

AN GARDA SÍOCHÁNA



# WICKLOW DIVISIONAL POLICING PLAN

# 2024



Ag Coinneáil Daoine Sábháilte  
**Keeping People Safe**

## Divisional Officer's Foreword

It is my pleasure to introduce An Garda Síochána's Policing Plan for the Wicklow Division for 2024. This plan is the final of three annual plans to achieve the objectives contained in our 2022-2024 Strategy Statement. This plan also takes account of the Joint Policing Committee's Strategic Plan and the contributions made by the local policing partnerships that contribute to that forum. This plan outlines how we will continue to build on our commitment to keep the people of Wicklow safe, grounded in the principles of our Code of Ethics and our dedication to Human Rights.



I am committed to promoting, demonstrating and upholding professional values such as service, honesty, accountability, respect, professionalism and high ethical standards among all personnel assigned to the Wicklow Division and remain dedicated to our primary objectives, protecting life and property, detecting and preventing crime, preserving peace and maintaining public safety.

This plan will give effect to our strategic priorities of strengthening community partnerships, proactively preventing, disrupting and detecting crime, supporting the needs of victims, and safeguarding the security of the State. We will continue to embed innovative and sustainable ways of working, grounded in the principles of the Commission on the Future of Policing in Ireland, recognising that we will be continually evolving and changing to meet the needs of the communities we serve.

The continued rollout of the Operating Model in 2024 will see the delivery of streamlined, efficient structures focused on a community-led service.

Derek Hughes

Chief Superintendent

Wicklow Division

## Wicklow Divisional Policing Plan 2024

### How to contact your Division – Always call 999 or 112 in an emergency

Superintendents, and office contact	Station	Opening Hours	Telephone
Superintendent Rory Sheriff Wicklow (0404) 60147	Arklow	24/7	(0402) 32304
	Ashford	10am – 1pm	(0404) 40212
	Aughrim	10am – 1pm	(0402) 36142
	Wicklow	24/7	(0404) 60140
	Avoca	10am – 1pm	(0402) 35102
	Rathdrum	10am – 1pm, 5pm – 7pm	(0404) 46206
	Roundwood	10am – 1pm	(01) 2818142
Superintendent Pat Connell Bray (01) 6665382	Bray	24/7	(01) 6665300
	Enniskerry	10am – 1pm	(01) 6665750
	Greystones	24/7	(01) 6665800
	Newtownmountkennedy	10am – 1pm	(01) 2819222
Superintendent Gavin Hegarty Baltinglass (059) 6482617	Baltinglass	24/7	(059) 6482610
	Blessington	10am – 1pm, 7pm – 10pm	(045) 865202
	Carnew	10am – 1pm	(053) 9426102
	Dunlavin	3pm – 5pm	(045) 401211
	Donard	10am – 1pm	(045) 404612
	Shillelagh	11am – 1pm	(053) 9429102
	Tinahealy	3pm – 5pm	(0402) 38102
<b>Diversity officers</b> for the Division can be found <a href="#">here</a> , alternatively call: (053) 9163132			
<b>Crime Prevention</b> officers for the Division can be found <a href="#">here</a> , alternatively call: (053) 9163132			
<b>Drug related intimidation</b> inspectors for the Division can be found <a href="#">here</a> , alternatively call: (053) 9163132			



# Wicklow Divisional Policing Plan 2024



## 1. Community

Continue to strengthen connections with communities, working in partnership to keep people safe.

National Targets	Divisional Outcomes
<p>1.1 Work in partnership to develop sustainable solutions to address community safety concerns, including the harm caused by drugs.</p>	<p>The Community Policing Framework provides a methodology through which quality of life issues, relevant to the role of An Garda Síochána, are addressed in partnership to reduce harm, and fear of crime in communities.</p>
<p>1.2 Engage across all communities to deliver a policing service that understands and responds to the diverse needs of society.</p>	<p>Through the delivery of initiatives under the Equality, Diversity and Inclusion Strategy, communities will know and understand the role of An Garda Síochána and see us as an organisation which ensures that all communities have a voice, thereby increasing confidence in reporting crime, with a particular focus on hate crime.</p>
<p>Divisional target</p> <p>1.3 Work in partnership with other agencies to combat the harm caused by drug dealing in communities.</p>	<p>By working effectively in partnership with other agencies, we will reduce the risk of harm in our communities and impact criminals' ability to; distribute controlled drugs, undermine confidence in authorities, infiltrate and undermine legitimate business, instil fear and use violence within communities.</p>

### 1. Our Regular Work with the Community

Work	Method	Work	Method
Community Policing Framework		Garda Reserve	
Problem Oriented Policing		Hate Crime	
Community Based CCTV		Drug Related Intimidation	
Minority Groups and Young Persons		National Drugs and Alcohol Strategy	



# Wicklow Divisional Policing Plan 2024



## 2. Tackling Crime & Preventative Policing

Proactively anticipating and addressing crime, including new and emerging crime trends, utilising effective information-led policing approaches.

National Targets	Divisional Outcomes
<p>2.1 Proactively identify, target and disrupt crime at all levels, including new and emerging crime types.</p>	<p>An Garda Síochána will make optimal use of available resources to anticipate and address current and emerging crime trends in urban, rural and private spaces, recognising the blending of our physical and digital worlds, to enable proactive crime prevention and prevention of harm in our communities.</p>
<p>2.2 Enhance our capacity and capability to address crime through coordination, collaboration and information-led approaches.</p>	<p>Through public awareness, increased investigative capabilities and working with our partners, An Garda Síochána will impact on the scope of fraud and cyber-enabled crimes.</p>
<p>Divisional target</p> <p>2.3 Proactively disrupt Organised &amp; Serious Crime in collaboration with national and international partners.</p>	<p>Through ongoing collaboration with our partners, An Garda Síochána will impact on the scope of criminality that Organised Crime Gangs and Transnational Criminal Organisations can engage in.</p>

## 2. Our Regular Work and Service Standards

Work	Method	Work	Method
Crime Operations		Strategic Approach to Offender Recidivism	
Public Order		Bail, Warrants and Summonses	
Liquor Licencing		Fraud and Cyber-enabled Crime	
Undetected Crimes		Organised Crime	
Crime Prevention Advice		Drug Trafficking	
Key Indicator		Key Indicator	
Number of detections		Number of Warrants and Summonses	
Feedback from Joint Policing Committee		Detections for Drug Offences	
Reduction in the number of assaults, public order and anti-social offences		Number of liquor licencing inspections and test purchasing operations	
Feedback from the community		Monitoring of bail conditions	





## 3. Victims & the Vulnerable

Reducing harm by promoting and protecting the dignity and Human Rights of victims and all vulnerable persons interacting with An Garda Síochána.

National Targets	Divisional Outcomes
<p>3.1 Work in partnership to provide victims of crime with appropriate services and supports, with a particular focus on domestic, sexual and gender-based crime.</p> <p>3.2 Promote and enforce responsible behaviour on our roads, working in partnership with the Road Safety Authority and other partner agencies</p>	<p>We will continue to enhance our victim centric ethos, working on an on-going basis to improve and ensure consistency of appropriate supports for victims and people at risk.</p> <p>Communities will have confidence in our road network as a result of effective roads policing, education, awareness building, and working with our partners to have safer roads and a reduction in Fatal and Serious Injury collisions.</p>

### 3. Our Regular Work and Service Standards

Work	Method	Work	Method
Sexual Crime		Outcomes-based Measurement of Crime	
Domestic Abuse		Road Safety	
Victims of Crime		Roads Policing Operations	
Key Indicator		Key Indicator	
Completion of Risk Evaluation Tool		Outcomes from crime investigations	
Number of Life Saver detections		Number of fatal and serious injury collisions	
Number of sexual offences reported		Compliance with Victims Policy	







## 4. Protecting the Security of the Irish State

Protecting the Security of the State and its people from terrorism and threats to its vital interests.

National Targets	Divisional Outcomes
<p>4.1 Protect the security of the State through intelligence-led operations, working in partnership with domestic and international agencies, and identifying and disrupting terrorist threats and hostile actors.</p> <p>4.2 On-going implementation of the Security Service Development Plan to strengthen the security and intelligence capacity and capability of An Garda Síochána.</p>	<p>The capacity of An Garda Síochána to respond, with our inter-agency partners and community stakeholders, to terrorism and the activities of hostile actors will be maintained and enhanced.</p> <p>Through ongoing implementation of the Security Service Development Plan, An Garda Síochána in Wicklow will have increased capability and capacity to identify and disrupt potential terrorism and the activities of hostile actors, reducing risk to the State and harm in our communities.</p>



## 5. Sustainable Change & Innovation

Inspiring and sustaining a culture of continuous improvement, enhancing innovation and responsiveness to change.

National Targets	Divisional Outcomes
<p>5.1 Embed the structures required to enhance our organisation's capacity and capability for change, and to support a culture of continuous improvement.</p> <p>5.2 Enable, develop and support sustainability across An Garda Síochána through implementation of the Climate Action Roadmap 2023-2030</p>	<p>We will continue to embed and sustain the changes and improvements required to be a dynamic and adaptable police service, realising the vision of the Commission on the Future of Policing in Ireland.</p> <p>We will create the capacity to deal with emerging and future sustainability challenges bringing an environmentally sustainable approach to service delivery.</p>



## Enabler 1: Partnerships

An Garda Síochána values being a people focused organisation

National Targets	Divisional Outcomes
E1.1 Enhance our capacity to provide appropriate Human Resources, Training, Learning and Development supports, enabling our personnel to succeed in their role.	We will ensure personnel are developed and their performance managed to allow them to succeed in their roles.
E1.2 Support the health and wellbeing of our personnel through the implementation of our Health and Wellbeing Strategy.	We will enhance our organisational capacity to support mental health and wellbeing at all levels and strengthening the peer support infrastructure to ensure the health and wellbeing of our people.



## Enabler 2: Partnerships

Engage and sustain strategic, collaborative partnerships to continually strengthen our knowledge, service and effectiveness.

National Targets	Divisional Outcomes
E2.1 Work with partners to enhance a multi-disciplinary and 'whole of service' approach to keeping people safe.	Partnership working, through multi-disciplinary opportunities and approaches, will strengthen our service and effectiveness, and enable us to address community concerns, and current and emerging challenges.
E2.2 Explore, develop and embrace opportunities to collaborate across sectors to strengthen our evidence-based approach to service.	Continued or enhanced and/or new collaborations will strengthen service delivery and effectiveness.



## Enabler 3: Engagement

Develop clear two-way communication and engagement through new and existing channels.

National Targets	Divisional Outcomes
E3.1 Strengthen internal and external engagement through open and targeted communications.	We will have an enhanced understanding of the needs of the diverse range of communities that we serve. This will support the transformation of data into knowledge, building an informed organisation, and empowering decision-making at all levels.
E3.2 Respond to the learnings of An Garda Síochána Culture Audit.	We will have an enhanced understanding of the needs of our personnel. This will support the transformation of data into knowledge, building an informed organisation, and empowering decision-making at all levels.







## Enabler 4: Empowerment & Trust

Foster a culture of empowerment and trust, rooted in integrity and the protection of Human Rights.

National Targets	Divisional Outcomes
E4.1 Promote and strengthen professional conduct and ethical behaviour in An Garda Síochána.	Through a culture of reflection and learning, An Garda Síochána will maintain public confidence and trust. This will be enabled by imbedding human rights and ethical decision-making.
E4.2 Roll out An Garda Síochána Organisational Operating Model.	There will be improved services delivered consistently, with the Division having greater control over how policing is delivered locally, while working within a corporate framework.



## Enabler 5: Information-Led Policing

Cultivate an information-led service, using data and technology to drive efficiencies, effectiveness and decision-making.

National Targets	Divisional Outcomes
E5.1 Advance our Data and Technology Vision through implementation of the 2024 ICT Roadmap.	These activities will enable consistent and quality data management, and the delivery of Information-led Policing across the organisation, with benefits realised across all pillars, particularly those relating to Community, Tackling Crime & Preventative Policing, and Victims & Vulnerable.
E5.2 Leverage improved data quality to progressively expand the use of data assets in operational policing.	These activities will enable consistent and quality data management, and the delivery of Information-led Policing across the organisation, with benefits realised across all pillars, particularly those relating to Community, Tackling Crime & Preventative Policing, and Victims & Vulnerable.

# Wicklow Divisional Policing Plan 2024



## Finding Additional Support

Support Type	Name	Website	Email	Telephone
Directory	Wicklow Community Directory	<a href="http://www.wicklowcommunitydirectory.ie">www.wicklowcommunitydirectory.ie</a>		
Domestic Abuse	ANU Wicklow Domestic Violence Supports	<a href="http://www.anuwicklow.ie">www.anuwicklow.ie</a>	<a href="mailto:outreach@braywomensrefuge.com">outreach@braywomensrefuge.com</a>	(086) 0597560
	Bray Womens Refuge			(01) 2866163
	Saoirse Domestic Violence Services		<a href="mailto:helpline@svds.ie">helpline@svds.ie</a>	(01) 4630000
	Men's Aid	<a href="http://www.mensaid.ie">www.mensaid.ie</a>	<a href="mailto:hello@mensaid.ie">hello@mensaid.ie</a>	(01) 5543811
	Tusla Domestic Violence Support Practitioner		<a href="mailto:niamhm.harney@tusla.ie">niamhm.harney@tusla.ie</a>	(045) 839300
Other	Pavee Point Traveller and Roma Centre	<a href="http://www.paveepoint.ie">www.paveepoint.ie</a>	<a href="mailto:bridgie.collins@pavee.ie">bridgie.collins@pavee.ie</a>	(01) 8780255
	Dublin Rape Crisis Centre	<a href="http://www.drcc.ie">www.drcc.ie</a>	<a href="mailto:info@rcc.ie">info@rcc.ie</a>	1800 778888
	Sexual Assault Treatment Unit	<a href="http://www.rotunda.ie/satu">www.rotunda.ie/satu</a>	<a href="mailto:satu@rotunda.ie">satu@rotunda.ie</a>	(01) 8171700
Public Services	Children and Young People's Services Committee	<a href="http://www.cypsc.ie">www.cypsc.ie</a>	<a href="mailto:fionnuala.curry@tusla.ie">fionnuala.curry@tusla.ie</a>	(087) 6043511
	Legal Aid Board	<a href="http://www.legalaidboard.ie">www.legalaidboard.ie</a>	<a href="mailto:lawcentrewicklow@legalaidboard.ie">lawcentrewicklow@legalaidboard.ie</a>	(01) 2022644
	Health Service Executive	<a href="http://www.hse.ie">www.hse.ie</a>	<a href="mailto:info1@hse.ie">info1@hse.ie</a>	(0404) 68400
	District Court	<a href="http://www.courts.ie">www.courts.ie</a>	<a href="mailto:braydcusers@courts.ie">braydcusers@courts.ie</a>	(01) 2744800
	Wicklow County Council Citizens Information	<a href="http://www.wicklow.ie">www.wicklow.ie</a> <a href="http://www.citizensinformation.ie">www.citizensinformation.ie</a>	<a href="mailto:customerservice@wicklowcoco.ie">customerservice@wicklowcoco.ie</a> <a href="mailto:bray@citinfo.ie">bray@citinfo.ie</a>	(0404) 20100 (076) 1076780
Drugs and Alcohol	East Coast Regional Drugs & Alcohol Task Force	<a href="http://www.ecrdatf.ie">www.ecrdatf.ie</a>	<a href="mailto:ecrdatf@gmail.com">ecrdatf@gmail.com</a>	(01) 2744132
	Drug and Alcohol Helpline	<a href="http://www.drugs.ie">www.drugs.ie</a>		1800 459459





## Icon Bank

Meaning	Icon
	Virtual meeting
	In person Meeting
	By phone
	By email
	By post
	By radio
	By television
	Through social media
	Media Campaigns
	Training
	Through corporate systems
	In person Gardaí
	Plain Clothes Gardaí
	CCTV
	On foot
	By bicycle
	With Cars
	By Motorcycle
	On buses
	On trains





**AN GARDA SÍOCHÁNA**