

AN GARDA SÍOCHÁNA



DMR WEST DIVISIONAL POLICING PLAN

2024



Ag Coinneáil Daoine Sábháilte
Keeping People Safe

Divisional Officer's Foreword

I am pleased to present the 2024 Policing Plan for the Dublin Metropolitan Region, West Division. This plan is centred on the Strategic Pillars of:

- Community;
- Tackling Crime and Preventative Policing;
- Victims and the Vulnerable;
- Protecting the Security of the State;
- and Sustainable Change and Innovation.

The 2024 Policing Plan is cognisant of the varied, and oft times unpredictable, policing challenges of the DMR West Division. Our community policing ethos, public service values and commitment to service are at the core of all we do. With this in mind we will continue to engage with diversity groups and foster social inclusion. We will continue to engage with the youth, our partners, and leaders within our community. We will continue to offer every support to victims while respecting the Human Rights of all.

As a Division we have seen significant changes throughout 2023, with the successful introduction of rostering systems, the continued introduction of the new Garda Operating Model, and the pending introduction of digital filing systems. The impact of change coupled with the challenges faced by our Garda members on a daily basis will not go unnoticed. I will continue to strive to increase training and development opportunities. I will ensure that the wellness and wellbeing of all personnel is paramount and I will ensure that appropriate supports are provided to assist them in their work.

I am committed to ensuring a continued professional, dedicated and respectful service to the people and communities that we serve.

Michael McNulty
Chief Superintendent



How to contact your Division – Always call 999 or 112 in an emergency

Superintendents, and office contact	Station	Opening Hours	Telephone
Emer Curran Superintendent K District	Blanchardstown	24 Hour	01-6667000
	Finglas	24 Hour	01-6667500
	Cabra	7am – 9pm Mon - Sunday	01-6667400
Keith Halley Superintendent L District	Clondalkin	24 Hour	01-6667600
	Ballyfermot	24 Hour	01-6667200
	Rathcoole	8am – 4pm Mon-Fri	01-6667900
Paul Dolan Superintendent Q District	Lucan	24 Hour	01-6667300
	Ronanstown	24 Hour	01-6667700
<p>Diversity officers for the Division can be found here on the Garda website.</p>			
<p>Crime Prevention officers for the Division can be found here on the Garda website.</p>			
<p>Drug related intimidation inspectors for the Division can be found here on the Garda website.</p>			





1. Community

Continue to strengthen connections with communities, working in partnership to keep people safe.

National Targets	Divisional Outcomes
<p>1.1 Work in partnership to develop sustainable solutions to address community safety concerns, including the harm caused by drugs</p>	<p>Increased confidence in An Garda Síochána through partnership and engagement within their Community Policing Area.</p> <p>Supports afforded to people experiencing drug related intimidation. Increased engagement with community stakeholders in education, awareness and supports.</p>
<p>1.2 Engage across all communities to deliver a policing service that understands and responds to the diverse needs of society</p>	<p>Engagement with children and young people in the community.</p> <p>Promotion of open engagement with diverse and vulnerable groups to address concerns through regular engagement.</p> <p>Support our work using diversity awareness training and crime prevention advice tailored to community and business needs.</p>

1. Our Regular Work with the Community

Work	Method	Work	Method
Working with the local Community and our Stakeholders. Continue our engagement through Joint Policing Committee meetings.		Continue to support all victims of crime. Promote open engagement with diverse and vulnerable groups.	
Targeting anti-social behaviour		Delivering our Secondary schools/ youth group drug education talks.	
Community Policing Training and Utilisation of Garda Reserve		Engaging with Youth Groups and continuing our transition year programme	
Supporting Ethnic minorities, Diversity Groups and listening to their concerns.		Interventions to Protect Individuals from Drug Related Intimidation	





2. Tackling Crime & Preventative Policing

Proactively anticipating and addressing crime, including new and emerging crime trends, utilising effective information-led policing approaches.

National Targets	Divisional Outcomes
2.1 Proactively identify, target and disrupt crime at all levels, including new and emerging crime types	Use high visibility patrols, targeted operations, crime prevention advice, and days of action to seek a reduction in incidents of crime throughout the Division.
2.2 Enhance our capacity and capability to address crime through coordination, collaboration and information-led approaches	<p>Continued communication with the public to reinforce awareness of the new and emerging types of fraud to obtain a reduction in the levels of cybercrime.</p> <p>Engaged with the local community to offer supports in relation to fraud and cybercrime.</p> <p>Provided crime prevention advices in relation to fraud and cybercrime.</p> <p>Utilised intelligence to target the activities of organised crime groups to reduce crimes associated with crime groups.</p>

2. Our Regular Work and Service Standards

Work	Method	Work	Method
High Visibility Patrols		Training our personnel	
Increase awareness in the community of new and emerging fraud and cyber-enabled crimes.		Engaging with our stakeholders	
Key Indicator		Key Indicator	
Increased satisfaction with An Garda Síochána in the community		Positive feedback from stakeholders and community	





3. Victims & the Vulnerable

Reducing harm by promoting and protecting the dignity and Human Rights of victims and all vulnerable persons interacting with An Garda Síochána.

National Targets	Divisional Outcomes
<p>3.1 Work in partnership to provide victims of crime with appropriate services and supports, with a particular focus on domestic, sexual and gender-based crime</p>	<p>Continued support of and engagement with training of our members in protective services.</p> <p>Targeted operations to increase confidence in reporting crimes, in particular domestic, sexual and gender-based crimes.</p> <p>Provided crime prevention advice, education, outreach and awareness building activities.</p> <p>Provided continued contact and engagement with victims.</p> <p>Continued engagement with and support of services to victims.</p>
<p>3.2 Promote and enforce responsible behaviour on our roads, working in partnership with the Road Safety Authority and other partner agencies</p>	<p>Support regional roads policing operations by identifying and targeting high risk areas for an improved reduction in road traffic collisions.</p> <p>Improved road safety.</p>

3. Our Regular Work and Service Standards

Work	Method	Work	Method
Victim Service Office		Road Safety Education	
Specialist Training on Vulnerable Victims		Targeted Operations	
Key Indicator		Key Indicator	
Victims confidence in reporting crime		A reduction in road accidents	
Increased call back rates		Improved satisfaction rates in Public Attitude Survey reports	



DMR West Divisional Policing Plan 2024



4. Protecting the Security of the Irish State

Protecting the Security of the State and its people from terrorism and threats to its vital interests.

National Targets	Divisional Outcomes
4.1 On-going implementation of the Security Service Development Plan to strengthen the security and intelligence capacity and capability of An Garda Síochána	Continued collaboration with Security and Intelligence and National Units, ensuring the Security of our State. Ensured the security of visitors to the Division through intelligence led operations.
4.2 Protect the security of the State through intelligence-led operations, working in partnership with domestic and international agencies, and identifying and disrupting terrorist threats and hostile actors	Conducted Major Emergency Management exercises as appropriate the Division and remained prepared in the event of a threat. Continued to maintain our relationship with internal agencies in relation to intelligence. Responded effectively to intelligence



5. Sustainable Change & Innovation

Inspiring and sustaining a culture of continuous improvement, enhancing innovation and responsiveness to change.

National Targets	Divisional Outcomes
5.1 Embed the structures required to enhance our organisation's capacity and capability for change, and to support a culture of continuous improvement	Utilised our Human rights Champions network to support the Division as we navigated through positive change. Supported training opportunities for our members. Continued to enhance communication and support our diverse communities. Engaged in the implementation of various systems and structures to improve oversight, administration and collaboration with partner agencies and community groups.
5.2 Enable, develop and support sustainability across An Garda Síochána through implementation of the Climate Action Roadmap 2023-2030	Supported environmental sustainability through the oning procurement of electric vehicles. Identified systems to further improve and advance our contribution to the An Garda Síochána Climate Action Roadmap.





Enabler 1: Partnerships

An Garda Síochána values being a people focused organisation

National Targets	Divisional Outcomes
E1.1 Enhance our capacity to provide appropriate Human Resources, Training, Learning and Development supports, enabling our personnel to succeed in their role	Identified the training needs of our personnel and secured this training to ensure the continuity of a quality service to the public.
E1.2 Support the health and wellbeing of our personnel through the implementation of our Health and Wellbeing Strategy	Provided support to our personnel through providing appropriate support networks, Peer Support, Employee Assistance Service and Counselling.



Enabler 2: Partnerships

Engage and sustain strategic, collaborative partnerships to continually strengthen our knowledge, service and effectiveness.

National Targets	Divisional Outcomes
E2.1 Work with partners to enhance a multi-disciplinary and 'whole of service' approach to keeping people safe	Continued development and enhancement of our collaboration with community stakeholders to address and resolve local issues.
E2.2 Explore, develop and embrace opportunities to collaborate across sectors to strengthen our evidence-based approach to service	Opportunities sought to collaborate with institutions and community leaders to develop sustainable solutions.



Enabler 3: Engagement

Develop clear two-way communication and engagement through new and existing channels.

National Targets	Divisional Outcomes
E3.1 Strengthen internal and external engagement through open and targeted communications	Continued building of relationships with our stakeholders through open engagement, JPCs and Local community meetings.
E3.2 Respond to the learnings of An Garda Síochána Culture Audit	Ensured that Garda personnel are supported in their roles while building commitment in service to the public.



Enabler 4: Empowerment & Trust

Foster a culture of empowerment and trust, rooted in integrity and the protection of Human Rights.

National Targets	Divisional Outcomes
E4.1 Promote and strengthen professional conduct and ethical behaviour in An Garda Síochána	Ensured that we invest in our people to secure the necessary training and tools required to provide our communities with the highest level of service expected.
E4.2 Roll out An Garda Síochána Organisational Operating Model	Completed our roll out of the Operating Model to centralise all processes for improved oversight and accountability.



Enabler 5: Information-Led Policing

Cultivate an information-led service, using data and technology to drive efficiencies, effectiveness and decision-making.

National Targets	Divisional Outcomes
E5.1 Advance our Data and Technology Vision through implementation of the 2024 ICT Roadmap	Embraced the introduction of new applications ensuring that data is communicated and utilised effectively.
E5.2 Leverage improved data quality to progressively expand the use of data assets in operational policing	Implemented organisational initiatives to improve consistency, quality, and trust in recorded data.






Finding Additional Support

Support Type	Name	Website	Email	Telephone
Victim Support	Crime Victim Helpline	www.crimevictimshelpline.ie	info@crimevictimshelpline.ie	116006 1850 211407
	AdVIC (Advocates for Victims of Homicide)	www.advic.ie	info@advic.ie	086 1272156
	Men's Aid	www.mensaid.ie	hello@mensaid.ie	046 9023718 01 5543811
	Barnardos	www.barnardos.ie	info@barnardos.ie	1850 222300 01 4530355
	CARI	www.cari.ie	helpline@cari.ie	1890 924567 01 8308529
	Dublin Rape Crisis Centre	www.drcc.ie		1800 77 88 88 01 6614911
	Federation for Victim Assistance	www.victimassistanceireland.com		066 7119830
	Irish Tourist Assistance Service (ITAS)	www.itas.ie		1890 365700 01 6610562
	Missing in Ireland Support Services (MISS)	www.missingpersons.ie		1890 442 552
	One in Four	www.oneinfour.ie		01 6624070
	Rape Crisis Network Ireland (RCNI)	www.rcni.ie		1800 778888 091 563676
	Support After Homicide	www.supportafterhomicide.ie		087 9837322
	Victim Support Ireland			087 9837322
	Women's Aid National Helpline	www.womensaid.ie		085 1893697





Icon Bank

Meaning	Icon
	Virtual meeting
	In person Meeting
	By phone
	By email
	By post
	By radio
	By television
	Through social media
	Media Campaigns
	Training
	Through corporate systems
	In person Gardaí
	Plain Clothes Gardaí
	CCTV
	On foot
	By bicycle
	With Cars
	By Motorcycle
	On buses
	On trains





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