

AN GARDA SÍOCHÁNA



POLICING PLAN 2005



Mission Statement

To achieve the highest attainable level of Personal Protection, Community Commitment and State Security

Government Policing Priorities

1. **Organised Crime**
Objective: To continue to target organised crime.
2. **Terrorism**
Objective: To place continued emphasis on combating paramilitary activities, with specific regard to dissident republicans, and on co-operation in fighting international terrorism.
3. **National Drugs Strategy 2001-2008**
Objective: To reduce the volume of illicit drugs available and reduce access to such drugs.
4. **Crime Prevention and Reduction:**
Objective: To continue to focus on crime prevention and crime reduction, including the prevention, in co-operation with local authorities and interaction with local communities, of public order offences, with particular emphasis on those resulting from alcohol and substance misuse.
5. **Road Traffic Law Enforcement**
Objective: To establish the Garda Traffic Corps and to give a high priority to the enforcement of road traffic legislation and the achievement of the targets set out in the National Road Safety Strategy.
6. **Public Confidence**
Objective: To take measures to promote public confidence in An Garda Síochána, including an increased emphasis on high visibility policing.
Objective: To relieve Gardaí of clerical and routine administrative duties and free them up for core policing activity through greater use of technology and civilian staff including outsourcing through Garda - supervised civilian support services.
7. **EU/ International**
Objective: To continue to participate actively in the development of police co-operation at the level of the European Union and other international fora.
8. **Illegal Immigration**
Objective: To continue to place emphasis on combating illegal immigration and trafficking.

An Garda Síochána Strategic Goals 2005

1. **National/International Security** - To reduce the threat of subversive and terrorist activity through intelligence-led policing and international cooperation.
2. **Crime** - To reduce the incidence of organised, drug related and serious crime, and criminal behaviour.
3. **Traffic** - To reduce the incidence of fatal and serious injury collisions and improve traffic flow.
4. **Public Safety** - To ensure public safety by reducing the incidence of public disorder and anti-social behaviour.
5. **Public Confidence** - To improve confidence in An Garda Síochána.
6. **Ethnic and Cultural Diversity** - To build the capability of An Garda Síochána to fulfil the emerging policing needs of our diverse ethnic and multi-cultural communities.

Mission Statement

Foreword

This is my second annual Policing Plan as Commissioner of An Garda Síochána. The aim of this plan is to start the process of implementing the goals of the Garda Corporate Strategy 2005-2007 in which we commit to '*A Safer Ireland through Policing Excellence*' and to achieve the twin imperatives of public confidence and public safety throughout this country. The Policing Plan takes account of the priorities identified in a Public Attitude Survey as well as a broad consultation process.



This is an ambitious undertaking at a time when the challenges we face are unlikely to diminish in the ever-demanding public environment in which we operate. However, this is also a time of considerable opportunity for our organisation. Therefore, it is imperative that our policing service is well planned and expertly delivered in a fair, just and even-handed manner. It is our firm intention to maintain the widespread community and public support which has sustained An Garda Síochána in its mission since its foundation. To this end we have partaken in a wide-ranging consultative process both internally and externally to identify the policing priorities that matter most to the people of Ireland. Actions and performance indicators to realise these priorities are outlined on pages 3-14.

We plan to deliver our services in a timely, professional and accountable fashion that addresses and fulfils the many obligations and duties associated with policing in a modern society. Crime and criminal behaviour, unsafe road user behaviour, terrorism and subversive activity, public order, illegal drug use, organised crime, anti-social activities and other public concerns will be continuously prioritised and confronted. These, together with our respect for the dignity and rights of all, our commitment to community engagement, ethnic and cultural diversity and partnership approaches, reflect our public mandate and will lead to a safer environment for all residents of this country.

The Policing Plan 2005:

- Outlines our policing policy for the year and sets measurable performance indicators
- Operationalises the Garda Corporate Strategy 2005-2007
- Translates the strategic planning intent, so necessary for a modern and vibrant organisation such as An Garda Síochána, into an operational context
- Allows for synchronisation and alignment across the organisation to ensure a focused and co-ordinated approach to service delivery and achievement of organisational targets
- Demonstrates our commitment to partnership approaches.

A handwritten signature in black ink that reads "Noel Conroy".

Noel Conroy
Commissioner

January 2005

Mission Statement

To achieve the highest attainable level of Personal Protection, Community Commitment and State Security

Strategic Goal One - National/International Security

To reduce the threat of subversive and terrorist activity through intelligence-led policing and international co-operation.

2005 Actions

An Garda Síochána will:

1. Collect, analyse and disseminate intelligence on subversive and terrorist suspects and their activities. Present regular briefings to the Minister for Justice, Equality and Law Reform, as appropriate.
2. Target and prosecute perpetrators of subversive and terrorist activity.
3. Proactively seek opportunities to participate in international fora which will facilitate intelligence exchange and the assimilation of best practice.
4. Ensure the assessment and release of critical intelligence through the alignment of the National Criminal Intelligence Unit with Divisional Criminal Intelligence Officers.
5. Review existing procedures under the Intelligence Source Management System and report findings by mid-2005.
6. Participate in at least 10 international police counter-subversive/anti-terrorist activities.
7. Identify training needs and facilitate Garda participation on counter-subversive/anti-terrorist training courses.
8. Ensure all members of An Garda Síochána are fully conversant with protocols relating to subversive/terrorist activities.
9. Enhance the central authority at Crime Policy & Administration Section, Garda H.Q. in respect of requests for assistance from/to external police services.
10. Enhance awareness within An Garda Síochána of the need for widespread participation and the role of all members in the intelligence-gathering process.
11. Contribute to the debate surrounding the enactment of legislation providing for the creation of a DNA database.
12. Continue to enhance our policy on intelligence source handling to ensure greater transparency and accountability.
13. Conduct threat assessments of persons and State installations vulnerable to subversive/terrorist attack.

Mission Statement

Strategic Goal One - Performance Indicators

- Prevention of terrorist outrages in the State.
- Daily assessment of likely subversive and terrorist threats.
- Provision of current and timely threat assessments to the Minister for Justice, Equality and Law Reform.
- Number of persons prosecuted for subversive/terrorist activity.
- Containment of Irish dissident/paramilitary terrorist activity.
- Support of international efforts to counter terrorism.
- Volume of feedback from foreign intelligence agencies.
- Introduction of revised procedures for intelligence source handling.
- Volume of intelligence reports generated by the Garda organisation.
- Number of joint operations/meetings between An Garda Síochána and the Defence Forces in relation to State security.
- Number of joint operations/meetings between An Garda Síochána, other police services and law enforcement agencies.
- Number of security assessments in respect of persons and state installations.
- Number of security operations in relation to visiting VIPs.

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Strategic Goal Two - Crime

To reduce the incidence of organised, drug related and serious crime, and criminal behaviour.

2005 Actions

An Garda Síochána will:

1. Conduct high-level risk assessments of vulnerable targets/areas in each region.
2. Develop divisional plans to identify, profile and target individuals/gangs suspected of organised crime, drug-related crime, sexual crime and other criminal activity.
3. Utilise risk assessment results and profiles of targeted individuals/gangs to inform crime prevention strategies.
4. Develop divisional initiatives in conjunction with the National Juvenile Office to address juvenile offending.
5. Continue to develop national/regional/divisional crime investigation management capability.
6. Develop and use the Internet to publicise missing persons and seek information.
7. Commence development of a computerised crime investigation management system by the Garda IT Section and the relevant project team.
8. Develop a framework model of best practice for Garda personnel participating in Joint Policing Fora in 2005, utilising the existing review of policing fora as a basis.
9. Continue to implement the 'Victims' Charter' and ensure that the privacy of victims is maintained.
10. Ensure that a crime analysis system is developed for the organisation by the Garda IT Section and the relevant project team.
11. Identify emerging trends in crime types such as cyber crime, white-collar crime, paedophile crime, trafficking in humans/organised prostitution, crime against ethnic and multi-cultural communities.
12. Ensure the cross-fertilisation of skills between relevant Garda sections on an individual and team basis through training and experiential learning.
13. Pursue access to data relevant to criminal investigations through the Prison Service, the Courts Service, the Department of Social and Family Affairs, the Office of the Revenue Commissioners, the Department of Education, etc.
14. Ensure that relevant information/intelligence received by An Garda Síochána is available as appropriate throughout the organisation.

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Strategic Goal Two – Performance Indicators

- Number of recorded headline crimes per 1,000 population and percentage detected.
- Number of headline sexual offences recorded and percentage detected.
- Number of crime prevention initiatives commenced.
- Number of referrals to National Juvenile Office, informal and formal cautions administered and prosecutions initiated.
- Number of persons reported missing, number traced and untraced.
- Drug supply offences recorded: number of searches, proceedings commenced and convictions.
- Number of recorded domestic burglaries per 1,000 dwellings.
- Percentage of recorded domestic burglaries detected.
- Number of recorded commercial burglaries.
- Number of recorded commercial burglaries detected.
- Number of repeat burglaries within 12 months.
- Vehicle crime* per 1,000 population.
- Percentage of vehicle crime detected and percentage of vehicles located.
- Number of reported domestic violence incidents.
- Number of breaches of orders made under the Domestic Violence Act, 1996/02.
- Number of repeat victims of domestic violence incidents in previous twelve months.
- Implementation of the relevant actions of the Government Drugs Strategy 2001-2008.
- Seizure of the proceeds of crime by the Criminal Assets Bureau.
- Effectiveness of information generated by Coastal Watch schemes.
- Number of operations targeting organised crime.
- Identification of the most active criminals and criminal gangs operating nationally.
- Number of crimes perpetrated against persons from ethnic/religious minority groups.
- Number of referrals to the Victim Support organisation.
- Number of Juvenile Liaison Officers who have received training in mediation.

* Vehicle Crime includes theft of mechanically propelled vehicles (MPVs), theft from MPVs and unauthorised taking of MPVs.

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Strategic Goal Three - Traffic

**To reduce the incidence of fatal and serious injury collisions
and improve traffic flow.**

2005 Actions

An Garda Síochána will:

1. Ensure that the targets set out in the Government Road Safety Strategy 2004-2006 are adequately reflected in each divisional policing plan, so that the aim of a 25 per cent reduction in road collision fatalities can be achieved.
2. Identify the ten most collision-prone locations in each division and mount proactive high visibility collision-prevention operations at these locations.
3. Increase the number of Gardaí employed full-time on traffic duties.
4. Establish a Garda Traffic Corps, under the management of an Assistant Commissioner.
5. Implement the Fixed Charge Penalty System (FCPS) and the outsourcing of associated non-core activities.
6. Reduce the time spent by Gardaí attending Courts.
7. Focus on young male drivers in a traffic legislation enforcement campaign in each division.
8. Achieve a 15 per cent increase in detections for 'drink driving' offences through enforcement.
9. Contribute to a 90 per cent compliance rate of seat-belt wearing through enforcement.
10. Increase the number of speeding detections by 15 per cent through enforcement.
11. Identify traffic congestion locations, liaise with partner agencies and initiate appropriate action.
12. Incorporate the identification of collision-prone locations into an electronic pattern analysis system to maximise the effectiveness of policing interventions.
13. Provide training for Traffic Corps personnel on the Road Transport Acts and other relevant legislation.
14. Provide training for Traffic Corps personnel in Fixed Charge Penalty System (FCPS) technology.
15. Ensure that traffic and road safety issues are included on the agendas of County Development Board and Joint Policing Committee meetings.
16. Ensure Garda participation at divisional level in regular media broadcasts and publications focusing on the promotion of road safety.
17. Promote safer road user behaviour by young people through the Garda Schools programme.
18. Research and source new road traffic enforcement technologies.
19. Develop and pilot a training course in the forensic analysis of traffic collisions.
20. Initiate a traffic management operation, similar to Operation Free-Flow, during bank holidays, Christmas and other peak periods in all urban areas experiencing traffic congestion.

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Strategic Goal Three – Performance Indicators

- Twenty-five per cent reduction in the number of fatal road collisions.
- Number of road traffic collisions involving death or serious injury per 1,000 population.
- Number of detections of speeding vehicles in each Garda division.
- Number of detections for non-wearing of seat belts in each Garda division.
- Amount of time spent by members of An Garda Síochána attending Court.
- Number of arrests in each Garda division for driving while intoxicated.
- Number of breath tests conducted in each Garda division.
- Number of prosecutions for driving while under the influence of drugs.
- Number of offences of dangerous driving and careless driving prosecuted.
- Number of vehicles seized under Section 41 of the Road Traffic Act, 1994.
- Number of drivers under twenty-five years of age involved in road collisions.
- Satisfaction level of those involved in road collisions with Garda traffic collision investigation.
- Number of days spent on high visibility traffic policing/enforcement.
- Number of days spent on high visibility traffic-flow management by Gardaí.
- Number of designated traffic Gardaí in each Garda region/division.
- Number of detections of overweight vehicles in each Garda region/division.
- Number of detections of offences involving unauthorised use of Bus Lanes/Quality Bus Corridors.

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Strategic Goal Four – Public Safety

To ensure public safety by reducing the incidence of public disorder and anti-social behaviour.

2005 Actions

An Garda Síochána will:

1. Deploy high visibility policing in locations of identified public order ‘hot spots’.
2. Deploy public order units at relevant times and locations.
3. Analyse public order offence trends and deploy maximum resources during these periods.
4. Work with community and voluntary groups to protect the elderly and other vulnerable groups in the community, through Neighbourhood Watch and Community Alert schemes.
5. Identify and target persistent public order offenders.
6. Identify and prosecute persistent offenders under the Liquor Licensing Laws.
7. Engage with owners/managers of licensed premises to reduce public order offences resulting from excess alcohol consumption.
8. Engage with owners/managers of fast-food outlets to reduce incidents of public order offences.
9. Review and deploy resources to enable maximum Garda availability at peak times.
10. Consult with the public and local authorities to eliminate alcohol consumption in public places.
11. Complete phase one of the CCTV programme by installing a CCTV system in each of the selected town centres.
12. Review the most appropriate methods of patrolling and deploying technology to ensure public safety and control public order offences in urban areas.
13. Increase the number of public order vans available at divisional level.
14. Assess the training needs and availability of public order units at divisional level.
15. Ensure that the equipment available to public order units is of the highest quality to afford protection to members of An Garda Síochána.
16. Issue new operational uniform and related safety equipment to members of An Garda Síochána.

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Strategic Goal Four – Performance Indicators

- Perceptions of public safety as indicated in the Public Attitude Survey 2005.
- Number of public order incidents per 1,000 population.
- Number of proceedings for drunkenness.
- Number of proceedings for assault.
- Number of proceedings for failing to obey directions of a Garda.
- Number of offensive weapons seized.
- Number of proceedings under Sections 31, 32, 33 Intoxicating Liquor Act, 1988.
- Number of violent crimes* per 1,000 population and percentage detected.
- Number of attacks on the elderly (over sixty-five years of age) and number of persons prosecuted.
- Number of Neighbourhood Watch and Community Alert Schemes operating and number of meetings held.
- Number of CCTV programmes completed.
- Number of headline and non-headline offences perpetrated against tourists.
- Number of Garda interventions at major events, e.g. concerts, football matches, etc.
- Number of prosecutions of license holders under the licensing laws.
- Number of applications for closure orders in respect of licensed premises.
- New Garda operational uniform and safety equipment issued in first half of 2005.

* All offences in the headline offence groups used in the Garda Síochána Annual Report:- Group 1 Homicides, Group 2 Assaults, Group 3 Sexual Offences, Group 8 Robberies and the following offences, Manslaughter (traffic fatality), Dangerous driving causing death, Dangerous driving causing serious bodily harm, Concealment of birth, Aggravated burglary, Abandoning a child and Child neglect or cruelty.

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Strategic Goal Five – Public Confidence

To improve confidence in An Garda Síochána.

2005 Actions

An Garda Síochána will:

1. Ensure an immediate response to emergency calls for assistance.
2. Survey public satisfaction/confidence in An Garda Síochána at divisional level.
3. Resolve service complaints satisfactorily at Garda district level.
4. Ensure that District Officers provide feedback to complainants within 30 days in all cases where local resolution is appropriate.
5. Reduce the number of service complaints.
6. Review the findings of a 2004 national survey of young people's experiences of dealing with Gardaí, victimisation and delinquency and take appropriate action.
7. Evaluate the public relations capabilities and requirements of An Garda Síochána.
8. Review the results of the pilot programme of conflict resolution and extend training.
9. Include an assessment of the effectiveness of the letters to crime victims system in the 2005 Public Attitude Survey.
10. Conduct an analysis of complaints to identify the principal causes and geographic dispersion.
11. Build on the findings of the Garda Public Attitude Survey 2004 and improve Garda satisfaction ratings.
12. Consider remedial action based on the findings of public Tribunals of Inquiry.
13. Expand the Garda Internal Audit Unit and ensure more focused and timely audits.
14. Review management training in An Garda Síochána.
15. Review the role of regional Assistant Commissioners.
16. Increase the overall strength of An Garda Síochána in line with Government policy.
17. Expand the training capability to facilitate the increased numbers.
18. Manage the annual budget of An Garda Síochána to enable attainment of stated strategic goals.

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Strategic Goal Five – Performance Indicators

- Achievement of the 2005 recruitment quota in line with Government targets.
- Percentage of emergency calls responded to within 15 minutes.
- Public Attitude Survey conducted.
- Assessment of the quality of Garda response in terms of timeliness, helpfulness, competence, sensitivity, politeness and interest.
- Number of complaints made against members of An Garda Síochána.
- Increase in the number of referrals to Victim Support.
- Assessment of the satisfaction rating among victims of crime with being kept informed of case-progress.
- Participation in City and County Development Boards, R.A.P.I.D. and local community-led schemes.
- Assessment of public perception of Garda performance at local level (segmented by housing tenure), via the Public Attitude Survey.
- Assessment of the business community's perception of Garda performance at local level (segmented by retail, manufacturing, financial, and other service enterprises), via the Public Attitude Survey.
- Proportion of Garda time spent on outdoor duty.
- Number of Gardaí available for operational duty per 1,000 population.
- Percentage satisfaction with response to incidents requiring an immediate response in each division.
- Certification/validation of all PULSE entries within one month of the end of each quarter.
- Increase in the accuracy rate in PULSE data capture, via the PULSE Quality Board by 5 per cent.
- Increase in timeliness of data entry on PULSE by 5 per cent.
- Integrity of PULSE database ensured by active supervisory review of records.
- Public awareness of the quality of the service delivered by An Garda Síochána.
- Development of the EFQM Excellence Model pilots at the Garda College and DMR South Central.
- Satisfaction with how a telephone query was handled, speed of answering, whether the respondent identified the station and gave his/her name.
- Percentage of emergency calls answered within ten seconds.
- Percentage of letters answered within ten working days.
- Financial projections maintained within budget for planned policing activities.

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Strategic Goal Six – Ethnic and Cultural Diversity

To build the capability of An Garda Síochána to fulfil the emerging policing needs of our diverse ethnic and multi-cultural communities.

2005 Actions

An Garda Síochána will:

1. Develop the knowledge and understanding which provides insights into the unique requirements and interests of our diverse ethnic and multi-cultural communities by commissioning a multi-stakeholder policy development strategy.
2. Quantify racially motivated crime through the PULSE system.
3. Encourage applications for entry to An Garda Síochána from members of ethnic and multi-cultural communities.
4. Research the factors which may hinder persons from ethnic and multi-cultural groups from joining An Garda Síochána.
5. Remove cultural and structural obstacles which may inhibit members of ethnic and multi-cultural groups from joining An Garda Síochána.
6. Conduct anti-racism and cultural diversity training to increase knowledge levels.
7. Build trust and collaborative arrangements with religious and ethnic minorities via the Garda Racial and Intercultural Office and Garda Ethnic Liaison Officers.
8. Publish the Ionann Report* concerning the adherence of An Garda Síochána to Human Rights principles, together with the Commissioner's action plan.
9. Establish a broad-based advisory committee to monitor ethnic and cultural issues.
10. Ensure that human rights awareness is an integral part of all training, focusing on the exercise of police powers.
11. Ensure continuous consultation with marginalised sections of society.
12. Deploy Ethnic Liaison Officers to ethnic and multi-cultural communities in each division.

* The Ionann Report is a strategic Policing and Human Rights Audit commissioned by An Garda Síochána in 2004.

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Strategic Goal Six – Performance Indicators

- Satisfaction levels with Garda service provided to members of ethnic and multi-cultural communities as indicated by the Public Attitude Survey for this period.
- Number of complaints from members of ethnic and multi-cultural communities relating to Garda service.
- Number of reported racially motivated offences.
- Steps taken to encourage members of ethnic and multi-cultural communities to join An Garda Síochána.
- Steps taken to remove constitutional, equivalence and linguistic barriers which restrict entry to An Garda Síochána.
- Further improvement in the Garda service in immigration matters to all persons.
- Extent of increased interaction at national level between ethnic and multi-cultural communities and the Garda Racial and Intercultural Office and also at local level with Ethnic Liaison Officers.
- Enhancement of the foreign language capability within An Garda Síochána.
- Number of Gardaí undertaking foreign language courses.
- Establishment of a database of language skills.
- Number of joint meetings between ethnic and multi-cultural communities and An Garda Síochána.

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To achieve the highest attainable level of Personal Protection, Community Commitment and State Security

2005 Policy Reviews		Responsibility
1	Review out-sourcing of non-core tasks.	Garda Research Unit.
2	Review alternative arrangements for the storage of vehicles seized under Section 41, Road Traffic Act.	Assistant Commissioner, Dublin Metropolitan Region.
3	Review whether retired members could be used on a contract basis for Station Orderly duties/PULSE data entry etc.	Assistant Commissioner, Human Resource Management.
4	Analyse the percentage of detections for speed and other offences on non-motorway roads.	Garda National Traffic Bureau.
5	Consideration of having all uniform members wear uniform at all times.	Deputy Commissioner, Strategic and Resource Management.
6	To review the devolution of certain Human Resource functions to regional and divisional level in conjunction with the development of a People Management handbook, setting out all the requirements of positive Human Resource Management practices.	Assistant Commissioner, Human Resource Management.
7	Review the administrative civilian support structures required throughout the organisation to augment operational policing capabilities.	Assistant Commissioner, Human Resource Management.
8	Review policy compliance with human rights standards.	Assistant Commissioner, Human Resource Management.
9	Review the application of quality standards in service behaviours at points of contact with customers.	Assistant Commissioner, Human Resource Management.
10	Examination of satisfaction with Garda service to victims of violence who are Travellers, non-Irish nationals or people with disabilities.	Garda Research Unit.
11	Traffic collisions involving Garda vehicles – examination of case characteristics, causes/consequences with a view to reducing accidents and improving safety.	Assistant Commissioner, Strategy and Services.
12	Survey of young people - extend 2004 pilot survey on attitudes to the Gardaí.	Garda Research Unit.
13	Wearing of uniform by Immigration Officers at entry points to the State.	Assistant Commissioner, National Support Services.
14	Use non-Garda (or civilian) personnel for purpose of escorting non-Irish nationals being removed from the State.	Assistant Commissioner, National Support Services.
15	Review Garda IT/Telecommunications Section.	Assistant Commissioner, Strategy and Services.
16	Review management training in An Garda Síochána.	Deputy Commissioner, Strategic and Resource Management.
17	Review policy on intelligence source management.	Deputy Commissioner, Operations.
18	Review the role of Assistant Commissioners.	Deputy Commissioner, Strategic and Resource Management.
19	Review the tenure and migration policy.	Assistant Commissioner, Human Resource Management.

Mission Statement

How to Contact Us

We welcome any comments about the commitments given here or about the quality of our customer service generally. If you wish to contact us or receive further information please contact:

Deputy Commissioner,
Strategic and Resource Management,
Garda Headquarters,
Phoenix Park,
Dublin 8.

Telephone (01) 6662078
Fax Number (01) 6662084
E-mail srmstaff@iol.ie

You may visit, phone, or fax us at any of the Divisional Headquarters listed below. The Garda website <http://www.garda.ie/> contains a wide range of information, Garda reports and documents, recruitment details, and the most up-to-date road safety statistics. Telephone numbers for your local station are in the telephone directory, or at 11811. The **CrimeStoppers** number is 1800-250-025. The Garda Confidential line is 1800-666-111.

Divisional Customer Contact Points			
Division	Divisional Headquarters Station	Station Telephone Number	Station Fax Number
Carlow/Kildare	<i>Naas</i>	045 – 884300	045 – 884381
Cavan/Monaghan	<i>Monaghan</i>	047 – 77200	047 – 77283
Clare	<i>Ennis</i>	065 – 6848100	065 – 6848183
Cork City	<i>Anglesea Street</i>	021 – 4522000	021 – 4522083
Cork North	<i>Fermoy</i>	025 – 82100	025 – 82183
Cork West	<i>Bandon</i>	023 – 52200	023 – 52283
Donegal	<i>Letterkenny</i>	074 – 9122222	074 – 9122606
Dublin Metropolitan Region (North)	<i>Santry</i>	01 – 6664000	01 – 6664040
Dublin Metropolitan Region (North Central)	<i>Store Street</i>	01 – 6668000	01 – 6668040
Dublin Metropolitan Region (South Central)	<i>Pearse Street</i>	01 – 6669000	01 – 6669040
Dublin Metropolitan Region (South)	<i>Crumlin</i>	01 – 6666200	01 – 6666240
Dublin Metropolitan Region (East)	<i>Dun Laoghaire</i>	01 – 6665000	01 – 6665040
Dublin Metropolitan Region (West)	<i>Blanchardstown</i>	01 – 6667000	01 – 6667040
Dublin Regional Traffic Division	<i>Dublin Castle</i>	01 – 6669800	01 – 6669801
Galway	<i>Galway</i>	091 – 538000	091 – 538083
Kerry	<i>Tralee</i>	066 – 7122022	066 – 7102383
Laois/Offaly	<i>Portlaoise</i>	0502 – 74100	0502 – 74104
Limerick	<i>Henry Street</i>	061 – 212400	061 – 212483
Longford/Westmeath	<i>Mullingar</i>	044 – 84000	044 – 84083
Louth/Meath	<i>Drogheda</i>	041 – 9838777	041 – 9874283
Mayo	<i>Castlebar</i>	094 – 9038200	094 – 9038283
Roscommon/Galway East	<i>Roscommon</i>	090 – 6638300	090 – 6638383
Sligo/Leitrim	<i>Sligo</i>	071 – 9142031	071 – 9157083
Tipperary	<i>Thurles</i>	0504 – 25100	0504 – 25183
Waterford/Kilkenny	<i>Waterford</i>	051 – 305300	051 – 305383
Wexford/Wicklow	<i>Wexford</i>	053 – 65200	053 – 65283

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