

AN GARDA SÍOCHÁNA



# DMR SOUTH DIVISIONAL POLICING PLAN 2024



Ag Coinneáil Daoine Sábháilte  
**Keeping People Safe**

## Divisional Officer's Foreword

I am pleased to introduce the Dublin Metropolitan Region (DMR) South Division Policing Plan for 2024. The 2024 plan is the third of three annual plans to further the objectives of our 2022-2024 Strategy Statement. The 2024 plan is, I believe, both ambitious and realistic. It has been created through consultation with our communities, feedback from divisional staff, and many other external stakeholders. As the DMR South commences its first full year in the new Operating Model structure, our approach is designed to improve our performance, processes, and further develop our people. In this way we will build on our delivery of an effective policing service, which is responsive to the needs of a modern and diverse community.



An Garda Síochána is committed to our public service positive duty obligations under section 42 of the Irish Human Rights and Equality Act 2014, which we will continue to address in 2024 through initiatives relating to our diversity and inclusion strategy, hate crime policy and developing our human rights capacity.

I am confident that the initiatives outlined in this plan will make a real difference to the communities of DMR South which we are proud to serve. I look forward to meeting the year ahead, and encourage feedback from interested parties on any aspect of the policing plan now being embarked on for 2024. I wish to acknowledge the valuable contribution of the Joint Policing Committees and the trust and confidence placed in us by the wider community. We look forward to your continued interaction in 2024. Finally, I would like to take this opportunity to thank Garda members and Garda Staff who continue to work hard to serve the needs of our community in these challenging times.

**Majella Armstrong**  
**Chief Superintendent**





## How to contact your Division – Always call 999 or 112 in an emergency

All six stations provide a 24/7 policing service, with station opening hours restricted in Terenure and Sundrive Road.

Superintendents, and office contact	Station	Opening Hours	Telephone
<b>Superintendent Paul Maher</b> Crumlin/ Terenure CE Ph. 01-6666280	Crumlin	24 hours a day 7 days a week	01-6666200
	Sundrive Road	7am to 9pm	01-6666600
	Terenure	7am to 9pm	01-6666400
	Rathmines	24 hours a day 7 days a week	01-6666700
<b>Superintendent Bróna O'Reilly</b> Tallaght CE Ph. 01-6666080	Tallaght	24 hours a day 7 days a week	01-6666000
	Rathfarnham	24 hours a day 7 days a week	01-6666500
<b>Diversity officers</b> for the Division can be found <a href="#">here</a>			
<b>Crime Prevention</b> officers for the Division can be found <a href="#">here</a>			
<b>Drug related intimidation</b> inspectors for the Division can be found <a href="#">here</a>			





# 1. Community

Continue to strengthen connections with communities, working in partnership to keep people safe.

National Targets	Divisional Outcomes
<p>1.1 Work in partnership to develop sustainable solutions to address community safety concerns, including the harm caused by drugs</p>	<p>Develop sustainable solutions to community concerns through the Community Policing framework and use of local community, business, and authorities to identify targeted solutions to public concerns. Continue to protect families from intimidation, and continue to be a focus in protecting the public from drug related harm and increasing confidence in reporting.</p>
<p>1.2 Engage across all communities to deliver a policing service that understands and responds to the diverse needs of society</p>	<p>Engagement with all communities in order to develop initiatives that address challenges being faced. We will continue to build trust and confidence by promoting interaction, collaboration and reassurance thereby increasing satisfaction and inclusion in our community.</p>

## 1. Our Regular Work with the Community

Work	Method	Work	Method
Working with Community Stakeholders		Awareness and Education Programmes Run in School	
Crime Prevention Advice		Drug Crime and Drug Related Intimidation to be Targeted	
Engagement with Local Elected Representatives		Garda Station Open Days	
Engagement with Youth Groups		Engagement with Minority Groups, Vulnerable Groups and the Elderly	





## 2. Tackling Crime & Preventative Policing

Proactively anticipating and addressing crime, including new and emerging crime trends, utilising effective information-led policing approaches

National Targets	Divisional Outcomes
2.1 Proactively identify, target and disrupt crime at all levels, including new and emerging crime types	We will proactively disrupt organised and serious crime in order to protect the public from direct or collateral harm. Continue to deliver timely responses to improve community safety through high visibility operations and targeted patrols.
2.2 Enhance our capacity and capability to address crime through coordination, collaboration and information-led approaches	We will focus on an intelligence-led approach to address crime, while working with our community partners to address local crime trends.

### 2. Our Regular Work and Service Standards

Work	Method	Work	Method
Hi-Visibility Patrols Carried out in the Division		Crime Prevention Advice to the Public Fraud / Cyber Enabled Crime	
Covert Patrols in the Division		Targeted Patrols in Crime Hot Spots	
Identify and Pursue Criminals Engaged in Organised Crime at Various Levels and Manage Recidivist Offenders		Appropriate Training Best Practices	
Key Indicator		Key Indicator	
Feedback From Joint Policing and Community Safety Committees		Safer Public Transport	
Reduction in the Number of Assaults, Public Order and Anti-Social Offences		Reduction in Robbery and Burglary Crimes	
Awareness of Garda Patrols		Measured Through the Public Attitudes Survey	





### 3. Victims & the Vulnerable

Reducing harm by promoting and protecting the dignity and Human Rights of victims and all vulnerable persons interacting with An Garda Síochána.

National Targets	Divisional Outcomes
<p>3.1 Work in partnership to provide victims of crime with appropriate services and supports, with a particular focus on domestic, sexual and gender-based crime</p>	<p>Ensure all victims and vulnerable persons receive the same high levels of consideration and service aligned to national policies, including continued contact with victims of domestic abuse in a timely and appropriate manner. We will strive to ensure victims feel supported and continue to improve confidence in seeking Garda protection.</p>
<p>3.2 Promote and enforce responsible behaviour on our roads, working in partnership with the Road Safety Authority and other partner agencies</p>	<p>Using national policy, data and partnership engagement we will develop local plans to help address driver behaviour. Our work will consist of education, enforcement, engagement with local authorities and other partners with the aim of improving road safety concerns and proactively ensure the safety of all road users.</p>

### 3. Our Regular Work and Service Standards

Work	Method	Work	Method
Ongoing Monitoring of Post-Incident Contact Rates		Victims Placed at the Centre of the Garda Service	
Victim Letters Provided		Implementation of Roads Policing Operation Plan	
Implement the Domestic Violence Assessment Tool		Checkpoints Conducted Concentrating on Driving Under the Influence of Drugs	
Continued Liaison With Tusla		Increased Visibility in Our Communities	
Key Indicator		Key Indicator	
Monitoring of Key Performance Indicators		Reduced Fatality and Serious Injury on Our Roads	
Measured Through Public Attitudes Survey		Victims of Crime Feel Informed and Aware of Available Supports	
Increased Reporting by Victims Of Domestic Related Crimes			





## 4. Protecting the Security of the Irish State

Protecting the Security of the State and its people from terrorism and threats to its vital interests.

National Targets	Divisional Outcomes
4.1 Protect the security of the State through intelligence-led operations, working in partnership with domestic and international agencies, and identifying and disrupting terrorist threats and hostile actors	Tackling terrorists groups or individuals to disrupt their movements by ensuring Garda members are aware of any potential threats through appropriate and timely dissemination of intelligence.
4.2 On-going implementation of the Security Service Development Plan to strengthen the security and intelligence capacity and capability of An Garda Síochána	Through implementation of the Security Service Development Plan, along with the use of local intelligence capability, we will focus on targeting and dismantling those involved in crime within the Division. This will reduce the impact of crime in the communities and enhance public safety by improving the intelligence picture of existing and emerging crime threats and trends leading to the disruption of illegal activities



## 5. Sustainable Change & Innovation

Inspiring and sustaining a culture of continuous improvement, enhancing innovation and responsiveness to change.

National Targets	Divisional Outcomes
5.1 Embed the structures required to enhance our organisation's capacity and capability for change, and to support a culture of continuous improvement	We will encourage local personnel to engage with training and learning opportunities to support continuous change and improved service, while strengthening accountability and standards throughout the division
5.2 Enable, develop and support sustainability across An Garda Síochána through implementation of the Climate Action Roadmap 2023-2030	Embedding sustainable practices locally, aligning activities to the Climate Action Roadmap and empowering Divisional Facilities Managers to support this process



## Enabler 1: People & Purpose

An Garda Síochána values being a people focused organisation

National Targets	Divisional Outcomes
E1.1 Enhance our capacity to provide appropriate Human Resources, Training, Learning and Development supports, enabling our personnel to succeed in their role	We will continue to ensure personnel are adequately trained in priority areas, while encouraging self-development to build a skilled and adaptive workforce
E1.2 Support the health and wellbeing of our personnel through the implementation of our Health and Wellbeing Strategy	A commitment to creating a better workplace and putting wellbeing at the forefront of what we do. We will promote Mental Health and Wellbeing through engagement in national and local initiatives and strive for a healthier, happier more engaged workforce



## Enabler 2: Partnerships

Engage and sustain strategic, collaborative partnerships to continually strengthen our knowledge, service and effectiveness.

National Targets	Divisional Outcomes
E2.1 Work with partners to enhance a multi-disciplinary and 'whole of service' approach to keeping people safe	We will build on key partnerships to promote safer communities in which we can all live, maintaining the trust of local communities through multi-disciplinary working, engaging with local partners in community safety, and working for better co-ordination and communication with outside agencies.
E2.2 Explore, develop and embrace opportunities to collaborate across sectors to strengthen our evidence-based approach to service	As An Garda Síochána develops formal consultation processes with institutions, we will continue to listen to and work with community bodies and partner agencies to ensure sustainable solutions to community issues.



## Enabler 3: Engagement

Develop clear two-way communication and engagement through new and existing channels.

National Targets	Divisional Outcomes
E3.1 Strengthen internal and external engagement through open and targeted communications	Relevant engagements will take place throughout the year to increase understanding of community needs and expectations. Data from the Public Attitude Survey will be released Annually and will give further insights. Future plans will be developed and ideas collected internally and externally to support a strengthened approach to community safety.
E3.2 Respond to the learnings of An Garda Síochána Culture Audit	Based on the outcomes of the Culture Audit 2022, we will strive to enhance the supports available to our people.







## Enabler 4: Empowerment & Trust

Foster a culture of empowerment and trust, rooted in integrity and the protection of Human Rights.

National Targets	Divisional Outcomes
E4.1 Promote and strengthen professional conduct and ethical behaviour in An Garda Síochána	Activities relating to the promotion of ethical behaviour and professional standards will take place, including supporting national initiatives, the implementation of independent recommendations where appropriate. Human rights will be at the forefront of what we provide, a service with clear and defined roles ensuring safety and personal security of the people we serve.
E4.2 Roll out An Garda Síochána Organisational Operating Model	Continue to develop the structures and processes of Operating Model in this Division towards full implementation.



## Enabler 5: Information-Led Policing

Cultivate an information-led service, using data and technology to drive efficiencies, effectiveness and decision-making.

National Targets	Divisional Outcomes
E5.1 Advance our Data and Technology Vision through implementation of the 2024 ICT Roadmap	Support the delivery of the 2024 ICT Roadmap, by engaging in the rollout of key systems, maximising their benefits, for example through the use of mobility devices improving efficiency of Gardaí on the go, management of resources upgraded dispatch systems, as well intelligence management and interaction with the public and partner agencies.
E5.2 Leverage improved data quality to progressively expand the use of data assets in operational policing	Support the input and review of quality data with a view to maximising insights to support information-led policing. Improving access to high-quality data and improving understanding across a range of policing areas.

## Finding Additional Support

Support Type	Name	Website	Email	Phone
Arts Events	South Dublin Co. Co.	<a href="http://www.sdcc.ie">www.sdcc.ie</a>		
Parks		<a href="http://www.sdcc.ie">www.sdcc.ie</a>		
Tallaght Stadium		<a href="http://www.tallaghtstadium.ie">www.tallaghtstadium.ie</a>		01 420 3033
Tallaght Leisure Centre		<a href="http://www.tallaghtleisure.com">www.tallaghtleisure.com</a>		01 452 3300
Jobstown All Weather Pitch		<a href="http://www.sdcc.ie">www.sdcc.ie</a>		
Fettercairn Horse Project		<a href="http://www.fyhp.ie">http://www.fyhp.ie</a>		01 462 7214
Tallaght Library		<a href="http://www.sdcc.ie">www.sdcc.ie</a>		
Castletymon Library		<a href="http://www.sdcc.ie">www.sdcc.ie</a>		
Community Centres		<a href="http://www.sdcc.ie">www.sdcc.ie</a>		01 414 9000
Housing		<a href="http://www.sdcc.ie">www.sdcc.ie</a>		01 414 9000
Environment	South Dublin Co. Co.	<a href="http://www.sdcc.ie">www.sdcc.ie</a>		
Transport		<a href="http://www.sdcc.ie">www.sdcc.ie</a>		
Lighting		<a href="http://www.sdcc.ie">www.sdcc.ie</a>		
Road Maintenance		<a href="http://www.sdcc.ie">www.sdcc.ie</a>		
Youth Development	Foroige	<a href="http://www.foroige.ie">www.foroige.ie</a>		
Child and Family Agency	Tusla	<a href="http://www.tusla.ie">www.tusla.ie</a>		
Homeless Services	Peter McVerry Trust	<a href="http://www.pmvtrust.ie">www.pmvtrust.ie</a>		1800 140 244
	Hazelwood House	<a href="http://www.dubsimon.ie">www.dubsimon.ie</a>		01 406 2314
	Focus Ireland	<a href="http://www.focusireland.ie">www.focusireland.ie</a>		01 881 5900
Mental Health Services	HSE Sheaf House	<a href="http://www.hse.ie">www.hse.ie</a>		01 463 5200
		<a href="http://www.hse.ie">www.hse.ie</a>		01 468 5800
Health Centres	Primary Care Centre Kilnamanagh/ Tymon	<a href="http://www.hse.ie">www.hse.ie</a>		01 921 4801
	HSE Killinarden Health Centre	<a href="http://www.hse.ie">www.hse.ie</a>		01 462 6260
	HSE Mary Mercer Health Centre	<a href="http://www.hse.ie">www.hse.ie</a>		01 458 5744
	HSE Millbrook Lawns Health Centre	<a href="http://www.hse.ie">www.hse.ie</a>		01 427 5000
Addiction Supports	CARP (Community Addiction Response Programme)	<a href="http://www.carp.ie">www.carp.ie</a>		01 462 6033
	TRP (Tallaght	<a href="http://www.tallaghtrehabproject.ie">www.tallaghtrehabproject.ie</a>		01 459 7705
	TASP (Tallaght Addiction Support Project)	<a href="http://www.tasp.ie">www.tasp.ie</a>		01 534 8340
	JADD (Jobstown Assisting Drug Dependency)	<a href="http://www.jadd.ie">www.jadd.ie</a>		01 459 7756
	New Hope Residential Centre	<a href="http://www.nhrc.ie">www.nhrc.ie</a>		
	Rehabilitation Project)	<a href="http://www.tallaghtrehabproject.ie">www.tallaghtrehabproject.ie</a>		
	Swan Family Support	<a href="http://www.tasp.ie">www.tasp.ie</a>		
Housing Body	Cluid Housing	<a href="http://www.cluid.ie">www.cluid.ie</a>		01 707 2088



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Support Type	Name	Website	Email	Phone
Recreation	National Parks and Wildlife Service	<a href="http://www.npws.ie">www.npws.ie</a>		
	Coillte	<a href="http://www.coillte.ie">www.coillte.ie</a>		
	Inland Fisheries Ireland	<a href="http://www.fisheriesireland.ie">www.fisheriesireland.ie</a>		
	Irish Farmers Association	<a href="http://www.ifa.ie">www.ifa.ie</a>		
Vulnerable/Elderly Persons	ICPOP (Integrated Care Programme for Older Persons)	<a href="http://www.icpop.org">www.icpop.org</a>		
Vulnerable/Elderly Persons	Age Friendly Ireland	<a href="http://www.agefriendlyireland.ie">www.agefriendlyireland.ie</a>		
Elderly Accommodation	Mount Anthony Iveagh Trust	<a href="http://www.theiveaghtrust.ie">www.theiveaghtrust.ie</a>		01 471 5275
Ipas Centre 15/16 Charlestown Road	Facility Manager Ed Burbry	N/A		087 2124364
Mental Health	Gateway		<a href="mailto:info@gatewayha.com">info@gatewayha.com</a>	01 497 7005
Autism	Involve Autism D6 / D6W		<a href="mailto:d6w.parents.asdclasslobby@gmail.com">d6w.parents.asdclasslobby@gmail.com</a>	
Social Services	Cheeverstown	<a href="http://www.cheeverstown.ie">www.cheeverstown.ie</a>	<a href="mailto:infor@cheeverstown.ie">infor@cheeverstown.ie</a>	01 499 3700
Women's Refugee	Abigail Women's Centre	<a href="http://www.novas.ie">www.novas.ie</a>	<a href="mailto:Ceclan.hannon@novas.ie">Ceclan.hannon@novas.ie</a>	01 491 2282
Residential	Ms Ireland	<a href="http://www.ms-society.ie">www.ms-society.ie</a>	<a href="mailto:info@ms-society.ie">info@ms-society.ie</a>	01 490 6234
Community Centre	Ukraine Community Centre, Red Cross	<a href="http://www.redcross.ie">www.redcross.ie</a>	<a href="mailto:olha@redcross.ie">olha@redcross.ie</a>	087 1990493 097 3338329
Community Development	DCC	<a href="http://www.dublincity.ie">www.dublincity.ie</a>	<a href="mailto:scott.watson@dblincity.ie">scott.watson@dblincity.ie</a>	01 222 5506
	Dublin South City Partnership	<a href="http://www.dublinsouthcitypartnership.ie">www.dublinsouthcitypartnership.ie</a>	<a href="mailto:reception@dscp.ie">reception@dscp.ie</a>	01 4732196
Housing Body	Cluid Housing	<a href="http://www.cluid.ie">www.cluid.ie</a>		01 707 2088
	Circle Housing	<a href="http://www.circlevha.ie">www.circlevha.ie</a>		01 407 2110
	Respond Housing	<a href="http://www.respond.ie">www.respond.ie</a>		01 808 7700
	Sophia Housing	<a href="http://www.sophia.ie">www.sophia.ie</a>		01 473 8300
Community Services	WALK – Walkinstown		<a href="mailto:markhart@walk.ie">markhart@walk.ie</a>	
	Dublin12 Autism		<a href="mailto:d12apsg@gmail.com">d12apsg@gmail.com</a>	
	Mother McAuley Center			0863799532
	Clonard Road Family Hub	<a href="#">Clonard Road Family Hub   The Salvation Army</a>	<a href="mailto:Agnieszka.Cieciura@salvationarmy.ie">Agnieszka.Cieciura@salvationarmy.ie</a>	





## Dublin Metropolitan Region South Divisional Policing Plan 2024

	Houben House Family Hub	<a href="#">Houben House Family Hub   The Salvation Army</a>	<a href="mailto:Anthony.byrne@salvationarmy.ie">Anthony.byrne@salvationarmy.ie</a>	
	Enable Ireland Crumlin Adult Services Centre		<a href="mailto:info.das@enableireland.ie">info.das@enableireland.ie</a>	
	ARC – Addiction Response Crumlin	<a href="#">Addiction Response Crumlin</a>	<a href="mailto:info@addictionresponsecrumlin.ie">info@addictionresponsecrumlin.ie</a>	
	WGRC – Walkinstown/Greenhills Resource	<a href="#">Home - WGRC</a>	<a href="mailto:reception@wgrc.ie">reception@wgrc.ie</a>	
Youth Service	BRU Youth Service, Crumlin	<a href="https://bruyouthservice.ie">https://bruyouthservice.ie</a>	<a href="mailto:coordinator@bruyouthservice.ie">coordinator@bruyouthservice.ie</a>	
	CLAY Youth Project	<a href="http://clayyouthproject.ie">clayyouthproject.ie</a>	<a href="mailto:admin@clayyouthproject.ie">admin@clayyouthproject.ie</a>	
	St John Bosco Youth Centre CLG	<a href="http://thebosco.ie">thebosco.ie</a>	<a href="mailto:brian@thebosco.ie">brian@thebosco.ie</a>	
Hospitals / Hospice	CHI Hospital	<a href="http://www.childrenshealthireland.ie/your-hospital-visit/our-locations/chi-at-crumlin/">www.childrenshealthireland.ie/your-hospital-visit/our-locations/chi-at-crumlin/</a>		01 409 6100
	Our Lady's Hospice and Care Services	<a href="#">Our Lady's Hospice &amp; Care Services (OLH&amp;CS)</a>	<a href="mailto:info@olh.ie">info@olh.ie</a>	01 406 8700



## Icon Bank

Meaning	Icon
	Virtual meeting
	In person Meeting
	By phone
	By email
	By post
	By radio
	By television
	Through social media
	Media Campaigns
	Training
	Through corporate systems
	In person Gardaí
	Plain Clothes Gardaí
	CCTV
	On foot
	By bicycle
	With Cars
	By Motorcycle
	On buses
	On trains





**AN GARDA Síochána**