

AN GARDA SÍOCHÁNA



DMR NORTH CENTRAL DIVISIONAL POLICING PLAN 2024



Ag Coinneáil Daoine Sábháilte
Keeping People Safe

Divisional Officer's Foreword

I am pleased to introduce the An Garda Síochána Divisional Policing Plan 2024 for the Dublin Metropolitan (North Central) Division. This plan is the final plan developed in support of An Garda Síochána's Strategy Statement 2022- 2024. The last twelve months has seen significant challenges regarding Policing in the North Inner City and my team has displayed significant professionalism in managing these issues.



This policing plan has put the vulnerable victim at the core of our service. Anti-social behaviour, drugs and crime are our identified issues that continue to impact on residents and business owners who operate within the confines of the North Inner City. I wish to reassure all our communities that we will continue to deliver on our organisation's mission of 'keeping people safe'.

The An Garda Síochána Operating Model continues to be implemented in this Division. This model has seen fundamental changes to our policing structure and I am pleased to announce that under this plan a new Crime Functional Area will be established to improve the processes of criminal investigations.

The North East Inner City (NEIC) initiative will continue to be supported through the presence of Gardaí, coupled with supporting the work of the programme implementation board. I will endeavour to increase engagement with communities of the North Inner City, improving relationships and making our streets safer.

My team continue to engage with the newly established Local Community Safety Partnership (LCSP) Pilot as recommended by the Commission on the Future of the Policing Report. We have developed relationships throughout 2023 and I look forward to further positive engagement and open and transparent discussions with the goal of delivering a safer community. I wish to assure the community of the North Inner City that my team and I will endeavour to meet the policing needs of your community.

Patrick McMenamin

P.McMenamin Chief Superintendent



How to contact your Division – Always call 999 or 112 in an emergency

Superintendents, and office contact	Station	Opening Hours	Telephone
Superintendent Lennon	Store Street Garda Station	24 Hours	01 6668000
D/Superintendent Murphy	Store Street Garda Station	24 Hours	01 6668000
Superintendent Mulligan	Store Street Garda Station	24 Hours	01 6668000
Superintendent Brennan	Mountjoy Garda Station	24 Hours	01 6668600
	Fitzgibbon Street Garda Station	8am to 9pm	01 6668400
Superintendent O'Brien	Bridewell Garda Station	24 Hours	01 6668200
Diversity officers for the Division can be found here , alternatively call: 01 6668000			
Crime Prevention officers for the Division can be found here , alternatively call: 01 6668000			
Drug related intimidation inspectors for the Division can be found here , alternatively call: 01 6668000			





1. Community

Continue to strengthen connections with communities, working in partnership to keep people safe.

National Targets

1.1 Work in partnership to develop sustainable solutions to address community safety concerns, including the harm caused by drugs











1.2 Engage across all communities to deliver a policing service that understands and responds to the diverse needs of society

Divisional Outcomes

Garda Personnel will be further trained in best practice. There will be community stakeholder engagement on a regular basis. Communities in the division will know and trust their local Gardaí. The Division will continue to address local issues regarding anti-social behaviour. The Public Attitudes Survey will reflect confidence and trust with their local Garda member.

Diverse communities will feel understood and have confidence that local Garda personnel are acting in their best interest. Garda personnel will have increased knowledge in challenges faced by diverse communities, listening to and working with diversity groups promoting safety and integration.

1. Our Regular Work with the Community

Work	Method	Work	Method
Joint Policing Committee meetings		Engaging partner agencies to identify risks and vulnerable	
Community Safety Partnerships		Engaging with NEIC	
Planned contact with Diversity support groups		Youth events held or attended	
Diversity events held or attended		Schools Programmes	
Planned contact with community stakeholders		Engagement with or establishment of community watch groups and business watch groups	





2. Tackling Crime & Preventative Policing

Proactively anticipating and addressing crime, including new and emerging crime trends, utilising effective information-led policing approaches.

National Targets	Divisional Outcomes
<p>2.1 Proactively identify, target and disrupt crime at all levels, including new and emerging crime types.</p>	<p>Appropriate responses will be put in place to protect our community and enhance our service to victims of crime, increasing awareness and improving confidence in reporting. Encourage members to undertake the Post Graduate Certificate in Fraud and E-Crime investigation.</p>
<p>2.2 Enhance our capacity and capability to address crime through coordination, collaboration and information-led approaches.</p>	<p>National units will continue expansion and developing their stakeholder network to support this division. Up to date crime prevention advice will be circulated throughout the Division.</p>

2. Our Regular Work and Service Standards

Work	Method	Work	Method
Patrols carried out in the Division		Best practice training	
Crime Prevention media circulated		Covert patrol in the Division	
Key Indicator		Key Indicator	
Monitoring of crime trends		Feedback from our stakeholders	
Awareness of Garda Patrols		Operations carried out	
Number of personnel trained		Courses completed	





3. Victims & the Vulnerable

Reducing harm by promoting and protecting the dignity and Human Rights of victims and all vulnerable persons interacting with An Garda Síochána.

National Targets	Divisional Outcomes
<p>3.1 Work in partnership to provide victims of crime with appropriate services and supports, with a particular focus on domestic, sexual and gender-based crime.</p>	<p>The Division will continue to engage with all victims. Additional support will be given to victims through the Divisional Victims Office. For victims of domestic abuse, there will be victim callbacks, responses through Domestic Abuse Coordinators (DAC) and supporting Operation Faoiseamh and Caomhnaigh. Quality support and intervention will increase confidence in reporting.</p>
<p>3.2 Promote and enforce responsible behaviour on our roads, working in partnership with the Road Safety Authority and other partner agencies.</p>	<p>Maintain our high-level visibility and seek to improve road safety through high visibility initiatives and targeted education and enforcement campaigns.</p>

3. Our Regular Work and Service Standards

Work	Method	Work	Method
Contacts per victim		Engagement with members of the community	
Victim initial letters provided		Multi Agency Road Safety Days of Action	
Key Indicator		Key Indicator	
Victim assessments		FCNs issued through Mobility App	
Contacts per victim recorded and monitored		Domestic abuse call-backs	





4. Protecting the Security of the Irish State

Protecting the Security of the State and its people from terrorism and threats to its vital interests.

National Targets	Divisional Outcomes
4.1 On-going implementation of the Security Service Development Plan to strengthen the security and intelligence capacity and capability of An Garda Síochána.	Participating in a whole of government approach to security of the state.
4.2 Protect the security of the State through intelligence-led operations, working in partnership with domestic and international agencies, and identifying and disrupting terrorist threats and hostile actors.	The division, supported by National Units and outside agencies will continue to identify high-risk individuals, sites or events and develop precautionary measures, to be actioned as necessary.



5. Sustainable Change & Innovation

Inspiring and sustaining a culture of continuous improvement, enhancing innovation and responsiveness to change.

National Targets	Divisional Outcomes
5.1 Embed the structures required to enhance our organisation's capacity and capability for change, and to support a culture of continuous improvement.	The DMR North Central Division will become more environmentally aware, supported by use of electric patrol cars and increased use of bike patrols. Current teams are working with the wider organisation to implement new projects that will further support the digitalisation processes to improve governance and accountability to support continuous improvement.
5.2 Enable, develop and support sustainability across An Garda Síochána through implementation of the Climate Action Roadmap 2023-2030.	More frontline Garda members available for operational duties. Improve and embed a Human Right Culture within the DMR North Central. Personnel will have the support for information led policing through increased use of digitalisation equipment.





Enabler 1: Partnerships

An Garda Síochána values being a people focused organisation

National Targets	Divisional Outcomes
E1.1 Enhance our capacity to provide appropriate Human Resources, Training, Learning and Development supports, enabling our personnel to succeed in their role.	Garda personnel are continually supported through appropriate training, information and supports provided by Continuous Professional Development team (CPD) and our online training delivery system (GETS).
E1.2 Support the health and wellbeing of our personnel through the implementation of our Health and Wellbeing Strategy.	Personnel are supported through our Peer Support Network and the availability of the organisations Wellbeing and Welfare Support Mechanisms.



Enabler 2: Partnerships

Engage and sustain strategic, collaborative partnerships to continually strengthen our knowledge, service and effectiveness.

National Targets	Divisional Outcomes
E2.1 Work with partners to enhance a multi-disciplinary and 'whole of service' approach to keeping people safe.	Working with partners in the community to identify multi-disciplinary approaches. Continuing the pilot of local community safety forum, the expanded joint policy committee with representatives from various community groups.
E2.2 Explore, develop and embrace opportunities to collaborate across sectors to strengthen our evidence-based approach to service.	Awareness of local issues identified and addressed through continued engagement with stakeholders and further consultation with the newly established Local Community Safety Partnership Forum.



Enabler 3: Engagement

Develop clear two-way communication and engagement through new and existing channels.

National Targets	Divisional Outcomes
E3.1 Strengthen internal and external engagement through open and targeted communications.	An increased understanding of the needs and concerns of the community we serve.
E3.2 Respond to the learnings of An Garda Síochána Culture Audit.	Encourage full engagement from the outcome of the culture audit, briefings and eLearning. Understanding the needs and our Garda members and staff. Provide support and training for frontline supervisors.



Enabler 4: Empowerment & Trust

Foster a culture of empowerment and trust, rooted in integrity and the protection of Human Rights.

National Targets	Divisional Outcomes
E4.1 Promote and strengthen professional conduct and ethical behaviour in An Garda Síochána.	Ethical understanding to be improved in the Division through consistently structured approach to decision making. Continue to train members as Human Rights Champions, supporting awareness of human rights law and mandatory considerations.
E4.2 Roll out An Garda Síochána Organisational Operating Model.	Ongoing roll out of the Operating Model in the DMR North Central. Reducing administration and returning Garda members to frontline duties, while improving specialised oversight of governance.



Enabler 5: Information-Led Policing

Cultivate an information-led service, using data and technology to drive efficiencies, effectiveness and decision-making.

National Targets	Divisional Outcomes
E5.1 Advance our Data and Technology Vision through implementation of the 2024 ICT Roadmap	Information technology projects are being implemented in the Division enabling more efficient governance of resources, investigations, and supporting managers in evaluating and responding to public safety concerns.
E5.2 Leverage improved data quality to progressively expand the use of data assets in operational policing	A further secured IT system with only the relevant personnel having access to same. Improving data which will assist with information led policing.



Finding Additional Support

Support type	Name	Website	Email	Telephone
Community Bodies (NGO)	NEIC	www.neic.ie	neic@dublincity.ie	01 222 6604
	Local Community Safety Partnership	https://www.lcsp.ie/	communitysafety@dublincity.ie	01 2226551
	ICON	https://www.iconnetwork.ie/	info@iconnetwork.ie	01 8636890
	Larkin Community College	www.larkincommunitycollege.ie	larkinupdates@lcc.cdetb.ie	01 8741913
	North Wall Community Development Project	www.nwcdp.ie		01 8365399
	Alone	www.alone.ie	hello@alone.ie	0818 222024
	Dublin City Community Co-Op	www.dublincitycommunitycoop.ie	info@dublincitycommunitycoop.ie	01 8557015
	Irish Wheelchair Association	www.iwa.ie	info@iwa.ie	01 8186400
	Macro Community Resource Centre	www.macrocommunity.ie	info@macrocommunity.ie	01 8737000
	Dominick Street Recreational Facility	Dominick Street Recreation Centre Dublin City Council		01 8783295
	Law Engagement and Assisted Recovery	Law Engagement & Assisted Recovery - Ana Liffey (aldp.ie)		085 2540442
Victim Support	Beacon of Light Counselling Centre	Beacon of Light	beaconoflight@iolfree.ie	01 4578700
	Victim Support at Court	www.vsac.ie	manager@vsac.ie	01 8726785/ 087 2885521
	Victim Support Ireland		victimsuppinfo@gmail.com	01 4599511
	Dublin Domestic Violence Services	Dublin 12 Domestic Violence Service - Home Page (d12dvs.ie)	admin@d12dvs.ie	01 4002085 01 4002080
Drug and Addiction Support	Ana Liffey Drug Project	www.aldp.ie	info@aldp.ie	087 328 6666
	Saol Project	www.saolproject.ie	admin@saolproject.ie	01 855 3391





DMR North Central Divisional Policing Plan 2023

	Peter McVerry Trust	www.Pmvtrust.ie	info@pmvtrust.ie	01 823 0776
	Soilse Henrietta Place	www.soilse.ie	soilsehp@hse.ie	01 8724922
	H.O.P.E.	www.hopehandson.com	manager@hopehandson.com	01 8878404
	Mymind	www.Mymind.org		0818 500800
Mental Health	Spectrum Mental Health - IFSC	https://www.mentalhealth.ie/	hello@mentalhealth.ie	01 6111719
	The Oasis Centre	www.oasiscentre.ie	info@oasiscentre.ie	01 8364524
	Psychotherapy Dublin	Psychotherapy Dublin - Leaders in Treatment	info@psychotherapydublin.ie	01 6856375
	Bodymindself Centre			0818 200 250
	Samaritans	Samaritans Ireland	jo@samaritans.ie	116 123
	Under the Rainbow	www.undertherainbow.ie	info@undertherainbow.ie	01 54272161
Diversity Support	Dublin Outhouse	www.outhouse.ie	info@outhouse.ie	01 8734932
	Dublin Married Men's Group		mmg@gayswitchboard.ie	01 8721055
	Dublins Gay Men's health Service	Gay Men's Health Service - HSE.ie	hselive@hse.ie	1850 24 1850
	Trans Equality Network Ireland	Support – TENI	office@teni.ie	01 8733575
	East Wall Youth	www.eastwallyouth.ie	info@eastwallyouth.ie	01 8860074
Youth Support	Swan Youth Service	www.swanyouthservice.org	info@swanyouthservice.org	01 8560945
	Bradóg Youth Service	www.bradog.com	admin@bradog.com	01 8788375
	Belvedere Youth Club	www.belvedereyouthclub.ie	belvedere@eircom.net	01 8550282
	Youth Work Ireland	www.youthworkireland.ie		01 8584500
	YPAR	www.ypar.ie	infoypar@gmail.com	01 8194779
Financial Support	St Vincent De Paul	www.svp.ie	Info.east@svp.ie	01 8550022
	Barnardos	Barnardos. Because childhood lasts a lifetime	info@barnardos.ie	01 4530355





Icon Bank

Meaning	Icon
	Virtual meeting
	In person Meeting
	By phone
	By email
	By post
	By radio
	By television
	Through social media
	Media Campaigns
	Training
	Through corporate systems
	In person Gardaí
	Plain Clothes Gardaí
	CCTV
	On foot
	By bicycle
	With Cars
	By Motorcycle
	On buses
	On trains





AN GARDA SÍOCHÁNA