

AN GARDA SÍOCHÁNA



CORK COUNTY DIVISIONAL POLICING PLAN 2024



Ag Coinneáil Daoine Sábháilte
Keeping People Safe

Divisional Officer's Foreword

As Chief Superintendent of Cork County Division, I am delighted to launch our Policing Plan for Cork County 2024. This is the third and final annual plan building on the objectives of our 2022 – 2024 Strategy Statement. This year's policing plan has been created in consultation with our communities, through feedback received from internal and external stakeholders by various means including surveys. The key actions in the plan are guided by our core values of honesty, accountability, respect, professionalism and empathy.



The priorities of our plan reflect actions required to achieve the expected outcomes in the strategic goals of An Garda Síochána Strategy Statement and includes the priorities of Community, Tackling Crime and Preventative Policing, Victims and the Vulnerable, Protecting the Security of the Irish State and Sustainable Change & Innovation. Our plan supports each employee in putting the community at the centre of everything they do. It is anticipated that all Gardai and Garda Staff will fully engage with the needs of our community and ensure that their ethical actions add value to, and increase safety of, the communities we serve.

My commitment as Chief Superintendent is to deliver on the priorities you, the community, have set for us. Visibility, Community Engagement, a Victim centric approach, Crime Prevention/Detection and Road Safety. These are the foundations on which the Cork County Policing Plan 2024 is built. We are committed to supporting and working with our Community partners such as the Joint Policing Committee, Road Safety Authority, Statutory and Voluntary Bodies to limit the opportunities afforded to those who engage in anti social and criminal behaviours in our communities.

I am confident that the initiatives outlined in this plan will make a real difference to the communities in the County of Cork which we are proud to serve. I look forward to meeting the challenges in the year ahead and encourage feedback from interested parties so that we can build on this plan going forward.

I would like to acknowledge the commitment of all personnel working in Cork County who are on the frontline 24 hours a day, 7 days a week, serving our communities and endeavouring to keep people safe.

I thank you for your ongoing co-operation and support and look forward to working with you throughout 2024.

Vincent O Sullivan
Chief Superintendent





How to contact your Division – Always call 999 or 112 in an emergency

Superintendents, and office contact	Station	Opening Hours	Telephone
Bandon District Supt Niall Crowley	Bandon	24/7	023 8852200
	Kinsale	Daily 10am – 6pm	021 4772302
	Ballinhassig	10am – 12md *	021 4885102
	Ballinspittle	10am – 12md *	021 4778212
	Ballineen	10am – 12md *	023 8847111
	Kilbrittan	10am – 12md *	023 8849666
	Timoleague	10am – 12md *	023 8846122
	Innishannon	10am – 12md *	021 4775302
Macroom District Supt Joe Moore	Macroom	24/7	026 20590
	Ballingeary	10am – 1pm *	026 47002
	Ballyvourney	6.30 pm – 8.30 pm*	026 45002
	Coachford	10am – 1pm *	021 7334002
	Crookstown	2.30 pm – 4.30 pm*	021 733602
	Stuake	10am – 1 pm *	021 7337032
	Tarelton	10am – 1pm *	026 46002
	Ballydesmond	8pm – 9pm Thursdays *	064 51102
	Boherbue	3pm – 4pm *	029 76002
	Millstreet	Daily 10am – 1pm	029 70002
	Rathmore	3pm – 4pm *	064 9158113

** Subject to Operational Capacity*



How to contact your Division – Always call 999 or 112 in an emergency

Superintendents, and office contact	Station	Opening Hours	Telephone
Clonakilty District Acting District Officer Insp. Ian O Callaghan	Clonakilty	24/7	023 8821570
	Skibbereen	Mon- Weds 12pm – 5pm Thurs – Sat 3pm – 8pm	028 23088
	Dunmanway	10am – 12md *	023 8845202
	Roscarberry	10am – 12md *	023 8848162
	Baltimore	10am – 12md *	028 20102
	Drinagh	10am – 12md *	028 30113
Bantry District Acting District Officer Insp Triona O Mahony	Bantry	24/7	027 20860
	Schull	10am – 1pm *	028 28111
	Castletownbere	10am – 1pm *	027 70002
	Glengarriff	10am – 1pm*	027 63002
	Durrus	10am – 1pm *	027 61002
	Drimoleague	10am – 1pm *	028 31111
	Kealkill	10am – 11am *	027 20867
	Ballydehob	10am – 11am *	028 37111
Fermoy District Supt Michael Corbett	Fermoy	24/7	025 82100
	Kilworth	10am – 12md *	025 27101
	Mitchelstown	Daily 9am – 5pm	025 84833
	Rathcormac	10am – 12md *	025 36102
	Ballynoe	10am – 12md *	058 59100
	Castletownroche	10am – 12md *	022 26161
	Kildorrery	10am – 12md *	022 25162
	Watergrasshill	10am – 12md *	021 4889102

** Subject to Operational Capacity*





How to contact your Division – Always call 999 or 112 in an emergency

Superintendents, and office contact	Station	Opening Hours	Telephone
Midleton District Supt Adrian Gamble	Midleton	24/7	021 4621550
	Cobh	24/7	021 4908530
	Youghal	Daily 10am – 2pm	024 92200
	Carrigtwohill	10am – 12md *	021 4883222
	Killeagh	10am – 12md *	024 95112
	Cloyne	10am – 12md *	021 4652515
	Whitegate	10am – 12md *	021 4661212
	Ballycotton	10am – 12md *	021 4646712
Mallow District Supt Gary McPolin	Mallow	24/7	022 31450
	Charleville	Mon – Sat 10 am – 1pm & 2pm – 5pm Sunday 12 md– 1pm	063 21770
	Kanturk	Mon – Sat 12 md – 8pm Sun/Bank Holiday 1pm – 2pm	029 20680
	Newmarket	10am – 12 pm Mon - Fri	029 60002
	Glantane	10am – 12md *	022 47154
	Doneraile	10am – 12md *	022 24182
	Buttevant	10am – 12md *	022 41740
	Liscarroll	10am – 12md *	022 48163
	Milford	10am – 12md *	063 80002
* Subject to Operational Capacity			
Diversity officers for the Division can be found here			
Crime Prevention officers for the Division can be found here			
Drug related intimidation inspectors for the Division can be found here			





1. Community

Continue to strengthen connections with communities, working in partnership to keep people safe.

National Targets	Divisional Outcomes
1.1 Work in partnership to develop sustainable solutions to address community safety concerns, including the harm caused by drugs	An Garda Síochána Cork County, through the Community Policing Framework, will increase High Visibility Patrolling, and delivery of community initiatives, will engage with all groups in our community, and ensure that all have a voice, increasing confidence in reporting crime and engaging with An Garda Síochána. By working effectively in partnership with our key stakeholders we will reduce the risk of harm in our communities and utilise a Problem Orientated approach to address community safety issues and concerns
1.2 Engage across all communities to deliver a policing service that understands and responds to the diverse needs of society	Good working relationships will be established and maintained with minority groups, youth and diverse communities resulting in confidence and trust in An Garda Síochána and early identification of any potential issues. Reporting of Hate crime incidents to An Garda Síochána will be encouraged and proactively investigated, ensuring the investigation is victim focussed. Engagement will be continued with key stakeholders in Gaeltacht areas and Oifigigh Pleanála Teanga/Language Planning Officers for the Division in accordance with An Garda Síochána's Irish Language Strategy 2022 – 2025.
Divisional target	
1.3 Implementation of the Drug Related Intimidation Reporting Programme (DRIRP)	Victims of Drug Intimidation will be identified and supported in making a criminal complaint. We will Increase drug awareness in the community resulting in more intelligence led operations. An Garda Síochána Cork County will strengthen relationships and work in partnership with the community and other agencies to reduce harm as a result of drug misuse

1. Our Regular Work with the Community

Work	Method	Work	Method
Proactive Patrolling		Delivery of Schools Programme	
Engagement with Key Stakeholders		Road Safety Talks	
Crime Prevention advice to the public		Engagement with community groups	
Community Policing Framework		Supporting Victims of Crime	
National Drugs Strategy and Drug Related Intimidation		Divisional Youth Awards	
Key Indicator		Key Indicator	
Feedback from Joint Policing Committee		Increased Visibility in Community	
Feedback from Key Stakeholders		Anti-Social Behaviour hotspot reduction	
Key Performance Indicator reports		Public Attitude Survey results	
Evidence of engagement and good working relationship with minority and diverse groups		Safer Communities	





2. Tackling Crime & Preventative Policing

Proactively anticipating and addressing crime, including new and emerging crime trends, utilising effective information-led policing approaches.

National Targets

2.1 Proactively identify, target and disrupt crime at all levels, including new and emerging crime types

2.2 Enhance our capacity and capability to address crime through coordination, collaboration and information-led approaches

Divisional Outcomes

We will utilise all available resources to identify crime trends for volume crime to ensure appropriate proactive response in accordance with the National Detection Improvement Plan. Offenders will be processed in the Criminal Justice system at earliest opportunity in an effort to reduce recidivism. Leading technologies will be utilised to identify criminal activity in accordance with Policy and Legislation. All planned operations and activities will be Human Rights based.

An Garda Síochána Cork County are committed to the prevention, detection and reduction of all crime. Through intelligence led operations and a coordinated cohesive approach, we will focus on the identification and disruption of Organised Crime Groups criminal activities and asset disruption.

2. Our Regular Work and Service Standards

Work	Method
Proactive Patrols	
Planned Operations	
Liaison with International Police Agencies	
Utilise Leading Technologies/Analyst Service	
Key Indicator	
Key Performance Indicator reports	
Feedback from Joint Policing Committee	
Crime Figures/Statistics	
Operational capacity improved through learning	

Work	Method
Engagement with Key Stakeholders	
Crime Prevention advice to the public	
Community Policing	
Continued Professional Development	
Key Indicator	
Positive outcome from Operations	
Results through Schengen	
High visibility patrolling	
Detection Rates	





3. Victims & the Vulnerable

Reducing harm by promoting and protecting the dignity and Human Rights of victims and all vulnerable persons interacting with An Garda Síochána.

National Targets

3.1 Work in partnership to provide victims of crime with appropriate services and supports, with a particular focus on domestic, sexual and gender-based crime

3.2 Promote and enforce responsible behaviour on our roads, working in partnership with the Road Safety Authority and other partner agencies

Divisional Outcomes

We will ensure that all activities are victim centric ensuring the protection of vulnerable victims in particular victims of domestic, sexual and gender-based violence. Appropriate support will be provided for victims of crime identified as vulnerable or high risk. Vulnerable Victims will be protected and supported in the Criminal Justice System through utilisation of our Divisional Protective Service Units, Specialist Victim Interviewers, Family Liaison Officers, Diversity Officers and Divisional Victims Office Staff in accordance with policy.

We will deliver targeted proactive Roads Policing Operations during 2024 in support of the 'Our Journey towards Vision Zero' - Ireland's Government Road Safety Strategy 2021 – 2030. Technologies such as mobility devices will be utilised by all Garda members to keep roads safe. Road Safety Awareness will be promoted through targeted education initiatives with key stakeholders and the existing Schools Programme.

3. Our Regular Work and Service Standards

Work	Method
Proactive Patrols	
Liaise with Victim Support Service Providers	
Planned Roads Policing Operations	
Utilise Leading Technologies/Analyst Service	
Key Indicator	
Key Performance Indicator reports	
Feedback from Joint Policing Committee and key Stakeholders	
Feedback from Victims/Support services	
Operational capacity improved through learning	

Work	Method
Liaising with Victims of Crime	
Engagement with Key Stakeholders	
Delivery of Road Safety Talks	
Specialist support for vulnerable victims – Sexual Crime, Domestic Abuse.	
Key Indicator	
Delivery of Road Safety Awareness talks	
Targetted Road Safety Operations Outcomes	
High visibility patrolling	
Road Collision Statistics	





4. Protecting the Security of the Irish State

Protecting the Security of the State and its people from terrorism and threats to its vital interests.

National Targets	Divisional Outcomes
4.1 On-going implementation of the Security Service Development Plan to strengthen the security and intelligence capacity and capability of An Garda Síochána	Through ongoing implementation of the Security Service Development Plan, An Garda Síochána, Cork County will have increased capability and capacity to identify and disrupt potential terrorism and activities of hostile actors, reducing risk to the state and harm in our communities.
4.2 Protect the security of the State through intelligence-led operations, working in partnership with domestic and international agencies, and identifying and disrupting terrorist threats and hostile actors	An Garda Síochána, Cork County will increase our knowledge and our capacity to identify and disrupt hostile actors and threats to the state through engagement with our interagency partners and community stakeholders and intelligence building. All access routes into the state in Cork County will be actively monitored through robust. Immigration Controls
Divisional target 4.3 Ensure readiness to respond to Major Emergencies	The capacity of An Garda Síochána Cork County to respond, with our inter-agency partners and community stakeholders, to major emergencies will be maintained and enhanced.



5. Sustainable Change & Innovation

Inspiring and sustaining a culture of continuous improvement, enhancing innovation and responsiveness to change.

National Targets	Divisional Outcomes
5.1 Embed the structures required to enhance our organisation's capacity and capability for change, and to support a culture of continuous improvement	An Garda Síochána Cork County will continue to progress the roll- out of the Operating Model to Cork County Division in 2024 as part of the transformation programme "A Policing Service for the Future". Performance will be improved through modernised and professional standardised processes.
5.2 Enable, develop and support sustainability across An Garda Síochána through implementation of the Climate Action Roadmap 2023-2030	We will endeavour to reduce reliance on paper based files/documents through utilisation of digital filing systems. Recycle/ reuse practice will be encouraged in all stations. Promotion of Green Energy awareness will be advocated by continued deployment of Smart and Electric Vehicles to fleet in addition to Hybrid Vehicles as they become available. Energy efficiencies will be to the forefront of all works carried out through Estate Management.





Enabler 1: Partnerships

An Garda Síochána values being a people focused organisation

National Targets

E1.1 Enhance our capacity to provide appropriate Human Resources, Training, Learning and Development supports, enabling our personnel to succeed in their role

E1.2 Support the health and wellbeing of our personnel through the implementation of our Health and Wellbeing Strategy

Divisional Outcomes

Development of staff to be supported through delivery of training by Divisional Continuous Professional Development programme, through Garda eLearning, priority training delivery by Garda College, Templemore and Performance Accountability Learning Framework engagement.

The Mental Health and Wellbeing of all staff will be supported through peer support programmes and organisational support and the implementation of initiatives to support health, wellbeing and employee engagement. Support will be provided to members who are on long-term absence focussing on identifying pathways for return to work where appropriate.



Enabler 2: Partnerships

Engage and sustain strategic, collaborative partnerships to continually strengthen our knowledge, service and effectiveness.

National Targets

E2.1 Work with partners to enhance a multi-disciplinary and 'whole of service' approach to keeping people safe

E2.2 Explore, develop and embrace opportunities to collaborate across sectors to strengthen our evidence-based approach to service

Divisional Outcomes

An Garda Síochána Cork County will continue ongoing engagement with statutory and community partners to strengthen and enhance multi-disciplinary working relationships and continue to develop a 'whole service approach' to keeping people safe.

We will encourage and support personal development of staff through completion of academic courses. Promote the use by staff of CEPOL, the European Union Agency for Law Enforcement Training platform to enhance learning and personal development based on international practice. We will engage with research initiatives being conducted by internal and external bodies.





Enabler 3: Engagement

Develop clear two-way communication and engagement through new and existing channels.

National Targets

E3.1 Strengthen internal and external engagement through open and targeted communications

Divisional Outcomes

An Garda Síochána Cork County will continue to strengthen two-way engagement with national and local level partners, listening to and understanding the needs of our communities. We will continue to engage with Road Safety Stakeholders to keep our roads safe. Data from the Public Attitude Survey will be reviewed to ensure service delivery is focussed on meeting community needs and expectations – building on establishing trust, increasing visibility, supporting victims and reducing fear.

E3.2 Respond to the learnings of An Garda Síochána Culture Audit

We will ensure that risks are identified and managed proactively to reduce Operational and Environmental Stressors. We will promote Employee Health and Wellbeing initiatives. We will utilize the 'Excellent Police Work' scheme for both Garda member and Garda Staff to ensure good performance is acknowledged.



Enabler 4: Empowerment & Trust

Foster a culture of empowerment and trust, rooted in integrity and the protection of Human Rights.

National Targets

E4.1 Promote and strengthen professional conduct and ethical behaviour in An Garda Síochána

Divisional Outcomes

We will encourage professionalism amongst An Garda Síochána personnel, Cork County by ensuring all activities have a Human Rights foundation and are in accordance with the Code of Ethics. We will ensure all staff are aware of their statutory obligations and all access and retrieval of data by personnel will be in accordance with GDPR, Data Protection Acts and Garda Policy. We will continue to ensure ethical reasoning in our work, and engage in organisational initiatives to address wrongdoing, maintaining trust in the community we serve.

E4.2 Roll out An Garda Síochána Organisational Operating Model

An Garda Síochána Cork County will continue preparations for Implementation of Operating Model – improving oversight and processing efficiency, enabling more Garda members to return to frontline duties. Technological Project roll out will be supported by relevant training ensuring that new technologies are fore front to service delivery.





Enabler 5: Information-Led Policing

Cultivate an information-led service, using data and technology to drive efficiencies, effectiveness and decision-making.

National Targets

E5.1 Advance our Data and Technology Vision through implementation of the 2024 ICT Roadmap

E5.2 Leverage improved data quality to progressively expand the use of data assets in operational policing

Divisional Outcomes

Implementation of the 2024 ICT Roadmap will be progressed in Cork County by roll out and training, ensuring that new technologies are supporting service delivery. Mobility devices use will be continued by all frontline personnel enabling remote access and improving service efficiency.

Data quality Performance will be monitored via KPI reporting and analysis to detail changes, trends and actions ensuring compliance and consistency with statutory obligations. All Data to be utilised ethically and effectively to make informed decisions.



















Finding Additional Support

Support Type	Name	Telephone	Email
Victims of Crime	Support After Crime Services	0214320555	info@supportaftercrimeservices.ie
Domestic Violence Victims, Men & Women	Oss Cork	1800 497497	oss cork@gmail.com
Victims of Sexual Crime	Sexual Violence Centre Cork	1800 496496	info@sexualviolence.ie
Female Victims Domestic Violence	YANA, (You Are Not Alone) – Cork North West Cork Women Against Violence (WCWAV)	022 53915 1800203136	West Cork Womens Project - Home
Helpline for Victims	Crime Victims Helpline	116006 or Text 085 1337711	info@victimshelpline.ie
Victims of Crime - Tourists	Irish Tourist Assistance Service	1890 365700 01-6669354	info@itas.ie
Male Victims of Domestic Violence	Amen	046 9023718	info@amen.ie
Missing Persons	Support for families of Missing Persons	1890 442552	info@missingpersons.ie www.missingpersons.ie
Crime Victims in Rural Areas.	Muintir Na Tire	062 51163	info@muintir.ie
Victims of Child Sexual Abuse	'One In Four'	01 6624070	info@oneinfour.ie
Elderly/ Ageing	Age Action Cork	021 2067399	AAC@ageaction.ie
Victims of sexual crimes	Rape Crisis Network	091 563676	info@rcni.ie
Legal Advice	Legal Aid Board	1890 615200	www.legalaidboard.ie
Citizen Information	Citizens Information Board	0761 076950	www.citizensinformation.ie
MABS	Money Advice Budgeting Service	0761072000	www.mabs.ie
Victims of Homicide	ADVIC – Advocacy for Victims of Homicide	086 1272156	info@advic.ie
Youth Mental Health	Jigsaw	021 2452500	cork@jigsaw.ie
Mental Health	Pieta House	1800247247	info@pieta.ie
Drug/Alcohol Misuse	HSE Helpline	1800 459459	Directory of services at this link: http://www.healthpromotion.ie/health/drugs



Garda Webpage Links	Hyperlink
Domestic Violence Support Link	Domestic abuse - Garda
Victims of Crime Support Link	Where else can I get support? - Garda
Hate Crime Leaflet	Hate Crime Trifold Leaflet English (garda.ie) Leaflet available in many languages at bottom of page
Crime Prevention Resource Page	Crime Prevention - Garda

Icon Bank

Meaning	Icon
	Virtual meeting
	In person Meeting
	By phone
	By email
	By post
	By radio
	By television
	Through social media
	Media Campaigns
	Training
	Through corporate systems
	In person Gardaí
	Plain Clothes Gardaí
	CCTV
	On foot
	By bicycle
	With Cars
	By Motorcycle
	On buses
	On trains





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