

INFORMATION-LED POLICING

A POLICING SERVICE FOR OUR FUTURE



DATA & TECHNOLOGY VISION



Keeping people safe by connecting data, technology and Garda personnel

PRACTICAL BENEFITS OF AN INFORMATION-LED POLICING APPROACH

ADVANCE POLICING EFFECTIVENESS

Easy access to information; safe response to calls for service, and modern collaboration tools



1

PROMOTE COMMUNITY PARTICIPATION IN POLICING

Digital platforms, information and services, that enable two-way collaboration with communities on preventing and tackling crime



2

ENHANCE CRIME INVESTIGATION

Analysis and actionable insights, through the responsible use of data, to support victims and investigate crime



3

CREATE A MOBILE CONNECTED WORKFORCE

Securely connected systems for our personnel to obtain and record information, readily accessible when and where needed



4

DIGITISE PAPER-BASED PROCESSES

Automated paperless processes, eliminating duplicate data entry and improving quality and efficiency



5

ENHANCE ORGANISATIONAL INSIGHT

Timely, integrated, user-friendly management Information on resources, assets and policing operations to inform decision making

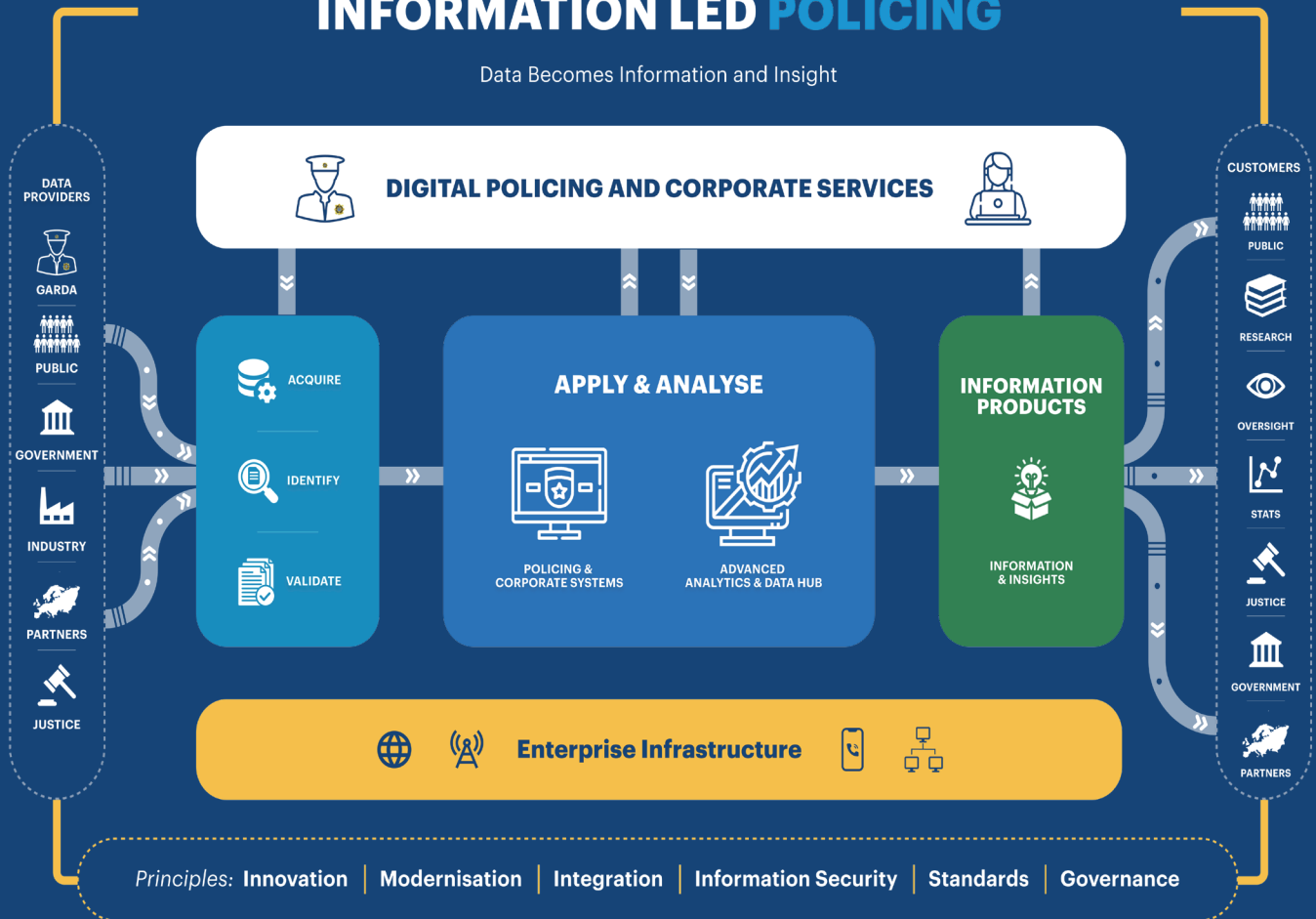


6

The 8th principle of the CoFPI report is that policing must be information-led. Since the 2018 report, further DIGITALISATION in society has led to an ENORMOUS GROWTH OF ELECTRONIC DATA and POLICING MUST ADAPT and digitalise IN RESPONSE TO TRENDS IN CRIMINALITY and in wider society. A MODERN POLICE SERVICE must have effective DATA and TECHNOLOGY to KEEP PEOPLE SAFE

INFORMATION LED POLICING

Data Becomes Information and Insight



The diagram describes a data ecosystem where data is processed to become information and insight. Our corporate and policing systems provide this information to Garda personnel through intuitive and user centric tools. Digitalisation of policing requires the combination of these electronic tools and devices with Garda professional skills. Advanced analytics are applied to the same data to create the evidence essential for management, policy makers and stakeholders to make informed assessments and decisions.

WE HAVE IDENTIFIED SIX STRATEGIC THEMES WHICH WILL BE USED TO IMPLEMENT OUR VISION

DATA CULTURE

Deliver impactful insights to support decision making, develop a greater appreciation of data as an asset and promote everyone's role in ensuring its quality

EMPOWERED WORKFORCE

Invest in our workforce to develop the data and technology skills required to provide an information-led policing service

AGILITY & INNOVATION

Embed collaborative ways of working where business and technical teams innovate to deliver customer-focused, enterprise grade policing and corporate systems at scale



QUALITY SERVICE DELIVERY

Support the operational needs of An Garda Síochána by maintaining, sustaining and improving existing services, systems and infrastructure

TRUSTED PARTNERSHIPS

Develop collaborative partnerships to continually strengthen our knowledge, innovation and effectiveness

STANDARDS-BASED APPROACH

Establish a modern, standards-based approach to processes, governance and security

ENABLERS FOR DELIVERING THE VISION

THE RATE OF CHANGE IN TECHNOLOGY AND ANALYTICS MEANS THAT THE DELIVERY OF THIS VISION WILL INVOLVE MAKING CHOICES AND ADJUSTMENTS WHICH WILL REQUIRE THAT WE STAY FLEXIBLE, IMAGINATIVE AND RESILIENT.

AN GARDA SÍOCHANÁ NEEDS TO CONTINUE TO DEVELOP OUR PROFESSIONAL CAPABILITY IN TERMS OF PEOPLE, SKILLS, CAPACITY AND CULTURE IN LINE WITH INDUSTRY STANDARDS.

01

LEADERSHIP CAPABILITY

- **Build data and technology leadership skills internally** to drive decision making.
- Ensure that **knowledge** remains in house for the long term.
- Implement enterprise architecture and design decisions that are **driven by best practice and standards**.
- Achieve an optimal **blend of permanent and contracted personnel**.



02

SKILLS DEVELOPMENT

- Foster a **culture** where all Garda personnel value data and technology as **core policing assets**.
- Develop a continuous **professional development framework** for Data and Technology personnel.
- Promote the importance of **learning and development**, emphasising accredited professional qualifications.



03

WORKFORCE ENABLEMENT

- **Digitise corporate services** to support Garda personnel when and where they need them.
- Implement an **effective recruitment process** to find the right data and technology talent.
- Continually develop AGS as an **employer of choice** for data and technology professionals.



04

COLLABORATION

- Continue to grow international **technology partnerships** through engagement and collaboration with other law enforcement agencies.
- Maintain the focus on our **user centric design** approach to delivery.
- Collaborate with partners, including academia and Government, on the **development of a wider data ecosystem**.



INFORMATION LED POLICING IN ACTION

SAMPLE SCENARIO

