



## An Garda Síochána Strategic Plan 2025 – 2027 – Public Questionnaire

We thank you most sincerely for taking the time to respond to this survey. The results will be incorporated into the Garda Strategic Plan 2025-2027 which is currently being developed.

**Q1:** What County do you reside in?

**Q2:** Do you commute to another county for school, college or work purposes?

Yes  No  If yes, which county?

### **Garda Service**

**Q3:** How often did you contact An Garda Síochána over the last two years?

Never  Number of Times

**Q4:** If you have contacted An Garda Síochána in the last two years, what method did you use? (Tick all that apply)

- In Person
- Social Media
- Email
- Phone
- Text Message
- Confidential line
- Garda Website
- Any other method



**Q5:** Thinking of your recent contact with An Garda Síochána, please state your level of satisfaction with the service received:

Excellent	Very Good	Good	Poor	Very Poor
1	2	3	4	5

If not satisfied, please indicate what was unsatisfactory. (100 words)

### **Garda Service to Communities**

**Q6:** In your opinion, what can An Garda Síochána do to ensure the continued safety of our communities? (100 words)

**Q7:** An Garda Síochána continue to actively engage with communities daily. In your opinion, how can we improve engagement with your community/group? (100 words)

**Q8:** Can you name one strength and one weakness in the service provided to you by An Garda Síochána?

Strength	
Weakness	



**Q9:** How do you believe An Garda Síochána can improve our service to you?

Victims of Crime	
General Public	
Community Groups	
Young People	
Older Persons	

(Examples to consider; Improved social media presence, Promotion of Garda Website, Attendance at Events, Educational Visits, Crime prevention advice)

**Garda Service to Victims of Crime**

**Q10:** Have you been a victim of crime in the last two years? (Please tick) Yes  No

If yes how many times

If no, go to Q12

**Q11:** Thinking of the most recent incident, what engagement did you have with An Garda Síochána? Did you (Tick all that apply):

- Receive a letter
- Receive a phone call
- Receive a personal call-back
- None of the above
- Another method

**Q12:** How do you believe An Garda Síochána can improve our service to victims of crime ;

- |                                                                 |                                                                               |
|-----------------------------------------------------------------|-------------------------------------------------------------------------------|
| Improve online services/apps <input type="checkbox"/>           | Text message option <input type="checkbox"/>                                  |
| Phone answering machines <input type="checkbox"/>               | Improve communication of shift patterns <input type="checkbox"/>              |
| Increase opening hours (public office) <input type="checkbox"/> | Increase opening hours (Garda Victim Service Office) <input type="checkbox"/> |
| More Gardaí on the street <input type="checkbox"/>              | More open days in Garda stations <input type="checkbox"/>                     |
| Improve social media presence <input type="checkbox"/>          | Other, please specify ..... <input type="checkbox"/>                          |



**Q13.** From your perspective, would you consider joining An Garda Síochána or recommending a family member to join An Garda Síochána as a career?

Yes

No

## **DEMOGRAPHIC DETAILS**

### **14. Gender:**

- Male
- Female
- Other

### **15. Age**

- Under 18
- 18-24
- 25-34
- 35-44
- 45-54
- 55-64
- 65-74
- 75+

### **16. Ethnicity/Cultural Background:**

#### **White**

- Irish
- Irish Traveller
- Roma
- Any other White background

#### **Black or Black Irish**

- African
- Any other Black background

#### **Asian or Asian Irish**

- Chinese
- Indian/Pakistani/Bangladeshi
- Any other Asian background

#### **Other, including mixed group/background**

- Arabic
- Mixed, write in description
- Other, write in description