

AN GARDA SÍOCHÁNA



DMR EAST DIVISIONAL POLICING PLAN

2024



Ag Coinneáil Daoine Sábháilte
Keeping People Safe



Divisional Officer's Foreword

It is my great privilege to launch this Divisional Policing Plan for Dublin Metropolitan Region East for 2024, which sets out the policing, operational and strategic objectives for 2024, taking into consideration key safety concerns for the community in DMR East for the period 2024. The Policing Plan will form the basis of our annual work for implementation of An Garda Síochána Strategy Statement 2022-2024.

During the process of developing this plan, consultation was undertaken with the management team and specialist units within the DMR East Division to seek their views on high-level objectives and associated actions, and we thank all who took part. This consultation focused on the key areas below:

1. Community
2. Tackling Crime & Preventative Policing
3. Victims and the Vulnerable
4. Protecting the Security of the Irish State
5. Sustainable Change & Innovation

I would like to sincerely thank everybody involved in the development of this plan, and look forward to seeing the implementation of the strategy with confidence that it will contribute to a safer division.

An Garda Síochána is an integral part of the communities we serve, and here in the DMR East we will continue our mission of Keeping People Safe.

Matthew Nyland, Chief Superintendent,
Dublin Metropolitan Region, Eastern Division





How to contact your Division – Always call 999 or 112 in an emergency

Superintendents, and office contact	Station	Opening Hours	Telephone
Stations	Dun Laoghaire	24 Hours	01 666 5000
	Cabinteely	24 Hours	01 666 5400
	Shankill	24 Hours	01 666 5900
	Blackrock	24 Hours	01 666 5200
	Dundrum	24 Hours	01 666 5600
	Stepaside	24 Hours	01 666 5700
Superintendents	Dun Laoghaire	Monday to Friday 9am to 5pm	01 666 5082
	Blackrock	Monday to Friday 9am to 5pm	01 666 5282
Detective Superintendent	Dun Laoghaire	Monday to Friday 9am to 5pm	01 666 5082
Diversity officers for the Division can be found here			
Crime Prevention officers for the Division can be found here			
Drug related intimidation inspectors for the Division can be found here			



DMR East Divisional Policing Plan 2024



1. Community

Continue to strengthen connections with communities, working in partnership to keep people safe.

National Targets

1.1 Work in partnership to develop sustainable solutions to address community safety concerns, including the harm caused by drugs

1.2 Engage across all communities to deliver a policing service that understands and responds to the diverse needs of society

Divisional Outcomes

Reduced harm in our communities. Impact on criminals and their ability to distribute controlled drugs through targeted operations. Impact the ability of criminal gangs to instil fear and use violence within communities. Strong working relationships with community partners.

Addressing potential underreporting of crimes against minority and diverse groups. Positive interaction between An Garda Síochána with young and older people in the division. Continuous communication with groups representing diverse and minority communities.

1. Our Regular Work with the Community

Work	Method	Work	Method
Joint Policing Committee		Youth e.g. Garda Youth Awards	
Local Policing Fora (Central Dun Laoghaire; Shankill/Loughlinstown/Ballybrack; Sandyford and Stepside; Dundrum and Stillorgan)		Older Community e.g. Garda Older Persons Association & Age Friendly Strategy	
Utilising Problem Oriented Policing (Sara) as a community problem solving initiative in external engagement e.g. JPC, LPF etc.		Minority Groups e.g. Interfaith Community	
Community Groups		Youth e.g. TY Programme	
Engagement with Youth Services in place to build and maintain interactions with young people in the area		Minority Groups e.g. Dun Laoghaire Refugee Project	
Youth e.g. Schools Programme		Provide information and appropriate supports to victims of Hate Crime and their communities.	
Minority Groups e.g. Southside Travellers Action Group		Operation Fogra and the Drug Related Intimidation reporting programme to provide support for victims and their families	
Implement actions assigned to An Garda Síochána under the National Drugs and Alcohol Strategy		Detection of Drug Offences on Public Transport under Operation Saul	
Continue Operation Tara to disrupt, dismantle and prosecute drug trafficking networks at all levels		Continue Operation Táirge to disrupt, dismantle and prosecute theft networks at all levels	



DMR East Divisional Policing Plan 2024



2. Tackling Crime & Preventative Policing

Proactively anticipating and addressing crime, including new and emerging crime trends, utilising effective information-led policing approaches.

National Targets	Divisional Outcomes
2.1 Proactively identify, target and disrupt crime at all levels, including new and emerging crime types	<p>Increased capacity for preventative policing to prevent and disrupt crime. Implement National and Regional Operations.</p> <p>Proactively provide crime prevention advice specifically linked to cyber-crime and fraud. Prevention of harm in the community.</p>
2.2 Enhance our capacity and capability to address crime through coordination, collaboration and information-led approaches.	Successful outcomes from targeted operations. Quality intelligence recorded and utilised in preventative policing. Increase in the number of crime prevention interactions with the public.

2. Our Regular Work and Service Standards

Work	Method	Work	Method
Develop responsive and timely local operations to tackle new and seasonal crime trends		Specialist training	
Implement National and Regional Operations		Effective management of Warrants and Summonses	
Targeted crime prevention advice		Deliver targeted crime prevention advice in relation to fraud and cyber enabled crime.	
Ongoing intelligence-led disruption of organised criminal activity			
Key Indicator		Key Indicator	
Proactive policing operation outcomes		Intelligence led disruptions of organised crime	
Crime prevention advice readily available to the community		Strengthening our Fraud and Cyber-Crime Strategy	





3. Victims & the Vulnerable

Reducing harm by promoting and protecting the dignity and Human Rights of victims and all vulnerable persons interacting with An Garda Síochána.

National Targets

3.1 Work in partnership to provide victims of crime with appropriate services and supports, with a particular focus on domestic, sexual and gender-based crime

3.2 Promote and enforce responsible behaviour on our roads, working in partnership with the Road Safety Authority and other partner agencies

Divisional Outcomes

Furthering confidence in the community by improving support, training, and equipment of Garda members. Increased engagement with stakeholders in respect of the victims of crime. Strong decision making to support the needs of victims based on data and reporting.

Safer roads and collaboration with external transport agencies. Implementation of Roads Policing Operational Plans and the development and implementation of responsive and timely local roads policing operations.

3. Our Regular Work and Service Standards

Work	Method
Post-incident contact/Family Liaison Officers	
Domestic Abuse Risk Evaluation Domestic Abuse Co-ordination team	
Divisional Protective Services Unit	
Continue to support Elderly Victims	
Implementation of Roads Policing Operation Plan	
Detection, and strict enforcement of lifesaver offences.	
Key Indicator	

Provision of a quality service to victims of crime. Adapting an outcomes based approach to crime, focusing on the victim and their community

Work	Method
Promote initiatives to improve the public's awareness and understanding of coercive control.	
Continued implementation of Operations Faoiseamh/Caomhnaigh	
Ongoing liaison with Tusla	
Improve awareness of the needs of victims when engaging with Garda members	
Engage with DLRCC in relation to Road Safety	
Promote awareness and the importance of road safety through the Garda Schools Programme.	
Key Indicator	

Safer roads and increased visibility on our roads through national and local roads policing operations





4. Protecting the Security of the Irish State

Protecting the Security of the State and its people from terrorism and threats to its vital interests.

National Targets	Divisional Outcomes
4.1 On-going implementation of the Security Service Development Plan to strengthen the security and intelligence capacity and capability of An Garda Síochána	Strong ability to identify and respond to current and emerging threats. Strong relationships with partners both domestic and international.
4.2 Protect the security of the State through intelligence-led operations, working in partnership with domestic and international agencies, and identifying and disrupting terrorist threats and hostile actors	Reliable and informed intelligence, allowing effective prevention of, and reaction to threats to state security.



5. Sustainable Change & Innovation

Inspiring and sustaining a culture of continuous improvement, enhancing innovation and responsiveness to change.

National Targets	Divisional Outcomes
5.1 Embed the structures required to enhance our organisation's capacity and capability for change, and to support a culture of continuous improvement	Strong change capacity and capability in the Division. A supported culture of innovation. Delivery of strategic objectives to improve management, efficiency, and collaboration throughout the state, without impacting on service delivery.
5.2 Enable, develop and support sustainability across An Garda Síochána through implementation of the Climate Action Roadmap 2023-2030	Being environmentally stable, and continuous improvement into the future.





Enabler 1: Partnerships

An Garda Síochána values being a people focused organisation

National Targets	Divisional Outcomes
E1.1 Enhance our capacity to provide appropriate Human Resources, Training, Learning and Development supports, enabling our personnel to succeed in their role	Enhanced and more efficient ways of enabling learning, development, and information-sharing throughout the organisation.
E1.2 Support the health and wellbeing of our personnel through the implementation of our Health and Wellbeing Strategy	Strong support of health, wellbeing and employee engagement across the division.



Enabler 2: Partnerships

Engage and sustain strategic, collaborative partnerships to continually strengthen our knowledge, service and effectiveness.

National Targets	Divisional Outcomes
E2.1 Work with partners to enhance a multi-disciplinary and 'whole of service' approach to keeping people safe	Developing strategic partnerships at all levels to drive effective and measurable outcomes for the communities we serve.
E2.2 Explore, develop and embrace opportunities to collaborate across sectors to strengthen our evidence-based approach to service	Ability to explore and develop partnerships with key stakeholders and specialists.



Enabler 3: Engagement

Develop clear two-way communication and engagement through new and existing channels.

National Targets	Divisional Outcomes
E3.1 Strengthen internal and external engagement through open and targeted communications	Strong approach to internal and external engagement. Ability to listen and respond to the diverse needs of our people and communities.
E3.2 Respond to the learnings of An Garda Síochána Culture Audit	Respond to results of the cultural audit, and implement change where appropriate, improving support and service delivery of Garda personnel.



Enabler 4: Empowerment & Trust

Foster a culture of empowerment and trust, rooted in integrity and the protection of Human Rights.

National Targets	Divisional Outcomes
E4.1 Promote and strengthen professional conduct and ethical behavior in An Garda Síochána	Empower our personnel, providing them with effective processes, appropriate tools, and placing the Code of Ethics and human rights at the core of their decision making. More efficient and effective processes to support management and front line operations in providing a consistent and effective service.
E4.2 Roll out An Garda Síochána Organisational Operating Model	Organisational modernisation in-line with the Operating Model, improving management structures, administration efficiency, and front line resourcing, without significant impact on service provision.



Enabler 5: Information-Led Policing

Cultivate an information-led service, using data and technology to drive efficiencies, effectiveness and decision-making.

National Targets	Divisional Outcomes
E5.1 Advance our Data and Technology Vision through implementation of the 2024 ICT Roadmap	An information and technology ecosystem, increasing our capacity to provide consistent information across all levels of An Garda Síochána.
E5.2 Leverage improved data quality to progressively expand the use of data assets in operational policing	Engaging in quality assurance structures and culture which recognises the central importance of data as an organisational asset, managing it in an ethical manner.









Finding Additional Support

Name	Website	Email	Telephone
Sonas	www.domesticabuse.ie	info@sonasdomesticabuse.ie	1800 222 223 01 866 2015
Womens Aid	www.womensaid.ie	info@womensaid.ie	1800 341 900
Mens Aid	www.mensaid.ie	hello@mensaid.ie	01 554 3811
Rape Crisis Centre	www.drcc.ie	info@rcc.ie	1800 778 888
Royal National Lifeboat Institution (RNLI)	www.rnli.org		999/ 112
Mountain Rescue	www.dwmrt.ie		999/ 112
Dún Laoghaire–Rathdown County Council (DLRCC)	www.dlrcoco.ie	info@dlrcc.ie	01 205 4700
Childline	www.childline.ie		1800 66 66 66
Samaritans	www.samaritans.org/ireland	jo@samaritans.ie	116 123
Irish Society for the Prevention of Cruelty to Children (ISPCC)	www.ispcc.ie	info@ispcc.ie	012342000
Dublin Society for Prevention of Cruelty to Animals (DSPCA)	www.dspca.ie	info@dspca.ie	01 499 4700



Icon Bank

Meaning	Icon
	Virtual meeting
	In person Meeting
	By phone
	By email
	By post
	By radio
	By television
	Through social media
	Media Campaigns
	Training
	Through corporate systems
	In person Gardaí
	Plain Clothes Gardaí
	CCTV
	On foot
	By bicycle
	With Cars
	By Motorcycle
	On buses
	On trains





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