

AN GARDA SÍOCHÁNA



WATERFORD KILKENNY AND CARLOW DIVISIONAL POLICING PLAN 2024



Ag Coinneáil Daoine Sábháilte
Keeping People Safe

How to contact your Division – Always call 999 or 112 in an emergency

Waterford Kilkenny and Carlow Divisional Facebook Page [Link](#)

Superintendents, and office contact	Station	Opening Hours	Telephone
Superintendent Sean O'Meara Waterford Community Engagement Area Ph. (051) 305316	Waterford	24 hours a day, 7 days a week	(051)305300
	Ferrybank	Mon to Sat 10.00 to 13.00 Sun 12.00 to 13.00	(051)830240
	Dunmore East	Mon to Sat 10.00 to 13.00 Sun 12.00 to 13.00	(051)383112
	Passage East	Mon to Sat 10.00 to 13.00 Sun 12.00 to 13.00	(051)382211
Superintendent Aidan Brennan Kilkenny & Thomastown Community Engagement Area Ph. (056) 7775016	Kilkenny	24 hours a day, 7 days a week	(056)7775000
	Castlecomer	Mon to Fri Varies Sat 10.00 to 13.00 Sun 10.00 to 11.00	(056)4440650
	Callan	Mon to Fri 10.00 to 12.00 or 18.00 to 19.00 Sat 18.00 to 19.00 Sun Closed	(056)7706630
	Freshford	Mon to Sat Varies Sun Closed	(056)8832122
	Urlingford	Mon to Fri Varies Sat 10.00 to 11.00 or 18.00 to 19.00 Sun 14.00 to 15.00 or 20.00 to 21.00	(056)8831133
	Thomastown	24 hours a day, 7 days a week	(056)7754150
	Mooncoin	Mon to Sat 10.00 13.00 Sun 12.30 to 13.30	(051)895122
	Graiguenamanagh	Mon to Sat 11.00 13.00 Sun 12.00 to 13.00	(059)9725750
	Ballyhale	Mon to Sat 16.30 to 17,30 except Tue 11.00 to 13.00 Sun Closed	(056)7768602
	Bennetsbridge	Mon to Sat 16.30 to 17,30 except Tue 11.00 to 13.00 Sun Closed	(056)7727112
	Glenmore	Mon to Sat 12.00 to 13.00 Sun Closed	(051)880122
	Goresbridge	Mon to Sat 16.30 to 17,30 except Tue 11.00 to 13.00 Sun Closed	(059)9775202
	Kilmacow	Mon to Sat 12.00 to 13.00 Sun Closed	(051)880122
Kilmoganny	Mon to Sat 16.30 to 17,30 except Tue 11.00 to 13.00 Sun Closed	(051) 648002	



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	Mullinavat	Mon to Sat 16.30 to 17,30 except Tue 11.00 to 13.00 Sun Closed	(051)898122
	Pilltown	Mon to Sun 10.00 to 12.00	(051)643102
	Stonyford	Mon to Sat 16.30 to 17,30 except Tue 11.00 to 13.00 Sun Closed	(056)7728232
Superintendent Anthony Farrell Carlow Community Engagement Area Ph. (059) 9136627	Carlow	24 hours a day, 7 days a week	(059)9136620
	Tullow	Mon to Sat 10.00 to 13.00 Sun 11.00 to 13.00	(059)9151222
	Muinebheag	Mon to Sun 10.00 to 13.00 18.00 to 19.30	(059)9774120
	Ballon	Mon to Sun 10.00 to 13.00 18.00 to 19.30	(059)9159122
	Hacketstown	Mon to Sat 11.00 to 13.00 Sun Closed	(059)6471202
	Rathvilly	Mon to Sat 15.00 to 17.00 Sun Closed	(059)9161122
	Myshall	Mon to Sun 10.00 to 13.00 18.00 to 19.30	(059)9157622
	Borris	Mon to Sun 10.00 to 13.00 18.00 to 19.30	(059)9773102
Superintendent Laurence Sheahan Dungarvan and Tramore Community Engagement Area Ph. (058) 48607	Dungarvan	24 hours a day, 7 days a week	(058) 48600
	Cappoquin	Mon to Sat 10.00 to 13.00 Sun 12.00 to 13.00	(058) 54244
	Aglis	Mon to Sat 10.00 to 13.00 Sun 12.00 to 13.00	(024) 496122
	Ardmore	Mon to Sat 10.00 to 13.00 Sun 12.00 to 13.00	(024) 94222
	Lismore	Mon to Sat 10.00 to 13.00 Sun 12.00 to 13.00	(058) 54222
	Tallow	Mon to Sat 10.00 to 13.00 Sun 12.00 to 13.00	(058) 56222
	Ballymacarbry	Mon to Sat 10.00 to 13.00 Sun 12.00 to 13.00	(052)6136100
	An Rínn	Mon to Sat 10.00 to 13.00 Sun 12.00 to 13.00	(058) 46111
	Tramore	24 hours a day, 7 days a week	(051) 391620
	Kilmacthomas	Mon to Sat 10.00 to 13.00 Sun 12.00 to 13.00	(051) 291124
	Kill	Mon to Sat 10.00 to 13.00 Sun 12.00 to 13.00	(051) 292211
	Portlaw	Mon to Sat 10.00 to 13.00 Sun 12.00 to 13.00	(051) 387105
	Kilmeaden	Mon to Sat 10.00 to 13.00 Sun 12.00 to 13.00	(051) 384105
	Rathgormack	Mon to Sat 10.00 to 13.00 Sun 12.00 to 13.00	(051) 646002
Leamybrien	Mon to Sat 10.00 to 13.00 Sun 12.00 to 13.00	(051) 291182	



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Detective Superintendent Michael Leacy, Crime	Waterford Kilkenny and Carlow Division		(051) 305300
Superintendent Fiona Fogarty, Performance Assurance	Thomastown		(056)7754150



Divisional Officer's Foreword

I am pleased to introduce the Waterford, Kilkenny and Carlow Policing Plan for 2024. Our plan takes account of the priorities set out in An Garda Síochána Strategy Plan 2022- 2024 and the priorities set out by the Minister for Justice and the Policing Authority, but it also takes account of the contributions from the Kilkenny and Carlow Joint Policing Committees, the Waterford Community Safety Partnership, contributions made by the JPC Sub-Committee, and the groups who contribute to these fora. This plan is therefore very sensitive to the needs and local factors that impinge on safety and security of our citizens, supporting the spirit and resilience of our communities across Waterford, Kilkenny and Carlow.



We will ensure that new initiatives within the Operating Model will allow us to streamline our activities and processes to seek and provide an improved policing service to our communities. The members of An Garda Síochána in Waterford, Kilkenny and Carlow are determined that there can be no safe cover for groups or individuals who seek to intimidate, cause fear or inflict injury or loss on our citizens. We are determined that those who attempt to put our communities in fear are held to account for their actions and are challenged and dealt with in accordance with the rule of law.

Visibility, community policing and engagement are a key tenant of our policing philosophy, and being present and engaged with the communities we serve provides the bedrock of our policing services in Waterford, Kilkenny and Carlow. We are committed to supporting and working with our community partners, such as neighbourhood watch and community alert to limit opportunities afforded to those who may wish to engage in crime or anti-social behaviour in the Waterford, Kilkenny and Carlow Division. An Garda Síochána is committed to our public service positive duty obligations under Section 42 of the Irish Human Rights and Equality Act 2014, which we will address in 2024 through initiatives relating to our Diversity and Inclusion Strategy, Hate Crime Policy and developing our Human Rights capacity.

I would like to recognise efforts of the members of staff working for An Garda Síochána in the Waterford, Kilkenny and Carlow Division, and especially those who are on the frontline 24 hours a day, 7 days a week. Their flexibility and commitment has in no small way contributed, and continues to contribute, to ensuring that those most violent, dangerous and committed criminals are challenged, constrained and made to stand answerable to the rule of law.

I would like to re-iterate commitments made in our previous policing plans to reduce the level of carnage and death on our roads, and the tragedy and heartbreak visited on the victims and families as a result.

Ar scáth a chéile a mhairimid.

A handwritten signature in black ink, which appears to read "Anthony Pettit".

Anthony Pettit, Chief Superintendent





1. Community

Continue to strengthen connections with communities, working in partnership to keep people safe.

National Targets	Divisional Outcomes
<p>1.1 Work in partnership to develop sustainable solutions to address community safety concerns, including the harm caused by drugs</p>	<p>Through periodic engagement with our partners in the Community, in alert schemes and local implementation of a sectoral Community Policing model, we will ensure consistent and open communication to support identification of local policing issues. High visibility and crime prevention events will be used to protect our communities from theft and anti-social behaviour, promoting trust and confidence in the service our Garda personnel provide.</p>
<p>1.2 Engage across all communities to deliver a policing service that understands and responds to the diverse needs of society</p>	<p>Through greater engagement with minority groups and vulnerable victims we will increase trust and they will have greater confidence to engage with Gardai and report crime.</p>

1. Our Regular Work with the Community

Work	Method	Work	Method
Joint Policing & Community Safety Committee meetings		Crime Prevention Officers to promote the reporting of Hate Crime	
Engagement with local elected representatives		Awareness and education programmes run in Schools	
Public meetings with minority groups		Youth events promoting personnel, civic and social development	
Garda Station Open Days		Business Crime Prevention and Metal Theft Seminars	
Liaison Garda to be allocated to each school		Drug crime to be targeted	
Community Policing		Engagement with community stakeholders	





2. Tackling Crime & Preventative Policing

Proactively anticipating and addressing crime, including new and emerging crime trends, utilising effective information-led policing approaches.

National Targets	Divisional Outcomes
<p>2.1 Proactively identify, target and disrupt crime at all levels, including new and emerging crime types</p>	<p>Through targeted operations, crime prevention campaigns and offender management in the Division of Waterford, Kilkenny and Carlow, we will prioritise the reduction in volume crime offence categories of concern to our communities, including the categories of Public Order, Theft and Assaults.</p>
<p>2.2 Enhance our capacity and capability to address crime through coordination, collaboration and information-led approaches</p>	<p>Through targeted crime prevention advice for the general public, consultation with Garda national units and local businesses in the Waterford, Kilkenny and Carlow Division we will seek to increase prosecutions and reduce instances of offences in the category of Fraud, Deception and Related Offences. Cryptocurrency fraud assets of offenders to be targeted for seizure and prosecution</p>

2. Our Regular Work and Service Standards

Work	Method	Work	Method
Patrols carried out in the Division		Crime Prevention advice to the public	
Covert patrol in the Division		Best practice training	
Targeted Operations for offences of most concern to communities		Targeted patrols in crime hot spots	
Key Indicator		Key Indicator	
Feedback from Joint Policing and Community Safety Committees		Reduction in the number of assaults, public order and anti-social offences	
Awareness of Garda patrols		Reductions in Robbery Burglary and Fraud offences	
Reduction in number of crimes		Increase in detections and prosecutions	





3. Victims & the Vulnerable

Reducing harm by promoting and protecting the dignity and Human Rights of victims and all vulnerable persons interacting with An Garda Síochána.

National Targets	Divisional Outcomes
<p>3.1 Work in partnership to provide victims of crime with appropriate services and supports, with a particular focus on domestic, sexual and gender-based crime</p>	<p>Through the support of vulnerable victims at all stages of their interaction with the criminal justice process we will protect their human rights and provide a consistent service to those most in need, and ensure that the domestic abuse victim contact rates are maintained.</p>
<p>3.2 Promote and enforce responsible behaviour on our roads, working in partnership with the Road Safety Authority and other partner agencies</p>	<p>Through high visibility targeted patrols and working in partnership with Road Safety Authority we will enforce responsible driving and make travelling on our road network safer.</p>
<p>Divisional target 3.3 Embed a system of outcomes-based measurement for all crime types, in addition to standard statistical reporting of crime</p>	<p>Through National and Divisional KPI crime reviews, monitoring crime trends, targeted bail curfew and case offender management, we will ensure that crime trends of concern are targeted and reduced.</p>

3. Our Regular Work and Service Standards

Work	Method
Contact with Domestic abuse victims	
Domestic related incidents to be independently reviewed by supervisors	
Liaison with Statutory bodies Tusla & CFA	
Key Indicator	
Contact with, and protection of Domestic abuse victims	
Victims of crime that feel informed and aware of available support	

Work	Method
Victim letters provided	
Engagement cycles with vulnerable and elderly people in the community	
Road safety targeted offence detection	
Key Indicator	
Traffic collisions and serious injuries	
Victims are reporting their incident as soon as feasible	





4. Protecting the Security of the Irish State

Protecting the Security of the State and its people from terrorism and threats to its vital interests.

National Targets

4.1 Protect the security of the State through intelligence-led operations, working in partnership with domestic and international agencies, and identifying and disrupting terrorist threats and hostile actors

4.2 On-going implementation of the Security Service Development Plan to strengthen the security and intelligence capacity and capability of An Garda Síochána

Divisional target 4.3 Ensuring preparedness for major emergencies through training, ongoing awareness building in An Garda Síochána and engagement in Major Emergency Management activities

Divisional Outcomes

Through enhanced gathering of intelligence we will increase our capacity to identify and disrupt those involved in terrorism.

We will continue to work with our local and national partners to disrupt terrorism and protect the integrity of access and egress points into this country within the Waterford Kilkenny and Carlow Division.

Through strengthening our relationships with principal response agencies and local authorities we will be better able to deal with Major Emergency should they occur in the Waterford, Kilkenny and Carlow Division.



5. Sustainable Change & Innovation

Inspiring and sustaining a culture of continuous improvement, enhancing innovation and responsiveness to change.

National Targets

5.1 Embed the structures required to enhance our organisation's capacity and capability for change, and to support a culture of continuous improvement

Divisional target 5.2 Enable, develop and support innovation and change through the implementation of systems under A Policing Service for the Future (APSFF)

Divisional Outcomes

We will support our employees to continuously improve and embrace innovation and change.

We are committed to embedding and sustaining change, and supporting a culture of innovation in the Waterford Kilkenny and Carlow Division.





Enabler 1: People & Purpose

An Garda Síochána values being a people focused organisation

National Targets

E1.1 Enhance our capacity to provide appropriate Human Resources, Training, Learning and Development supports, enabling our personnel to succeed in their role

E1.2 Support the health and wellbeing of our personnel through the implementation of our Health and Wellbeing Strategy

Divisional Outcomes

We will ensure all Garda members are trained in priority areas, and engaged with PALF and continuous professional development.

We will continue to implement the action plan for the Health and Wellbeing Strategy, promoting use of key supports, including the Keeping our People Safe mobile App, Garda Employee Assistance Service, Peer Supporters and Garda Occupational Health Service in order to support our personnel.



Enabler 2: Partnerships

Engage and sustain strategic, collaborative partnerships to continually strengthen our knowledge, service and effectiveness.

National Targets

E2.1 Work with partners to enhance a multi-disciplinary and 'whole of service' approach to keeping people safe

E2.2 Explore, develop and embrace opportunities to collaborate across sectors to strengthen our evidence-based approach to service

Divisional Outcomes

Through collaborative local partnerships we will tackle issues that affect our communities and drive effective and measurable outcomes to respond to their concerns.

We will work with the Technological University for the South East and the Students Union to provide an appropriate policing response, including education and engagement in residential estates.



Enabler 3: Engagement

Develop clear two-way communication and engagement through new and existing channels.

National Targets

E3.1 Strengthen internal and external engagement through open and targeted communications

E3.2 Respond to the learnings of An Garda Síochána Culture Audit

Divisional Outcomes

Through clear consistent internal and external communication we will continue to foster citizen's trust, and empower our employees to respond better to community issues.

We will support the response plan to results of the 2022 Cultural Audit to help improve the working environment of our Garda personnel.





Enabler 4: Empowerment & Trust

Foster a culture of empowerment and trust, rooted in integrity and the protection of Human Rights.

National Targets	Divisional Outcomes
E4.1 Promote and strengthen professional conduct and ethical behaviour in An Garda Síochána	Through the consistent management of complaints and the promotion of Ethics we will improve trust and reputation amongst our communities in Waterford Kilkenny and Carlow.
E4.2 Roll out An Garda Síochána Organisational Operating Model	We will continue the roll out of the new An Garda Síochána Operating Model, improving oversight, administrative efficiency, and freeing up more Garda personnel to return to frontline duties.



Enabler 5: Information-Led Policing

Cultivate an information-led service, using data and technology to drive efficiencies, effectiveness and decision-making.

National Targets	Divisional Outcomes
E5.1 Advance our Data and Technology Vision through implementation of the 2024 ICT Roadmap	We will continue to support implementation of local and national projects to improve governance, coordination and remote management.
E5.2 Leverage improved data quality to progressively expand the use of data assets in operational policing	We will effectively and ethically use our data to make informed decisions at all levels of our organisation in Waterford Kilkenny and Carlow.

Finding Additional Support

Support Type	Name	Website	Email	Telephone
Community Bodies (NGO)	Community Text Alert and Neighbourhood Watch Information	www.garda.ie	Kilkenny.community@garda.ie	056 7775094
	Kilkenny Age Friendly/ Meals on Wheels	https://kilkennyagefriendlycounty.ie/	Agefriendlycounty@gmail.com	056 7772787 056 7721685
	Tramore Community Care / Meals on Wheels	http://tramorecommunitycare.ie/		051 381126
	Alone	www.alone.ie	hello@alone.ie	0818222024
	Pobal, Seniors Alert Scheme(SAS)	https://www.pobal.ie/	onlinesupport@pobal.ie	01 5117222
	Kilkenny Social Prescribing Service	www.cklp.ie	info@cklp.ie	056 7752111
	Men's Shed	www.menssheds.ie	info@menssheds.ie	01 891 6150
	Kilkenny PPN	www.kilkennyppn.ie	Ppnkilkenny@kilkennycoco.ie	056 7794255 087 1731634
	Teagasc Helpline	www.teagasc.ie	info@teagasc.ie	353 59 917 0200
	Rotary Club	www.rotary.org		056 7721994
	Kilkenny Lions Club	www.kilkennylionclub.ie	Info@kilkennylionclub.ie	
	Cois Nore	www.coisnore.ie	info@coisnore.ie	056 7752222 085 8882583
	Family Carer's Ireland	www.familycarers.ie		1800 240724
	Fr McGrath Centre	https://frmcgrathcentre.ie/	info@frmcgrathcentre.ie	056 7751988
	The Irish Wheelchair Association	www.iwa.ie	info@iwa.ie	056 7762775
Irish Countrywomen's Association (ICA)	www.ica.ie	admin@ica.ie		
MS Society	www.ms-society.ie	southeast@ms-society.ie	056 7777771	



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	L'Arche	L'Arche Kilkenny	admin@larchekilkenny.ie	056 7725628
	O'Loughlin Court, Community Centre	https://www.respond.ie/about-us/	info@respond.ie	056 7770069
Victim Support	Carlow and South Leinster Rape Crisis Centre	http://carlowrapecrisis.ie/	info@carlowrapecrisis.ie	0599133344
	Rape Crisis Centre	www.drcc.ie	info@rcc.ie	1800778888
	Support After Crime Services	www.SupportAfterCrimeServices.ie	info@supportaftercrimeservices.ie	021 432 0555
	Waterford Rape and Sexual Abuse Centre	www.waterfordrsac.ie	info@waterfordrsac.ie	1800 296 296
	Crime Victims Helpline	www.crimevictimshelpline.ie	info@crimevictimhelpline.ie	116006
	Kasa	www.kasa.ie	info@kasa.ie	056 7751555 1800478478
Drug & Addiction Support	Waterford Substance Misuse Service	http://www.hse.ie		051 848658
	Carlow & Kilkenny Substance Misuse Service	http://www.hse.ie		Tel: 056 7784638 Local: 1890 464600
	County Waterford Community Based Drug Initiative East,	https://wstcys.ie/	info@wstcys.ie	(051) 872 710
	Al-Anon Family Groups	http://www.al-anon-ireland.org/	info@alanon.ie	(01) 8732699
	Alcoholics Anonymous	https://www.alcoholicsanonymous.ie/	gso@alcoholicsanonymous.ie	018420700
Mental Health	The Involvement Centre	Centre information	Involvementkk@gmail.com	056 7712400
	Grow Kilkenny	www.grow.ie	southeastregion@grow.ie	056 7761624
	Aware Kilkenny	www.aware.ie	supportmail@aware.ie	1800 804848
	Rainbows Ireland	https://www.rainbowsireland.ie/	ask@rainbowsireland.com	353 1 4734175
	Kilkenny Bereavement Support	https://kilkennybereavementsupport.com/		056 7756538




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	Newpark Close Family Resource Centre	https://www.newparkclosefrc.com/	Newparkclosefrc@eircom.net	056 7723309
	Teac Tom	www.thethomashayestrust.com	Thethomashayestrust@gmail.com	056 7796592
	Samaritans	www.samaritans.org	jo@samaritans.ie	056 7765554
	Amber Women's Refuge	https://amberwomensrefuge.ie/	info@amberwomensrefuge.ie	056 7771404 0818 424244
	Pieta South East	Pieta South East site	info@pieta.ie	051 858510
Diversity Support	Open Door Kilkenny(LGBT)	www.belongto.org	info@belongto.org	01 670 6223
	Foróige "Out Kilkenny" (LGBT)	Foróige "Out Kilkenny" (LGBT) info		086 7736975 086 7736976
	The Twilight Community Group	www.twilight.ie		
Youth Support	Tramore Youth Development & Family Project, Foróige,	www.foroige.ie		Jean Power 051 338983
	TYRE Project	Tyre Youth Diversion Project site	tyreydp@wstcys.ie	086 6052214 086 0497308
	Klub Muzik,	https://klubmuzik.ie/	info@klubmuzik.ie	051 330342
	Arch Club for people with special needs	https://www.archclubs.com/clubs	archclubs.adm@gmail.com	085 267 2643 085 267 2646
	Ossory Youth	https://www.ossoryyouth.com/	jpurcell@ossoryyouth.com	056 7761200
Financial Support	MABS (Money Advice and Budgeting Service)	https://mabs.ie/	northmunster@mabs.ie	0818 07 2000 WhatsApp: 086 035341
	St. Vincent De Paul	https://www.svp.ie/home.aspx	info@svp.ie	051350725
	St. Vincent de Paul, Tramore, Co Waterford	https://www.svp.ie/vincentstramore	vincents.tramore@svp.ie	051 393518



Icon Bank

Meaning	Icon
	Virtual meeting
	In person Meeting
	By phone
	By email
	By post
	By radio
	By television
	Through social media
	Media Campaigns
	Training
	Through corporate systems
	In person Gardaí
	Plain Clothes Gardaí
	CCTV
	On foot
	By bicycle
	With Cars
	By Motorcycle
	On buses
	On trains





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