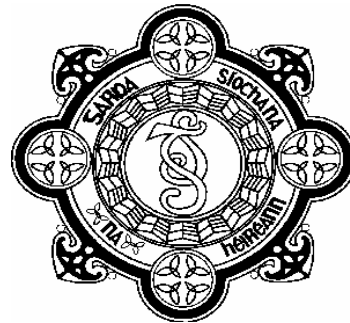


D.M.R. South – Divisional Policing Plan 2009

An Garda Síochána



D.M.R. South Division

Annual Policing Plan 2009

FOREWORD:-

I am pleased to present the Annual Policing Plan 2009 for the D.M.R. South Division which incorporates the Garda sub districts of Crumlin, Sundrive Road, Terenure, Rathmines, Tallaght and Rathfarnham. This Annual Policing Plan 2009 is the final one of our Corporate Strategy 2007 – 2009 and includes the priorities for An Garda Síochána as determined by the Minister for Justice, Equality and Law Reform under Section 20 of the Garda Síochána Act, 2005.

The core objectives outlined throughout this Policing Plan is to prevent and detect crime and to deliver a first class policing service to our stakeholders through committed leadership, providing high visibility policing, maintaining a partnership approach with the community and making the best use of our resources in terms of personnel and equipment to achieve best results.

We must continue to target those people intent on committing crime and also those people engaging in anti-social behaviour so as to make our communities safe places to visit, reside and work in.

Road traffic enforcement aimed at reducing road deaths and serious injuries will remain a top priority so as to improve road safety.

I remain committed towards delivering a professional policing service based on engagement with the communities, the business sectors democratically elected representatives and also in maintaining partnership with the different agencies.

I will be reviewing this Policing Plan with my management team periodically throughout 2009 and adjustments will be made if circumstances dictate so as to ensure that we remain on course in achieving best results in respect of the strategic goals outlined throughout the Policing Plan.

By working together and building on the excellent work of the membership of the Divisional Force throughout 2008 we can achieve a lot for the good of society in 2009.

Any comments or suggestions from interested parties are most welcome.

(John Manley)
Chief Superintendent



VISION

‘Excellent people delivering policing excellence’.

MISSION

To achieve the highest attainable level of Personal Protection,
Community Commitment and State Security.

VALUES

- Having respect for people and accepting diversity in all its forms
- Protecting human rights and adhering to the principles of fairness and justice
- Maintaining partnerships with the community
- Individual responsibility and transparent public accountability
- Honesty, professionalism and ethical leadership
- Continuously learning and embracing change.

AN GARDA SÍOCHÁNA STRATEGIC GOALS 2009

1. NATIONAL AND INTERNATIONAL SECURITY

To maintain national and international security.

2. CRIME

To significantly reduce the incidence of crime and criminal behaviour.

3. TRAFFIC

To significantly reduce the incidence of fatal and serious injuries and improve road safety.

4. PUBLIC ORDER

To significantly reduce the incidence of public disorder and anti-social behaviour in our communities.

5. ETHNIC AND CULTURAL DIVERSITY

To provide equal protection and appropriate service, while nurturing mutual respect and trust.

6. COMMUNITY ENGAGEMENT

To build a Garda service that reflects the needs and priorities of the people of Ireland.

PRIORITIES FOR AN GARDA SÍOCHÁNA FOR 2009

Determined by the Minister for Justice, Equality and Law Reform

Background:-

The function of An Garda Síochána under section 7 of the Garda Síochána Act 2005 is as follows:-

- a) preserving peace and public order
- b) protecting life and property
- c) vindicating the human rights of each individual
- d) protecting the property of the State
- e) preventing crime
- f) bringing criminals to justice, including by detecting and investigating crime
- g) regulating and controlling road traffic and improving road safety

and carrying out such other functions conferred by law, including those relating to immigration.

In producing his policing plan the Garda Commissioner is required to have regard to the priorities of the Minister for Justice, Equality and Law Reform and to the Garda Strategy Statement – currently the Garda Síochána Corporate Strategy 2007 – 2009. The Commissioner is also required to have regard to relevant Government policy. This includes the provisions of the Programme for Government and the specific Government strategies in relation to road safety, drugs, youth justice, victims of crime and the proposed strategy on domestic and sexual violence.

Priorities for 2009

The Minister has determined the following matters as special priorities for An Garda Síochána for 2009 in accordance with Section 20 of the Garda Síochána Act 2005.

1. National and International Security

To protect the security of the State and the people against domestic and international terrorism.

2. Crime

To target serious crime, in particular organised gun and drug related crime.

3. Traffic

To improve road safety by taking appropriate measures to reduce the number of deaths and serious injuries on the roads.

4. Public Order

To preserve peace and public order in co-operation with local communities, in particular by targeting disorder arising from binge drinking.

5. Customer Service

6. To complete and implement a Garda charter which will improve the Garda response to calls for service and which will contain commitments on the level of community policing service which the public can expect from Gardaí.

7. Illegal immigration and Human Trafficking

To protect national sovereignty, the frontiers of the State and the integrity of the State's immigration systems and to prevent and target human trafficking and people smuggling through the effective enforcement of national and international immigration law.

Process Owners of the strategic goals in each Garda District:

1. NATIONAL AND INTERNATIONAL SECURITY

Detective Superintendent D. Donegan, Crumlin

2. CRIME

Detective Inspector B. Sutton, Crumlin / Detective Inspector P. Lordan, Tallaght / Detective Inspector G. Begley, Terenure

3. TRAFFIC

Inspector B. Reynolds, Terenure / Inspector J. Keohane, Tallaght / Inspector D. Errity, Crumlin

4. PUBLIC ORDER

Inspector Liam Kelly, Crumlin / Inspector Thomas Murphy, Tallaght / Inspector H. Fitzpatrick, Terenure

5. ETHNIC AND CULTURAL DIVERSITY

Inspector J. Sheridan, Rathmines / Inspector D. Meade, Crumlin / Inspector G. Delmar, Tallaght

6. COMMUNITY ENGAGEMENT

Inspector J. Flood, Terenure / Inspector J. Lambert, Sundrive Road / Inspector G. Delmar, Tallaght

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Strategic Goal One – National and International Security – To maintain National and International Security			
Process Owner – Detective Superintendent Denis Donegan, Crumlin			
Regional Actions	Regional Performance Indicators	Divisional Actions	Divisional Performance Indicators
<ul style="list-style-type: none"> • Support Garda units dedicated to combating subversive activity and emerging security threats. • Identify and monitor all targets with subversive / Islamic militant links. • Constant liaison and cooperation with the Special Detective Unit (S.D.U.) • Sustain and continue our regional capability to effectively respond to immediate national and international security threats. 	<ul style="list-style-type: none"> • Number of individuals arrested and / or prosecuted for terrorist /subversive / Islamic militant offences. • Number of threats identified. 	<ul style="list-style-type: none"> • Assist Garda units committed to eradicating subversive activity and emerging security threats • Recognise, classify and monitor persons with subversive /Islamic militant links • Regular liaison and teamwork with S.D.U. • Maintain our divisional capability to successfully react to immediate national and international security threats in consultation with the Garda specialist units. 	<ul style="list-style-type: none"> • Number of persons arrested / prosecuted for terrorist / subversive / Islamic militant crimes. • Number of individuals identified / profiled. • No terrorist attacks occurring within the Division • Sources and quality of intelligence enhanced within the Division. • Number of threats identified.
Divisional Outcome: A safe and secure State and a positive contribution to International Security			

<p align="center">Goal Two - Crime - To significantly reduce the incidence of crime and criminal behaviour Process Owners - Det. Inspector B. Sutton, Crumlin / Det. Inspector P. Lordan, Tallaght / Det. Inspector G. Begley, Terenure.</p>			
Regional Actions	Regional Performance Indicators	Divisional Actions	Divisional Performance Indicators
<ul style="list-style-type: none"> Individuals involved in organised and serious crime will continue to be targeted through intelligence led operations to target gun crime, the drugs trade and human trafficking. Target payment card fraud. 	<ul style="list-style-type: none"> Increase in possession of firearm incidents. Increase in the detection rate for possession of firearms offences. Increase in detections of importation of drugs, cultivation and manufacture of drugs, and possession of drugs for sale or supply. Reduce overall number of fraud / deception incidents. 	<ul style="list-style-type: none"> Those involved in organised and serious crime will be targeted by way of intelligence led operations to tackle gun crime, the drugs trade and human trafficking. Target payment card fraud. 	<ul style="list-style-type: none"> Increase in possession of firearm incidents. Increase the detection rate re unauthorised possession of firearms. Enhanced data on the incidence of human trafficking for exploitation with a view to increased detections. Increase the detection rate re importation of drugs, cultivation and manufacture of drugs, and possession of drugs for sale or supply. Reduce the rate of fraud / deception incidents.

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<ul style="list-style-type: none"> • Target property related crime. • Campaigns at regional and local level to heighten public awareness in relation to the prevention of domestic burglaries, unauthorised takings and theft from M.P.V. • Pro-actively manage the sex offenders register. 	<ul style="list-style-type: none"> • Reduction in the number of property related crimes. • Increase in the detection rate achieved in property related crimes. • Campaigns mounted in each Garda Division /District. • Increase in the detection rate for sexual offences. 	<ul style="list-style-type: none"> • Target crimes against property. • Campaigns throughout the Division aimed at enlightening the public on ways to prevent domestic burglaries, unauthorised taking of vehicles and thefts from same. • Pro-actively manage the sex offenders register. 	<ul style="list-style-type: none"> • Reduction in the number of crimes against property. • Increase the detection rate of crimes against property. • Campaigns implemented in each District in the Division. • Increase in the detection rate for sexual crimes.
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<ul style="list-style-type: none"> • Inspectors to be appointed in each District to ensure domestic violence policies are fully implemented. • Support the implementation of the National Model of Crime Prevention and Reduction. • Continue the process of expanding the Case Management System for juveniles and adults in every D.M.R. Division. 	<ul style="list-style-type: none"> • Inspector appointed to monitor and support persons at risk of domestic violence. • Increase in the detection rate for incidents of domestic violence. • Support the implementation of the National Model of Crime Prevention and Reduction. • Continued expansion of the Case Management System. 	<ul style="list-style-type: none"> • The appointment of an Inspector in each District to oversee compliance with domestic violence policies. • Support the implementation of the National Model of Crime Prevention and Reduction. • Continue expanding the Case Management System for juveniles and adults in the Division. 	<ul style="list-style-type: none"> • An Inspector appointed in each District to liaise with and support persons at risk of domestic violence. • Increase the detection rate for incidents of domestic violence. • Number of arrests for domestic violence related incidents increased. • Support the implementation of the National Model of Crime Prevention and Reduction. • Continued expansion of the Case Management System.
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<ul style="list-style-type: none"> • Increase the number of bench, penal, distress and committal warrants executed. • Monitor criminal behaviour on public transportation and make DART, Luas and Dublin Bus a safer place to travel. 	<ul style="list-style-type: none"> • Increase in the number of <ul style="list-style-type: none"> • Bench Warrants executed • Penal Warrants executed • Distress Warrants executed • Committal Warrants executed. • Frequency of liaison meetings between Public Transport Operators and An Garda Síochána. 	<ul style="list-style-type: none"> • Execute greater numbers of bench, penal, distress and committal warrants. • Target criminal behaviour on public transport services so that DART, Luas and Dublin Bus are safer modes of transport. 	<ul style="list-style-type: none"> • Number of <ol style="list-style-type: none"> 1. Bench Warrants executed 2. Penal Warrants executed 3. Distress Warrants executed 4. Committal Warrants executed • Number of liaison meetings between Public Transport Operators and An Garda Síochána. • Number of meetings with Dublin Bus Forum in Tallaght. • Detection rates for assaults increased. • New CCTV system in Tallaght operational.
<p>Divisional Outcome: Serious and organised crime undermined within the Division. Reduction in property crime and increased detections. An Garda Síochána’s ability to detect offenders increased. Risk posed by sex offenders subject to the provisions of legislation reduced. Increased confidence in An Garda Síochána’s ability to investigate crimes involving domestic violence and those of a sexual nature.</p>			

<p align="center">Goal Three – Traffic - To significantly reduce the incidence of fatal and serious injuries and improve road safety Process owners – Inspector B. Reynolds, Terenure / Inspector J. Keohane, Tallaght / Inspector D. Errity, Crumlin</p>			
Regional Actions	Regional Performance Indicators	Divisional Actions	Divisional Performance Indicators
<p>Through greater visibility and enforcement increase compliance of Road Traffic Legislation within the Region by:-</p> <ul style="list-style-type: none"> • Implementing the Regional Road Policing Operations Plan (Appendix A). • Intelligence led initiatives to changing young driver behaviour. • Develop an intelligence led initiative to identify and target persistent offenders and un-roadworthy vehicles. 	<p>Increase in:</p> <ul style="list-style-type: none"> • Drink driving detections. • Drug driving detections. • Road Transport offence detections. • Number of M.A.T. checkpoints (manual return). • Number of persons breathalysed (manual return). • Number of intelligence led operations. • Number of disqualified drivers detected. • Number of persons wanted on warrant for serious traffic offences detected. • Number of section 41 vehicle seizures. 	<ul style="list-style-type: none"> • Through greater visibility and enforcement increase compliance of Road Traffic legislation within the Division by:- • Implementing the Regional / Divisional Road Policing Operations Plan • Intelligence led initiatives aimed at changing young driver behaviour. • Develop an intelligence led initiative to identify and target persistent offenders and un-roadworthy vehicles. 	<p>Increase in:</p> <ul style="list-style-type: none"> • Drink driving detections. • Drug driving detections. • Road Transport offence detections. • Number of M.A.T. checkpoints (manual return). • Number of persons breathalysed (manual return). • Number of intelligence led operations. • Number of disqualified drivers detected. • Number of persons wanted on warrant for serious traffic offences detected. • Number of section 41 vehicle seizures.

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<ul style="list-style-type: none"> • Deployment of Automated Robot Speed Detection Van at Speed Enforcement Zones. • Utilisation of intercept speed detection equipment. • Develop an Automatic Number Plate Recognition (ANPR) Operational Strategy for the Region. • Develop and implement a strategy to reduce the risks to vulnerable road users within the Region. 	<ul style="list-style-type: none"> • Number of offences for non-compliance of NCT Regulations • Number of automated speed detections by speed limit zone. • Number of intercept speed detections by speed limit zone. • ANPR Strategy implemented. <p>Reduction in:</p> <ul style="list-style-type: none"> • Fatal and serious injury traffic collisions achieved. • Reduction in fatal and serious collisions involving drivers in the 17-26 year age group. 	<ul style="list-style-type: none"> • Deployment of Automated Robot Speed Detection Van at Speed Enforcement Zones. • Utilisation of intercept speed detection equipment. • Develop an ANPR Operational Strategy for the Region / Division. • Develop and implement a strategy to reduce the risks to vulnerable road users within the Division. 	<ul style="list-style-type: none"> • Number of offences for non-compliance of NCT Regulations • Number of automated speed detections by speed limit zone. • Number of intercept speed detections by speed limit zone. • ANPR Strategy implemented. <p>Reduction in:</p> <ul style="list-style-type: none"> • Fatal and serious injury traffic collisions achieved. • Reduction in fatal and serious collisions involving drivers in the 17-26 year age group.
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<ul style="list-style-type: none"> • Regional and divisional traffic units increased in line with Strategic Review of Traffic Corp. 2005 • Develop new Roads Policing Roster for the D.M.R. • Implement the National Roads Policing Strategy. • Further develop a regional capability in roads policing. 	<ul style="list-style-type: none"> • Number of traffic personnel deployed within the Region. • New Roads Policing Roster implemented • National Roads Policing Strategy implemented • Appropriate resources identified and trained. 	<ul style="list-style-type: none"> • Regional and Divisional Traffic units increased in line with Strategic Review of Traffic Corp. 2005 • Develop new Roads Policing Roster for the Division. • Implement the National Roads Policing Strategy. • Further develop a divisional capability in roads policing. 	<ul style="list-style-type: none"> • Number of Traffic Personnel deployed within the Region. • New Roads Policing Roster implemented • National Roads Policing Strategy implemented • Appropriate resources identified and trained.
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Divisional Outcome:- Reduction in incidence of fatal and serious injuries and improved road safety through increased road user compliance. Significant contribution to the free flow of traffic.

Goal 4 – Public Order - To significantly reduce the incidence of public order and anti social behaviour in our communities

Process Owners – Inspector L. Kelly, Crumlin / Inspector Thomas Murphy, Tallaght / Inspector H. Fitzpatrick, Terenure

Regional Actions	Regional Performance Indicators	Divisional Actions	Divisional Performance Indicators
<ul style="list-style-type: none"> • Increase Garda visibility in urban centres and known trouble spots at night and on weekends thereby adopting a low tolerance stance in relation to alcohol and drug related anti-social behaviour. 	<ul style="list-style-type: none"> • Reduction in public disorder offences. • Number of Behaviour Warnings issued under the Criminal Justice Act 2006 (adults) • Number of Civil Orders applied for under the Criminal Justice Act 2006 (adults) • Number of Behaviour Warnings issued under the Criminal Justice Act 2006 (juveniles) • Number of Good Behaviour Contracts issued (juveniles) • Number of Behaviour Orders applied for (juveniles) • Number of Adult Cautions administered 	<ul style="list-style-type: none"> • Increase Garda presence / visibility in areas identified as trouble hot- spots at night and at weekends and adopt a “No Nonsense Approach” and a low tolerance stance in relation to alcohol and drug related anti-social behaviour. 	<ul style="list-style-type: none"> • Reduction in Public Disorder offences. • Number of Behaviour Warnings issued under the Criminal Justice Act 2006 (adults) • Number of Civil Orders applied for under the Criminal Justice Act 2006 (adults) • Number of Behaviour Warnings issued under the Criminal Justice Act 2006 (juveniles) • Number of Good Behaviour Contracts issued (juveniles) • Number of Behaviour Orders applied for (juveniles) • Number of Adult Cautions administered

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<ul style="list-style-type: none"> • Pro actively enforce the various Liquor licensing and Public Order legislation available to the Gardaí. 	<ul style="list-style-type: none"> • Increase in the number of inspections of licensed premises. • Number of prosecutions under S4 (1) Intoxicating Liquor Act 2003. • Number of warnings issued to license holders under S4(2) Licensing (Combating Drug Abuse) Act, 1997. • Number of applications to the District Court under S4(1) Licensing (Combating Drug Abuse) Act 1997. • Number of warnings issued to license holders under S18(2) of Licensing (Combating Drug Abuse) Act, 1997. • Number of applications in the District Court under S18(1) of Licensing (Combating Drug Abuse) Act, 1997. • Number of Exclusion Orders applied for under S3(1) Criminal Justice (Public Order) Act 2003. 	<ul style="list-style-type: none"> • Vigorous enforcement of the Liquor Licensing and Public Order legislation. 	<ul style="list-style-type: none"> • Number of inspections of licensed premises to be increased. • Number of prosecutions under S4 (1) Intoxicating Liquor Act 2003. • Number of warnings issued to license holders under S4(2) Licensing (Combating Drug Abuse) Act, 1997. • Number of applications to the District Court under S4(1) Licensing (Combating Drug Abuse) Act 1997. • Number of warnings issued to license holders under S18(2) of Licensing (Combating Drug Abuse) Act, 1997. • Number of applications in the District Court under S18(1) of Licensing (Combating Drug Abuse) Act, 1997. • Number of Exclusion Orders applied for under S3(1) Criminal Justice (Public Order) Act 2003.
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<ul style="list-style-type: none"> • Identify trends & patterns in relation to all forms of criminal damage. • Identify trends & patterns in relation to assaults 	<ul style="list-style-type: none"> • Number of notices served under S4(2) Criminal Justice (Public Order) Act 2003. • Number of applications for Closure Orders to the District Court under S4(1) C.J.(P.O.) Act 2003. • Reduction in the number of Criminal Damage offences. • Reduction in the number of incidents of assault. 	<ul style="list-style-type: none"> • Monitor trends & patterns in respect of all types of criminal damage incidents. • Monitor trends & patterns in relation to assaults. 	<ul style="list-style-type: none"> • Number of notices served under S4(2) Criminal Justice (Public Order) Act 2003. • Number of applications for Closure Orders to the District Court under S4(1) C.J.(P.O.) Act 2003. • Reduction in the number of Criminal Damage offences. • Identify perpetrators of graffiti by utilising the tagging system introduced in the 'M' (Tallaght) and 'P' (Terenure) Districts. • Reduction in the number of incidents of assault.
<p>Divisional Outcome:- Safer Communities and Public Places.</p>			

Goal Five – Ethnic & Cultural Diversity - To provide equal protection and appropriate service while nurturing mutual respect and trust Process Owners – Inspector D. Meade, Crumlin / Inspector G. Delmar, Tallaght / Inspector J. Sheridan, Rathmines.			
Regional Actions	Regional Performance Indicators	Divisional Actions	Divisional Performance Indicators
<ul style="list-style-type: none"> • Implement the Garda Diversity Strategy as appropriate in each Division. • Encourage recruitment of and answer queries from, interested members of ethnically diverse communities in relation to joining An Garda Síochána. 	<ul style="list-style-type: none"> • Action the relevant elements of the National Diversity Strategy. • Evaluate the implementation of the Diversity Strategy on a quarterly basis. • Information provided to interested members of ethnically diverse communities in relation to recruitment into An Garda Síochána. 	<ul style="list-style-type: none"> • Implement the Garda Diversity Strategy as applicable to the Division. • Encourage recruitment of and supply information / literature to persons from ethnically diverse communities who are interested in joining An Garda Síochána. 	<ul style="list-style-type: none"> • The relevant elements of the National Diversity Strategy to be implemented. • Assess the implementation of the Diversity Strategy every quarter. • Supply information / literature to interested persons from ethnically diverse communities in relation to recruitment into An Garda Síochána. • The number of new entrants from minority communities to An Garda Síochána (full time and Reserve Gardai)

<ul style="list-style-type: none">• Utilise community Gardaí to increase detections of racist incidents.	<ul style="list-style-type: none">• Record and review all racist incidents on PULSE.• Increase detections of racist incidents and number of racist incidents recorded.	<ul style="list-style-type: none">• Members of community policing units to be utilised to a greater extent to increase detections of racist incidents.	<ul style="list-style-type: none">• All racist incidents to be recorded and reviewed on PULSE.• Increase detections of racist incidents and number of racist incidents recorded.• Enhanced data on recorded racist incidents.
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Divisional Outcome:- A Garda Service that reflects and serves our Diverse Communities.

Goal 6 - Community Engagement - To build a Garda service that reflects the needs and priorities of the people of Ireland. Process Owners – Inspector J. Lambert, Sundrive Road / Inspector G. Delmar, Tallaght, / Inspector J. Flood, Terenure			
Regional Actions	Regional Performance Indicators	Divisional Actions	Divisional Performance Indicators
<ul style="list-style-type: none"> • Implement the Garda National Model of Community Policing regionally. • Implement Garda targets of the National Youth Justice Strategy regionally. • Commence pilot of the Garda Charter regionally. • Engage with partner agencies in relation to satisfaction of older people with Garda service. 	<ul style="list-style-type: none"> • Action the relevant elements of the National Model of Community Policing in each Division. • Action the relevant elements of the National Youth Justice Strategy in each Division. • Commence pilot of the Garda Charter. 	<ul style="list-style-type: none"> • Implement the Garda National Model of Community Policing. • Implement Garda targets of the National Youth Justice Strategy. • Commence pilot of the Garda Charter. • Engage with partner agencies in relation to satisfaction of older people with Garda service. 	<ul style="list-style-type: none"> • Implement the relevant elements of the National Model of Community Policing in each District. • Implement the relevant elements of the National Youth Justice Strategy in each District. • Commence pilot of the Garda Charter.

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<ul style="list-style-type: none"> • Each person of pensionable age who is a victim of domestic burglary or assault shall have a community Garda visit with crime prevention strategies and reassurance offered which will be recorded on PULSE. • Increase the level of Garda uniformed visibility throughout the Region. • The development of partnerships by consultation with the Joint Policing Committees working together to achieve a Garda service addressing the needs of the community. 	<ul style="list-style-type: none"> • The proportion of persons of pensionable age, who have been victims of domestic burglary or assault that have received a visit from their community Garda and have been given crime prevention strategies and reassurance. • Chief Superintendents or Superintendents appointed to all Joint Policing Committees as appropriate. • 100% attendance at all Joint Policing Committees meetings. • All recommendations emanating from Joint Policing Committees are assessed and actioned as appropriate. 	<ul style="list-style-type: none"> • All persons of pensionable age who are victims of domestic burglary or Assault will have a visit from a community Garda and offered crime prevention advice / literature and reassurance and the details recorded on Pulse. • A more prevalent presence of uniformed Gardai throughout the Division • The development of partnerships by consultation with the Joint Policing Committees working together to achieve a Garda service addressing the needs of the community. 	<ul style="list-style-type: none"> • The number of persons of pensionable age, who have been victims of domestic burglary or assault that have received a visit from their Community Garda and have been given crime prevention advice / literature / reassurance. • Chief Superintendents or Superintendents appointed to all Joint Policing Committees as appropriate. • 100% attendance at all Joint Policing Committees meetings • All recommendations emanating from Joint Policing Committees are assessed and implemented as appropriate.
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<ul style="list-style-type: none"> • Appoint and train Two Family Liaison Officers in each Garda District. • Engage with partner agencies in relation to satisfaction levels of victims of crime with Garda service. • Advise crime victims in writing in a timely fashion in appropriate cases the contact details of the investigating Garda and the availability of victim support services. • Improve response times. 	<ul style="list-style-type: none"> • Two trained Family Liaison Officers appointed and trained in each District. • Support the engagement process with partner agencies in relation to satisfaction with Garda service. • 100% of crime victims contacted in writing advising them of the availability of victim support services. • Achieve an 82% response to Emergency Calls (Priority 1) within 15 minutes. • Achieve a 94% response to Emergency Calls (Priority 1) within 30 minutes. 	<ul style="list-style-type: none"> • Appoint and train Two Family Liaison Officers in each Garda District. • Consult with partner agencies in relation to satisfaction levels of victims of crime with Garda service. • Advise crime victims in writing promptly where appropriate of the contact details of the investigating Garda and the availability of victim support services. • Improve response times. 	<ul style="list-style-type: none"> • Two trained Family Liaison Officers appointed and trained in each District. • Support the engagement process with partner agencies in relation to satisfaction with Garda service. • All crime victims contacted in writing advising them of the availability of victim support services. • Achieve an 82% response to Emergency Calls (Priority 1) within 15 minutes. • Achieve a 94% response to Emergency Calls (Priority 1) within 30 minutes.
<p>Divisional Outcome:- A Garda Service that is partnership based and Community Orientated. Improved communication with and services to victims of crime.</p>			

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