 Increase in number of registered intelligence sources <i>every Q</i>. Increase in the number of criminal intelligence reports on PULSE <i>every Q</i>.

Goal Two - Crime

- To significantly reduce the incidence of crime and criminal behaviour

National Actions	National Performance	Divisional Actions	Divisional Performance Indicators
Increase targeting of organised and serious crime networks including human trafficking networks	Indicators Detection Rate for illegal firearms increased Incidents where drugs are discovered for sale or supply increased Enhanced data on the incidence of human trafficking for exploitation with a view to increased detections	 Increase the number of detections under Firearms and Offensive Weapons Act Develop intelligence-led operations against groups and individuals engaged in the trafficking/sale of illegal drugs, guns and trafficking of immigrants within the Division Increase in intelligence-led operations by the Divisional Drugs Unit Continue to implement relevant sections of the National Drugs Strategy Develop and implement Monthly Action Plans in relation to street drug dealing/use Maintain an increase in Section 3 (Misuse of Drugs Act)drug seizures Maintain an increase in drugs searches of premises 	 Maintain an increase in the number of detections for the possession of Firearms every Q. Maintain an increase in the number of detections for the possession of offensive weapons every Q. Increase in detections under Section 3 of the Misuse of Drugs Act every Q. Increase in detections under Section 15 of the Misuse of Drugs Act every Q. The number of detections for the cultivation and manufacture of drugs every Q. Implement the relevant sections of the National Drugs Strategy every Q. The number of Divisional Drug Unit led targeted operations against individuals involved in the sale/supply of drugs every Q. The number of completed Profile Forms completed in respect of Drug Dealers operating within the Division every Q. Increase in drugs searches of premises by the Divisional Drugs Unit every Q.

National Actions	National Performance Indicators	Divisional Actions	Divisional Performance Indicators
Increase targeting of organised and serious crime networks including human trafficking networks	 Detection Rate for illegal firearms increased Incidents where drugs are discovered for sale or supply increased Enhance data on the incidence of human trafficking for exploitation with a view to increased detections 	Target groups and individuals engaged in gun crime within the Division	 The number of authorised firearms personnel who receive tactical and firearms training <i>every Q</i>. The number of firearms seized <i>every Q</i>. Maintain a reduction in incidents involving the use of firearms <i>every Q</i>. The number of operations initiated against identified criminal targets <i>every Q</i>. The number of operations within the Division that utilise Regional Surveillance Unit <i>every Q</i>. The number of Immigration offences detected by the Immigration Unit <i>every Q</i>.

	National Actions	National Performance Indicators	Divisional Actions	Divisional Performance Indicators
•	Target Property Crime including intellectual property and counterfeiting	Property Crime Reduced Detection rates for property crime increased	Develop specific District Action Plans to reduce nominated categories of high volume crime within the Division Crime Prevention Security	 Develop Divisional & District Crime reduction strategies implemented by QI. Maintain a reduction in incidents of headline crime every Q. Maintain the reduction in Thefts from Shops every Q. Maintain the reduction in Theft Other every Q. Maintain the reduction in Fraud every Q. Maintain the reduction in Burglary (not aggravated) every Q. Maintain the reduction in Aggravated Burglary every Q. Maintain reduction in Theft from MPV every Q. Maintain reduction in Theft of Pedal Cycles every Q. Maintain reduction in Unauthorised Taking of Pedal Cycles every Q. Maintain reduction in Unauthorised Takings of MPV's every Q. Maintain the reduction in Robbery of an Establishment every Q. Maintain the reduction in Robbery of cash or goods in transit every Q. Maintain the reduction in Robbery from the Person every Q. Maintain the reduction in Handling or Possession of Stolen Property every Q. Maintain the current detection rate every Q. Each district to identify areas to target crime prevention patrols every Q. The number of security assessments by the Crime Prevention Officer in
			Assessments.	respect of residential and commercial premises $every Q$.

	National Actions	National Performance Indicators	Divisional Actions	Divisional Performance Indicators
•	Target Property Crime including intellectual property and counterfeiting	 Property Crime Reduced Detection rates for property crime increased 	 Develop the Division's intelligence gathering and crime analysis capability to target prevent and solve crime Increase the number of intelligence reports submitted Crime trend patterns identified in each Division and corrective action developed 	 At least one uniform operation per District bi-monthly to target street crime (theft, criminal damage) every Q. Increase in the number of intelligence bulletins circulated by the Criminal Intelligence Officers every Q. The number of briefings by Criminal Intelligence Officers to weekly management meetings every Q. Review the number of trained Divisional Criminal Asset Profilers every Q. Obtain more detailed information during the course of searches every Q. The number of monthly crime trends and patterns identified and disseminated to all Districts every Q. Develop the current use of technology to enhance Intelligence-led initiatives to reduce headline crime by deploying resources to strategically targeted locations every Q. Develop monthly presentations for Divisional Management to analyse crime patterns / trends, hot spotting, volume, displacement etc every Q. The number of requests for analytical support from the Regional Crime Analysis Service every Q.
			Make the best use of the opportunities afforded by alternative sanctions allowed within the Criminal Justice System.	 Number of adult cautions <i>every Q</i>. Number of referrals to National Juvenile Office <i>every Q</i>. Number of restorative justice meetings under the JLO scheme <i>every Q</i>.

National Actions	National Performance Indicators	Divisional Actions	Divisional Performance Indicators
Target Property Crime including intellectual property and counterfeiting	Property Crime Reduced Detection rates for crime increased	 Profile and Targeting of Repeat Offenders. Ensure the swift execution of committal, bench and penal warrants 	 The number of profiles completed in respect of known recidivists operating in the Division and distribute photographic bulletins for the information of Divisional Personnel <i>every Q</i>. Increase <i>every Q</i> in the number of Bench Warrants executed Penal/Distress Warrants executed Committal Warrants executed
Increase the ability of An Garda Síochána to detect crime utilising forensic and other technological developments	 Detection rates for crime increased Detection rates for assaults increased 	 Enhance the Forensic and Investigative capability within the Division Enhance the Garda Síochána's serious crime investigation capacity 100% of arrested persons photographed and fingerprinted where legal authority exists Other arrested persons invited to provide fingerprints voluntarily Increased training in the taking of fingerprints and photographs 	 Maintain the current level of accredited scenes of crime examiners every Q. Maintain an increase in the number of detections achieved as a result of forensic examinations every Q. Percentage of arrested persons photographed and fingerprinted every Q.

National Actions	National Performance Indicator	Divisional Actions	Divisional Performance Indicator
Enhance organisational capability in managing the risks associated with sex offenders	All persons subject to the provision of the sexual offenders act 2001 risk assessed	Manage the risk posed by sex offenders registered within the Division	 Monitor sex offenders to ensure their compliance with terms of the Sexual Offenders Act 2001 <i>every Q</i>. Appoint an Inspector within the Division and a Sergeant within each District with responsibility for monitoring of sex offenders <i>by Q1</i>. Conduct one Seminar for Divisional Garda Management on the Sexual Offenders Act 2001 <i>by Q3</i>.
Ensure effective intervention in domestic violence incidents and crimes of a sexual nature	 Detection rate for sexual offences increased The number of arrests for domestic violence related incidents increased 	Manage the investigation of domestic violence incidents and crimes of a sexual nature occurring within the Division	 Maintain an increase in the detection rate for sexual offences <i>every Q</i>. Maintain an increase in the number of arrests for domestic violence related incidents <i>every Q</i>.
Divi	sional Outcome: Overall Crime	Reduced and Overall Detect	ion Rate Increased in the Wexford Division

Goal Three – Traffic

To significantly reduce the incidence of fatal and serious injuries and improve road safety

National Actions	National Performance Indicator	Divisional Actions	Divisional Performance Indicator
Targeted enforcement of both Road Traffic and Road Transport Legislation	 Incidence of drink driving determined utilising available data Targets appropriate to An Garda Síochána set out in the Road Safety Strategy 2007 – 2012 achieved 	Targeted enforcement of Road Traffic and Road Transport Legislation within the Division	 Maintain the increase in the number of MAT Checkpoints every Q. Maintain the increase in the number of Mandatory Alcohol Tests conducted every Q. The number of detections (positive tests) at MAT checkpoints every Q. The number of negative tests at MAT checkpoints every Q. Maintain the increase in Driving/In Charge of a vehicle while intoxicated detections every Q. Maintain the increase in Driving/In Charge of a vehicle under the influence of drugs every Q. Maintain the increase in use of F.C.P.S every Q. Maintain the increase in speeding detections every Q. Maintain the increase in Road Transport offence detections every Q. Maintain the increase in Traffic Light offence detections every Q. Maintain the increase in the number of detections for careless and dangerous driving every Q. Maintain the increase in the number of vehicles seized under Section 41 every Q. Maintain the increase in detections in seatbelt offences every Q. Maintain the increase in detections in mobile phone use offences while driving every Q. Develop a Divisional briefing document on PSV Regulations & Offences by Q1. The number of detection for breaches of PSV Regulations every Q.

National Actions	National Performance Indicator	Divisional Actions	Divisional Performance Indicator
Targeted enforcement of both Road Traffic and Road Transport Legislation	 Incidence of drink driving determined utilising available data Targets appropriate to An Garda Síochána set out in the Road Safety Strategy 2007 – 2012 achieved 	 Develop operations targeting offending young drivers Target hotspot areas for intensive traffic patrolling Correct bad driver behaviour on national primary routes Increase the Division's capability in Traffic Policing 	 Perform one operation per District each quarter focusing on boy racers and their modified vehicles <i>every Q</i>. Reduction in fatal collisions involving drivers in the 17-26 year age group <i>every Q</i>. Reduction in serious injury traffic collisions involving drivers in the 17-26 year age group <i>every Q</i>. Number of detections for modified vehicles in contravention of Regulations under the Road Traffic Acts <i>every Q</i>. Enhance the quality of fatal and serious injury traffic accident investigation files <i>every Q</i>. Promote the Safe Driving Award Scheme among Divisional personnel (H.Q. Directive 28/03) <i>every Q</i>. Conduct weekly inspections of the Divisional Fleet to ensure it is maintained to the highest safety standards, roadworthy, clean and in a serviceable condition <i>every Q</i>.

National Actions	National Performance Indicators	Divisional Actions	Divisional Performance Indicators
Promote Road Safety Awareness	The number of fatal and serious road collisions reduced	 Promote road safety awareness Utilise technology to enhance traffic operations Promote road safety in schools and colleges 	 The number of fatal and serious injury traffic collisions occurred <i>every Q</i>. The number of interactions with Local Authorities <i>every Q</i>. The number of Grade 1 HGV checkpoints performed in each Division <i>every Q</i>. Develop strategies to utilise leading technology to enhance traffic operations <i>every Q</i>. The number of the Road Safety Awareness Communications programmes delivered <i>every Q</i>. The number of Road Safety Promotion presentations delivered in schools and colleges <i>every Q</i>.
Further develop organisational capability in road policing	National Roads Policing Strategy developed and implemented	 Establish District Road Safety Teams Review of Collision Prone Zones within the Division 	 Each district to establish a District Road Safety Team by Q2. 100% of Collision Prone Zones review completed plans developed and actioned by Q1. Number of detections in Collision Prone Zones every Q.
		 N11 and N25 Incident Management Traffic Management Plans for large urban centres 	 Develop strategies to ensure that the average time from receiving a report of a serious incident to the conclusion of Garda activity that disrupts traffic movement on the N11/N25 will not exceed 90 minutes by Q2. Develop Traffic Management Plans for Wexford, Enniscorthy, Gorey and New Ross to deal with high volume traffic at peak times by Q1.
	Divisional Outcom	e: Improved Road Safety thro	ugh Increased Road User Compliance

Goal Four - Public Order

To significantly reduce the incidence of public order and anti social behaviour in our communities

National Actions	National Performance Indicators	Divisional Actions	Divisional Performance Indicators
 To manage public disorder and anti social behaviour in particular those problems associated with the night time economy Maintain and enhance organisational capability to effectively address incidents of public disorder 	 Incidents of public disorder reduced Incidents of criminal damage reduced Incidents of assault reduced 	Deploy public order patrols within the division	 The number of 'hot spots' identified in each district every Q. Develop a Policing Plan for each identified 'Hot Spot' by QI. Identify and target Public Order and anti-social behaviour in remote areas of the Division every Q. Maintain an increase in the number of arrests for incidents of public disorder every Q. Maintain a decrease in the number of Public Order incidents every Q. Maintain a decrease in the number of Drunkenness incidents every Q. Maintain an increase in the number of arrests for incidents of Criminal Damage every Q. Maintain a decrease in Criminal Damage incidents every Q. (Target 20) Maintain an increase in the number of arrests for incidents of Arson every Q. Maintain a decrease in Arson incidents every Q. Maintain a decrease in Assaults incidents every Q. Number of Behaviour Warnings issued under the Criminal Justice Act 2006 (adults) every Q. Number of Civil Orders applied for under the Criminal Justice Act 2006 (juveniles) every Q. Number of Behaviour Warnings issued under the Criminal Justice Act 2006 (juveniles) every Q. Number of Behaviour Contracts issued (juveniles) every Q. Number of Behaviour Orders applied for (juveniles) every Q.
		Pub Watch	• Engage with licensing trade to promote good relations and information sharing to help promote public safety and to reduce crime <i>every Q</i> .

National Actions	National Performance Indicators	Divisional Actions	Divisional Performance Indicators
To manage public disorder and anti social behaviour in particular those problems associated	 Incidents of public disorder reduced Incidents of criminal damage reduced 	Consultation with Off- Licenses	 The number of premises identified for breaches of legislation <i>every Q</i>. The number of prosecutions <i>every Q</i>.
 with the night time economy Maintain and enhance organisational 	Incidents of assault reduced	Target public order and antisocial behaviour 'hot-spots' through intelligence led initiatives	 The number of inter-agency anti-social behaviour initiatives implemented at District level <i>every Q</i>. The number of Gardaí trained in rigid handcuffs and pepper spray (when issued) <i>by Q4</i>.
organisational capability to effectively address incidents of public disorder		Enforce the law in relation to alcohol and drug related anti social behaviour	 The number of operations conducted focussing on the prevention and detection of the selling of alcohol to juveniles <i>every Q</i>. Maintain an increase in the number of inspections of licensed premises <i>every Q</i>. Number of prosecutions under Section 4 (1) Intoxicating Liquor Act 2003 (sale to drunk persons) <i>every Q</i> Examine the feasibility of establishing a "No Name Club" in Wexford and Enniscorthy <i>by Q2</i>.

National Actions	National Performance Indicators	Divisional Actions	Divisional Performance Indicators
To manage public disorder and anti social behaviour in particular	• Incidents of public disorder reduced	Enforce the law in relation to alcohol and drug related anti social behaviour	• The number of warnings issued to license holders under Section 4(2) Licensing (Combating Drug Abuse) Act, 1997 (Revoke Liq. Lic.) <i>every Q</i> .
those problems associated with the night time economy	 Incidents of criminal damage reduced Incidents of assault reduced 		• The number of applications to the District Court under Section 4(1) Licensing (Combating Drug Abuse) Act 1997 <i>every Q</i> .
Maintain and enhance	- incluents of assault reduced		 The number of warnings issued to license holders under Section 18(2) of Licensing (Combating Dru Abuse) Act, 1997 (Suspension Liq. Lic.) every Q.
organisational capability to effectively address incidents of public			 The number of applications in the District Court under Section 18(1) of Licensing (Combating Dru Abuse) Act, 1997 (Suspension Liq. Lic.) every Q.
disorder			 The number of Exclusion Orders applied for undo Section 3(1) Criminal Justice (Public Order) Act 2003 every Q.
			 The number of notices served under Section 4(2) Criminal Justice (Public Order) Act 2003 (Closur Order Catering Premises) every Q.
			 The number of applications for Closure Orders to the District Court under Section 4(1) Criminal Justice (Public Order) Act 2003 every Q.
			• The number of incidents of underage drinking eve Q .

Divisional Outcome: Safer Communities and Public places in County Wexford

Goal Five – Ethnic & Cultural Diversity

To provide equal protection and appropriate service, while nurturing mutual respect and trust

National Actions	National Performance Indicators	Divisional Actions	Divisional Performance Indicators
• Implement the Garda Diversity Strategy	• The implementation and evaluation of Garda Diversity Strategy	Implement the relevant sections of the Garda Diversity Strategy	• Action the relevant elements of the National Diversity strategy <i>by Q1</i> .
• Increase the capability and effectiveness of An Garda Síochána in creating an organisation representative of the community it serves	Percentage of new entrants from minority communities to An Garda Síochána (Full-time and Reserve) increased	Host an information day on Garda recruitment	Divisional information day on Garda recruitment held within each District within one month of a national Garda recruitment drive
Engage with ethnic and culturally diverse communities	Enhanced data on racist incidents with a view to increased detections	Develop policing strategies for minority and marginalised groups and communities	 Specific strategies deployed in each district to foster relations with ethnic groups every Q. Review of strategies deployed, carried out in the division by Q 4. Number of incidents perpetrated against persons from ethnic/religious minority groups every Q. Number of reported racially motivated incidents every Q. Number of prosecutions associated with racist incidents every Q. Number of referrals to victim support organisations relating to racist incidents every Q. The number of ethnic and cultural issues addressed in the context of Joint Policing Committees every Q.

National Actions	National Performance Indicators	Divisional Actions	Divisional Performance Indicators
Engage with ethnic and culturally diverse communities	Enhanced data on racist incidents with a view to increased detections	Enhance the Division's Ethnic and Cultural Services	 Appoint Sergeant in each District with responsibility for ethnic and cultural diversity issues by Q2. 100% of Community Gardaí trained as Ethnic Liaison Officers by Q3. The expansion of Ethnic Liaison Officers to other Garda Units by Q4. The number of directories of available interpreters distributed throughout the division every Q. The number of trained Ethnic Liaison Officers within the Division every Q. The number of joint meetings between ethnic and multi-cultural communities and An Garda Síochána every Q. The number of targeted initiatives with ethnic and culturally diverse groups every Q.
Divi	cional Outcomos A Carda Sarvia	o that Dofloots and Comics o	our Diverse Communities in County Wexford

Goal Six – Community Engagement

To build a Garda service that reflects the needs of and priorities of the people of Ireland

National Actions	National Performance Indicators	Divisional Actions	Divisional Performance Indicators
A National focus on Community Policing	Pilot of the National Model of Community policing implemented and evaluated	Implement the Garda National Model of Community Policing within the Division	 Action the relevant elements of the National Model of Rural and Urban Community policing in the Division <i>every Q</i>. Number of established Community Alert and Neighbourhood Watch Schemes <i>by Q2</i>. Number of reviews conducted on the effectiveness of Divisional Community Alert and Neighbourhood Watch schemes <i>by Q3</i>. The number of Divisional Community Alert and Neighbourhood Watch committee meetings <i>every Q</i> The number of District Community Alert and Neighbourhood Watch committee meetings <i>every Q</i> The number of Gardaí allocated to community policing duties within each District <i>every Q</i>. Review Hospital Watch in the Wexford District <i>by Q2</i>. Review the implementation of Costal Watch within the Division <i>by Q2</i>. Each District to update Key Holders Register <i>by Q4</i>.
• Engage with older people	Satisfaction levels of older people increased	Focus Neighbourhood Watch initiatives at the elderly and vulnerable persons/groups	 Work with community and voluntary groups to protect the elderly and other vulnerable groups in the community, through Neighbourhood Watch and Community Alert schemes <i>every Q</i>. Each person who is of a pensionable age who is a victim of burglary shall have a community Garda visit with crime prevention advice and reassurance offered which will be recorded on PULSE ever Q. The Wexford District to pilot the introduction of a register of Senior Citizens and record visits in this register every Q.

National Actions	National Performance Indicators	Divisional Actions	Divisional Performance Indicators
• Engagement with all members of the community	National Performance Indicators • Garda involvement in Joint Policing Committees	Engage fully in Joint Policing Committees	 Divisional Performance Indicators Divisional or District Officers appointed to all Joint Policing Committees (JPCs) as appropriate every Q. Recommendations from JPCs incorporated in all Divisional and District Policing Plans as appropriate every Q. The number of Joint Policing Committees meetings every Q. All recommendations emanating from Joint Policing Committees are assessed and actioned as appropriate every Q. Increase the number of high visibility patrols in RAPID areas every Q. Number of RAPID meetings attended every Q. Number of Garda initiatives in R.A.P.I.D. areas every Q. Maintain coaching of football to pupils in the schools in the RAPID Areas: Kennedy Park, Faythe, Scoil Mhuire CBS every Q. Identify further locations which may be suitable for Garda Youth Diversion Projects in the Wexford Division every Q. Each District to appoint School Liaison Gardaí to each school in the Wexford Division every Q.

National Actions	National Performance Indicators	Divisional Actions	Divisional Performance Indicators
Enhance An Garda Síochána's victim related services	 Two Family Liaison Officers appointed in every Garda District Letters to victims of crime issued in all appropriate cases 	 Build and utilise Garda capability in the provision of victim related services 100% of crime victims contacted in writing advising them of the availability of victim support services Examine response times 	 100% of crime victims contacted in writing advising them of the availability of victim support services <i>every Q</i>. The number of trained Family Liaison Officers appointed in each District <i>by Q3</i>. Utilise the service of Family Liaison Officers in the investigation of 100% of incidents involving a fatality <i>every Q</i>. Utilise the service of Family Liaison Officers in the investigation of non fatal incidents as deemed appropriate <i>every Q</i>. Achieve a 70% response to Emergency Calls within 20 minutes <i>every Q</i>. Achieve a 90% response to Emergency Calls within 50 minutes <i>every Q</i>.
	Divisional Outcome: A Garda	Service that Reflects the Need	ls and Priorities of the People of Wexford