

# An Garda Síochána

Divisional Policing Plan

**Phort Lairge** 

2018

**Waterford Division** 

#### **Contents**

I)	Foreword	3
II)	Our Mission Framework	5
III)	Our Code of Ethics	6
IV)		
I)	Community Engagement and Public Safety	14
2)	Confronting Crime	19
3)	Roads Policing	24
4)	National and International Security	27
5)	Organisational Development and Capacity Improvement	29
	endix	

#### I) Foreword

I am pleased to introduce Waterford's Policing Plan for 2018, Our plan takes account of the priorities set out in our National Policing Plan 2018 and the priorities set out by the Minister and the Policing Authority, but it also takes account of the Joint Policing Committee's strategic plan. This plan, is therefore very sensitive to the needs and local factors that impinge on the safety and security of our citizens and challenge the spirit and resilience of our communities across Waterford City and County.

The members of An Garda Síochána in Waterford are determined that there can be no safe cover for groups or individuals who seek to intimidate, cause fear or inflict injury or loss on our citizens. We are determined that those who chose to put our Communities in fear are held to account for their actions and are challenged and dealt with in accordance with the rule of law.



Visibility, Community Policing and Engagement is a key tenant of our policing philosophy and being present and engaged with the Communities we serve provides the bedrock of our policing services in Waterford. In addition to our law enforcement actions, we are committed to supporting and working with our Community partners, such as Neighbourhood Watch and Community Alert to limit the oppourtunities afforded to those who may wish to engage in crime or anti-social behaviour in the Waterford Division. We will continue to use innovative practices such as the Purple Flag, Community Text Alert and Waterford City Safe to promote a safe and vibrant social space for all our citizens to enjoy. Through a dynamic and purposeful collaboration with our partners and stakeholders we are determined to create an environment that enables our citizens to live in thriving communities free from the impacts of crime, danger and disorder.

I would like to recognise the efforts of the members of staff working for An Garda Síochána in the Waterford Division and especially those who are on the frontline 24 hours a day, 7 days a week. Their flexibility and commitment has in no small way contributed, and continues to contribute, to ensuring that most violent, dangerous and committed criminals are challenged, constrained and stand answerable to the rule of law.

Finally, I would like to re-iterate the commitments made in our previous policing plans to reduce the level of carnage and death on our roads and the tragedy and heartbreak visited on the victims and families as a result. In 2018, we will work with our National partners to increase the capacity and resources available to our Roads Policing Unit and frontline members to challenge with those who engage in dangerous behaviours on our roads.

Ar scáth a chéile a mhairimid.

Padraig Dunne

Chief Superintendent

Waterford Division

## **II) Our Mission Framework**

Our Vision	21 <sup>st</sup> Century policing and security				
Our Mission	To deliver professional policing and security services with the trust, confidence and support of the people we serve				
Our Values	Service Delivering pro-active, responsive and impartial policing and security services				
	<b>H</b> onesty	Being honest, ethical and adhering to the principles of fairness and justice			
	<b>A</b> ccountability	Accepting individual responsibility and ensuring public accountability			
	<b>R</b> espect	Having respect for all people, their human rights and their needs			
	<b>P</b> rofessionalism	Providing a professional policing service and security to all communities			
	<b>E</b> mpathy	Demonstrating empathy through the human qualities of compassion, understanding and tolerance			

#### **III) Our Code of Ethics**

,	de of Ethics		
Duty to Uphold the Law	I will uphold and obey the law and fulfill my responsibilities in a fair and impartial way	Authority and Responsibility	I will act with self-control, even when provoked or in volatile situations  I will take responsibility for my actions and omissions, and I will be accountable for them
Honesty and	*** I will be honest and will act with integrity		I will support my colleagues to the best of my ability as they carry out their duties and responsibilities
Integrity	I will always seek the truth by establishing and reporting facts in an honest and objective way		I will only give instructions that I reasonably believe to be lawful and I will carry out lawful instructions to the best of my ability
	I will not abuse my power or position and will have the courage to oppose and report any such abuses by colleagues		I will challenge instructions that I believe to be unlawful or contrary to the principles set out in this Code
	I will act in the public interest and not allow circumstances to arise that		I understand that any decision not to follow an instruction needs to be fully justified
	might compromise, or appear to compromise, myself or the Garda Síochána		I will make sure that I do not take - any substance, such as alcohol or drugs, that will make me unfit for work
	I will appropriately declare and manage any actual or potential conflict of interest that might impair my ability to carry out my duty or weaken public confidence in the Garda Síochána - this includes any conflict that		***
	ight arise from a personal or business relationship outside of my work the Garda Síochána ***	, once i oneis	I will respect the human rights of all people, including the right to life, to security of the person and bodily integrity; to freedom of expression; to freedom of assembly and association; to privacy; and to be free from arbitrary arrest or detention
Respect and Equality	I will recognize and respect the dignity and equal human rights of all people		When it is necessary to use police powers to achieve an objective, I will make sure that my actions are in accordance with the law and proportionate
	I will treat people with courtesy and respect  I will treat everyone with fairness at all times, and not discriminate		Every time I make a decision as to whether or not to use police powers I will be prepared to account for my actions
	wrongfully		Wherever possible, I will explain my decisions to individuals affected
	I will oppose and challenge any behavior or language that demonstrates discrimination or disrespect, in particular with regard to vulnerable individuals or minority groups		When a situation requires me to use force I will, as soon as possible, make sure that the person I used force against is safe and receives any necessary assistance
	I will be sensitive to the vulnerabilities of individuals, for example because of their age or a disability		***
	I will be sensitive to the difficult circumstances individuals may find themselves in, when in contact with the Garda Síochána		
	I will show appropriate understanding and empathy to people I come into contact with		
	***		

# Information and Privacy

I will recognize and respect every person's right to privacy

I will interfere with this right only when it is lawful and necessary to achieve a legitimate objective

I will never hide, exaggerate, invent, interfere with or improperly destroy information or evidence

I will gather, retain, access, disclose or process information only in accordance with the law and principles of data protection

I will not improperly convey Garda information to the media or any third party

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#### Transparency and Communication

I will communicate and cooperate openly and effectively with colleagues, the public and with other organisations as much as possible

I will give timely and truthful information as long as this is in accordance with the law and does not compromise an ongoing investigation – examples of this include updating victims and witnesses about investigations

I will fulfil any duty to disclose information and records, including information for accused people or for the Garda Ombudsman, in accordance with the law and in a timely, truthful and transparent manner

I will make sure those victims of crime are made aware of their rights as soon as possible

I will make sure that I communicate information in a manner that is respectful, easy to understand and sensitive to the circumstances

I will keep accurate, complete records, especially of all interviews and complaints

I will make sure that, unless the nature of an assignment prohibits it, I will openly display my Garda identification when I am at work

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#### Speaking Up and Reporting Wrongdoing

I will never ignore a colleague's unprofessional, unethical, illegal, or corrupt behavior, regardless of the person's identity, role, rank or grade

I will protect the integrity of the Garda Síochána by rigorously opposing unprofessional, unethical, illegal, or corrupt behavior

Where the seriousness of the issue warrants it, I will report, challenge or take action against such behavior

I will support any colleague who speaks up in accordance with the law and this Code and challenge anyone who victimises a person for speaking up

I will encourage and facilitate speaking up and reporting wrongdoing at every level in the organisation

I will ensure that matters brought to my attention are considered, are investigated where necessary, and the appropriate action taken

I will be open to matters raised by colleagues and learn from feedback and from reports of wrongdoing

#### Leadership

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I will contribute to a positive and healthy working environment

I will maintain and promote professional standards and the standards of this Code

I will aim to behave in a manner which brings credit on the Garda Síochána and myself and so promote public confidence in policing

I will be accountable for orders or instructions I give to others, for the carrying out of those orders and for their consequences

I will strive to make sure that people I work with carry out their duties in a way that follows this Code

I will make sure that people I work with are effectively supported and guided in performing their duties and maintaining this Code

I will do whatever I can, in my role, to protect and support the physical and mental wellbeing of people I work with

I will ensure that matters brought to my attention are considered, are investigated where necessary, and the appropriate action taken

I will be open to matters raised by colleagues and learn from feedback and from reports of wrongdoing

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#### **IV) The Community We Serve**

Dungarvan

TIPPERARY

The Division of Waterford is approximately 1,900 sqkm and stretches from Youghal Bridge in East Cork to the Kilkenny and Wexford Borders in the East of the County. It is responsible for the policing of the entire County of Waterford with the exception of a small proportion of land West of Youghal Bridge and some small areas south of Clonmel and Carrick on Suir. However, it does police and area of approximately 25 sqkm, in South Kilkenny, an area known as Ferrybank.

Waterford City, which is the gateway city for the South East. The County of Waterford has a population of 116,401<sup>1</sup>, however the Division is also responsible for the policing of an area in South Kilkenny known as "Ferrybank". In the 2016 census, the population of Ferrybank was 5,217<sup>2</sup>. Thus the total population for the Division is estimated at in excess of 122,000 people.

Tramore

WATERFORD

<sup>&</sup>lt;sup>1</sup> CSO Statistical tables 2016 census.

<sup>&</sup>lt;sup>2</sup> CSO Statistical tables 2016 census

The county is geographically split in terms of its population profile with approximately 70,000 people living in the greater metropolitan area of Waterford City and 28,500 living in the west of the County in the town of Dungarvan and the Lismore area. The remainder, 19,400, live in the centre of the County in an area known as Comeragh, the largest town in this area is Kilmacthomas and it is primarily rural and is dominated by the Comeragh Mountain range.

There is a high dependency ratio<sup>3</sup> with 33% of the population under the age of 14 years and 19.9% over the age of 65 years.

The Labour participation rate is 60% and there is an unemployment rate<sup>4</sup> of 21.6%. There are 7 unemployment black spots in Waterford. The POBAL HP Index classifies Waterford as "Marginally below Average" on the Relative Index Score<sup>5</sup>.

Non Irish Nationals make up 10.2% of the population with the UK and Poland accounting for 5.2%. Approximately 87.1% of the population state they are White Irish, Travellers account for 0.4%, Black or Black Irish account for 1.3% and Asian or Asian Irish account for 1.2%.

The Division of Waterford. It has three Districts of Waterford, Tramore and Dungarvan. The Division has three main population centres, Waterford City, Dungarvan and Tramore.

Waterford City accounts for the largest proportion of the population with over 54,000 residents. Dungarvan and Tramore are the two main towns within the County and have populations of approximately 10,000 residents each. There are a number of small provincial towns also including Kilmacthomas and Lismore.

Waterford City and Dungarvan are the main Commercial and Economic centres. Waterford City has a number of significant employers in the pharma economy such as Sanofi Aventis, West Pharma and Genzeyme. GSK are located in Dungarvan. There is a large commercial port in Bellview, South Kilkenny which contains

<sup>&</sup>lt;sup>3</sup> Source: Economic Development Report, Waterford City Council 2013

<sup>&</sup>lt;sup>4</sup> Principle Economic Status Report

<sup>&</sup>lt;sup>5</sup> POBAL HP index

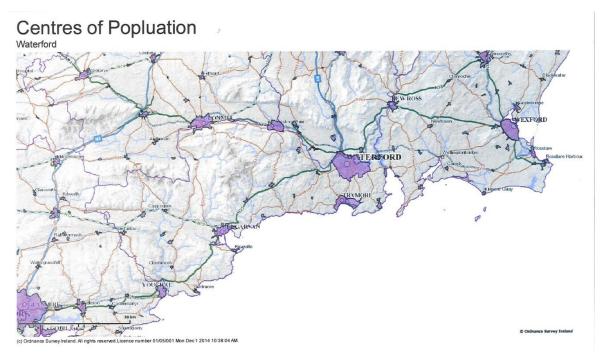
a Serviso II site and a number of small fishing ports including Dunmore East and Helvick. The County has a single Regional Airport in Tramore and a single Rail Connection to Waterford City. It is connected to Dublin via the M9 Motorway and to Cork via the N25 which runs through the spine of the County.

The Waterford Institute of Technology has four campuses located within Waterford City at the Cork Road, College Street, The Granary and Carriganore Sports Campus. The Carriganore campus also contains a technologies hub and includes development organisations such as TSSG. The Institute of Technology has over 10,000 students and over 1,000 members of staff. A large percentage of these staff commute to the institute each day and it is estimated that when students and the wider working population figures are factored in, the population of Waterford City can expand by up to 15,000 people on any given day.

The Division is divided into 3 Districts, Waterford, Tramore and Dungarvan. The Divisional Headquarters is based in Waterford City under the leadership of Chief Superintendent P Dunne. There are currently 3 Superintendents in the Division, attached to Waterford, Dungarvan and Tramore.

Outside of the 3 District Headquarter stations, there are 16 Sub-District Stations. These stations are geographically dispersed throughout the County and are based in small population centres or towns, such as Lismore, Ardmore, Kilmeaden etc. The largest of these centres are, Dunmore East, Portlaw, Kilmacthomas and Lismore.

The map below shows the dispersal of the population centres in Waterford.



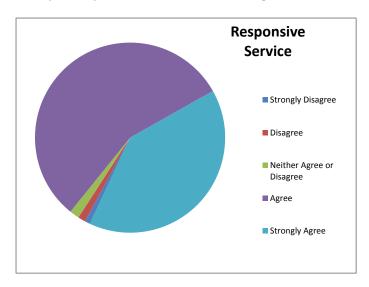
As is illustrated, apart from the 3 main population centres, the population within the county is extremely dispersed. In response to this geographical dispersal and to make the most effective use of scarce policing resources, the Districts of Tramore and Dungarvan, have centralised the rural policing response to the towns of Lismore and Kilmacthomas, from where they police the wider community.

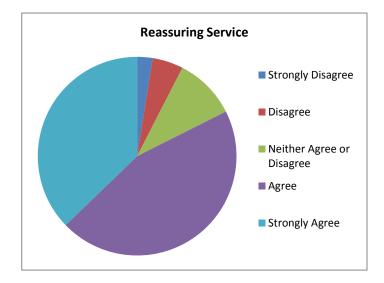
The Waterford Division has Court Sittings within the City of Waterford, Dungarvan and Lismore Town. The establishment of the new Courts Offices in Waterford is a significant investment in the administration of justice within the Division. The Courts building will host District and Circuit Courts and will also house sittings of the Central Criminal Court in Waterford.

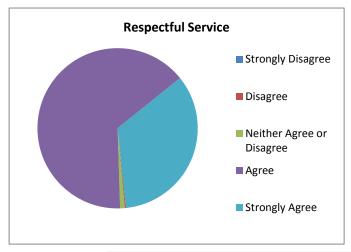
The Waterford Division has a long history of managing significant cultural and sporting events within the Division. Each year the city hosts the SPRAOI festival during the August Bank Holiday Weekend, the Harvest Food Festival, the West Waterford Festival of Food and the Winterval Festival in the weeks prior to Christmas as well as many other smaller Arts and Heritage Festivals throughout the year. The city has a significant cultural heritage within the Viking Triangle and the House of Waterford Crystal is a significant tourism attraction.

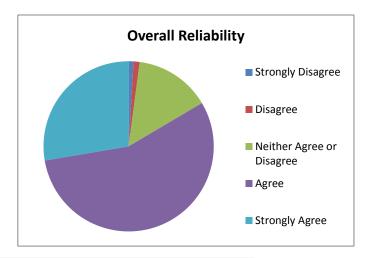
Without doubt, the biggest impact in the last number of years for the County of Waterford has been the establishment of the Waterford Greenway. A walking and cycle track which runs from the City of Waterford to the Town of Dungarvan, a distance of almost 50km.

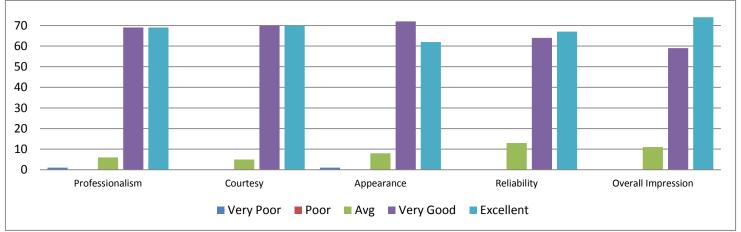
Each year as part of our Divisional Policing Plans, the Divisional Management Team conducts a Victims Survey. In 2017 our results were as follows:











In addition An Garda Síochána conduct a National satisfaction survey which is available at:

http://www.garda.ie/Documents/User/An%20Garda%20Siochana%20Public%20Attitude%20Q3%202017%20ENG%20FINAL.pdf

#### I) Community Engagement and Public Safety

#### **Projected Outcomes:**

Community policing has been central to An Garda Síochána's policing approach since our foundation. The Policing Plan 2018 will support the evolution of that ethos and our community oriented philosophy. Community engagement and public safety will become the primary focus of policing in Ireland. This evolution will show in our commitment to preventing crime, making communities safer and engaging with all sections of society. Our success in doing this will be visible in the following outcomes:

- Public Attitudes Survey Reduce those who see crime as a very serious or serious problem locally in 2018
- Public Attitudes Survey Increased Garda visibility in 2018
- Public Attitudes Survey Public perception that An Garda Síochána is community focused is increased in 2018
- Public Attitudes Survey Public satisfaction with the service provided to local communities is increased in 2018
- Public Attitudes Survey The proportion of people who feel that AGS treats all people equally, irrespective of background increased

Initiative	Q1	Q2	Q3	Q4	Year-end Target
A High Visibility Policing					Sectoral Policing Model
					established and operational
The Division will initiate a	Sectoral Policing model established in the	Sectoral Policing model established in the	Review of Sectoral		within the Division
sectorised High Visibility Community Policing Model in	Dungarvan and Tramore	Waterford District	Policing Model within Waterford Division		Increase in Visibility within
the Waterford, Dungarvan	District	Waterjora District	completed		the Division
and Tramore Districts			·		
					Targeted Patrolling
Each District will prepare					Operations
Operational Policing Orders	High Visibility Operational	High Visibility Operational	High Visibility Operational	High Visibility Operational	
for key risk periods and	Policing Orders targeting	Policing Orders targeting	Policing Orders targeting	Policing Orders targeting	
locations	crime and public order	crime and public order	crime and public order	crime and public order	
	hotspots	hotspots	hotspots	hotspots	

Initiative	Q1	Q2	Q3	Q4	Year-end Target
B Crime Prevention	Themed Crime Prevention Seminar / Initiative held in	Themed Crime Prevention Seminar / Initiative held in	Themed Crime Prevention Seminar / Initiative held in	Themed Crime Prevention Seminar / Initiative held in	The Division will have achieved a minimum of
In conjunction with our	the quarter in the	four themed Crime			
strategic partners including	Waterford District	Tramore District	Dungarvan District	Waterford District	Prevention public
the Waterford JPC,					engagement seminars or
Community Relations Office,					initiatives within the
National Crime Prevention					Division during 2018.
Office and our Community					
Safety Networks, we will					
hold a crime prevention					
seminar or initiative during					
each quarter in 2018					
C Engagement with					
minorities and other					
vulnerable groups					
Through the auspices of the	Meeting of JPC Strategic	Increase in confidence of			
Joint Policing Committee	Sub-Committee and	Sub-Committee and	Sub-Committee and	Sub-Committee and	minority groups in Policing
Strategic Plan, the Waterford	engagement Group	engagement Group	engagement Group	engagement Group	Services in the Waterford
Division will meet with					Division.
representatives for minority	Number of "Hate Crimes"				
and vulnerable groups in the	reported	reported	reported	reported	Public Perception of
Division to promote Crime					Community Focus
Safety, the prevention of	Number of Meetings with	increased.			
Hate Crime and increased	minority groups in each				
trust and confidence in	District	District	District	District	Victim Survey indicates a
policing services.					strong degree of respect for
					all victims of crime

Initiative	Q1	Q2	Q3	Q4	Year-end Target
D Children and Young People (including child protection)					
The Division will deliver the Garda Primary and Secondary Schools Programme within each School in the Division	Number of School Visits Conducted	Number of School Visits Conducted	Number of School Visits Conducted	Number of School Visits Conducted	Each School visited and Schools Programme delivered to each School
Roll out the "Safe Socialising" programme within the Waterford Division		Train Schools Programme Team in the delivery of "Safe Socialising" Programme		Deliver the "Safe Socialising" programme to Transition year students.	"Safe Socialising" Programme delivered.
E Garda Reserve Management & Utilisation  The Division will host a Reserve Garda Information day in each District in 2018		Garda Reserve Information day held in Dungarvan District	Garda Reserve Information day held in Waterford District	Garda Reserve Information day held in Tramore District	A Garda Reserve Information Day held in each District in the Division in 2018.
F Victim Services The Division will conduct a Victim engagement Survey to measure the satisfaction rates of victims of crime within the Division with the level of service provided.		Victim Survey completed	Analysis of Victim Survey Completed	Results of Victim Survey communicated and Improvement Plan communicated to Divisional Management Team	Improved delivery of services to Victims of Crime within the Division. Improving Victim Satisfaction Rates
The reference period will be those persons who were victims of crime between 1/1/17 and 30/6/17	100% of Victim Letters issued	100% of Victim Letters issued	100% of Victim Letters issued	100% of Victim Letters issue	100% of Victim Letters issued

Initiative	Q1	Q2	Q3	Q4	Year-end Target
G Anti-social behaviour and					
crimes against public order	Operational Orders	Operational Orders	Operational Orders	Operational Orders	All meetings of Purple Flag
	submitted by each District	and City Safe Group held.			
Waterford Division will					
continue to utilise the multi-	Number of meetings of	Stabilisation of Public Order Incidents			
stakeholder forums such as  • Purple Flag	Purple Flag	Purple Flag	Purple Flag	Purple Flag	incidents
City Safe	Number of Meetings of	Reduction in Assaults			
• JPC	City Safe Group	City Safe Group	City Safe Group	City Safe Group	
And the provision of Weekend					
Operational Orders to target,	Stabilisation of Public	Stabilisation of Public	Stabilisation of Public	Stabilisation of Public	
ASB and public Order	Order incidents	Order incidents	Order incidents	Order incidents	
incidents, creating a safe and	Doduction in numbers of	Doduction in numbers of	Doduction in numbers of	Reduction in numbers of	
vibrant night time economy in	Reduction in numbers of Assaults	Reduction in numbers of Assaults	Reduction in numbers of Assaults	Reduction in numbers of Assaults	
Waterford	Assuults	Assuults	Assuults	Assuutts	
	Support the "Ask for				
	Angela" campaign	Angela" campaign	Angela" campaign	Angela" campaign	
H Missing Persons					
Such Missian Bansan to be vist	All Adiania a Daman Cara	All Adiania a Daman Cara	All Adiania a Daman Cana	All Adiania a Daman Cons	All materials are some a facility at
Each Missing Person to be risk assessed and investigated in	All Missing Person Cases reviewed by District	All missing person incidents are reviewed, risk assessed			
accordance with Policy	Officer	Officer	Officer	Officer	and investigated.
decoratines with roney	Gjjicei	Gjjicei	Gjjicei	ojjice.	and mrestigated.

Initiative	Q1	Q2	Q3	Q4	Year-end Target
I Major Emergency					
The Division will conduct an Emergency Response Exercise within the Division		Divisional Major Emergency Team will develop Emergency Response Exercise for the Waterford Division		Major Emergency Response Exercise completed and reviewed.	Exercise Held, reviewed and lessons learned implemented
J Event Management					
The Division provide a risk assessed response to all Major Events in the Division including, but not limited to:  SPRAOI Tramore Races West Waterford Festival of Food Winterval St. Patricks Day Tallow Horse Fair Camphire International Horse Fair Harvest Festival PromFest Day Tripper	Risk Assessed Operational Orders provided for all major events within the Division	Risk Assessed Operational Orders provided for all major events within the Division	Risk Assessed Operational Orders provided for all major events within the Division	Risk Assessed Operational Orders provided for all major events within the Division	Operational Orders submitted for every event, reducing the risk posed by public order, Anti-Social Behaviour.

#### 2) Confronting Crime

## **Projected Outcomes:**

Policing Plan 2018 will continue to underline An Garda Síochána's commitment to preventing crime before it occurs, as well as supporting and vindicating the rights of victims when crime does occur. Our success in doing so will be visible through the following outcomes:

- Public Attitudes Survey Increased victim satisfaction in 2018
- Public Attitudes Survey Increase in those who say that fear of crime does not impact on their quality of life in 2018
- Public Attitudes Survey Public opinion regarding the ability of An Garda Síochána to tackle crime increased in 2018
- Following recent downward trends, levels of incidents of burglary and robbery maintained in 2018

Initiative	Q1	Q2	Q3	Q4	Year-end Target
A Burglary  The Division will aim to maintain the level of Burglaries within 2017 levels*	Number of Burglaries within the Waterford Division is less than 136	Number of Burglaries within the Waterford Division is less than 252	Number of Burglaries within the Waterford Division is less than 385	Number of Burglaries within the Waterford Division is less than <b>545</b>	Number of Burglaries within the Waterford Division is less than <b>545</b>
The Division will aim to increase the Divisional Detection rate for Burglary to 22% *ICCS crime Trend Data	Burglary Detection rate is equal to or greater than 22%	Burglary Detection rate is equal to or greater than 22%	Burglary Detection rate is equal to or greater than 22%	Burglary Detection rate is equal to or greater than 22%	Burglary Detection rate is equal to or greater than 22%

Initiative	Q1	Q2	Q3	Q4	Year-end Target
B Robbery					
The Division will aim to maintain the level of Robberies within 2017 levels*	Number of Robberies within the Division less than or equal to 7	Number of Robberies within the Division less than or equal to 25	Number of Robberies within the Division less than or equal to 31	Number of Robberies within the Division less than or equal to 43	Number of Robberies within the Division less than or equal to 43
The Division will aim to increase the Divisional Detection rate for Robbery above 64% *ICCS crime Trend Data	Detection rate for Robberies within the Waterford Division is greater than 64%	Detection rate for Robberies within the Waterford Division is greater than 64%	Detection rate for Robberies within the Waterford Division is greater than 64%	Detection rate for Robberies within the Waterford Division is greater than 64%	Detection rate for Robberies within the Waterford Division is greater than 64%
C Assault					
(Incidents / Detections)					
The Division will aim to reduce the level of Assaults by 5% from 2017 levels*	Number of Assaults within the Division is less than 100	Number of Assaults within the Division is less than 261	Number of Assaults within the Division is less than 401	Number of Assaults within the Division is less than 540	Number of Assaults within the Division is less than 540
The Division will aim to increase the Divisional Detection rate for Assault above 53% *ICCS crime Trend Data	Divisional Detection rate for assault is above 53%	Divisional Detection rate for assault is above 53%	Divisional Detection rate for assault is above 53%	Divisional Detection rate for assault is above 53%	Divisional Detection rate for assault is above 53%

Initiative	Q1	Q2	Q3	Q4	Year-end Target
D Assault reduction (Where appropriate, link to high visibility and public safety initiatives under Priority 1)  With the assistance of the Regional Analysis Service, the Division will review the location of Assaults for the purpose of informing our high visibility tactical response.		Analysis of Assaults within the Division informing tactical response orders	Engagement with WIT Students on safe socialising and SSHH (Silent Students Happy Homes) Initiative		Reduction in Assaults in line with previous KPI  Increase in Public Confidence regarding visibility and perception of crime in the Waterford Division
The Division will utilise local media streams to communicate a safe socialising message.	At least one media message under operation THOR dealing with the issue of Assaults	At least one media message under operation THOR dealing with the issue of Assaults	At least one media message under operation THOR dealing with the issue of Assaults	At least one media message under operation THOR dealing with the issue of Assaults	
E Organised Crime (incl. drugs and firearms offences)  Working with our National Units, the Waterford Division will conduct a review of all OCG's operating within the Division for the purpose of initiating enforcement actions	Quarterly review of OCG's conducted by each District  Number of Operations conducted against OCG's within the Division  Number of Drug Detections reaching the threshold of a Section 15 MDA Detection	Quarterly review of OCG's conducted by each District  Number of Operations conducted against OCG's within the Division  Number of Drug Detections reaching the threshold of a Section 15 MDA Detection	Quarterly review of OCG's conducted by each District  Number of Operations conducted against OCG's within the Division  Number of Drug Detections reaching the threshold of a Section 15 MDA Detection	Quarterly review of OCG's conducted by each District  Number of Operations conducted against OCG's within the Division  Number of Drug Detections reaching the threshold of a Section 15 MDA Detection	Each OCG is reviewed within the Division and an appropriate enforcement action taken.  Increase in the number of Section 15 Misuse of Drugs Act Detections

Initiative	Q1	Q2	Q3	Q4	Year-end Target
F Organised Crime (Local targets / plans)					
Divisional Crime team to review and profile all known operating OCG's within the Diviison	Number of operations initiated at OCG's	Number of operations initiated at OCG's	Number of operations initiated at OCG's	Number of operations initiated at OCG's	Number of operations initiated at OCG's
G CHIS					
Promote the referral of appropriate persons to the RSMU.	Number of Referrals to RSMU	Number of Referrals to RSMU	Number of Referrals to RSMU	Number of Referrals to RSMU	Increase number of sources within RSMU Increase in number of
Provide a briefing to each District on CHIS management by members attached to the RSMU	Number of Briefings provided by RSMU	Number of Briefings provided by RSMU	Number of Briefings provided by RSMU	Number of Briefings provided by RSMU	Increase in quality and quantity of intelligence emanating from RSMU
H Offender Management (Burglary and repeat volume crime offenders)	Number of Persons included in JARC system	Number of Persons included in JARC system	Number of Persons included in JARC system.	Number of Persons included in JARC system.	JARC and SAOR systems fully operational within the Division and appropriate targets included within the
Continue to support and the develop the JARC project within the Waterford Division			Implement SAOR Project in Waterford Division	Number of Persons included in the SAOR Project.	management systems.
Implement the SAOR Model within the Division					

Initiative	Q1	Q2	Q3	Q4	Year-end Target
I Sexual offences					
All Sexual Offences are Risk Assessed for investigation by the Divisional Protective Services Unit (VPPU).	100% of Sexual Offence incidents risk assessed for management and investigation by PSU	100% of Sexual Offence incidents risk assessed for management and investigation by PSU	100% of Sexual Offence incidents risk assessed for management and investigation by PSU	100% of Sexual Offence incidents risk assessed for management and investigation by PSU	Increase in reporting rate for Sexual Offences  All Sexual Offences reviewed by District Officer
All Sexual Offence incidents are fully investigated.	Number of Sexual incidents open on PAF system.	Number of Sexual incidents open on PAF system.	Number of Sexual incidents open on PAF system.	Number of Sexual incidents open on PAF system.	All Sexual Offences assigned for investigation
Increase in public Confidence to report Sexual Offences.	Increase in number of Sexual Offence Incidents reported.	Increase in number of Sexual Offence Incidents reported.	Increase in number of Sexual Offence Incidents reported.	Increase in number of Sexual Offence Incidents reported.	All Sexual Offence incidents managed through PULSE Management System.
J Domestic Abuse Intervention					Enhance level of Domestic
<ul> <li>Each Domestic Violence Victim will receive the following service.</li> <li>Contact by Victim Service Office</li> <li>Risk Assessment by District Officer</li> <li>Call back within 7 days of original incident</li> <li>Personal Safety and Crime Prevention Advice</li> <li>All Domestic Violence Incidents and All Incidents with Domestic Motive to be reviewed by DIQAU and District Officers</li> </ul>	Number of Victim Engagements outstanding  Number of Call backs outstanding (Governance Report)  Number of Superintendent Assessments Outstanding  Domestic Violence Incidents quarterly review competed	Number of Victim Engagements outstanding  Number of Call backs outstanding (Governance Report)  Number of Superintendent Assessments Outstanding  Domestic Violence Incidents quarterly review competed	Number of Victim Engagements outstanding  Number of Call backs outstanding (Governance Report)  Number of Superintendent Assessments Outstanding  Domestic Violence Incidents quarterly review competed	Number of Victim Engagements outstanding  Number of Call backs outstanding (Governance Report)  Number of Superintendent Assessments Outstanding  Domestic Violence Incidents quarterly review competed	Violence Engagement leading to:  Increase in prosecutions for breaches of Domestic Violence Act Increased Victim Satisfaction with Garda Service All incidents reviewed and managed All call-backs completed.

#### 3) Roads Policing

#### **Projected Outcomes:**

The preservation of life is a key priority for An Garda Síochána. Keeping our roads safe helps to protect lives and reduce serious injuries. Our key performance indicators in this area will be:

- Less than 132 deaths on our roads nationally in 2018 as per National Road Safety Strategy 2013-2020
- Less than 363 serious injuries on our roads nationally in 2018 as per National Road Safety Strategy 2013-2020
- Increased detections of key lifesaver offences by 10% (baseline 2017)
- Reduced opportunities for criminal use of our road network

Initiative	Q1	Q2	Q3	Q4	Year-end Target
A High Visibility Policing  The Division will hold at least 6 High Visibility Super MIT per week	Number of Super MIT Checkpoints held	A minimum of 104 Super MIT checkpoints held in 2018			
B Road Safety  The Garda Road Safety Show –  "it won't happen to me" will be delivered to every transition year class in the Division	Number of Transition Year classes receiving Road Safety Programme	Every Transition Year class in the Division presented with the Road Safety Programme – "it won't happen to me"			

Initiative	Q1	Q2	Q3	Q4	Year-end Target
C Traffic Flow Management  Each District will liaise with local stakeholder groups including the local authority on the implementation of traffic management plans	Number of traffic management flow issues addressed	Number of traffic management flow issues addressed	Number of traffic management flow issues addressed	Number of traffic management flow issues addressed	Reduction in the number of public complaints regarding traffic management and flow reduced.  No of traffic management issues addressed.
D Lifesaver Offences Detections  Increase lifesaver offences by 10%	Lifesaver Offences Detections for YTD increased by 10% *	Lifesaver Offences Detections for YTD increased by 10% *	Lifesaver Offences Detections for YTD increased by 10% *	Lifesaver Offences Detections for YTD increased by 10% *	Increase in number of intercept lifesaver offences by 10% in the categories of
<ul> <li>Mobile Phone</li> <li>Seatbelts</li> <li>Intercept Speeding</li> <li>DWI</li> </ul>	<ul> <li>Mobile Phone &gt; 144</li> <li>Seatbelts &gt; 76</li> <li>Intercept Speed &gt; 282</li> <li>DWI &gt; 72</li> </ul>	<ul> <li>Mobile Phone &gt; 288</li> <li>Seatbelts &gt; 152</li> <li>Intercept Speed &gt; 564</li> <li>DWI &gt; 144</li> </ul>	<ul> <li>Mobile Phone &gt; 432</li> <li>Seatbelts &gt; 228</li> <li>Intercept Speed &gt; 846</li> <li>DWI &gt; 216</li> </ul>	<ul> <li>Mobile Phone &gt; 576</li> <li>Seatbelts &gt; 304</li> <li>Intercept Speed &gt; 1,128</li> <li>DWI &gt; 288</li> </ul>	<ul> <li>Mobile Phone</li> <li>Seatbelts</li> <li>Intercept Speeding</li> <li>Drivers under the influence.</li> </ul>
	*based on quarterly averages	*based on quarterly averages	*based on quarterly averages	*based on quarterly averages	Total number of lifesaver offences to be in excess of 2,316 for the Division

Initiative	Q1	Q2	Q3	Q4	Year-end Target
E Issuance of Manual Summonses arising from the					
FCPS system					
	Number of Summons	Number of Summons	Number of Summons	Number of Summons	
Each District will ensure that	issued arising out of non	100% of all FCPS notices			
all summonses arising out of the non payment of FCPS	payment of FCPS Notices,	that are not paid progress to the issuing of summonses.			
Notices are issued.	Number of Summons <u>not</u>				
	issued arising out of the				
	non-payment of FCPS	non-payment of FCPS	non-payment of FCPS	non-payment of FCPS	
	Notices.	Notices.	Notices.	Notices.	

### 4) National and International Security

#### **Projected Outcomes:**

By continually scanning the domestic and international security environment, An Garda Síochána will endeavor to ensure the following outcomes for all of the people we serve in 2018:

- A safe and secure state in which to live, work, visit and invest
- An enhanced ability to respond to major emergencies
- Co-operation with our international security and law enforcement partners
- Improved cybercrime and cyber security capacity

Initiative	Q1	Q2	Q3	Q4	Year-end Target
A Identification and protection of critical infrastructure  Each District will review the Critical Infrastructure within their operational area and put in place an appropriate operational plan for ensuring its safety		Review of Critical Infrastructure conducted within each District		Operational Order Developed for the protection of Critical Infrastructure.	Review of the Critical Infrastructure and an appropriate operational plan for ensuring its safety in place.

Initiative	Q1	Q2	Q3	Q4	Year-end Target
E Local Subversive Targets					
Each local subversive target will be reviewed on a quarterly basis	Quarterly review of Subversive Targets complete	Quarterly review of Subversive Targets completed and appropriate policing and security interventions taken			
Arising out of the review of subversive targets, appropriate policing and security interventions actioned	Number of Operations conducted against subversive targets				

## 5) Organisational Development and Capacity Improvement

# **Projected Outcomes:**

In furthering our efforts towards renewing the culture of An Garda Síochána and progressing An Garda Síochána's Modernisation and Renewal Programme (2016 – 2021), the following areas will be prioritised in 2018:

- Composition and Structure of the Garda Workforce
- Garda Resource Deployment
- Supervision
- Improved Data Quality
- Cultural Renewal
- Enhanced Governance

Initiative	Q1	Q2	Q3	Q4	Year-end Target
Code of Ethics  Embed the Code of Ethics	Ensure all district personnel are trained in accordance with national scheduling	Ensure all district personnel are trained in accordance with national scheduling	Ensure all Organisational ethics initiatives are fully supported and implemented	Ensure all Organisational ethics initiatives are fully supported and implemented	Ensure that 100% of district personnel are trained in the Code of Ethics by end Q2
throughout the District	Ensure all Organisational ethics initiatives are fully supported and implemented	Ensure all Organisational ethics initiatives are fully supported and implemented			All ethics initiatives supported and implemented

Initiative	Q1	Q2	Q3	Q4	Year-end Target
B Performance and Learning Framework (PALF)  Utilise PALF to enhance organisational performance and implementation of the District Policing Plan.	Ensure that each Garda member is trained in accordance with CPD scheduling.  Ensure that each trained member engages in 1 performance review.	Ensure that each Garda member is trained in accordance with CPD scheduling.  Ensure that each trained member engages in 1 performance review.	Ensure that each Garda member is trained in accordance with CPD scheduling.  Ensure that each trained member engages in 1 performance review.	Ensure that each Garda member is trained in accordance with CPD scheduling.  Ensure that each trained member engages in 1 performance review.	Ensure that 100% of district personnel are trained in PALF.  Ensure that 100% district Garda members undertake 1 annual review meeting.
C Data Quality					
The Divisional Inspection and Quality Assurance Team will conduct quarterly data quality reviews of PULSE incidents	Quarterly review of DIQAU provided to management team.	Quarterly review of DIQAU provided to management team.	Quarterly review of DIQAU provided to management team.	Quarterly review of DIQAU provided to management team.	All Garda PULSE incidents reviewed and properly categorised.
Each District Officer as part of their Daily PAF Meetings will review and certify the classification and completion of incidents in accordance with policy	All incidents reviewed in accordance with PAF guidelines.  All incidents with Investigating member and nominated supervisor	All incidents reviewed in accordance with PAF guidelines.  All incidents with Investigating member and nominated supervisor	All incidents reviewed in accordance with PAF guidelines.  All incidents with Investigating member and nominated supervisor	All incidents reviewed in accordance with PAF guidelines.  All incidents with Investigating member and nominated supervisor	All criminal incidents assigned for investigation  Data enquiries on PULSE in accordance with the governing instructions and the Data Protection Act.
Each District Officer is to include Data Quality in at least one review under HQ Directive 59/2014	Each District Officer to submit review in accordance with HQ Directive 59/2014	Each District Officer to submit review in accordance with HQ Directive 59/2014	Each District Officer to submit review in accordance with HQ Directive 59/2014	Each District Officer to submit review in accordance with HQ Directive 59/2014	

Initiative	Q1	Q2	Q3	Q4	Year-end Target
D Risk Management  Manage District risks in accordance with policy. Addressed risks through appropriate actions.	<ul> <li>Discuss District risks weekly at PAF.</li> <li>Update Risk Register at least every Month.</li> <li>Forward Risk Register quarterly to Divisional Office.</li> </ul>	<ul> <li>Discuss District risks weekly at PAF.</li> <li>Update Risk Register at least every Month.</li> <li>Forward Risk Register quarterly to Divisional Office.</li> </ul>	<ul> <li>Discuss District risks weekly at PAF.</li> <li>Update Risk Register at least every Month.</li> <li>Forward Risk Register quarterly to Divisional Office.</li> </ul>	<ul> <li>Discuss District risks weekly at PAF.</li> <li>Update Risk Register at least every Month.</li> <li>Forward Risk Register quarterly to Divisional Office.</li> </ul>	District Risk Registers updated on ongoing basis.  Registers forwarded quarterly to Divisional Office.
E Human Resources / Civilianisation					Court Presenters Office Established
Establishment of Court Presenters Office within the Waterford Division and the provision of Clerical Officers to same.			Court Presenters Office established in the Divisional with appropriate resource allocation		Roads Policing Unit resourced appropriately  VPPU resources appropriately
Allocation of appropriate resources to Roads Policing Unit in accordance with National Guidelines	Resource allocation to Roads Policing Unit in accordance with National Guidelines	Resource allocation to Roads Policing Unit in accordance with National Guidelines	Resource allocation to Roads Policing Unit in accordance with National Guidelines	Resource allocation to Roads Policing Unit in accordance with National Guidelines	Number of Gardaí released to operational duties.
Allocation of appropriate resources to Protective Services Unit (VPPU) in accordance with National Guidelines	Resource allocation to Protective Services Unit in accordance with National Guidelines	Resource allocation to Protective Services Unit in accordance with National Guidelines	Resource allocation to Protective Services Unit in accordance with National Guidelines	Resource allocation to Protective Services Unit in accordance with National Guidelines	
All identified Garda roles suitable for civilianisation identified and filled	Number of Gardaí released to Civilianisation				

Initiative	Q1	Q2	Q3	Q4	Year-end Target
F Internal Audit					
Full Divisional Compliance with HQ Directive 59/2014	Each District submits an Inspection in accordance with HQ Directive 59/2014.	Each District submits an Inspection in accordance with HQ Directive 59/2014.  Divisional Inspection submitted to AC SER in accordance with HQ Directive 59/2014	Each District submits an Inspection in accordance with HQ Directive 59/2014.	Each District submits an Inspection in accordance with HQ Directive 59/2014.  Divisional Inspection submitted to AC SER in accordance with HQ Directive 59/2014	
G Modernisation and Renewal Programme  Establishment of the Regional Command and Control Room at Waterford Garda Station implemented and supported	Recruitment and training of civilian Call takers  Advertisement of Control Room for Gardaí and Sergeants.  Provision of Staff from Regional Centres  Establishment of Regional Project Team to support project.  Review of infrastructure to support project	Completion of technical support infrastructure to allow migration of Control Room Functionality to Regional Control Room	Establishment of Regional Control Room within Waterford District		Regional Control Room established

Initiative	Q1	Q2	Q3	Q4	Year-end Target
H Finance					
The Waterford Division will ensure best use of public monies through the procurement of a new tender for the provision of Gardening Services for every Garda Station within the Division	RFT for Gardening issued, evaluated and contract awarded				New Gardening contract established
The Division will continue to review its housing requirement of housing stock to ensure the best use of State Assets	Number of assets no longer required and recommend for return to OPW.	Number of assets no longer required and recommend for return to OPW.	Number of assets no longer required and recommend for return to OPW.	Number of assets no longer required and recommend for return to OPW.	Stations surplus to requirements returned to the ownership of OPW
The Division will prudently manage its Divisional Budget allocation.	Budgetary Performance reviewed at Divisional PAF meeting	Budgetary Performance reviewed at Divisional PAF meeting	Budgetary Performance reviewed at Divisional PAF meeting	Budgetary Performance reviewed at Divisional PAF meeting	Division is performing in line with Budgetary Constraints.
The Divisional Procurement Committee will continue to monitor and evaluate the performance of the Divisional Towing and Cleaning Contracts	Number of issues identified by the Divisional Procurement Committee as part of service reviews	Number of issues identified by the Divisional Procurement Committee as part of service reviews	Number of issues identified by the Divisional Procurement Committee as part of service reviews	Number of issues identified by the Divisional Procurement Committee as part of service reviews	

Initiative	Q1	Q2	Q3	Q4	Year-end Target
Initiative  I Sickness absence management  New District and Divisional Management Structure established to monitor and review sickness absence management including;  • New Divisional Office Structures to manage sickness	Q1	Q2	Q3	Q4	Reduction in number of staff on short and long term illness
<ul> <li>Early referral system to CMO</li> <li>Active monitoring of CMO advices</li> <li>Return to Work protocols fully</li> </ul>					
<ul> <li>adhered to</li> <li>Complaince         monitoring in terms         of sickness absence         management</li> <li>Sickness Absence         part of Divisional         Governance Agenda</li> </ul>					

# **Appendix**

2018 Priorities Areas of the Policing Authority		
Confronting Crime	Organised Crime	Crimes against the Person and Property
Community Policing and Public Safety	Victims      Victim satisfaction     Vulnerable victims     Hate Crime	Major incident Planning Community Policing and Anti-Social Behaviour Crime Prevention Garda Visibility
Roads Policing	Safeguarding Road Users	Denying Criminals the use of Roads
Organisational Development and Capacity Improvement	Implementation of the Code of Ethics Data Quality, Governance and Stewardship Quality of Crime Investigation	Organisation Development
	Security Priority of the Minister for Justi	co and Equality 2019

#### Security Priority of the Minister for Justice and Equality 2018

To safeguard the security of the State by protecting the State and its people from terrorism and any other security threats to the State