

# Laois Offaly Divisional Policing Plan 2019

### **Table of Contents**

An (	An Garda Síochána Strategy 2019 – 2021:					
Divi	Divisional Officer's Foreword					
1)	Community Policing	8				
2)	Protecting People	11				
3)	A Secure Ireland	18				
4)	Transforming Our Service	20				
5)	Our People: Our Greatest Resource	23				
6)	A Human Rights Foundation	27				
Gar	Garda Code of Ethics Commitments					

#### GARDA SÍOCHÁNA MISSION & STRATEGY 2019 - 2021 **OUR PEOPLE - OUR GREATEST RESOURCE Continuous Professional** Strong Visible Resource Employee Wellness Deployment Development Leadership **COMMUNITY POLICING PROTECTING PEOPLE** Partnership Development Reducing Crime & the Fear of Crime Protecting the Vulnerable Information-led Policing Listening & Responding Investigation Standards Visible Policing Supporting Victims Road Safety **KEEPING** PEOPLE SAFE Technology Data Quality Communication National Security **Operating Model** International Co-operation Governance, Accountability & Security & Intelligence Capacity Transparency A SECURE IRELAND TRANSFORMING OUR SERVICE Human Rights Strategy A Learning Culture Equality and Ethics A HUMAN RIGHTS FOUNDATION

#### **Divisional Officer's Foreword**

This is the Annual Policing Plan 2019 of the Laois Offaly Garda Division which sets out the policing priorities for 2019. This Policing Plan reflects the priority activities and performance outcomes which have been determined in line with targets specified in the National Policing Plan and specified targest outlined by the Policing Authority. The plan clearly shows our key priorities for the year, how we will deliver them, and how we will measure their success. Gardaí in this Division are committed to the Modernisation and Renewal Programme and, with the continued dedication of all members of staff and engaged communities, will deliver on six key priority areas:

- 1. Community Policing
- 2. Protecting People
- 3. A Secure Ireland
- 4. Transforming Our Service
- 5. Our People: Our Greatest Resource
- 6. A Human Rights Foundation

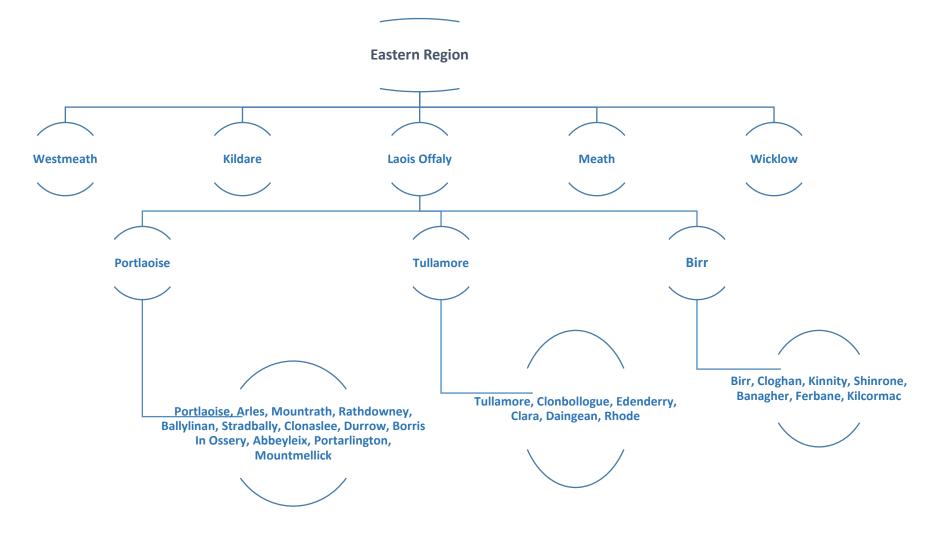
The key priorities identified in the National Policing Plan will be reflected in the Laois Offaly Divisional Policing Plan and adapted to meet the specific needs of the communities in Laois and Offaly.

Please do not hesitate to contact any member of An Garda Síochána in this Division to address any concerns you may have or to provide feedback regarding the services An Garda Síochána provides to you. We are committed to delivering a victim centred policing service, focussed on keeping people safe, protecting the most vulnerable and providing a high standard of service.

John B Scanlan,

Chief Superintendent.

#### Our People & Organisation



### Stations within the Division

2

Station	District & Superintendent	Station	District & Superintendent	Station	District & Superintendent
Portlaoise,	Portlaoise – Superintendent Anthony Pettit	Tullamore	Tullamore – Superintendent Thomas Mullarkey	Birr	Birr – Superintendent Patrick O'Callaghan
Arles,	Portlaoise – Superintendent Anthony Pettit	Clonbollogue	Tullamore – Superintendent Thomas Mullarkey	Cloughan	Birr – Superintendent Patrick O'Callaghan
Mountrath,	Portlaoise – Superintendent Anthony Pettit	Edenderry	Tullamore – Superintendent Thomas Mullarkey	Kinnity	Birr – Superintendent Patrick O'Callaghan
Rathdowney,	Portlaoise – Superintendent Anthony Pettit	Clara	Tullamore – Superintendent Thomas Mullarkey	Shinrone	Birr – Superintendent Patrick O'Callaghan
Ballylinan,	Portlaoise – Superintendent Anthony Pettit	Daingean	Tullamore – Superintendent Thomas Mullarkey	Banagher	Birr – Superintendent Patrick O'Callaghan
Stradbally,	Portlaoise – Superintendent Anthony Pettit	Rhode	Tullamore – Superintendent Thomas Mullarkey	Ferbane	Birr – Superintendent Patrick O'Callaghan
Clonaslee,	Portlaoise – Superintendent Anthony Pettit			Kilcormac	Birr – Superintendent Patrick O'Callaghan
Durrow,	Portlaoise – Superintendent Anthony Pettit				
Borris In Ossery,	Portlaoise – Superintendent Anthony Pettit				
Abbeyleix,	Portlaoise – Superintendent Anthony Pettit				
Portarlington	Portlaoise – Superintendent Anthony Pettit				
Mountmellick					
Emergency	112 or 999				

# 1) Community Policing

Providing visible, responsive policing services tailored to community needs

The activities outlined on the fol	lowing pages	s will support An Garda Síochána in r	ealising the f	following 3-year strategic outcomes	
Perception of crime as a very serious or serious problem	-	Satisfaction with AGS. We listen to and response to community concerns		Perception that AGS treats all people equally	
Garda visibility		Perception that An Garda Síochána is helpful & community focussed		Perception that An Garda Síochána is managing crime locally	

1.1 Engaging with Communities (Inc. JPC Engagement)						
Work with our Joint Policing Committee (JPC), Community Groups (Neighbourhood Watch, Community Alert, Business Watch, Hospital Watch etc.) and other fora to identify local community needs and to ensure appropriate policing responses.						
Activities Outcomes						
<ol> <li>Active participation in Joint Policing Committee Meetings and support of agreed initiatives</li> <li>Represent An Garda Siochana at Community Organisation Meetings</li> <li>Utilise Organisational Supports to add value to te work of An Garda Síochána in the community.</li> </ol>	<ul> <li>Increased satisfaction with An Garda Síochána:         <ul> <li>Listens/responds to community concerns</li> </ul> </li> <li>Increased trust</li> <li>Increased perception that An Garda Síochána treats people equally</li> <li>Improved perception of An Garda Síochána as:             <ul> <li>Helpful &amp; Community focussed</li> <li>Managing crime locally &amp; nationally</li> </ul> </li> </ul> <li>Reduced fear of crime / Increased feelings of safety</li> <li>Increased visibility</li>					
Responsibility: Each District Officer, Community Policing Sergeant						

1.2 Anti-Social Behaviour, Public Order & High Visibility Policing						
Providing a visible responsive proactive policing service, targeting antisocial behaviour/public order hotspots to improve quality of life for residents and visitors						
Activities Outcomes						
<ol> <li>Identify trends in respect of antisocial behaviour to determine the appropriate allocation of resources</li> <li>Deploy resources on high visability patrols.</li> <li>Encourage the recording of proactive patrols</li> <li>Ensure compliance with liquor licencing legislation</li> </ol> Responsibility: Each District Officer	<ul> <li>Increased satisfaction with An Garda Síochána:         <ul> <li>Listens/responds to community concerns</li> </ul> </li> <li>Increased trust</li> <li>Increased perception that An Garda Síochána treats people equally</li> <li>Improve perception of An Garda Síochána as:             <ul> <li>Helpful &amp; Community focussed</li> <li>Managing crime locally &amp; nationally</li> </ul> </li> </ul> <li>Reduced fear of crime / Increased feelings of safety</li> <li>Increased visibility</li>					

1.3 Engaging with minorities and other vulnerable groups (including hate crime initiatives)					
Working proactively with minority and vulnerable communities to ensure all persons requiring policing services feel comfortable accessing them, particularly those impacted by hate crimes/bias motivated crimes.					
Activities	Outcomes				
<ol> <li>Positive engagement with persons living in Direct Provision Centres and the staff</li> <li>Ensure adequate number of Ethnic Liaison Officers</li> <li>Ongoing liaison with local Mosques</li> <li>Utilise the Divisional Victims Services Office to provide guidance and support</li> </ol>	<ul> <li>Increased satisfaction /An Garda Síochána: istens/responds to community concerns</li> <li>Increased trust / Increased visibility</li> <li>Increased perception that An Garda Síochána treats people equally</li> <li>Improve perception of An Garda Síochána as:         <ul> <li>Helpful &amp; Community focussed</li> </ul> </li> </ul>				
Responsibility: Each District Officer, Community Policing Sergeant	<ul> <li>Managing crime locally &amp; nationally</li> <li>Reduced fear of crime / Increased feelings of safety</li> </ul>				

1.4 Children and Young People					
Engage with and support young people, providing guidance to keep them safe					
Activities	Outcomes				
<ol> <li>Deliver the Schools Programme to primary and secondary schools</li> <li>Representation of An Garda Síochána at local community events</li> <li>Participation in the Children &amp; Young People's Service Committees for Laois and Offaly</li> <li>Utilise interagency supports available</li> <li>Ensure continued consultation with TULSA</li> </ol> Responsibility: Each District Officer, Community Policing Sergeant	<ul> <li>Increased satisfaction with An Garda Síochána:         <ul> <li>Listens/responds to community concerns</li> </ul> </li> <li>Increased trust</li> <li>Increased perception that An Garda Síochána treats people equally</li> <li>Improved perception of An Garda Síochána as:             <ul> <li>Helpful &amp; Community focussed</li> <li>Managing crime locally &amp; nationally</li> </ul> </li> <li>Reduced fear of crime / Increased feelings of safety</li> <li>Increased visibility</li> </ul>				

1.5 National Drug Strategy					
To work towards "A healthier and safer Ireland, where public health and safety is protected and the harms caused to individuals, families and communities by substance misuse are reduced and every person affected by substance use is empowered to improve their health and wellbeing and quality of life" in line with the strategy vision					
Activities	Outcomes				
<ol> <li>Strengthen the effectiveness of the Drug-Related Intimidation Reporting Programme</li> <li>Raise awareness of the strategy</li> <li>Utilise Organisational and Interagency Supports to add value to the work of An Garda Síochána</li> </ol> Responsibility: Each District Officer, Community Policing Sergeant	<ul> <li>Increased satisfaction with An Garda Síochána:         <ul> <li>Listens/responds to community concerns</li> </ul> </li> <li>Increased trust</li> <li>Increased perception that An Garda Síochána treats people equally</li> <li>Improved perception of An Garda Síochána as:             <ul> <li>Helpful &amp; Community focussed</li> <li>Managing crime locally &amp; nationally</li> </ul> </li> <li>Reduced fear of crime / Increased feelings of safety</li> <li>Increased visibility</li> </ul>				

# 2) Protecting People

Protecting people from crime and from injury on our roads

The activities outlined on the following pages will support An Garda Síochána in realising the following 3-year strategic outcomes						
Incidences of crime	•	Fear of Crime	-	Road deaths and injuries	•	
Crime Detections		Victim Satisfaction		Key Lifesaver Offence detections		
Perception of crime as a very serious or serious problem	♣	Satisfaction that AGS listens to and response to community concerns		Perception that An Garda Síochána is managing crime nationally		
Standard of investigations		Garda visibility		Legislative compliance		

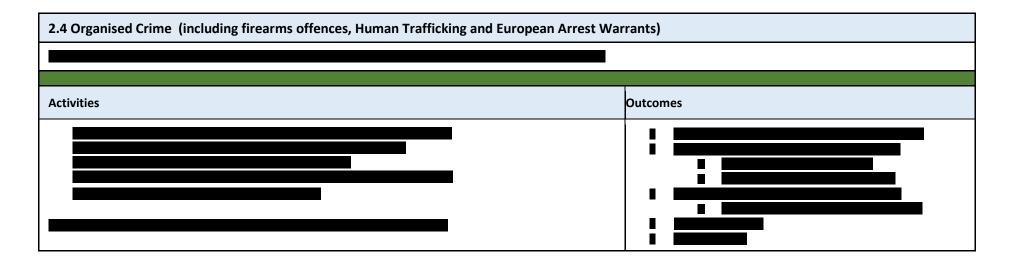
A comprehensive approach to all aspects of crime investigation and detection, delivering improved investigative outcomes						
Activities	Outcomes					
<ol> <li>Managing crime utilising the Performance and Accountability Framework</li> <li>Engaging with regional crime management structures</li> <li>Reviewing undetected crime</li> <li>Identifying and addressing reasons for non-detection of incidents</li> <li>Ensuring mandatory investigative actions are completed</li> <li>Enhancing the use of Crime Scene Investigation</li> <li>Ensuring bail and curfew compliance</li> <li>Management of Offenders in line with SAOR policy</li> <li>Utilising forensic evidence</li> <li>Utilising CCTV evidence</li> <li>Implementation of national assault reduction plan initiatives</li> <li>Leveraging the benefits of crime analysis services</li> </ol> Responsibility: Each District Officer, Detective Inspector Inspector Glavin, Each Detective Serge	<ul> <li>Increased satisfaction with An Garda Síochána:         <ul> <li>Listens/responds to community concerns</li> </ul> </li> <li>Increased trust</li> <li>Increased perception that An Garda Síochána treats people equally</li> <li>Improved perception of An Garda Síochána as:             <ul> <li>Helpful &amp; Community focussed</li> <li>Managing crime locally &amp; nationally</li> <li>Reduced fear of crime / Increased feelings of safety</li> <li>Increased visibility</li> </ul></li></ul>					

2.2 Crime Prevention						
Reduce the incidence of crime through education, awareness and community collaboration						
Activities	Outcomes					
<ol> <li>Crime Prevention Officer to oversee the Divisional awareness campaign</li> <li>Identify crime prevention initiatives and promote implementation of achievable measures</li> <li>Implement National Crime Prevention &amp; Reduction Strategy initiatives as communicated by CEPS</li> <li>Utilise Organisational Supports available through the National Community Engagement &amp; Public Safety Office</li> <li>Responsibility: Each District Officer, Sergeant Kavanagh</li> </ol>	<ul> <li>Reduced fear of crime / Increased feelings of safety</li> <li>Increased satisfaction with An Garda Síochána:         <ul> <li>Listens/responds to community concerns</li> </ul> </li> <li>Increased trust</li> <li>Increased perception that An Garda Síochána treats people equally</li> <li>Increased visibility</li> <li>Improved perception of An Garda Síochána as:         <ul> <li>Helpful &amp; Community focussed</li> <li>Managing crime locally &amp; nationally</li> </ul> </li> </ul>					

2.3 COntrolica Drugs	2.3	Control	led	Drugs
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Enforcement of drugs legislation, focussed on the sale and supply of controlled drugs

Activiti	es	Outcomes
1. 2. 3. 4. 5.	Identify trends in respect of drug crime to determine the appropriate allocation of resources Provide a targeted and combined response to street crime Engage with local authorities and other relevant stakeholders to provide a multiagency response where appropriate Liaise with the Criminal Intelligence Officer to identify persons of interest Ensure all intelligence is acted upon promptly with application for search warrants where applicable	<ul> <li>Improved perception of An Garda Síochána as:         <ul> <li>Helpful &amp; Community focussed</li> <li>Managing crime locally &amp; nationally</li> </ul> </li> <li>Reduced fear of crime / Increased feelings of safety</li> <li>Increased satisfaction with An Garda Síochána:             <ul> <li>Listens/responds to community concerns</li> </ul> </li> <li>Increased trust</li> <li>Increased visibility</li> </ul>
Respons	sibility: Each District Officer, Detective Inspector Dunne , Each Detective Sergeant	,



2.5 Criminal Intelligence (Including CHIS)*					
Activities	Outcomes				

2.6 Offender Management & Recidivism (including Child Diversion & SAOR)		
A reduction in offending through the effective implementation of SAOR and Child Diversion policies		
Activities	Outcomes	
<ol> <li>Review the work of Divisional Case Managers</li> <li>Juvenile Liaison Officers to monitor youth referrals to a completion</li> <li>Online e-Learning for Youth Diversion Programme to be completed by all staff</li> </ol>	<ul> <li>Reduced recidivism</li> <li>Reduced fear of crime / Increased feelings of safety</li> <li>Increased visibility</li> <li>Improved perception of An Garda Síochána as:         <ul> <li>Managing crime locally &amp; nationally</li> </ul> </li> </ul>	
Responsibility: Each District Officer, D Inspector Dunne, Each Detective Sergeant, Sergeant CPD		

#### 2.7 Victim Support

Providing a responsive service to victims of crime, keeping all victims up to date on investigations, complying with both Garda victims policy and the Victims Act

Activities	Outcomes
<ol> <li>Victim call-backs to be completed in line with Organisational policy</li> <li>Provision of both internal and external services to victims</li> <li>Divisional Victims Services Office to engage with victims of crime</li> <li>Vulnerable victims to be identified and provide additional support as appropriate</li> <li>Victim assessment to be completed on PULSE and victim engagement tab to be updated</li> </ol>	<ul> <li>Increased trust</li> <li>Increased victim satisfaction</li> <li>Increased satisfaction with An Garda Síochána:         <ul> <li>Listens/responds to community concerns</li> <li>Increased perception that An Garda Síochána treats people equally</li> <li>Reduced fear of crime / Increased feelings of safety</li> <li>Improved perception of An Garda Síochána as:</li> </ul> </li> </ul>
Responsibility: Each District Officer, Sergeant Culliton, Victim Services Office	<ul> <li>Helpful &amp; Community focussed</li> <li>Managing crime locally &amp; nationally</li> </ul>

2.8 Missing Persons				
Effective management of all missing persons cases in compliance with Garda policy				
Activities	Outcomes			
<ol> <li>Complete missing persons assessment</li> <li>Review status of investigation at Performance and Accountability Framework meetings</li> <li>Liaise with TULSA for high risk missing children</li> <li>Engage the services of internal and external resources to carry out searches</li> <li>Review of missing person case on each anniversary of date reported missing</li> </ol> <b>Responsibility: Each District Officer</b>	<ul> <li>Increased satisfaction with An Garda Síochána:         <ul> <li>Listens/responds to community concerns</li> </ul> </li> <li>Increased trust</li> <li>Reduced fear of crime / Increased feelings of safety</li> <li>Increased perception An Garda Síochána is well managed</li> <li>Improved perception of An Garda Síochána as:             <ul> <li>Helpful &amp; Community focussed</li> <li>Managing crime locally &amp; nationally</li> </ul> </li> </ul>			

2.9 Domestic Abuse					
Provision of an empathetic responsive service to all victims of domestic abuse, in line with relevant Garda policy and legislation					
Activities Outcomes					
<ol> <li>Complete in person call-backs to domestic violence victims within 7 days</li> <li>Provide information of services available to victims</li> <li>Supervisors to review of incident to ensure they are correctly recorded</li> </ol>	<ul> <li>Increased reporting of domestic violence related offences</li> <li>Increased satisfaction with An Garda Síochána:         <ul> <li>Listens/responds to community concerns</li> <li>Increased trust</li> <li>Increased perception that An Garda Síochána treats people equally</li> <li>Improved perception of An Garda Síochána as:                 <ul> <li>Helpful &amp; Community focussed</li> <li>Managing crime locally &amp; nationally</li> <li>Reduced fear of crime / Increased feelings of safety</li> <li>Increased visibility</li> </ul> </li> </ul> </li> </ul>				

2.10 Sexual Offences				
Provision of an empathetic responsive service to all victims of sexual crime, in line with relevant Garda policy and legislation				
Activities	Outcomes			
<ol> <li>Utilise Organisational Supports to provide operational guidance</li> <li>Ensure Sex Offenders are managed in line with Organisational Policy</li> <li>Utilise forensic evidence</li> <li>Utilise CCTV evidence</li> <li>Ensure mandatory investigative actions are completed</li> </ol> Responsibility: Each District Officer	<ul> <li>Increased reporting of sexual offences</li> <li>Increased satisfaction with An Garda Síochána:         <ul> <li>Listens/responds to community concerns</li> </ul> </li> <li>Increased trust</li> <li>Increased perception that An Garda Síochána treats people equally</li> <li>Improved perception of An Garda Síochána as:             <ul> <li>Helpful &amp; Community focussed</li> <li>Managing crime locally &amp; nationally</li> </ul> </li> </ul> <li>Reduced fear of crime / Increased feelings of safety</li> <li>Increased visibility</li>			

2.11 Roads Enforcement Activities (including the National Roads Policing Operations Plan)			
Reduce collisions, road deaths and serious injuries through enforcement of key lifesaver offences (speeding, drink driving, seatbelt and mobile phone offences) and relevant legislation.			
Activities	Outcomes		
<ol> <li>Increase lifesaver offence detections</li> <li>Increase MIT breath tests performed</li> <li>Implement National Roads Policing Operations Plan</li> <li>Deploy probationer Gardaí on secondment to the Divisional Roads Policing Unit</li> <li>Increase resources of Divisional Roads Policing Unit</li> </ol> <b>Responsibility: Each District Officer, Inspector Baker, Each Sergeant Roads Policing Unit</b>	<ul> <li>Safer Roads, reduced road deaths and serious injuries</li> <li>Increased satisfaction with An Garda Síochána:</li> <li>Listens/responds to community concerns</li> <li>Improved perception of An Garda Síochána as:         <ul> <li>Helpful &amp; Community focussed</li> <li>Managing crime locally &amp; nationally</li> </ul> </li> <li>Reduced fear of crime / Increased feelings of safety</li> <li>Increased visibility</li> </ul>		

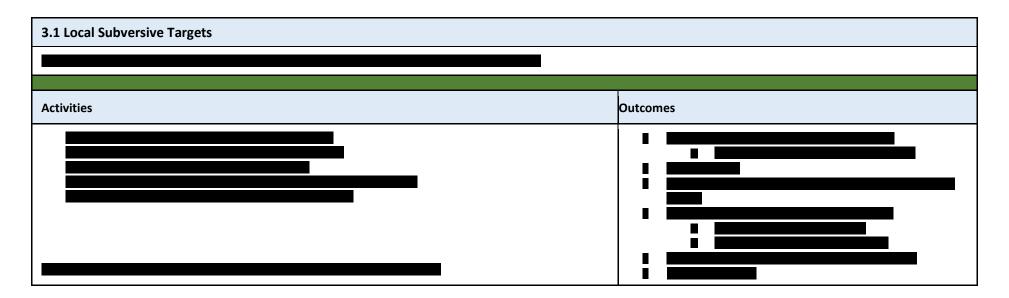
#### 2.12 Road Safety Education & Awareness Activities Outcomes Coordination of Multi Agency engagement/checkpoints Increased satisfaction with An Garda Síochána: 1. ٠ Delivery of road safety information through the Schools Programme 2. • Listens/responds to community concerns Display of road safety literature in the public office and at community engagement events 3. ٠ Increased trust 4. Provision of Hi-Vis Vests to the public Increased perception that An Garda Síochána treats people • equally Improved perception of An Garda Síochána as: ٠ • Helpful & Community focussed • Managing crime locally & nationally Reduced fear of crime / Increased feelings of safety ٠ Responsibility: Each District Officer, Inspector Baker, Each Sergeant Roads Policing Unit Increased visibility .

2.13 Event Management			
Activities	Outcomes		
<ol> <li>Completion of an event management plan for Electric Picnic, Tullamore Show etc</li> <li>Risk assessment of the event and traffic management plan</li> <li>Ensuring adequate resources</li> <li>Interagency collaboration to ensure safety of the public</li> </ol> Responsibility: Each District Officer Inspector Curley	<ul> <li>Increased satisfaction with An Garda Síochána:         <ul> <li>Listens/responds to community concerns</li> </ul> </li> <li>Increased trust         <ul> <li>Improved perception of An Garda Síochána as:                 <ul> <li>Helpful &amp; Community focussed</li> </ul> </li> <li>Increased visibility</li> <li>Reduced fear of crime / Increased feelings of safety</li> </ul> </li> </ul>		

### 3) A Secure Ireland

Ensure the security of the State, managing all possible threats, including but not limited to the threat of terrorism

The activities outlined on the following pages will support An Garda Síochána in realising the following 3-year strategic outcomes					
Crime Detections		A Secure State		Fear of crime	-
Perception that An Garda Síochána is managing crime nationally		Perception of crime as a very serious or serious problem	-		



3.2 Border Security & Cross Border Crime				
Activities	Outcomes			

Activities Outcomes	3.3 Major Emergency Management				
	Activities	Outcomes			

# 4) Transforming Our Service

Providing consistent, efficient and effective policing services

The activities outlined on the following pages will support An Garda Síochána in realising the following 3-year strategic outcomes					
Trust in AGS		Perception that An Garda Síochána is well managed		Data Quality	1
<b>4.1 Inspection and Review</b> Inspections will be conducted on a	a quarterly basis, evaluating	performance at an operational, administrative and m	nanagement le	vel in compliance with HQ Directive	59/2014
Activities			Outcome	S	

<b>4.2 Risk Management</b> Ensure the effective management of risk within the Division to support the achievement of goals and objectives.			
Activities	Outcomes		
<ol> <li>Ensure the ongoing, dynamic management of all risks within the Division, engaging relevant stakeholders.</li> <li>Undertake a review of the risk register in line with the development and evaluation of the annual Policing Plan.</li> <li>Utilise organisational supports to add value to Divisional risk management.</li> <li>Ensure all risk registers are submitted on a quarterly basis in compliance with risk management policy and procedures.</li> <li>Responsibility: Divisional Officer, Each District Officer</li> </ol>	<ul> <li>Improved perception of An Garda Síochána as well managed</li> <li>Increased trust</li> <li>Improved perception of An Garda Síochána as:         <ul> <li>Managing crime locally &amp; nationally</li> </ul> </li> </ul>		

4.3 Financial Management			
Effective management of all spending within the District, ensuring policing services are delivered within budget			
Activities Outcomes			
<ol> <li>Adress financial spending at the Performance and Accountability Framework meetings</li> <li>Towing contract management</li> <li>Procurement processes to be strictly adhered to in contract selection</li> <li>Responsibility: Divisional Officer, Each District Officer</li> </ol>	<ul> <li>Increased perception that An Garda Síochána is well managed</li> <li>Increased trust</li> <li>Increased visibility</li> </ul>		

4.4 Data Quality		
Engaging in activities to support an improvement in organisational data quality		
Activities Outcomes		
<ol> <li>Reduce the number of incidents with status of Review/Clarification.</li> <li>Reduce the number of incidents created manually.</li> <li>Conduct monthly audits on dragger readings</li> <li>Responsibility: Divisional Officer, Each District Officer, Inspector Collins</li> </ol>	<ul> <li>Increased trust</li> <li>Increased perception that An Garda Síochána is well managed</li> <li>Enhanced Data Quality</li> </ul>	

4.5 Change Projects		
Activities Outcomes		
<ol> <li>Create awareness in relation to initiatives that are being introduced in the Division</li> <li>Supervisors to ensure participation and compliance with new working practices</li> <li>Information and training to be provided for the use of ECM and CAD</li> </ol>	<ul> <li>Increased satisfaction with An Garda Síochána:         <ul> <li>Listens/responds to community concerns</li> <li>Increased trust</li> <li>Improved perception of An Garda Síochána as:                 <ul> <li>Helpful &amp; Community focussed</li> <li>Managing crime locally &amp; nationally</li> </ul> </li> </ul> </li> </ul>	
Responsibility: Divisional Officer, Each District Officer	<ul> <li>Reduced fear of crime / Increased feelings of safety</li> <li>Increased visibility Síochána</li> </ul>	

4.6 Estate Management / Station Upkeep			
Activities	Outcomes		
<ol> <li>Engage with Estate Management to carry out works for adoption of Modernisation &amp; Renewal initiatives</li> <li>Apply for upgrade of facilities of rural garda stations in the Division</li> <li>Provide support and advice to assist in the completion of work</li> <li>Push forward on building plans for new building at Divisional HQ</li> <li>Responsibility: Divisional Officer, Each District Officer, Divisional Tendering Committee</li> </ol>	<ul> <li>Enhanced working environment</li> <li>Improved perception of An Garda Síochána as well managed</li> </ul>		

### 5) Our People: Our Greatest Resource

Engage, support and listen to our people, providing continuous professional development

Employee engagement		Employee wellness		Absence	-
5.1 Engagement, PALF and front I	ine briefing				
Effective engagement between managers	and personnel, thro	ough unit briefings, PALF and other enga	agement opportunities		
Effective engagement between managers	and personnel, thro	ough unit briefings, PALF and other enga	agement opportunities		
Effective engagement between managers Activities	and personnel, thro	ough unit briefings, PALF and other enga	agement opportunities Outcon	nes	
Activities		ough unit briefings, PALF and other enga			nána as well managed
	process			<b>Tes</b> Improved perception of An Garda Síoch Increased satisfaction with An Garda Síc	0
Activities 1. All members trained in the PAL	process le PALF process thro			Improved perception of An Garda Síoch	ochána:

5.2 Health and Safety Compliance & Promotion		
Activities Outcomes		
<ol> <li>Inspector appointed to oversee Health &amp; Safety portfolio</li> <li>Raise members awareness regarding 6 C's first responders safety principals</li> <li>Keep H&amp;S documentation up to date</li> </ol>	<ul> <li>Increased satisfaction with An Garda Síochána:         <ul> <li>Listens/responds to community concerns</li> </ul> </li> <li>Increased trust</li> <li>Increased perception that An Garda Síochána treats people equally</li> <li>Improved perception of An Garda Síochána as:         <ul> <li>Halaful &amp; Gammunity forward</li> </ul> </li> </ul>	
Responsibility: Divisional Officer, Each District Officer, Each Supervisor	<ul> <li>Helpful &amp; Community focussed</li> <li>Managing crime locally &amp; nationally</li> <li>Reduced fear of crime / Increased feelings of safety</li> <li>Increased visibility</li> </ul>	

5.3 Absence Management and Employee Wellness Investing in the physical and mental wellness of our people			
Activities Outcomes			
<ol> <li>Raise awareness of the Employee Assistance Service</li> <li>Monitor absence management</li> </ol>	<ul> <li>Increased satisfaction with An Garda Síochána:         <ul> <li>Listens/responds to community concerns</li> </ul> </li> <li>Increased trust</li> <li>Increased perception that An Garda Síochána treats people equally</li> <li>Improved perception of An Garda Síochána as:</li> </ul>		
Responsibility: Divisional Officer, Each District Officer Divisional EO, Each Supervisor	<ul> <li>Helpful &amp; Community focussed</li> <li>Managing crime locally &amp; nationally</li> <li>Reduced fear of crime / Increased feelings of safety</li> <li>Increased visibility</li> </ul>		

5.4 Civilianisation Identification of roles suitable for civilianisation and reallocation of personnel to operational policing duties					
			Activities Outcomes		
			1 Civilainisation of suitable roles to maximise available Garda personnel 2 Identify front line policing roles for members on light duties / restricted hours.	<ul> <li>Increased satisfaction with An Garda Síochána:         <ul> <li>Listens/responds to community concerns</li> </ul> </li> <li>Increased trust</li> <li>Increased perception that An Garda Síochána treats people equally</li> <li>Improved perception of An Garda Síochána as:         <ul> <li>Helpful &amp; Community focussed</li> </ul> </li> </ul>	
Responsibility: Divisional Officer, Each District Officer, Each Supervisor	<ul> <li>Managing crime locally &amp; nationally</li> <li>Reduced fear of crime / Increased feelings of safety</li> <li>Increased visibility</li> </ul>				

5.5 Garda Reserve Utilisation			
Activities	Outcomes		
<ol> <li>Review the availability of Garda Reserve Resources in the Division</li> <li>Maximise the use of Garda Reserves at public events to increase resources, ie Electric Picnic</li> </ol>	<ul> <li>Increased satisfaction with An Garda Síochána:         <ul> <li>Listens/responds to community concerns</li> </ul> </li> <li>Increased trust</li> <li>Increased perception that An Garda Síochána treats people equally</li> <li>Improved perception of An Garda Síochána as:             <ul> <li>Helpful &amp; Community focussed</li> <li>Managing crime locally &amp; nationally</li> </ul> </li> </ul>		
Responsibility: Divisional Officer, Each District Officer Inspector Farrelly	<ul> <li>Reduced fear of crime / Increased feelings of safety</li> <li>Increased visibility</li> </ul>		

5.6 Training Initiatives		
Activities	Outcomes	
<ol> <li>Completion of online youth referral e-learning course</li> <li>Complete ECM e-learning programme</li> <li>Local CPD Training initiatives</li> <li>Conduct a training needs assessment and complete application for courses at Divisional (CPD) and national (Garda College) level</li> <li>Responsibility: Divisional Officer, Each District Officer. Sergeant CPD</li> </ol>	<ul> <li>Increased engagement with personnel</li> <li>Increased trust</li> <li>A better skilled workforce</li> </ul>	

5.7 Reducing Complaints / GSOC Local initiative				
Activities	Outcomes			
<ol> <li>All member to complete Ethics training</li> <li>Raise awareness of the importance of performing duties with courtesy and respect</li> <li>Keep victims of crime updated</li> <li>Investigate all complaints of breeches of discipline</li> <li>Engage with GSOC when carrying out investigations</li> </ol> <b>Responsibility: Divisional Officer, Each District Officer, Each Supervisor</b>	<ul> <li>Increased engagement with personnel</li> <li>Increased trust</li> <li>A better skilled workforce</li> </ul>			

# 6) A Human Rights Foundation

Embed human rights, ethical behaviour and equality into all of our policing and business activities

The activities outlined on the following pages will support An Garda Síochána in realising the following 3-year strategic outcomes					
Trust in AGS		Perception that AGS treats people equally		Perception that AGS is a well-managed organisation	

6.1 Ethics and Human Rights Initiatives				
Activities	Outcomes			
<ol> <li>All member to complete ethics training</li> <li>Ensure adequate number of Ethnic Liaison Officers trained</li> </ol>	<ul> <li>Increased satisfaction with An Garda Síochána:         <ul> <li>Listens/responds to community concerns</li> </ul> </li> <li>Increased trust</li> <li>Increased perception that An Garda Síochána treats people equally</li> <li>Improved perception of An Garda Síochána as:             <ul> <li>Helpful &amp; Community focussed</li> <li>Managing crime locally &amp; nationally</li> </ul> </li> <li>Reduced fear of crime / Increased feelings of safety</li> <li>Increased visibility</li> </ul>			

### Garda Code of Ethics Commitments

#### The commitments of each Garda employee as outlined in the Code of Ethics for An Garda Síochána

Duty to Uphold the Law	I will uphold and obey the law and fulfill my responsibilities in a fair and impartial way.			
Honesty & Integrity	<ul> <li>I will be honest and will act with integrity.</li> <li>I will always seek the truth by establishing and reporting facts in an honest and objective way.</li> <li>I will not abuse my power or position and will have the courage to oppose and report any such abuses by colleagues.</li> <li>I will act in the public interest and not allow circumstances to arise that might compromise, or appear to compromise, myself or the Garda Síochána.</li> <li>I will appropriately declare and manage any actual or potential conflict of interest that might impair my ability to carry out my duty or weaken public confidence in the Garda Síochána. This includes any conflict that might arise from a personal or business relationship outside of my work in the Garda Síochána.</li> </ul>			
Respect & Equality	<ul> <li>I will recognise and respect the dignity and equal human rights of all people.</li> <li>I will treat people with courtesy and respect.</li> <li>I will treat everyone with fairness at all times, and not discriminate wrongfully.</li> <li>I will oppose and challenge any behaviour or language that demonstrates discrimination or disrespect, in particular with regard to vulnerable individuals or minority groups.</li> <li>I will be sensitive to the vulnerabilities of individuals, for example because of their age or a disability. I will be sensitive to the difficult circumstances individuals may find themselves in when in contact with the Garda Síochána.</li> <li>I will show appropriate understanding and empathy to people I come into contact with.</li> <li>I will make accommodation for an individual's particular needs where possible. Wherever possible, I will take steps to improve relationships with the public, in particular with individuals or groups that may have previously had a limited or challenging relationship with policing services.</li> <li>Examples of Wrongful Reasons for Discrimination</li> </ul>			
Authority & Responsibility	<ul> <li>Age</li> <li>Marital status</li> <li>Disability</li> <li>Membership of the Traveller Community</li> <li>Family status</li> <li>Religion</li> <li>Ethnic or national origins</li> <li>Ethnic or national origins</li> <li>Sexual orientation</li> <li>Social origin</li> </ul>			

	Divisional Policing Plan
	I understand that any decision not to follow an instruction needs to be fully justified.
	I will make sure that I do not take - any substance, such as alcohol or drugs, that will make me unfit for work.
	I will report to a supervisor if I am unfit for work for any reason.
	I will use all information, training, equipment and management support I am provided with to keep myself safe and up to date with my role and responsibilities.
	I will endeavour to ensure the proper, effective and efficient use of public money and resources.
	I will not use social media and mobile communications in a manner that may be perceived as discriminatory, bullying, victimising or unprofessional.
Police Powers	I will respect the human rights of all people, including the right to life, to security of the person and bodily integrity; to freedom of expression; to freedom of assembly and association; to privacy; and to be free from arbitrary arrest or detention.
	When it is necessary to use police powers to achieve an objective, I will make sure that my actions are in accordance with the law and proportionate.
	Every time I make a decision as to whether or not to use police powers I will be prepared to account for my actions. Wherever possible, I will explain my decisions to individuals affected.
	When a situation requires me to use force I will, as soon as possible, make sure that the person I used force against is safe and receives any necessary assistance.
Information &	I will recognise and respect every person's right to privacy. I will interfere with this right only when it is lawful and necessary to achieve a legitimate objective.
Privacy	I will never hide, exaggerate, invent, interfere with or improperly destroy information or evidence.
	I will gather, retain, access, disclose or process information only in accordance with the law and principles of data protection.
	I will not improperly convey Garda information to the media or any third party.
Transparency &	I will communicate and cooperate openly and effectively with colleagues, the public and with other organisations as much as possible.
Communication	I will give timely and truthful information as long as this is in accordance with the law and does not compromise an ongoing investigation. Examples of this include
communication	updating victims and witnesses about investigations.
	I will fulfill any duty to disclose information and records, including information for accused people or for the Garda Ombudsman, in accordance with the law and in a timely, truthful and transparent manner.
	I will make sure those victims of crime are made aware of their rights as soon as possible.
	I will make sure that I communicate information in a manner that is respectful, easy to understand and sensitive to the circumstances.
	I will keep accurate, complete records, especially of all interviews and complaints.
	I will make sure that, unless the nature of an assignment prohibits it, I will openly display my Garda identification when I am at work.
Speaking Up &	I will never ignore a colleague's unprofessional, unethical, illegal, or corrupt behaviour, regardless of the person's identity, role, rank or grade.
Reporting Wrongdoing	I will protect the integrity of the Garda Síochána by rigorously opposing unprofessional, unethical, illegal, or corrupt behaviour. Where the seriousness of the issue warrants it, I will report, challenge or take action against such behaviour.
	I will support any colleague who speaks up in accordance with the law and this Code and challenge anyone who victimises a person for speaking up.
	Additional Commitments of Managers

I will encourage and facilitate speaking up and reporting wrongdoing at every level in the organisation. I will ensure that matters brought to my attention are considered, are investigated where necessary, and the appropriate action taken. I will be open to matters raised by colleagues and learn from feedback and from reports of wrongdoing.

### Leadership

I will maintain and promote professional standards and the standards of this Code.

I will aim to behave in a manner which brings credit on the Garda Síochána and myself thereby promoting public confidence in policing. I will be accountable for orders or instructions I give to others, for the carrying out of those orders and for their consequences.

#### **Additional Commitments of Managers**

I will strive to make sure that people I work with carry out their duties in a way that follows this Code.
I will make sure that people I work with are effectively supported and guided in performing their duties and maintaining this Code.
I will do whatever I can, in my role, to protect and support the physical and mental wellbeing of people I work with.
I will ensure that matters brought to my attention are considered, are investigated where necessary, and the appropriate action taken.
I will be open to matters raised by colleagues and learn from feedback and from reports of wrongdoing.