

AN GARDA SÍOCHÁNA



DMR North Divisional Policing Plan 2024



Ag Coinneáil Daoine Sábháilte
Keeping People Safe

Divisional Officer's Foreword

I am pleased to introduce the Dublin Metropolitan Region (DMR) North Division Policing Plan for 2024.

The 2024 plan is the third of three annual plans to further the objectives of our 2022-2024 Strategy Statement. The 2024 plan is, I believe, both challenging and realistic. It has been created through consultation with our communities, feedback from Divisional staff



and many other external stakeholders. As the DMR North prepares to implement the new Operating Model structure, our approach is designed to improve our performance and processes and further develop our people. The implementation of the new structure and processes will enhance our delivery of an effective Policing Service, which is responsive to the needs of a modern and diverse community.

An Garda Síochána is committed to our public service positive duty obligations under section 42 of the Irish Human Rights and Equality Act 2014, which we will continue to address in 2024 through initiatives relating to our diversity and inclusion strategy, hate crime policy and developing our human rights capacity.

I am confident that the initiatives outlined in this plan will make a real difference to the communities of DMR North which we are proud to serve. I look forward to meeting the challenges in the year ahead and encourage feedback from interested parties on any aspect of the Policing Plan now being embarked on for 2024. I wish to acknowledge the valuable contribution of the Joint Policing Committees and the trust and confidence placed in us by the wider community. We look forward to your continued interaction in 2024. Finally, I would like to take this opportunity to thank Garda members and Garda Staff who continue to work hard to serve the needs of our community in these challenging times.

Majella Armstrong
Chief Superintendent





How to contact your Division – Always call 999 or 112 in an emergency

Superintendents, and office contact	Station	Opening Hours	Telephone
Superintendent Darren McCarthy Ballymun Ph. 01-6664400	Ballymun	24 hours a day 7 days a week	01-6664400
	Santry	7am to 9pm	01-6664000
	Dublin Airport	24 hours a day 7 days a week	01-6668800
Superintendent Ronan Barry Coolock Ph. 01-6664200	Coolock	24 hours a day 7 days a week	01-6664200
	Swords	24 hours a day 7 days a week	01-6664700
	Malahide	7am – 9pm	01-6664600
Superintendent John Grace	Raheny	24 hours a day 7 days a week	01-6664300



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Raheny 01-6664300	Howth	7am – 9pm	01-6664900
	Clontarf	24hours a day 7 days a week	01-6664800
Superintendent Paul Franey Balbriggan 01-6664500	Balbriggan	24 hours a day 7 days a week	01-6664500
		Community Drop In	
	Rush	Monday 5pm – 7pm	01-6664500
	Skerries	Tuesday 5pm – 7pm	01-6664500
	Lusk	Wednesday 5pm – 7pm	01-6664500
	Garristown	Thursday 5pm – 7pm	01-6664500
Diversity officers for the Division can be found here , alternatively call:			
Crime Prevention officers for the Division can be found here , alternatively call:			
Drug related intimidation inspectors for the Division can be found here , alternatively call:			













1. Community

Continue to strengthen connections with communities, working in partnership to keep people safe.

National Targets	Divisional Outcomes
1.1 Work in partnership to develop sustainable solutions to address community safety concerns, including the harm caused by drugs	Develop sustainable solutions to community concerns through the Community Policing framework and use of local community, business, and authorities to identify targeted solutions to public concerns. Continue to protect families from intimidation, and continue to be a focus in protecting the public from drug related harm and increasing confidence in reporting.
1.2 Engage across all communities to deliver a policing service that understands and responds to the diverse needs of society	Engagement with all communities in order to develop initiatives that address challenges being faced. We will continue to build trust and confidence by promoting interaction, collaboration and reassurance thereby increasing satisfaction and inclusion in our community.

1. Our Regular Work with the Community

Work	Method		Work	Method
Working with Community Stakeholders			Awareness and Education Programmes Run in School	
Crime Prevention Advice			Drug Crime and Drug Related Intimidation to be Targeted	
Engagement with Local Elected Representatives			Garda Station Open Days	
Engagement with Youth Groups			Engagement with Minority Groups, Vulnerable Groups and the Elderly	





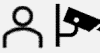





2. Tackling Crime & Preventative Policing

Proactively anticipating and addressing crime, including new and emerging crime trends, utilising effective information-led policing approaches

National Targets	Divisional Outcomes
2.1 Proactively identify, target and disrupt crime at all levels, including new and emerging crime types	We will proactively disrupt organised and serious crime in order to protect the public from direct or collateral harm. Continue to deliver timely responses to improve community safety through high visibility operations and specific crime prevention advice and initiatives.
2.2 Enhance our capacity and capability to address crime through coordination, collaboration and information-led approaches	We will focus on an intelligence-led approach to address crime, while working with our community partners to address local crime trends. An economic crime triage unit will be set up in two Districts.

2. Our Regular Work and Service Standards

Work	Method		Work	Method
Hi-Visibility Patrols Carried out in the Division			Crime Prevention Advice to the Public Fraud / Cyber Enabled Crime	
Covert Patrols in the Division			Targeted Patrols in Crime Hot Spots	
Identify and Pursue Criminals Engaged in Organised Crime at Various Levels and Manage Recidivist Offenders			Appropriate Training Best Practices	
Key Indicator			Key Indicator	
Feedback From Joint Policing and Community Safety Committees			Safer Public Transport	
Reduction in the Number of Assaults, Public Order and Anti-Social Offences			Reduction in Robbery and Burglary Crimes	
Awareness of Garda Patrols			Measured Through the Public Attitudes Survey	













3. Victims & the Vulnerable

Reducing harm by promoting and protecting the dignity and Human Rights of victims and all vulnerable persons interacting with An Garda Síochána.

National Targets	Divisional Outcomes
3.1 Work in partnership to provide victims of crime with appropriate services and supports, with a particular focus on domestic, sexual and gender-based crime	Ensure all victims and vulnerable persons receive the same high levels of consideration and service aligned to national policies, including continued contact with victims of domestic abuse in a timely and appropriate manner. We will strive to ensure victims feel supported and continue to improve confidence in seeking Garda protection.
3.2 Promote and enforce responsible behaviour on our roads, working in partnership with the Road Safety Authority and other partner agencies	Using national policy, data and partnership engagement we will develop local plans to help address driver behaviour. Our work will consist of education, enforcement, engagement with local authorities and other partners with the aim of improving road safety concerns and proactively ensure the safety of all road users.

3. Our Regular Work and Service Standards

Work	Method		Work	Method
Ongoing Monitoring of Post-Incident Contact Rates			Victims Placed at the Centre of the Garda Service	
Victim Letters Provided			Implementation of Roads Policing Operation Plan	
Implement the Domestic Violence Assessment Tool			Checkpoints Conducted Concentrating on Driving Under the Influence of Drugs	
Continued Liaison With Tusla			Increased Visibility in Our Communities	
Key Indicator			Key Indicator	
Monitoring of Key Performance Indicators			Reduced Fatality and Serious Injury on Our Roads	
Measured Through Public Attitudes Survey			Victims of Crime Feel Informed and Aware of Available Supports	
Increased Reporting by Victims Of Domestic Related Crimes				





4. Protecting the Security of the Irish State

Protecting the Security of the State and its people from terrorism and threats to its vital interests.

National Targets	Divisional Outcomes
4.1 Protect the security of the State through intelligence-led operations, working in partnership with domestic and international agencies, and identifying and disrupting terrorist threats and hostile actors	Tackling terrorists groups or individuals to disrupt their movements by ensuring Garda members are aware of any potential threats through appropriate and timely dissemination of intelligence.
4.2 On-going implementation of the Security Service Development Plan to strengthen the security and intelligence capacity and capability of An Garda Síochána	Through implementation of the Security Service Development Plan, along with the use of local intelligence capability, we will focus on targeting and dismantling those involved in crime within the Division. This will reduce the impact of crime in the communities and enhance public safety by improving the intelligence picture of existing and emerging crime threats and trends leading to the disruption of illegal activities



5. Sustainable Change & Innovation

Inspiring and sustaining a culture of continuous improvement, enhancing innovation and responsiveness to change.

National Targets	Divisional Outcomes
5.1 Embed the structures required to enhance our organisation's capacity and capability for change, and to support a culture of continuous improvement	We will encourage local personnel to engage with training and learning opportunities to support continuous change and improved service, while strengthening accountability and standards throughout the Division
5.2 Enable, develop and support sustainability across An Garda Síochána through implementation of the Climate Action Roadmap 2023-2030	Embedding sustainable practices locally, aligning activities to the Climate Action Roadmap and empowering Divisional Facilities Managers to support this process



Enabler 1: People & Purpose

An Garda Síochána values being a people focused organisation

National Targets	Divisional Outcomes
E1.1 Enhance our capacity to provide appropriate Human Resources, Training, Learning and Development supports, enabling our personnel to succeed in their role	We will continue to ensure personnel are adequately trained in priority areas, while encouraging self-development to build a skilled and adaptive workforce
E1.2 Support the health and wellbeing of our personnel through the implementation of our Health and Wellbeing Strategy	A commitment to creating a better workplace and putting wellbeing at the forefront of what we do. We will promote Mental Health and Wellbeing through engagement in national and local initiatives and strive for a healthier, happier more engaged workforce



Enabler 2: Partnerships

Engage and sustain strategic, collaborative partnerships to continually strengthen our knowledge, service and effectiveness.

National Targets	Divisional Outcomes
E2.1 Work with partners to enhance a multi-disciplinary and 'whole of service' approach to keeping people safe	We will build on key partnerships to promote safer communities in which we can all live, maintaining the trust of local communities through multi-disciplinary working, engaging with local partners in community safety, and working for better co-ordination and communication with outside agencies.
E2.2 Explore, develop and embrace opportunities to collaborate across sectors to strengthen our evidence-based approach to service	As An Garda Síochána develops formal consultation processes with institutions, we will continue to listen to and work with community bodies and partner agencies to ensure sustainable solutions to community issues.



Enabler 3: Engagement

Develop clear two-way communication and engagement through new and existing channels.

National Targets	Divisional Outcomes
E3.1 Strengthen internal and external engagement through open and targeted communications	Relevant engagements will take place throughout the year to increase understanding of community needs and expectations. Data from the Public Attitude Survey will be released Annually and will give further insights. Future plans will be developed and ideas collected internally and externally to support a strengthened approach to community safety.
E3.2 Respond to the learnings of An Garda Síochána Culture Audit	Based on the outcomes of the Culture Audit 2022, we will strive to enhance the supports available to our people.





Enabler 4: Empowerment & Trust

Foster a culture of empowerment and trust, rooted in integrity and the protection of Human Rights.

National Targets	Divisional Outcomes
E4.1 Promote and strengthen professional conduct and ethical behaviour in An Garda Síochána	Activities relating to the promotion of ethical behaviour and professional standards will take place, including supporting national initiatives, the implementation of independent recommendations where appropriate. Human rights will be at the forefront of what we provide, a service with clear and defined roles ensuring safety and personal security of the people we serve.
E4.2 Roll out An Garda Síochána Organisational Operating Model	Develop the structures and processes of Operating Model in this Division towards full implementation.



Enabler 5: Information-Led Policing

Cultivate an information-led service, using data and technology to drive efficiencies, effectiveness and decision-making.

National Targets	Divisional Outcomes
E5.1 Advance our Data and Technology Vision through implementation of the 2024 ICT Roadmap	Support the delivery of the 2024 ICT Roadmap, by engaging in the rollout of key systems, maximising their benefits, for example through the use of mobility devices improving efficiency of Gardaí on the go, management of resources upgraded dispatch systems, as well intelligence management and interaction with the public and partner agencies.
E5.2 Leverage improved data quality to progressively expand the use of data assets in operational policing	Support the input and review of quality data with a view to maximising insights to support information-led policing. Improving access to high-quality data and improving understanding across a range of policing areas.

Finding Additional Support

Support type	Name	Website	Email	Telephone
Community Bodies (NGO)	NEIC	www.neic.ie	neic@dublincity.ie	01 222 6604
	Local Community Safety Partnership	https://www.lcsp.ie/	communitysafety@dublincity.ie	01 2226551
	Alone	www.alone.ie	hello@alone.ie	0818 222024
	Irish Wheelchair Association	www.iwa.ie	info@iwa.ie	01 8186400
	Victim Support at Court	www.vsoc.ie	manager@vsac.ie	01 8726785/ 087 2885521
	Victim Support Ireland		victimsuppinfo@gmail.com	01 4599511
	Sphere17 Regional youth Service		Sphere17.ie	01 8674348
	Ballymun Mens Shed			0872624152
	Mymind	www.Mymind.org		0818 500800
	Kilbarrack Coast Community Programme KCCP	www.kccp.ie		
	LeChéile Donnycarney Community & Youth Centre	www.dyp.ie		
	Aoibhneas		outreach@aoibhneas.org	01 9121670
	Sonas		info@sonasdomesticabuse.ie	01 866 2015
	Foroige		info@foroige.ie	086 771 0790
	Cairde		gethelp@cairde.ie	01 802 0785
	Aster Family Centre		info@asterfamilysupport.ie	01 223 3242
Drug and Addiction Support	Ballymun Local Drug Task Force	http://www.ballymunlocaldrugtaskforce.ie/	info@ballymundtf.ie	01 8832142
	North Dublin Regional Drug and Alcohol Task Force	North Dublin Regional Drug & Alcohol Task Force - Help during tough times (ndublinrdtf.ie)	info@ndublinrdtf.ie	01 223 349
	Ballymun Youth Action Project		info@byap.ie	01 8467900



Dublin Metropolitan Region North Divisional Policing Plan 2024

	Psychotherapy Dublin	Psychotherapy Dublin - Leaders in Treatment	info@psychotherapydublin.ie	01 6856375
	Samaritans	Samaritans Ireland	jo@samaritans.ie	116 123
	Under the Rainbow	www.undertherainbow.ie	info@undertherainbow.ie	01 54272161
Diversity Support	Dublin Outhouse	www.outhouse.ie	info@outhouse.ie	01 8734932
	Dublin Married Men's Group		mmg@gayswitchboard.ie	01 8721055
	Dublins Gay Men's health Service	Gay Men's Health Service - HSE.ie	hselive@hse.ie	1850 24 1850
	Trans Equality Network Ireland	Support – TENI	office@teni.ie	01 8733575
	Youth Work Ireland	www.youthworkireland.ie		01 8584500
	YPAR	www.ypar.ie	infoypar@gmail.com	01 8194779
Financial Support	St Vincent De Paul	www.svp.ie	Info.east@svp.ie	01 8550022
	Barnardos	Barnardos. Because childhood lasts a lifetime	info@barnardos.ie	01 4530355
Recreation	National Parks and Wildlife Service	www.npws.ie		
	Coillte	www.coillte.ie		
	Inland Fisheries Ireland	www.fisheriesireland.ie		
	Irish Farmers Association	www.ifa.ie		
Vulnerable/ Elderly Persons	Age Friendly Ireland	www.agefriendlyireland.ie		
	Silloge Neighbourhood centre Ballymun			01 5635263
Elderly Accommodation	Mount Anthony Iveagh Trust	www.theiveaghtrust.ie		01 471 5275
Community Development	DCC	www.dublincity.ie	scott.watson@dublincity.ie	01 222 5506





Icon Bank

Meaning	Icon
	Virtual meeting
	In person Meeting
	By phone
	By email
	By post
	By radio
	By television
	Through social media
	Media Campaigns
	Training
	Through corporate systems
	In person Gardaí
	Plain Clothes Gardaí
	CCTV
	On foot
	By bicycle
	With Cars
	By Motorcycle
	On buses
	On trains



AN GARDA SÍOCHÁNA

